

Your Personal Flood Plan

Think about what you can do NOW to be prepared:

- ✓ Sign up to flood warnings and the Met Office weather warnings.
- ✓ Move important documents and treasured items upstairs or somewhere high.
- ✓ Check if your house insurance covers flooding.
- ✓ Note the location of utility cut offs and complete the contact list below.
- ✓ Identify what you would need in a Grab Bag if you had to suddenly leave your home.
- ✓ Consider how you could stop water entering your property.

Emergency Contacts: **call 999 if in immediate danger**

Do you know how to cut off utilities?

Supplier	Telephone	Notes:
Electricity:		Location of cut off?
Gas:		Location of cut off?
Water: Severn Trent	0800 783 4444	Location of stop tap?
Phone/broadband:		
Insurance Company:		

Floodline	Flood Warnings and Alerts 0345 988 1188
Environment Agency	Incident Line 0800 807060
Forest of Dean District Council	01594 810000
Local radio stations	BBC Radio Gloucestershire 104.7FM
Weather Updates	www.metoffice.gov.uk
Friends/neighbours	

What to do if a flood is expected:

(ONLY if it's safe and you have time)

- Turn off your electricity, gas, and water supply.
- Raise up or move furniture and electrical items to safety.
- Hang curtains over rods and roll up and remove any rugs.
- Prepare a Grab Bag in case you need to leave – inc. phone and charger, clothing and wellies, toiletries, medications, food and drink, essential items for children and pets.

And outside...

- Put any household flood resilience measures in place.
- Move your vehicle to somewhere safe.
- Relocate pets e.g. rabbit hutches to a safe place.
- Move or weigh down any loose garden items to prevent them floating away.

Should you need to evacuate:

- Secure your property, take your grab bag, and inform family where you will be.
- If you are advised to leave your property, please think carefully before refusing; it may not be possible to rescue you if due to flooding the situation deteriorates and you've changed your mind.
- We will also inform you if a rest centre or place of safety is activated.

Think about your neighbours. Do you have their phone numbers?

