Performance Dashboard

Forest of Dean DISTRICT COUNCIL

The Cabinet approved an enhanced Performance Framework which affords a more complete picture of corporate performance. The Framework, depicted below, broadens focus from Service based KPIs to include performance relating to the Council Plan, place based measures, Risk and Project Management.

Click on the area of interest for details on performance

Are we identifying and mitigating risks and pursuing opportunities?

Risk & Opportunity Management

Place Based Measures
Are we serving our Communities as we should?

Business Information & Service Assurance
How are the services we provide performing?

Council Plan Priority Actions
How is Council Plan delivery progressing?

Project & Programme Management Assurance
Are we delivering what we need to on time and on budget?

Key Performance Indicators

Forest of Dean
DISTRICT COUNCIL

| Customer Experience | Development Management and Land Charges | Leisure | Revenues, Benefits and Housing | Waste and Environment |

1 (16.67%)
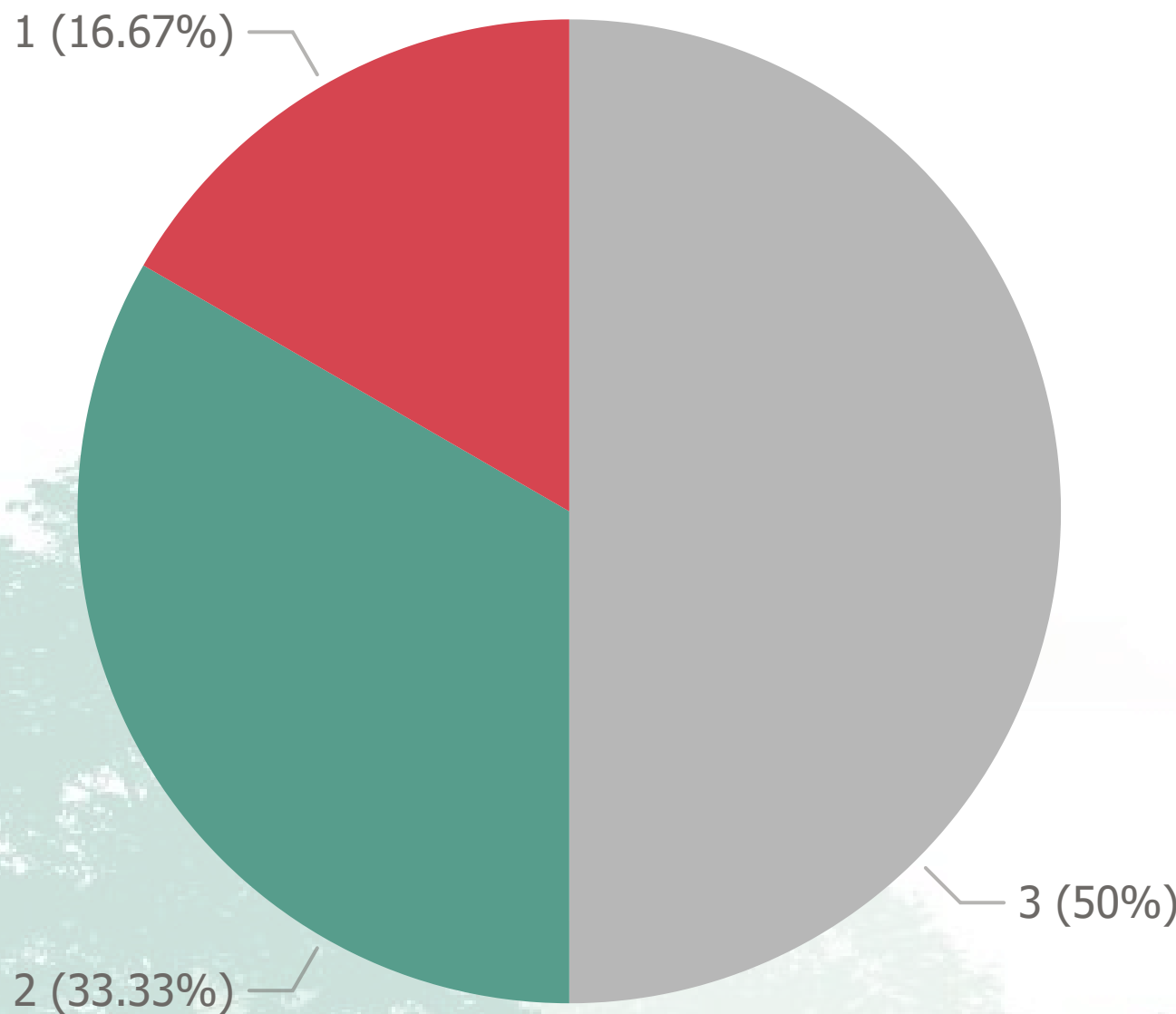
KPI Name ▼

KPI Name
Percentage of FOI requests answered within 20 days
Customer Satisfaction - Telephone
Customer Satisfaction - Face to Face
Customer Satisfaction - Email
Customer Call Handling - Average Waiting Time
Complaints

3 (50%)

2 (33.33%)
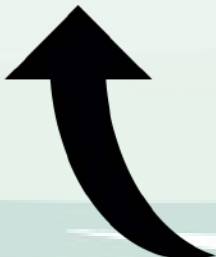
Status

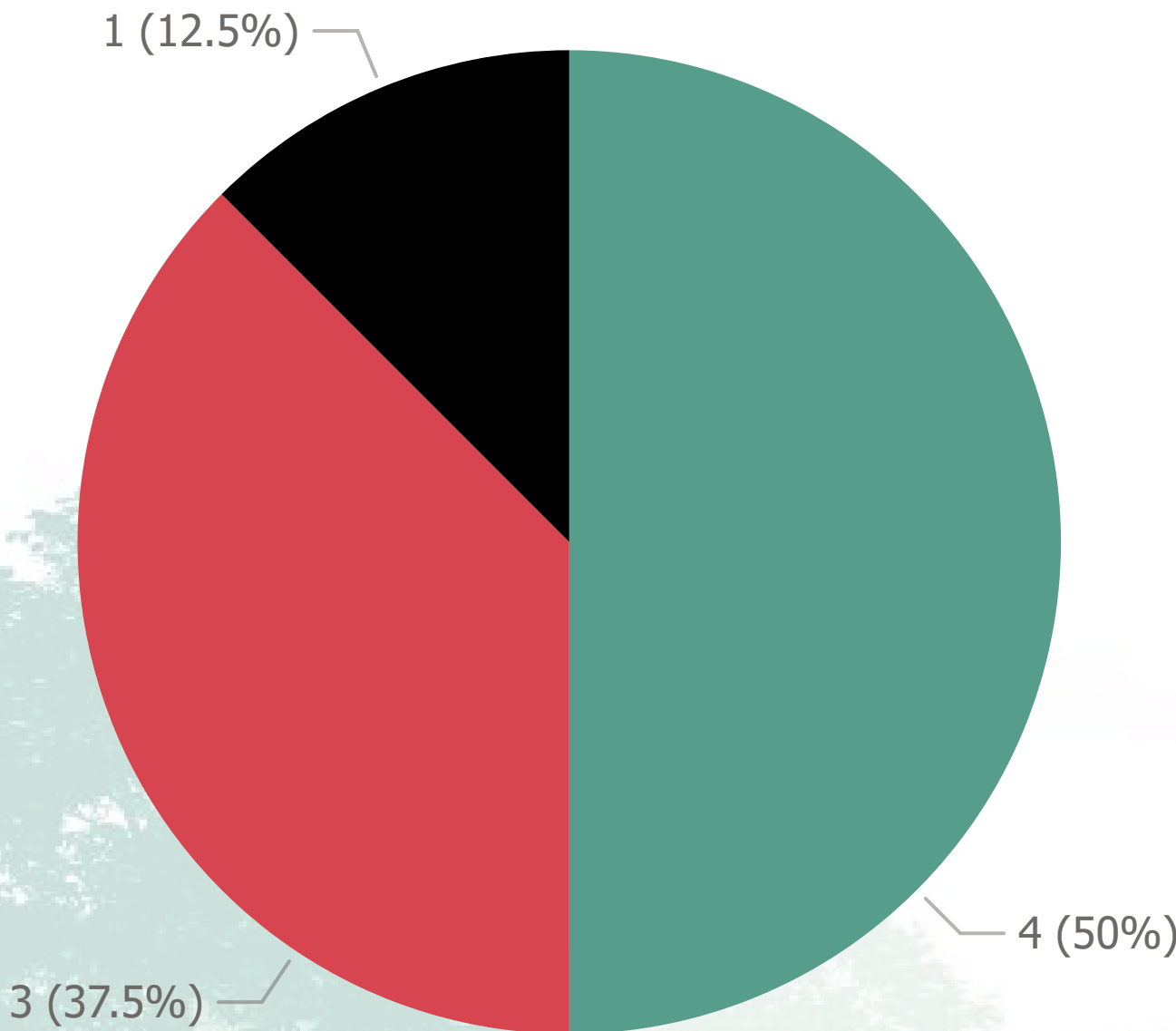|				
Better than Target	N/A	Near Target	No Target Set	Worse than Target

Click on a KPI and then 'Further Information' for performance information →

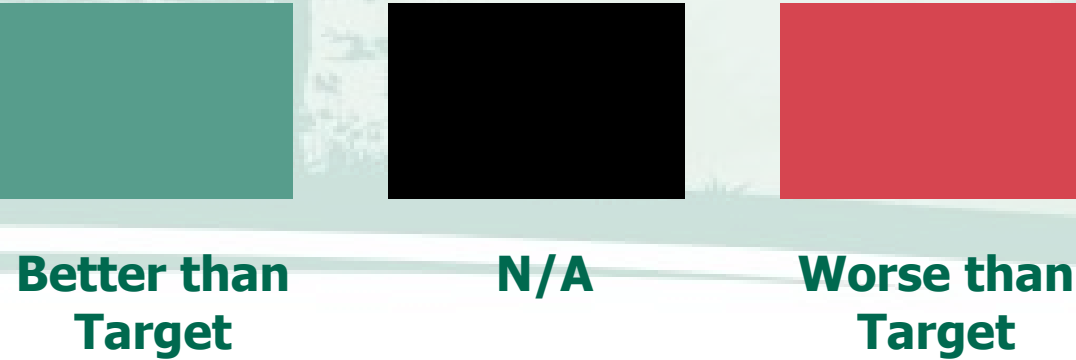Further Information

Key Performance Indicators

Forest of Dean
DISTRICT COUNCIL

Customer Experience	Development Management and Land Charges	Leisure	Revenues, Benefits and Housing	Waste and Environment

1 (12.5%)

KPI Name ▲

Building Control Satisfaction
Number of affordable homes delivered
Percentage of major planning applications determined within agreed timescales (including AEOT)
Percentage of minor planning applications determined within agreed timescales (including AEOT)
Percentage of official land charge searches completed within 10 days
Percentage of other planning applications determined within agreed timescales (including AEOT)
Percentage of Planning Appeals Allowed
Total Income achieved in Planning & Income from Pre-application advice

4 (50%)

3 (37.5%)

Status

Better than Target	N/A	Worse than Target

Click on a KPI and then 'Further Information' for performance information

Further Information

Key Performance Indicators

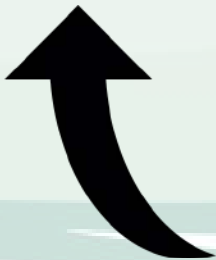| Customer Experience	Development Management and Land Charges	Leisure	Revenues, Benefits and Housing	Waste and Environment

KPI Name
▼

Number of visits to the four leisure centres & (Snapshot) Number of gym memberships

1 (100%)

Status

Better than Target

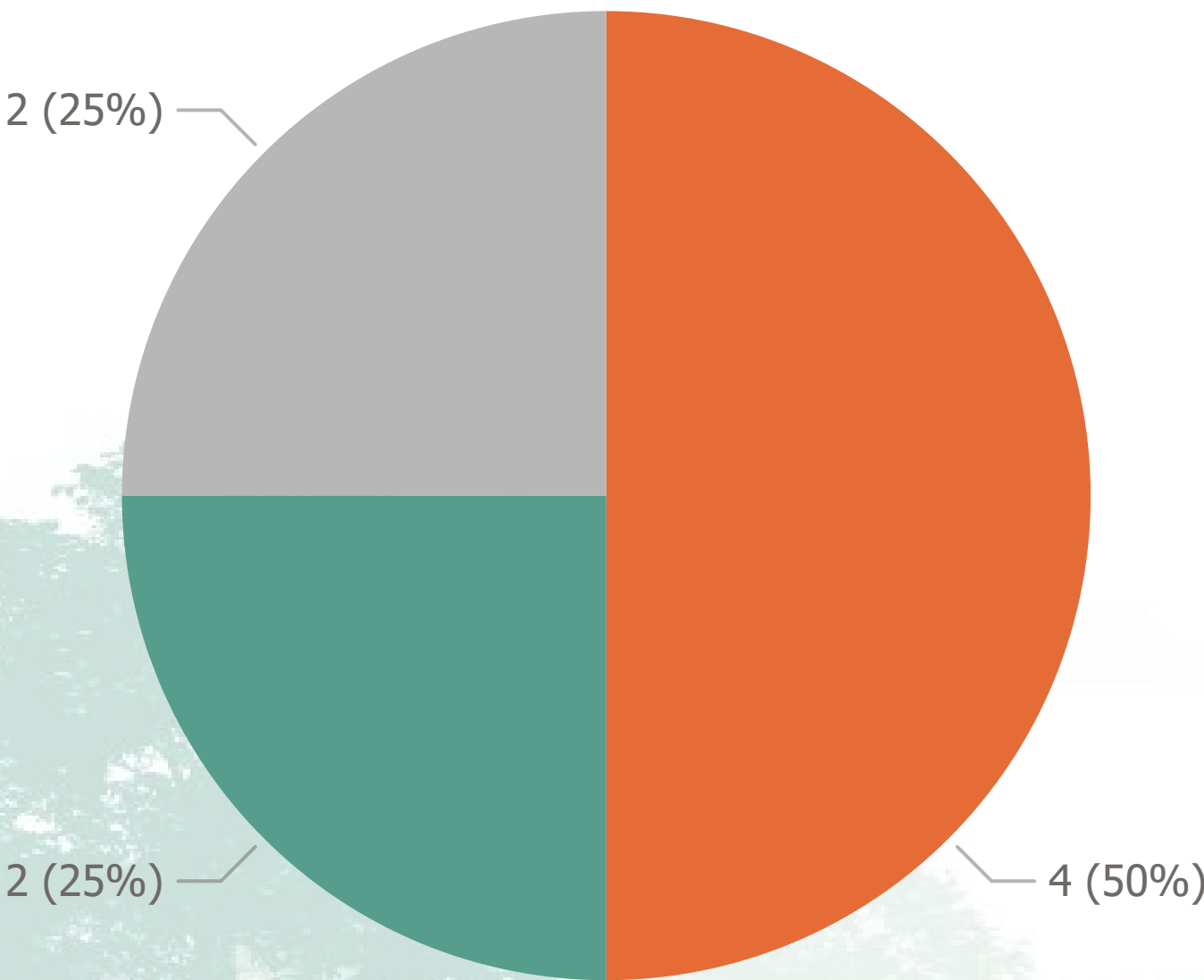Click on a KPI and then 'Further Information' for performance information
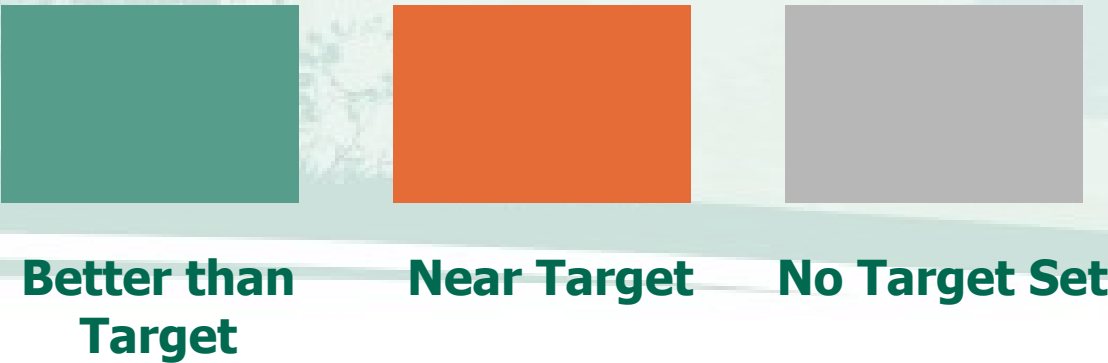
Further Information

Key Performance Indicators

Forest of Dean
DISTRICT COUNCIL

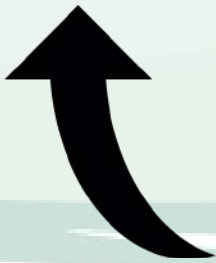| Customer Experience | Development Management and Land Charges | Leisure | Revenues, Benefits and Housing | Waste and Environment |

KPI Name ▲

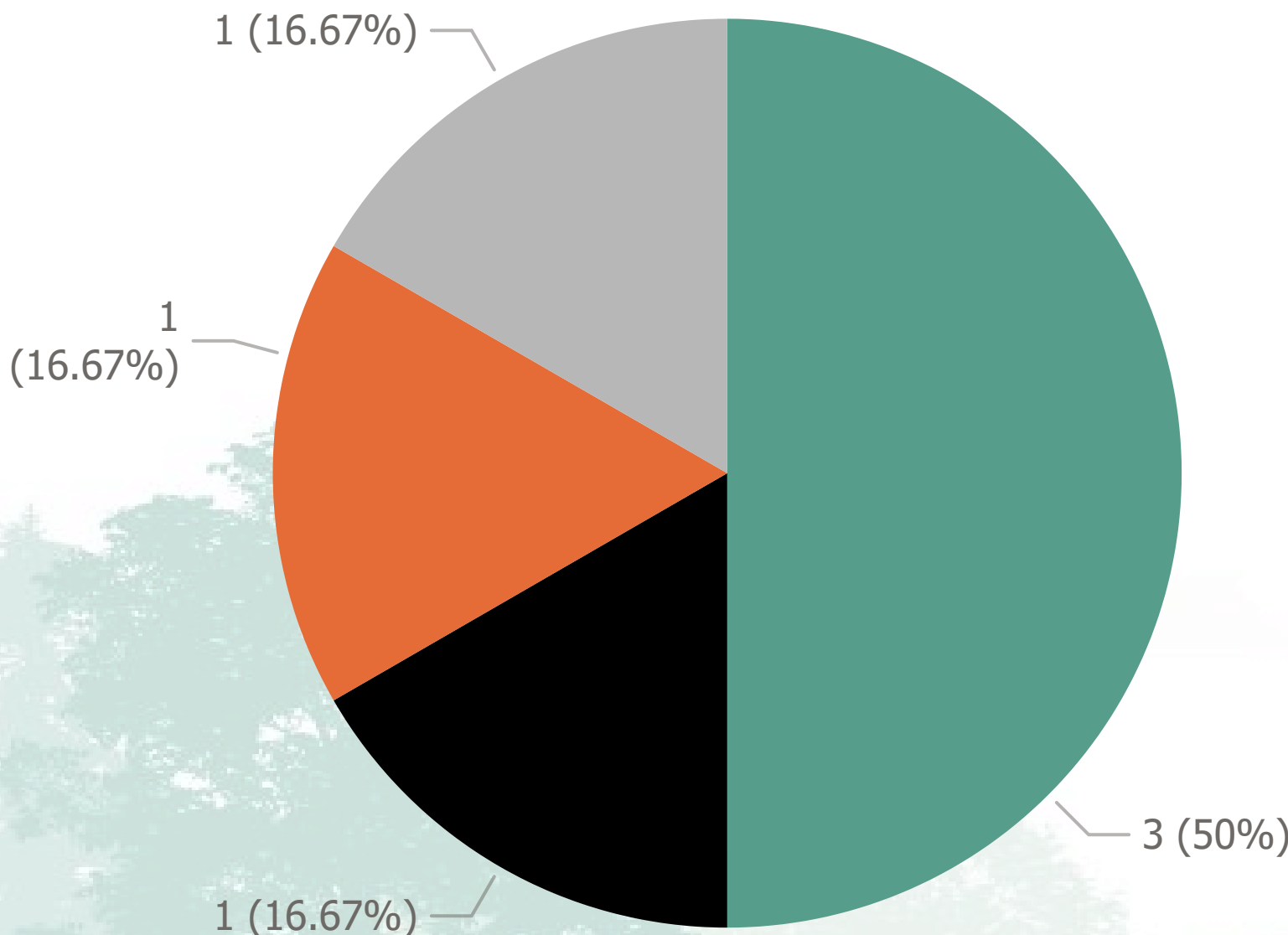| KPI Name |
|----------|
| (Snapshot) Long Term Empty Properties |
| (Snapshot) Number of households in B&B/hotel-type accommodation & Hostels (LA owned or managed); and Number of successful 'Move On' into suitable independent/long-term accommodation from B&Bs/hotels/hostels |
| Percentage of Council Tax Collected |
| Percentage of Housing Benefit overpayment due to LA error/admin delay |
| Percentage of Non Domestic Rates collected |
| Processing times for Council Tax Support Change Events |
| Processing times for Council Tax Support new claims |
| Processing times for Housing Benefit Change of Circumstances |

2 (25%)
2 (25%)
4 (50%)

Status

Better than Target	**Near Target**	**No Target Set**

Click on a KPI and then 'Further Information' for performance information

Further Information

Key Performance Indicators

Forest of Dean
DISTRICT COUNCIL

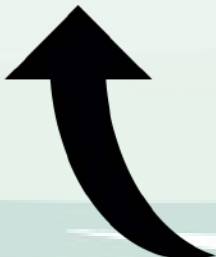| Customer Experience | Development Management and Land Charges | Leisure | Revenues, Benefits and Housing | Waste and Environment |

1 (16.67%)

1 (16.67%)

1 (16.67%)

3 (50%)

KPI Name ▲

| Missed bins per 100,000 |
| Number of fly tips collected and percentage that result in an enforcement action |
| Percentage of household waste recycled |
| Percentage of high risk food premises inspected within target timescales |
| Percentage High risk notifications risk assessed within 1 working day |
| Residual Household Waste per Household (kg) |

Status

| Better than Target | N/A | Near Target | No Target Set | Worse than Target |

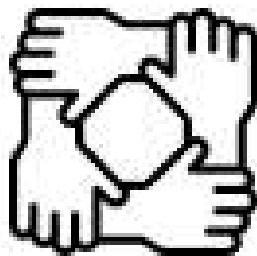Click on a KPI and then 'Further Information' for performance information

Further Information

Our Council Plan 2024-2028

Forest of Dean DISTRICT COUNCIL

Core Council Values

Engagement

Inclusion

Kindness

Underlying Principles

Click on the Priority for Further Details

Social Value

Public Engagement

Value for Money

Financial Sustainability

Priority 1 - Thriving Communities

To foster resilient and inclusive communities that are motivated and competent to adapt to the challenges and opportunities posed by the climate and nature emergencies.

Priority 2 - Decarbonisation and nature recovery

For the Forest of Dean to have a protected and enhanced natural environment, and be on target to be carbon neutral by 2030.

Priority 3 - Sustainable Economy

To foster economic prosperity while ensuring environmental sustainability and social well-being

Priority 4 - Enterprising and Effective Council

Our objective is to secure great value for money, use our resources wisely and provide a first class customer experience

Thriving Communities

Click for Related Service Performance

Select a Strategic Focus to filter

Select an Action to enable the 'Further Information' button

Communication and Engagement	Community Empowerment	Community Well-being	Infrastructure	Social Equity
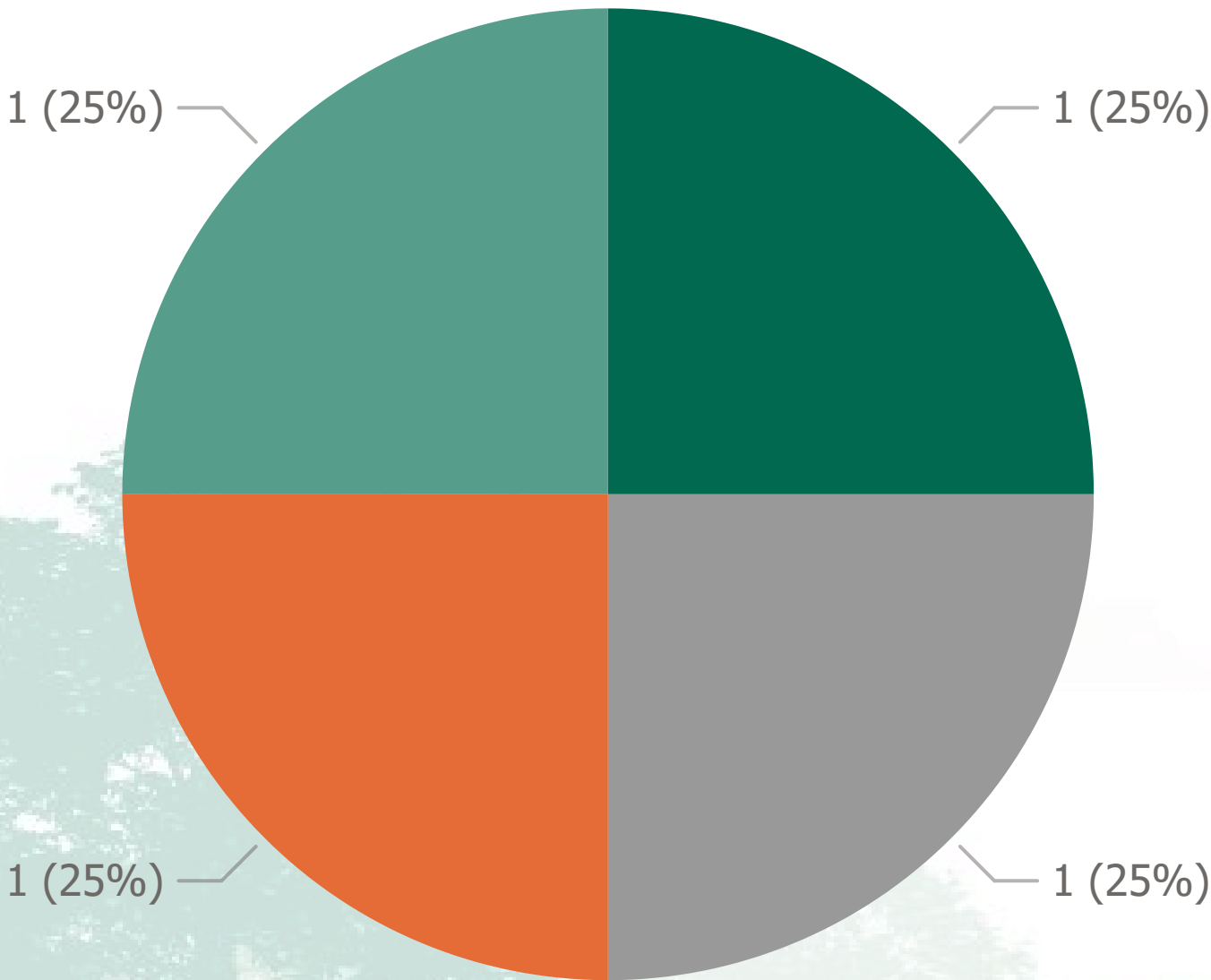
Action ▲

Action	Status
Deliver a Climathon series	Complete
Develop a Council communications strategy and annual plan	Off Target but action being taken
Develop and deliver Climate Change Community Engagement Programme	On Target
Undertake a review of how we communicate with residents	Not Scheduled to Start

1 (25%)   1 (25%)

1 (25%)   1 (25%)

Status

Complete | Not Scheduled to Start | Off Target and no action agreed | Off Target but action being taken | On Target

Description ▲

Please Select an Action to see description

Click 'Further Information' for details relating to the Action

Further Information

Thriving Communities

Select a Strategic Focus to filter

Select an Action to enable the 'Further Information' button

Click for Related Service Performance

Communication and Engagement	**Community Empowerment**	Community Well-being	Infrastructure	Social Equity
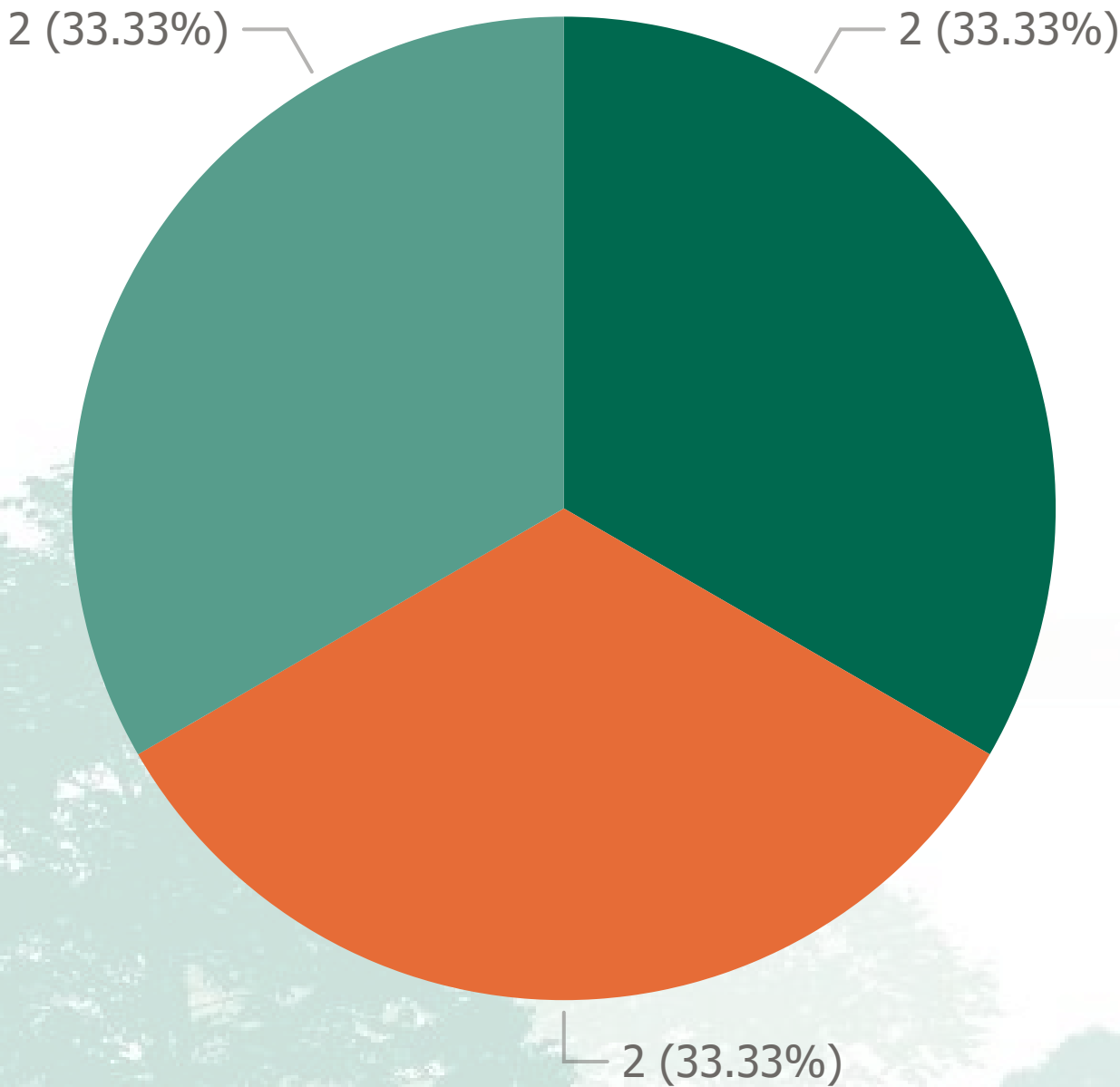
Action ▲

	Status
Acknowledge the value of existing and emerging community-led climate and nature initiative	On Target
Develop a Community Engagement Strategy	Complete
Extend our strategic approach to working with the Voluntary and Community Sector, Town and Parish Councils and the Gloucestershire Association of Parish and Town Councils	On Target
Increase digital inclusion	Complete
Review how we can improve our relationship with young people	Off Target but action being taken
Update our guidance notes for nominating an Asset of Community Value	Off Target but action being taken

2 (33.33%) 2 (33.33%)

2 (33.33%)

Description ▲

Please Select an Action to see description

Click 'Further Information' for details relating to the Action

Further Information

Status

Complete	Not Scheduled to Start	Off Target and no action agreed	Off Target but action being taken	On Target

Thriving Communities

Click for Related Service Performance
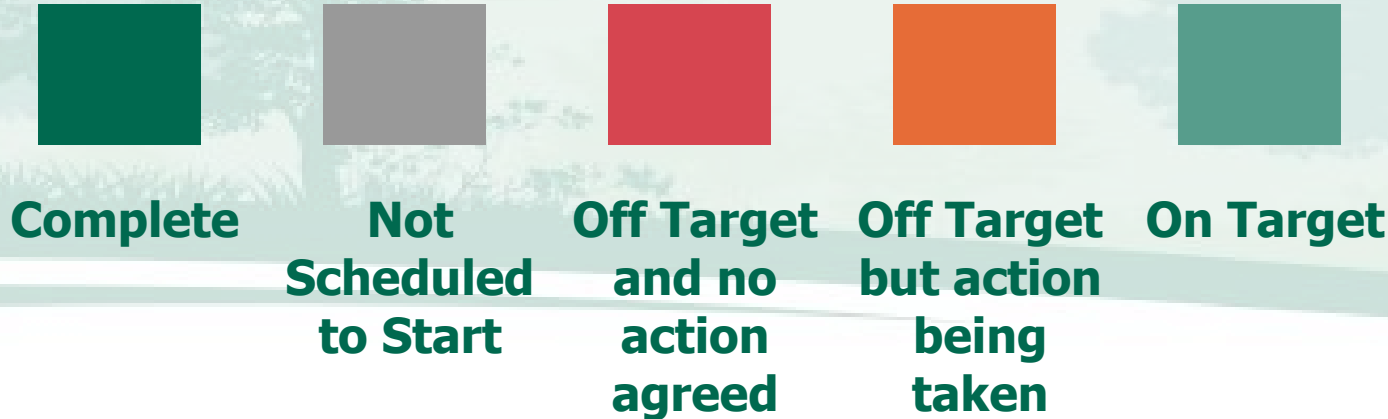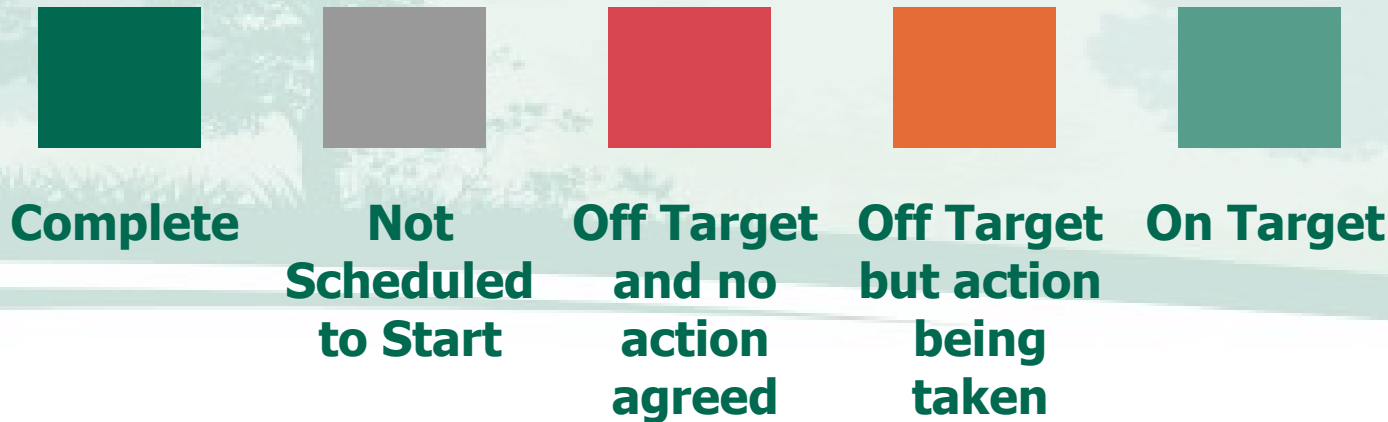
Select a Strategic Focus to filter

Select an Action to enable the 'Further Information' button

Communication and Engagement	Community Empowerment	Community Well-being	Infrastructure	Social Equity

Action ▲

Action	Status
Arts, Culture and Heritage Strategy	On Target
Continue to develop our strengths based way of working	On Target
Domestic Abuse and Sexual Violence partnership as well as the Rural Domestic Abuse Champions network	On Target
Reduce the impacts and causes of anti social behaviour and hate crime	On Target
Wellbeing and Leisure Strategy	On Target

5 (100%)

Description ▲

Please Select an Action to see description

Click 'Further Information' for details relating to the Action

Further Information

Status

Complete	Not Scheduled to Start	Off Target and no action agreed	Off Target but action being taken	On Target

Thriving Communities

Click for Related Service Performance

Select a Strategic Focus to filter

Select an Action to enable the 'Further Information' button

Communication and Engagement	**Community Empowerment**	**Community Well-being**	**Infrastructure**	**Social Equity**
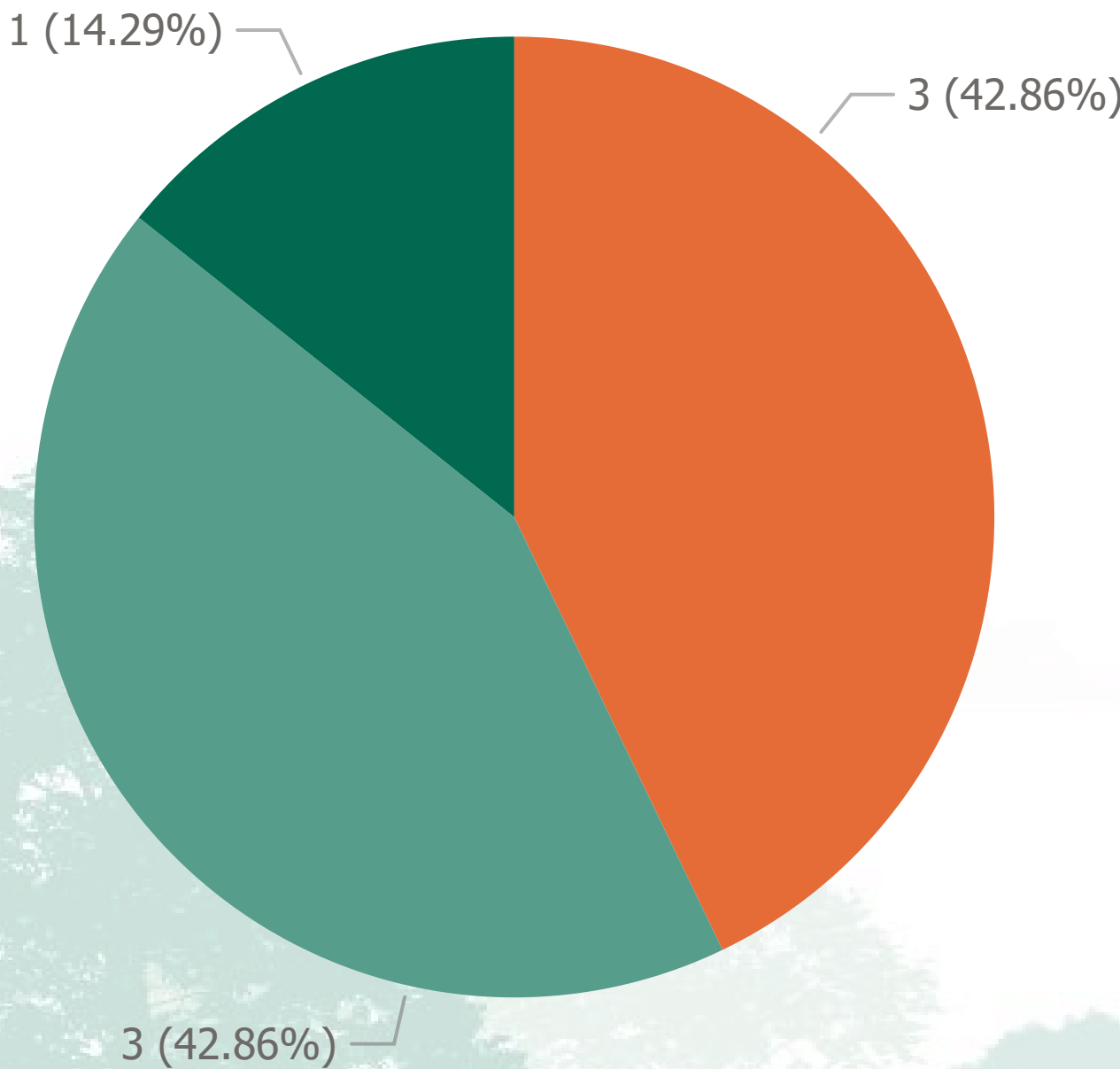
Action ▲

Action	Status
Deliver our key Levelling Up Fund project at Five Acres	On Target
Deliver the right housing in the right places	Off Target but action being taken
Distribute Rural England Prosperity Fund community infrastructure grants	Complete
Ensure the Council uses strategic allocations and developer contributions	Off Target but action being taken
Improve and increase our emergency temporary accommodation	On Target
Prioritise the prevention of homelessness	On Target
Progress the draft Local Plan 2041 through consultation and towards adoption	Off Target but action being taken

1 (14.29%)

3 (42.86%)

3 (42.86%)

Status

Complete | Not Scheduled to Start | Off Target and no action agreed | Off Target but action being taken | On Target

Description ▲

Please Select an Action to see description

Click 'Further Information' for details relating to the Action

Further Information

Thriving Communities

Click for Related Service Performance

Select a Strategic Focus to filter

Select an Action to enable the 'Further Information' button

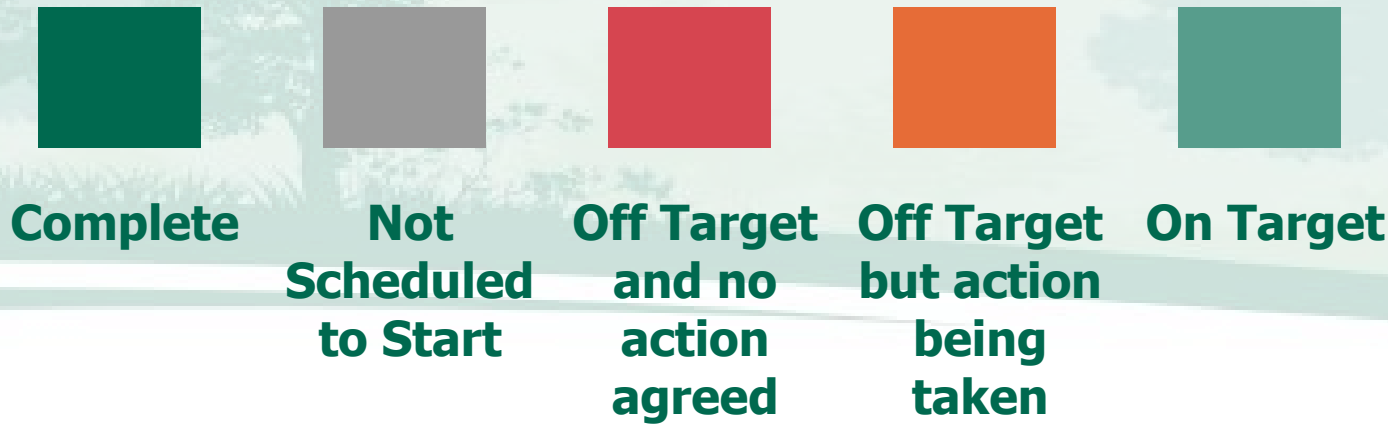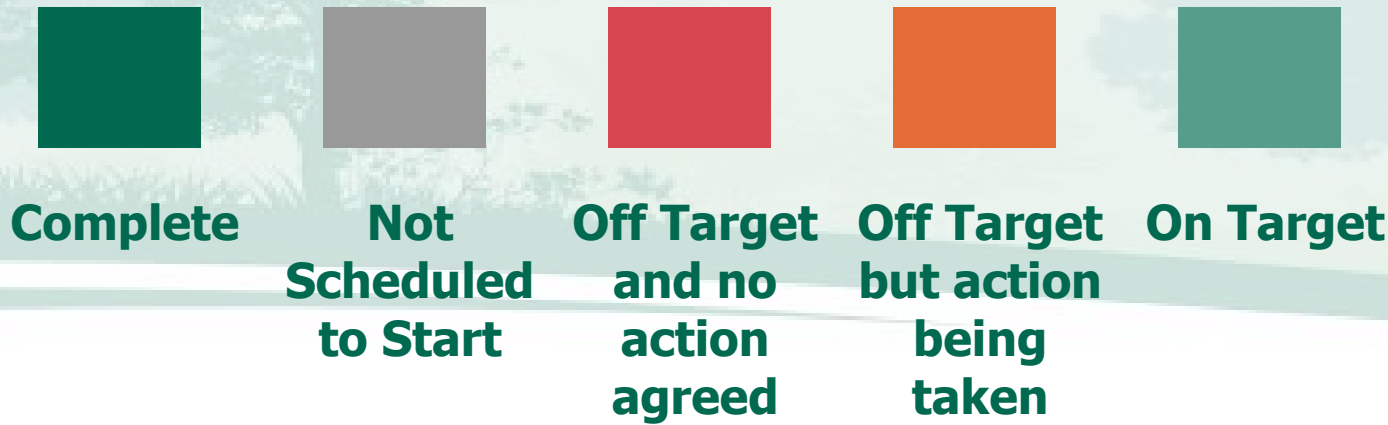| Communication and Engagement	Community Empowerment	Community Well-being	Infrastructure	Social Equity

Action

Status

Action	Status
Continue to commission and promote the Warm and Well Service	On Target
Ensure public awareness of grants and the Forest Lottery	On Target
Support an increased uptake of benefits	On Target
Support refugees	On Target
Work with Forest Voluntary Action Forum and other Voluntary and Community sector partners	On Target

5 (100%)

Description

Please Select an Action to see description

Click 'Further Information' for details relating to the Action

Further Information

Status

Complete	Not Scheduled to Start	Off Target and no action agreed	Off Target but action being taken	On Target

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Thriving Communities Service Performance
'At A Glance'

Percentage of Planning Appeals Allowed

Target 30%

28.26%

% of major planning apps in time

Target 70%

● In Time ● Out of Time

100.00%

Income from Pre-application advice

Target £83,760

59.87K

% of minor planning apps in time

Target 65%

● In Time ● Out of Time

16.00%

84.00%

Total Income achieved in Planning

Target £713,760

473.82K

% of other planning apps in time

Target 80%

● In Time ● Out of Time

92.31%

Number of affordable homes delivered

Target: 60

0   30   60   70

Number of visits to the four leisure centres

Target 103,400

103.98K

Number of Gym Memberships

Target 3,000

3099

Long Term Empties

500

400

Q1 2024/25   Q2 2024/25   Q3 2024/25   Q4 2024/25

Households in Temporary Accommodation & successful 'Move Ons'

0
Hostels

25
B+B's

13
Move-Ons

Click for Detailed Service Performance

Click for How do we Compare?

% of Land Charge Searches completed within 10 days

Target 90%

0%   50%   100%

Forest of Dean
DISTRICT COUNCIL

Forest of Dean
DISTRICT COUNCIL

| Thriving Communities | Decarbonisation and Nature Recovery | Sustainable Economy | Enterprising and Effective Council |

Service Performance - Major Planning Applications

Major Planning Applications

Minor Planning Applications

Other Planning Applications

Planning Appeals

Planning Income

Land Charges

Affordable Homes

Leisure

Long Term Empties

Temporary Accommodation

Major Applications Determined

● % applications determined including AEOTs ● % applications determined within 13 weeks ● Target

100%

50%

0%

Q1 2020... Q2 2020/21 Q3 2020/21 Q4 2020/21 Q1 2021/22 Q2 2021/22 Q3 2021/22 Q4 2021/22 Q1 2022/23 Q2 2022/23 Q3 2022/23 Q4 2022/23 Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25 Q4 2024/25
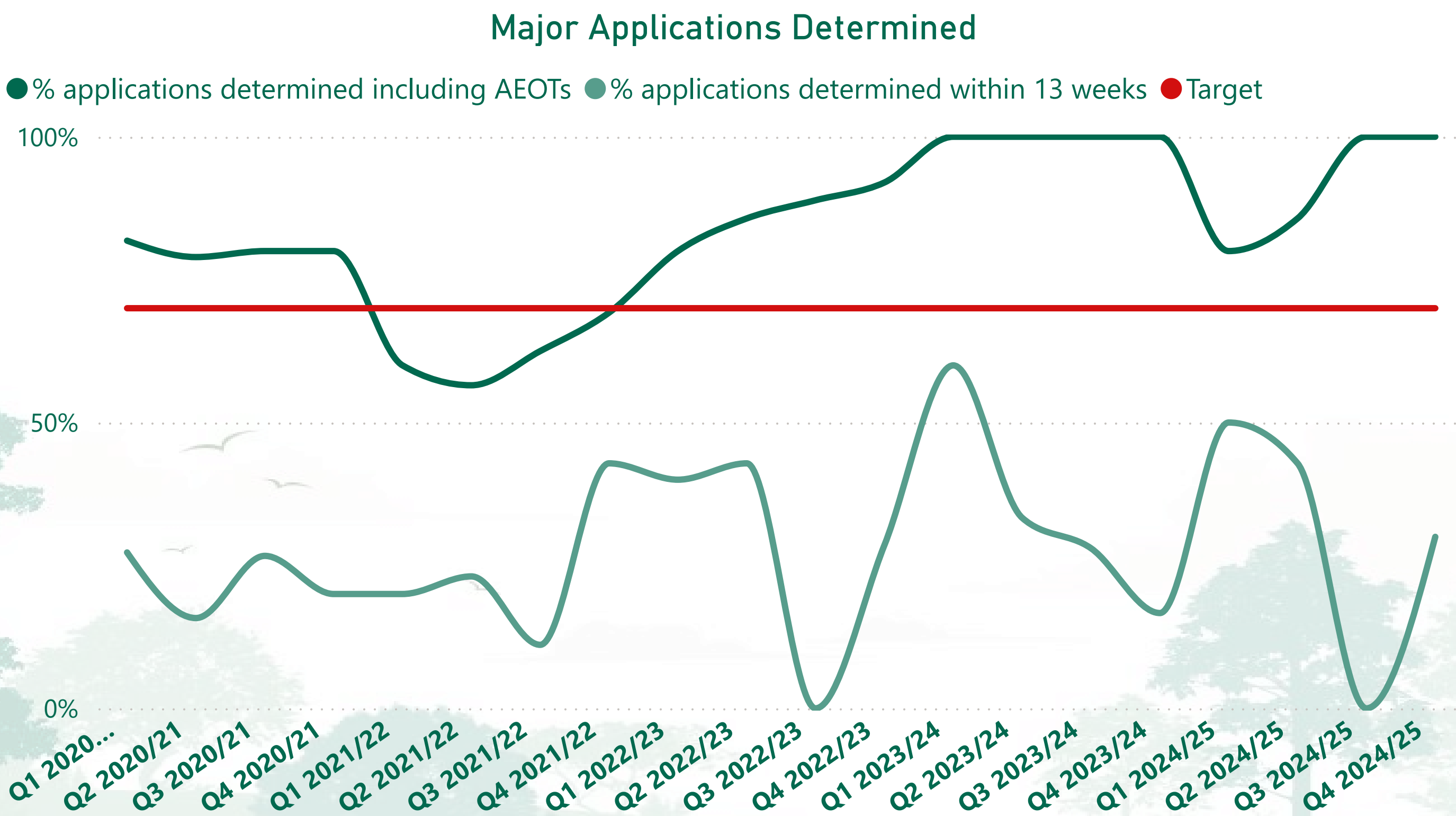
Direction of Travel

Against last Quarter →

Against Last Year →

Q4 2024/25

100.00%
% Apps In Time

70.00%
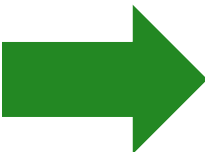Target

Service Performance - Minor Planning Applications

Major Planning Applications

Minor Planning Applications

Other Planning Applications

Planning Appeals

Planning Income

Land Charges

Affordable Homes

Leisure

Long Term Empties

Temporary Accommodation

Minor Applications Determined

● % applications determined including AEOTs ● % applications determined within 8 weeks ● Target

Q1 2020... Q2 2020/21 Q3 2020/21 Q4 2020/21 Q1 2021/22 Q2 2021/22 Q3 2021/22 Q4 2021/22 Q1 2022/23 Q2 2022/23 Q3 2022/23 Q4 2022/23 Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25 Q4 2024/25
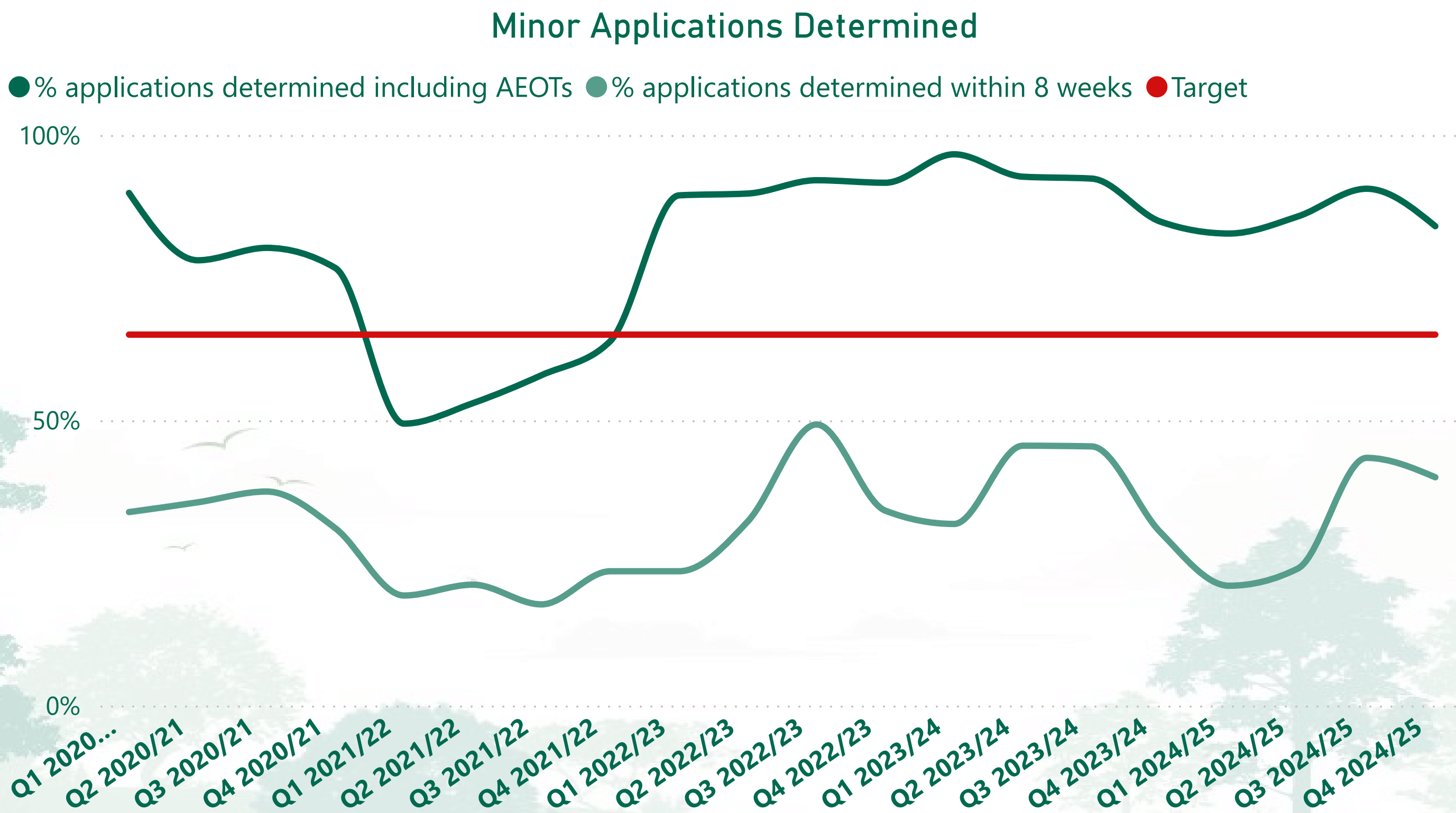
Direction of Travel

Against last Quarter

Against Last Year

Q4 2024/25

84.00%
% Apps In Time

65.00%
Target

Forest of Dean
DISTRICT COUNCIL

Service Performance - Other Planning Applications

Other Applications Determined

● % applications determined including AEOTs ● % applications determined within 8 weeks ● Target

100%	
80%	
60%	
40%	

Q1 2020... Q2 2020/21 Q3 2020/21 Q4 2020/21 Q1 2021/22 Q2 2021/22 Q3 2021/22 Q4 2021/22 Q1 2022/23 Q2 2022/23 Q3 2022/23 Q4 2022/23 Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25 Q4 2024/25
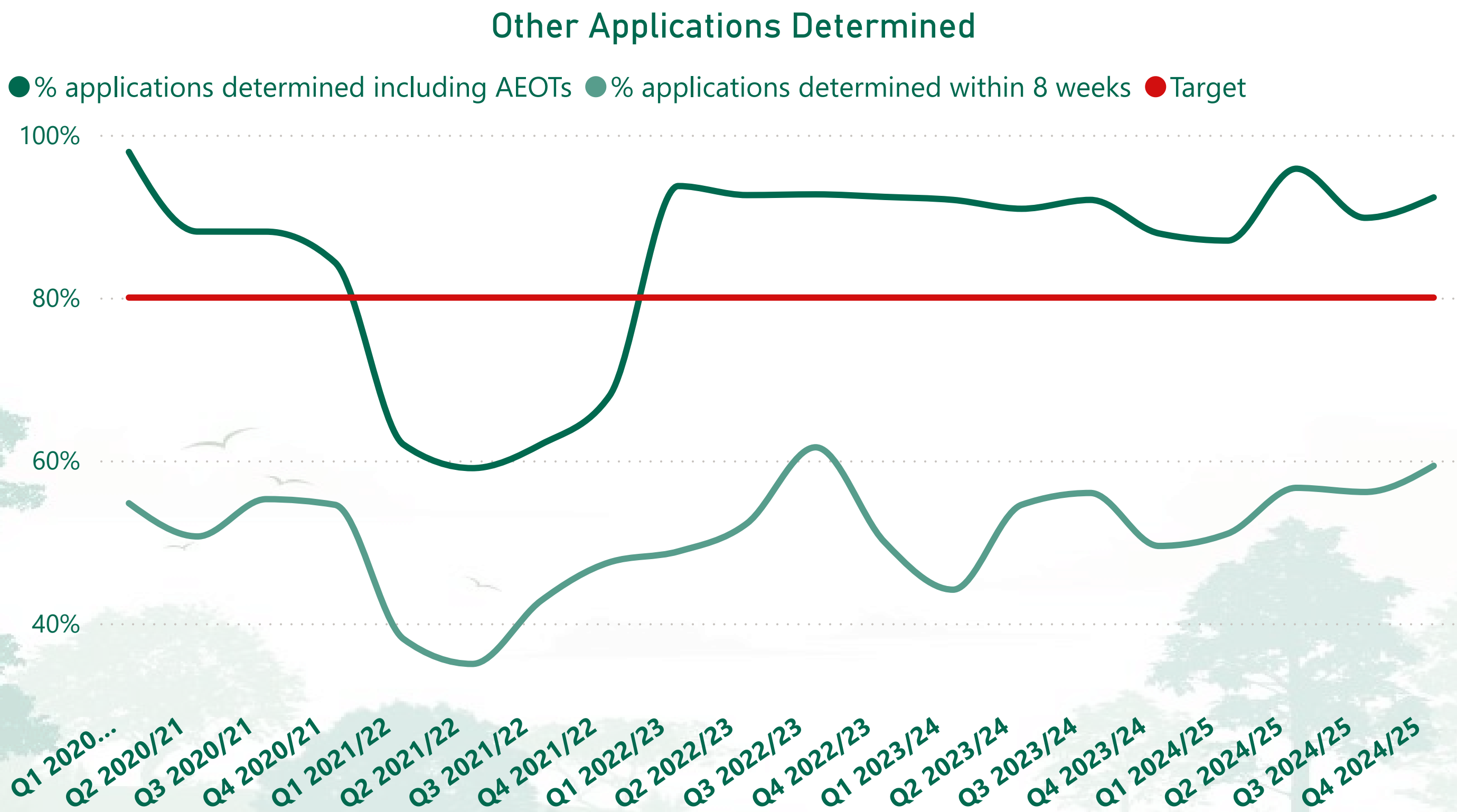
Direction of Travel

Against last Quarter

Against Last Year

Q4 2024/25

92.31%
% Apps In Time

80.00%
Target

Major Planning Applications

Minor Planning Applications

Other Planning Applications

Planning Appeals

Planning Income

Land Charges

Affordable Homes
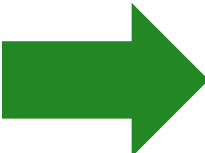
Leisure

Long Term Empties

Temporary Accommodation

| Thriving Communities | Decarbonisation and Nature Recovery | Sustainable Economy | Enterprising and Effective Council |

Service Performance - Planning Appeals

Major Planning Applications

Minor Planning Applications

Other Planning Applications

Planning Appeals

Planning Income

Land Charges

Affordable Homes

Leisure

Long Term Empties

Temporary Accommodation

Percentage of Appeals Allowed (Cumulative)

● % appeals allowed ● Target

Direction of Travel

Against last Quarter

Against Last Year

Q4 2024/25

28.26%
Appeals Allowed

30.00%
Target

Back to Priority Home

Back to Service Performance

| Thriving Communities | Decarbonisation and Nature Recovery | Sustainable Economy | Enterprising and Effective Council |

Service Performance - Planning Income

Income Achieved by Planning

● Pre-Application Income ● Planning Income ● Pre-Application Target ● Total Planning Income Target

Major Planning Applications

Minor Planning Applications

Other Planning Applications

Planning Appeals

Planning Income

Land Charges

Affordable Homes

Leisure

Long Term Empties

Temporary Accommodation

Direction of Travel
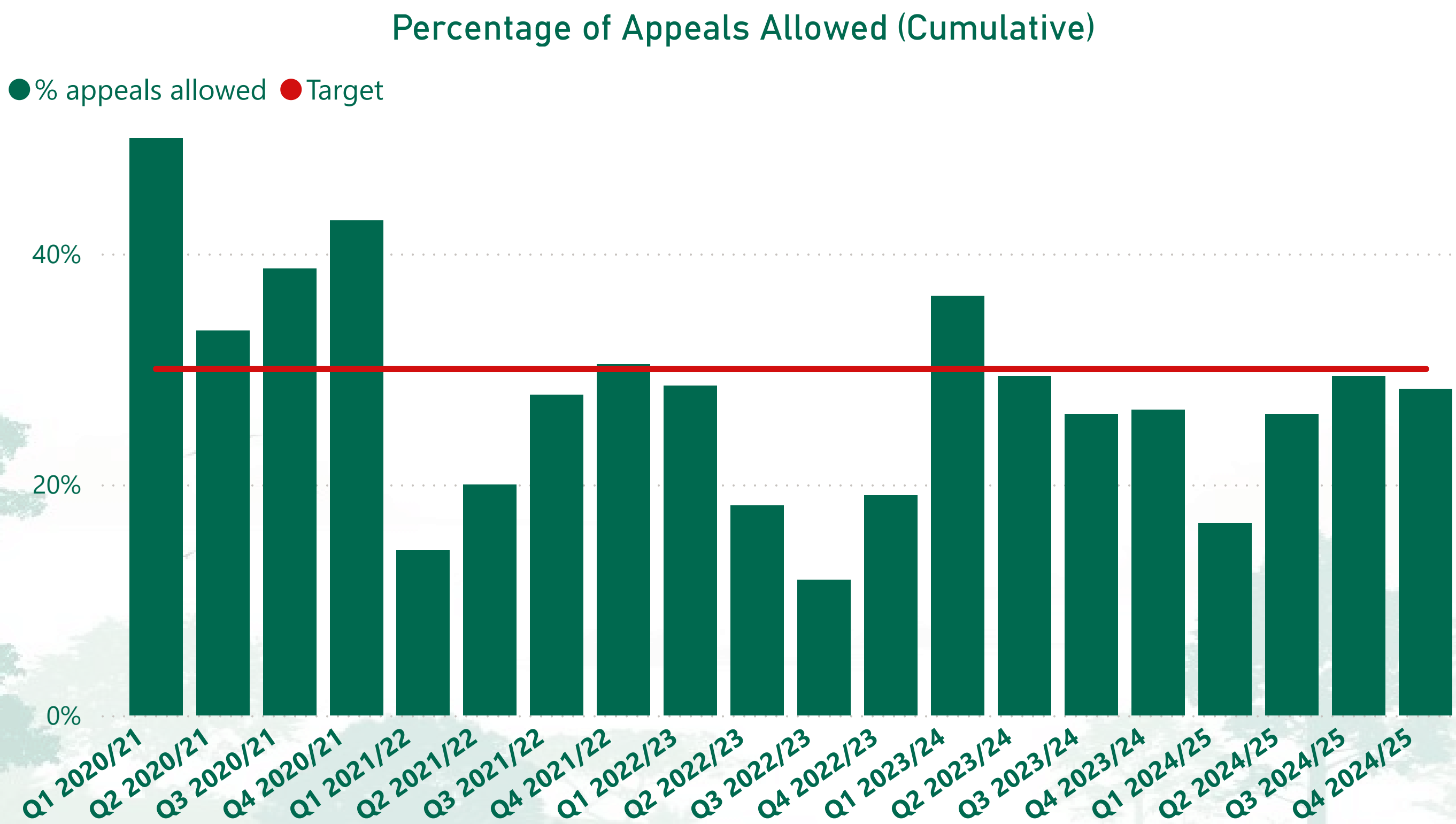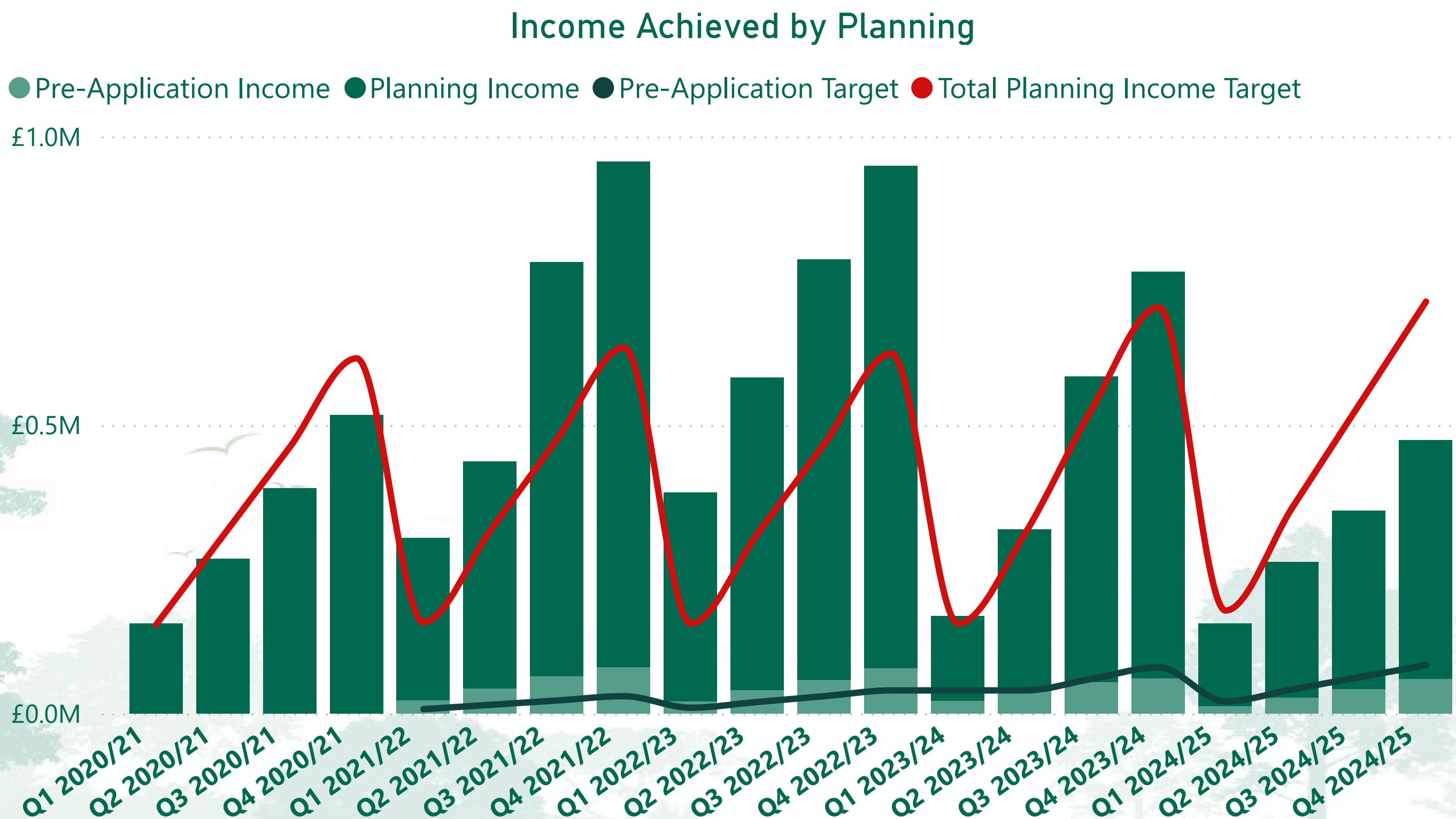
Against last Quarter

Against Last Year

Q4 2024/25

£59,867
Pre-App Income

£83,760
Pre-App Target

£473,817
Total Income

£713,760
Total Target

| Thriving Communities | Decarbonisation and Nature Recovery | Sustainable Economy | Enterprising and Effective Council |

Service Performance - Land Charges
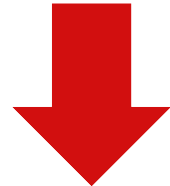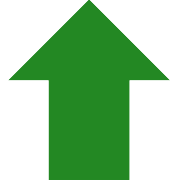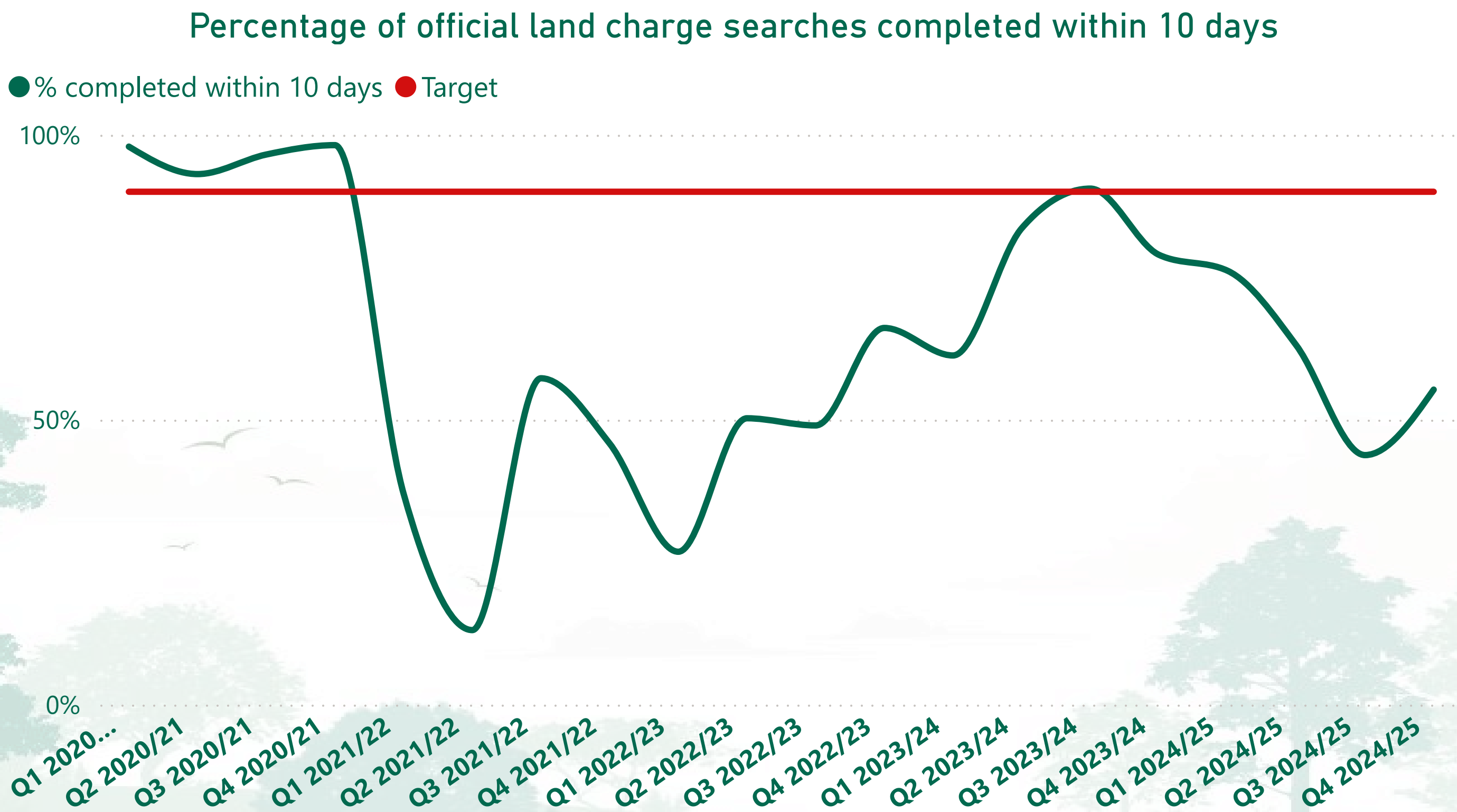
Major Planning Applications

Minor Planning Applications

Other Planning Applications

Planning Appeals

Planning Income

Land Charges

Affordable Homes

Leisure

Long Term Empties

Temporary Accommodation

Percentage of official land charge searches completed within 10 days

● % completed within 10 days   ● Target

100%

50%

0%

Q1 2020... Q2 2020/21 Q3 2020/21 Q4 2020/21 Q1 2021/22 Q2 2021/22 Q3 2021/22 Q4 2021/22 Q1 2022/23 Q2 2022/23 Q3 2022/23 Q4 2022/23 Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25 Q4 2024/25

Direction of Travel

Against last Quarter

Against Last Year

Q4 2024/25

55.28%
Completed

90.00%
Target

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Service Performance - Affordable Homes

Major Planning Applications

Minor Planning Applications

Other Planning Applications

Planning Appeals

Planning Income

Land Charges

Affordable Homes

Leisure

Long Term Empties

Temporary Accommodation

Number of affordable homes delivered (cumulative)

● Affordable Homes Delivered ● Target
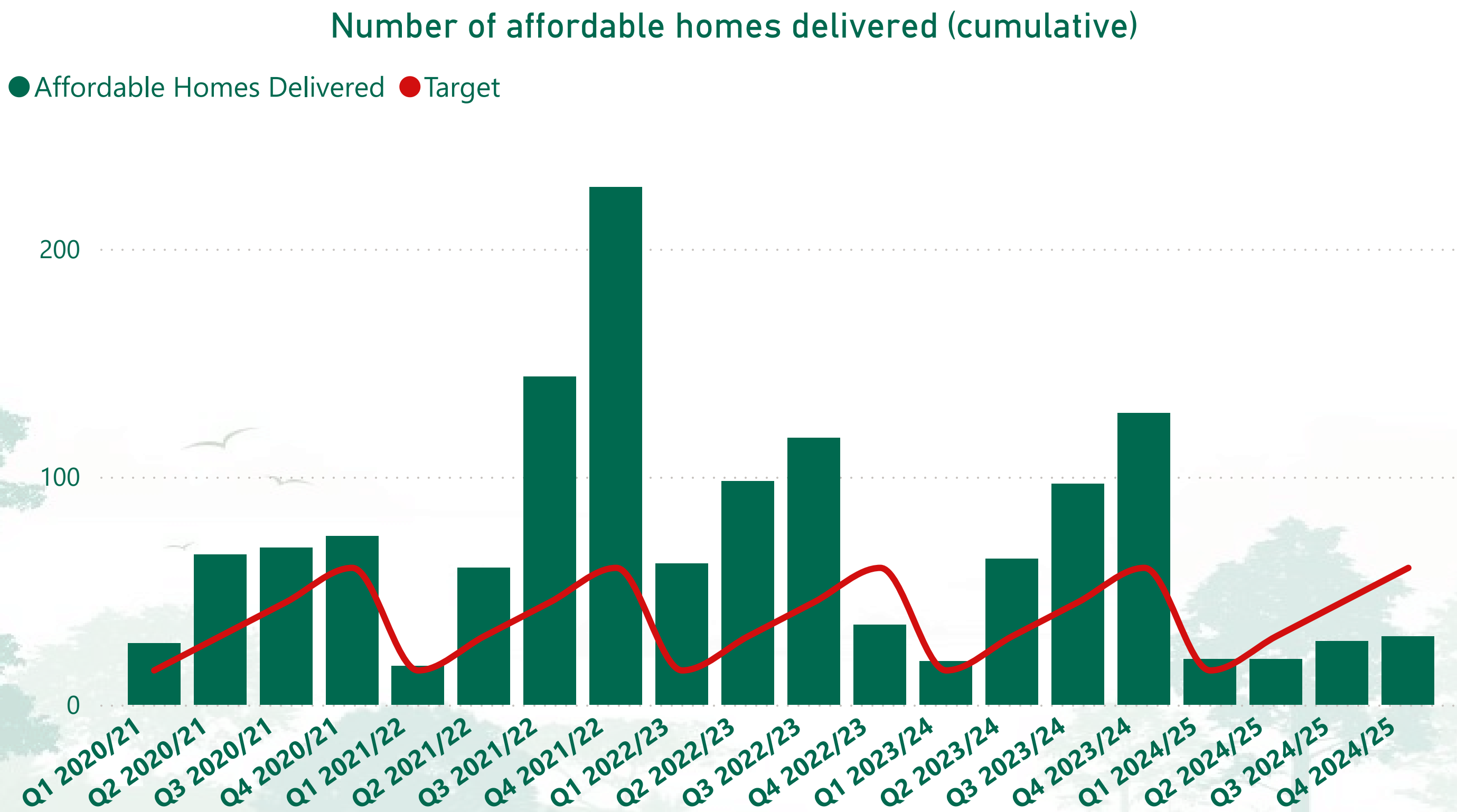
Direction of Travel

Against last Quarter

Against Last Year

Q4 2024/25

30
Delivered

60
Target

Forest of Dean DISTRICT COUNCIL

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Service Performance - Leisure

Major Planning Applications

Minor Planning Applications

Other Planning Applications

Planning Appeals

Planning Income

Land Charges

Affordable Homes

Leisure
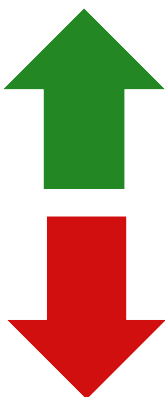
Long Term Empties

Temporary Accommodation

Number of Visits to the Four Leisure Centres

● Visits to the Leisure Centres ● Target

0.1M

0.0M

Q1 2021/22 · Q2 2021/22 · Q3 2021/22 · Q4 2021/22 · Q1 2022/23 · Q2 2022/23 · Q3 2022/23 · Q4 2022/23 · Q1 2023/24 · Q2 2023/24 · Q3 2023/24 · Q4 2023/24 · Q1 2024/25 · Q2 2024/25 · Q3 2024/25 · Q4 2024/25
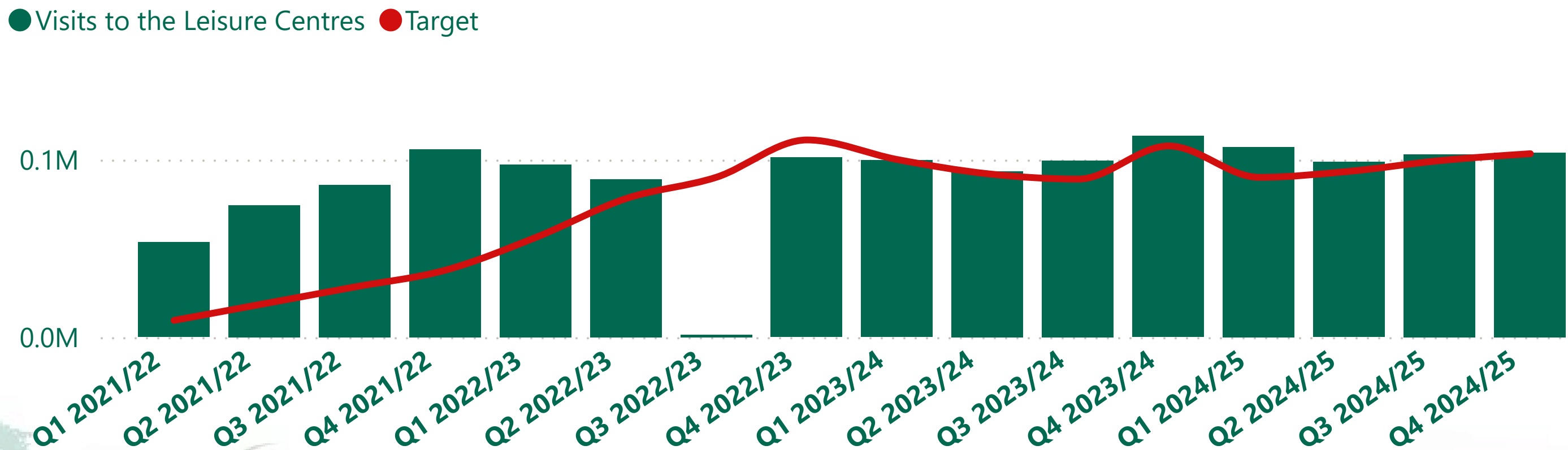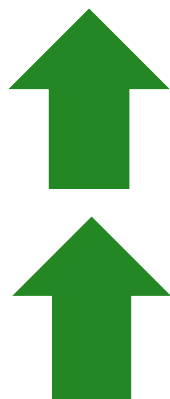
Number of Gym Memberships (Snapshot)

● Number of Gym Memberships ● Target

4K

2K

0K

Q1 2021/22 · Q2 2021/22 · Q3 2021/22 · Q4 2021/22 · Q1 2022/23 · Q2 2022/23 · Q3 2022/23 · Q4 2022/23 · Q1 2023/24 · Q2 2023/24 · Q3 2023/24 · Q4 2023/24 · Q1 2024/25 · Q2 2024/25 · Q3 2024/25 · Q4 2024/25

Direction of Travel

Against last Quarter

Against Last Year
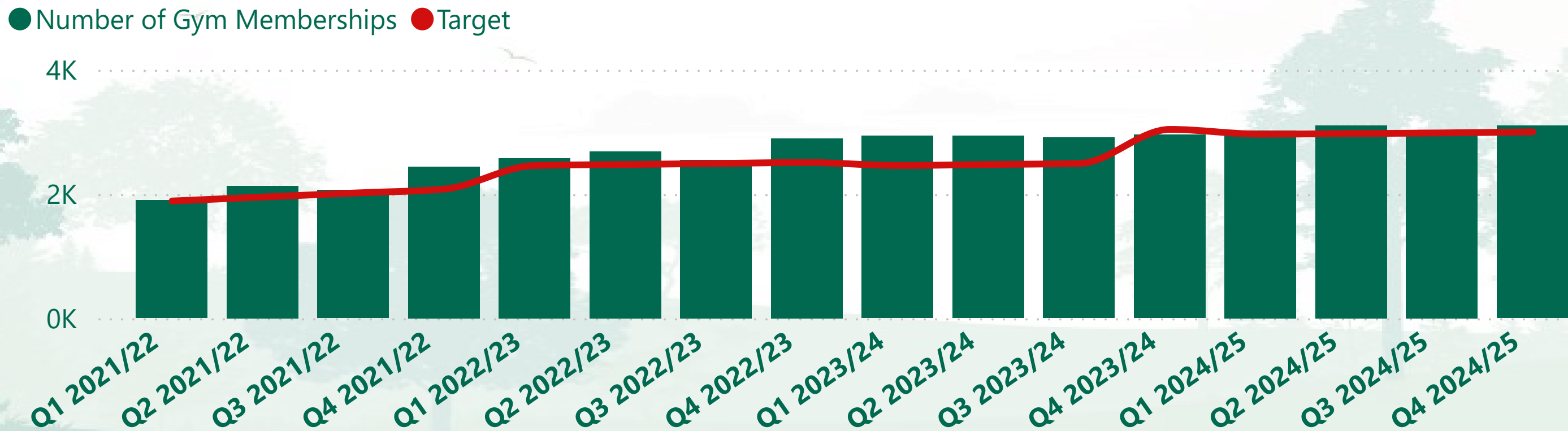
Q4 2024/25

103984
Visits

103300
Visits Target

3099
Memberships

3000
Members Target

Thriving Communities	Decarbonisation and Nature Recovery	Sustainable Economy	Enterprising and Effective Council

Service Performance - Long Term Empties

Major Planning Applications
Minor Planning Applications
Other Planning Applications
Planning Appeals
Planning Income
Land Charges
Affordable Homes
Leisure
Long Term Empties
Temporary Accommodation

(Snapshot) Long Term Empty Properties

% of Long Term Empty Properties from the Total Housing Stock

Direction of Travel

Against last Quarter ⬇

Against Last Year ⬇

Q4 2024/25

392
Long Term Empties

0.98%
of Housing Stock

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Service Performance - Temporary Accommodation

Major Planning Applications

Minor Planning Applications

Other Planning Applications

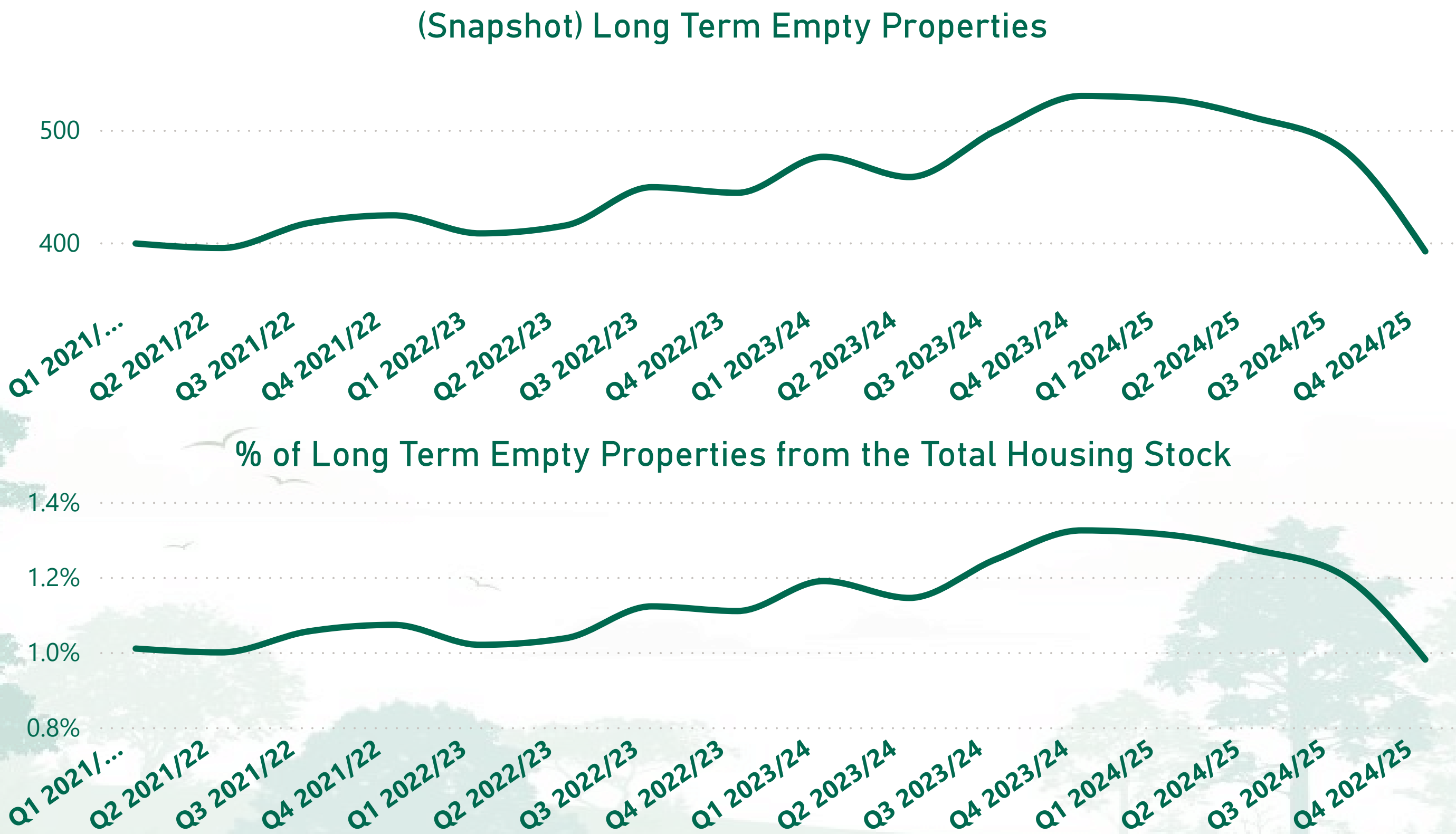Planning Appeals

Planning Income

Land Charges

Affordable Homes

Leisure

Long Term Empties

Temporary Accommodation

Households in Temporary Accomodation

● Households in B&B's ● Households in Hostels ● Successful 'Move-On'
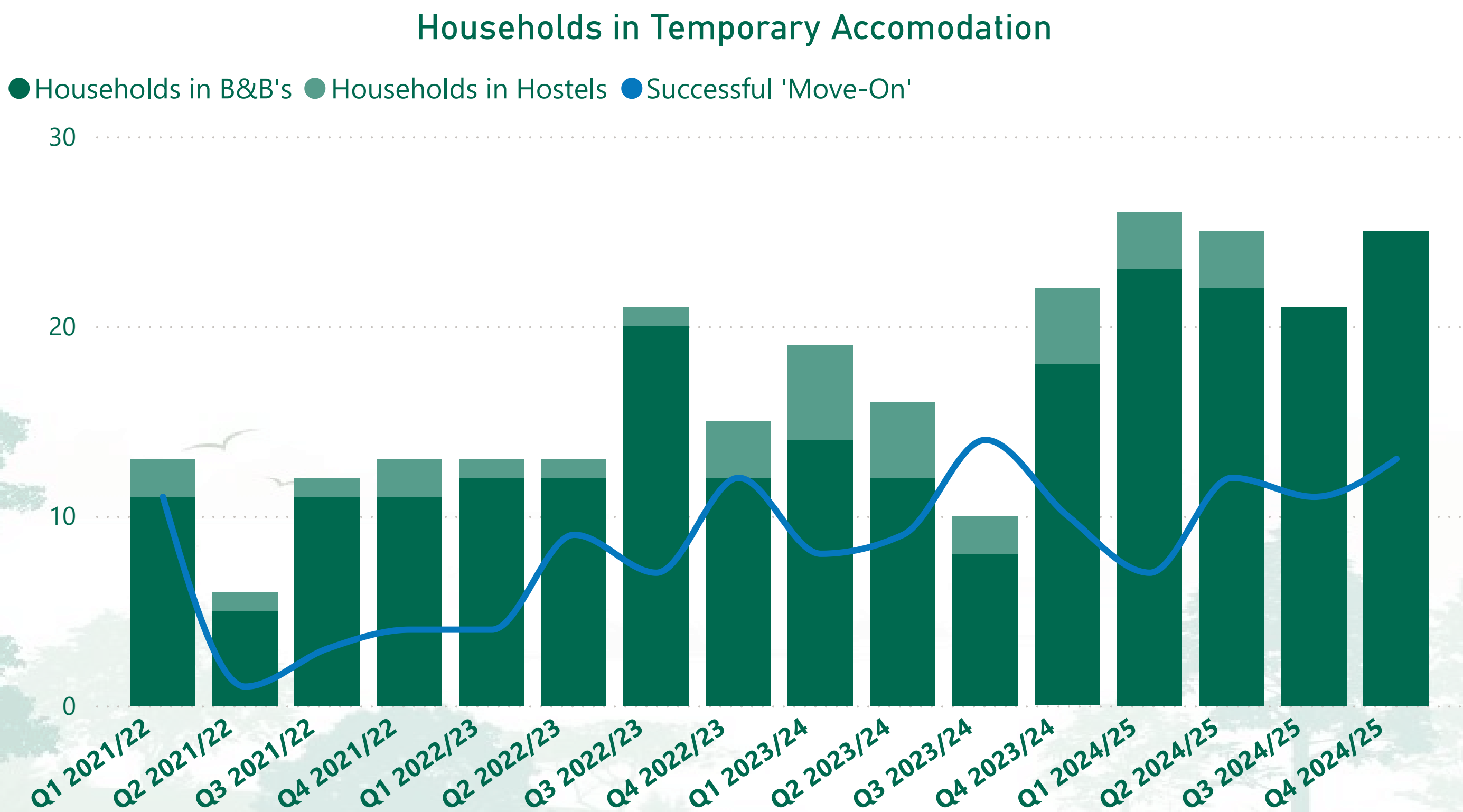
Direction of Travel

Against last Quarter

Against Last Year

Q4 2024/25

25
Households in B&Bs

0
Households in Hostels

13
Successful 'Move On'

Forest of Dean
DISTRICT COUNCIL

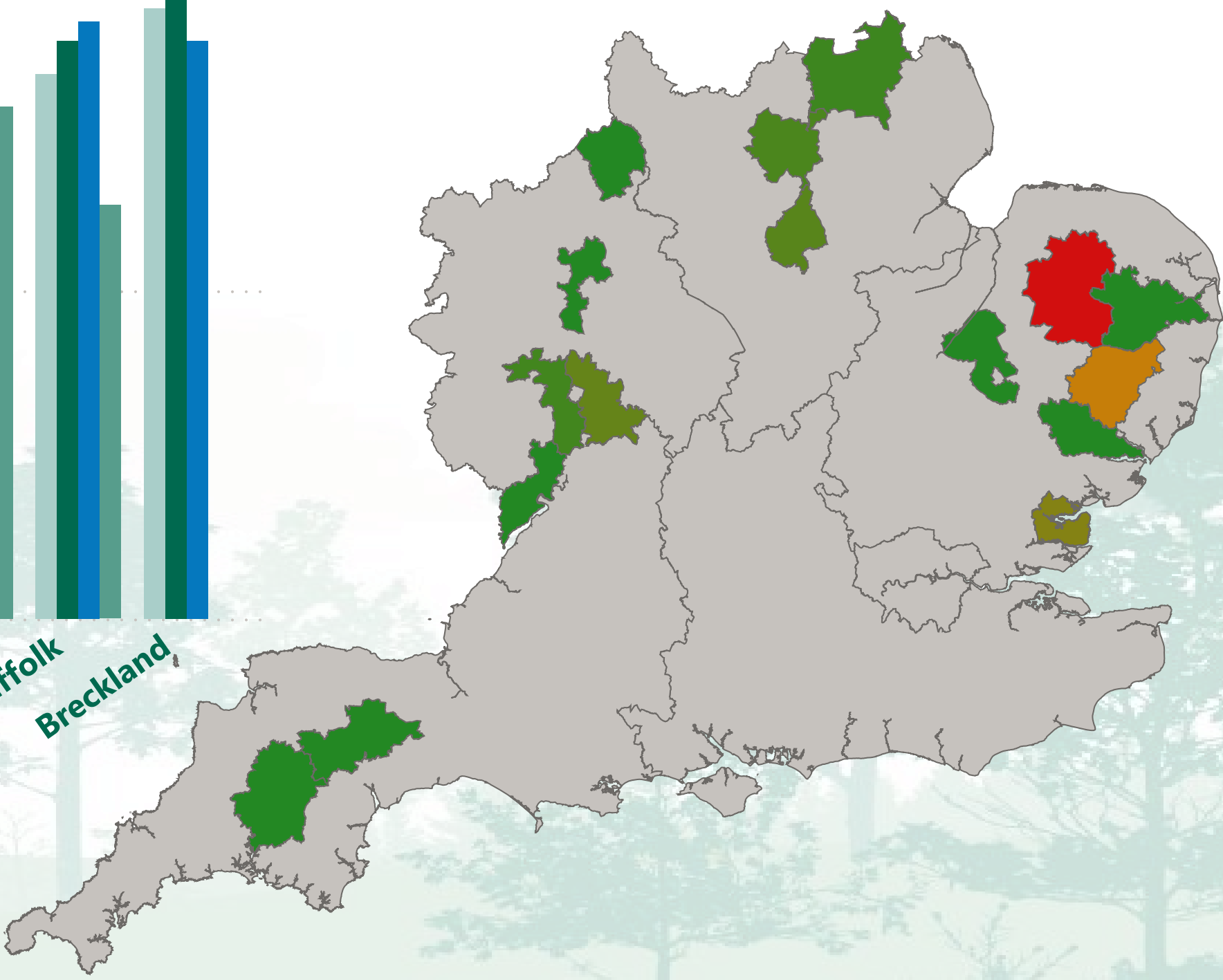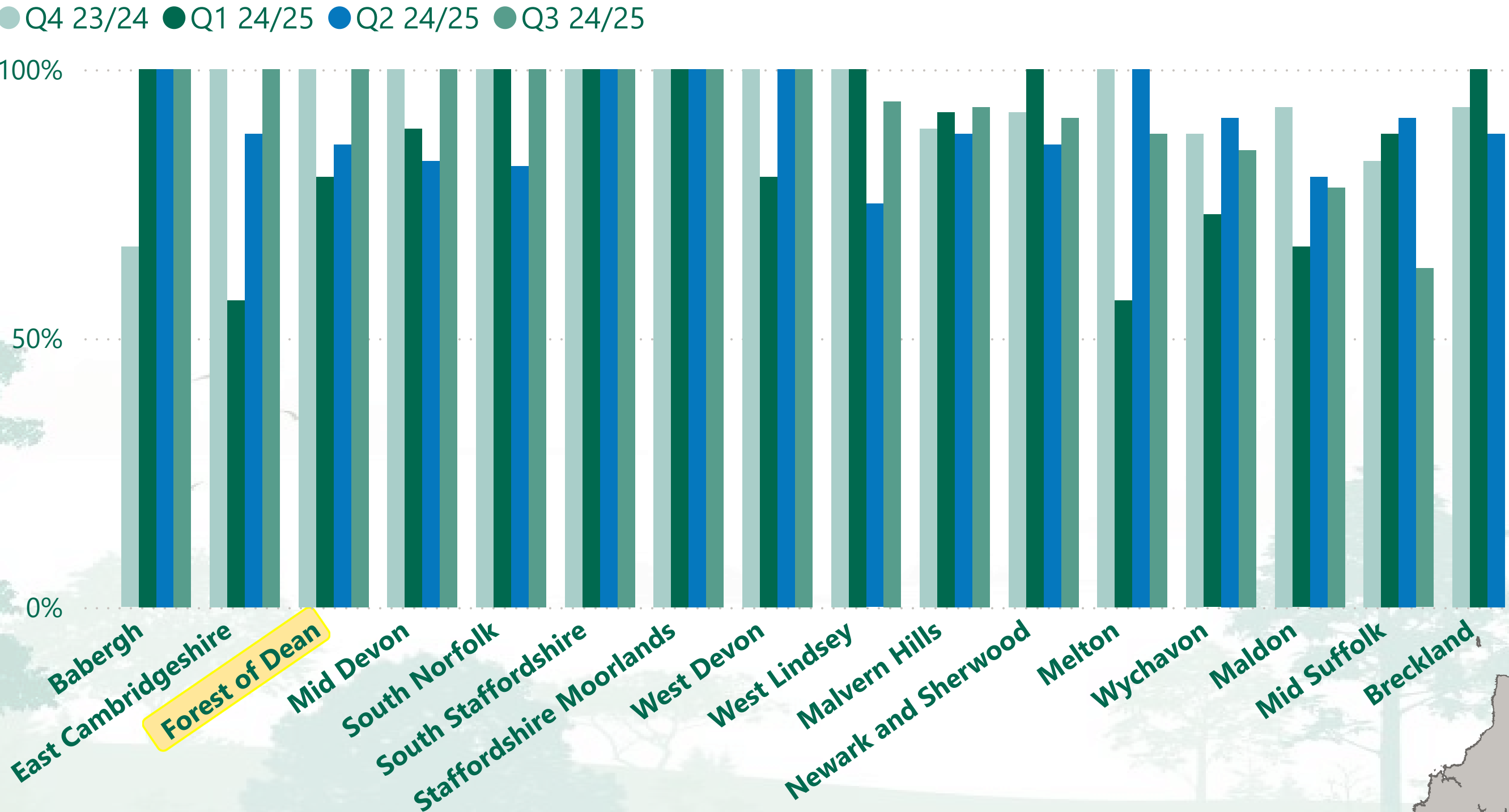| Thriving Communities | Decarbonisation and Nature Recovery | Sustainable Economy | Enterprising and Effective Council |
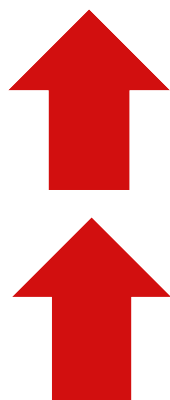
Benchmarking - Major Planning Applications

Major Developments - % within 13 weeks or agreed time – LG Inform. Latest dataset is October - December '24 (Q3 2024-25)

Major Planning Applications

Minor Planning Applications

Other Planning Applications

Planning Appeals

Temporary Accommodation

| Q1 24/25 | Q2 24/25 | Q3 24/25 |

Bar chart legend: ● Q4 23/24 ● Q1 24/25 ● Q2 24/25 ● Q3 24/25

Chart categories: Babergh, East Cambridgeshire, Forest of Dean, Mid Devon, South Norfolk, South Staffordshire, Staffordshire Moorlands, West Devon, West Lindsey, Malvern Hills, Newark and Sherwood, Melton, Wychavon, Maldon, Mid Suffolk, Breckland

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Benchmarking - Minor Planning Applications

Minor Developments - % within 8 weeks or agreed time – LG Inform. Latest dataset is October - December '24 (Q3 2024-25)

Major Planning Applications

Minor Planning Applications

Other Planning Applications

Planning Appeals

Temporary Accommodation

Q1 24/25

Q2 24/25

Q3 24/25

Legend: ● Q4 23/24　● Q1 24/25　● Q2 24/25　● Q3 24/25

Categories: South Staff..., Mid Devon, Melton, Newark and Sherwood, Babergh, Forest of Dean, West Lindsey, Mid Suffolk, Wychavon, Malvern Hills, Maldon, West Devon, South Norfolk, East Cambridgeshire, Staffordshire Moorlands, Breckland

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Benchmarking - Other Planning Applications

Other Developments - % within 8 weeks or agreed time – LG Inform. Latest dataset is October - December '24 (Q3 2024-25)
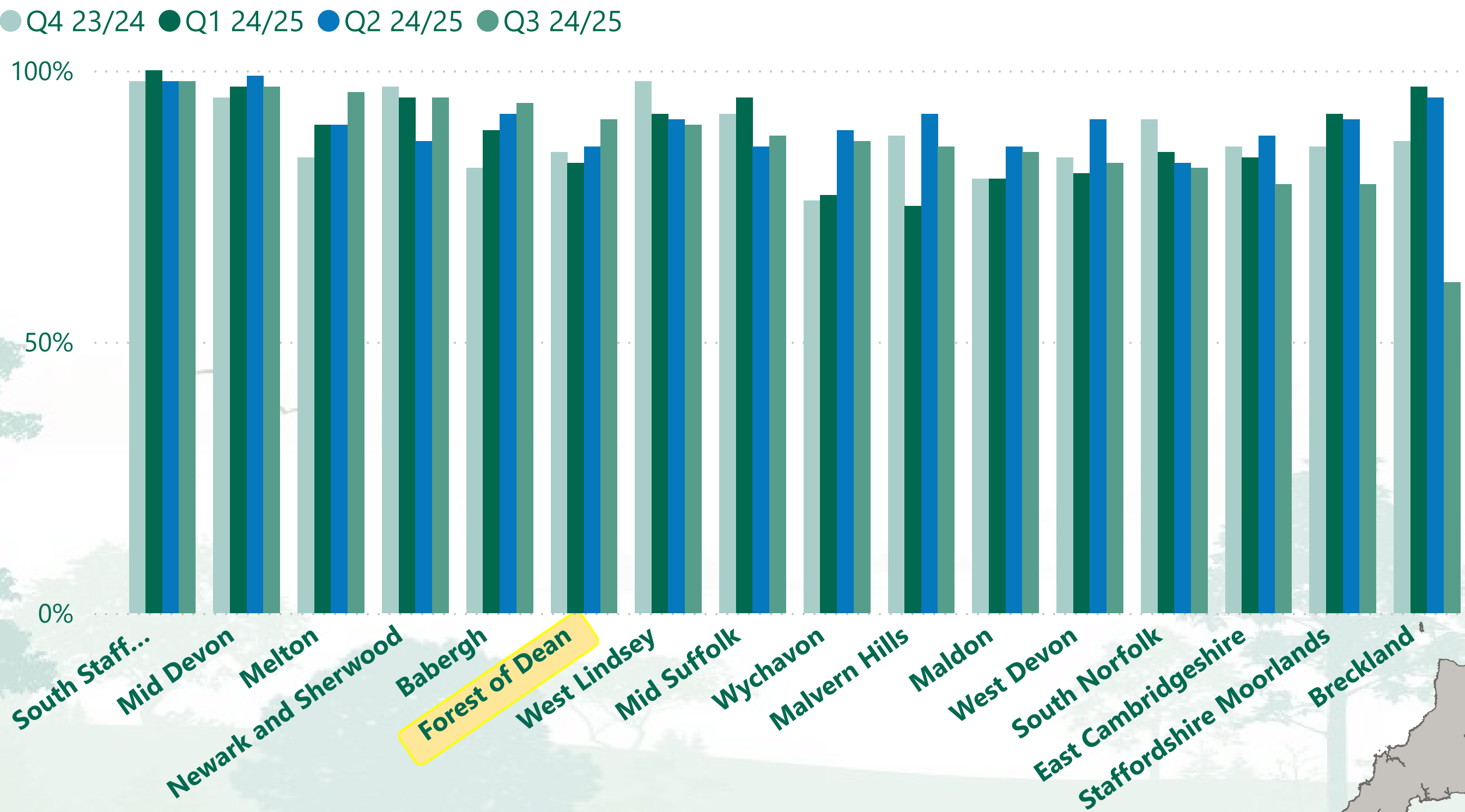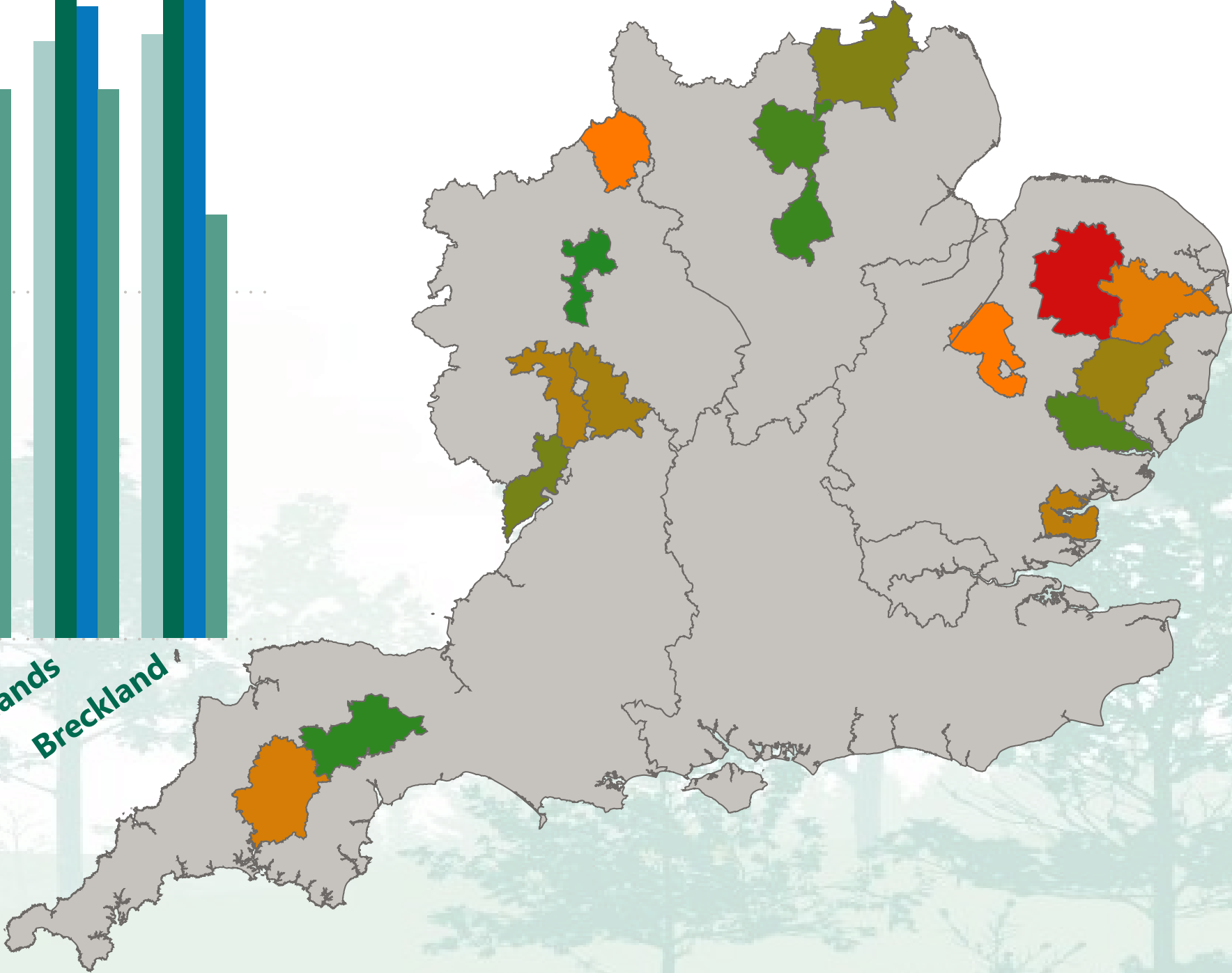
Q1 24/25   Q2 24/25   Q3 24/25

Major Planning Applications

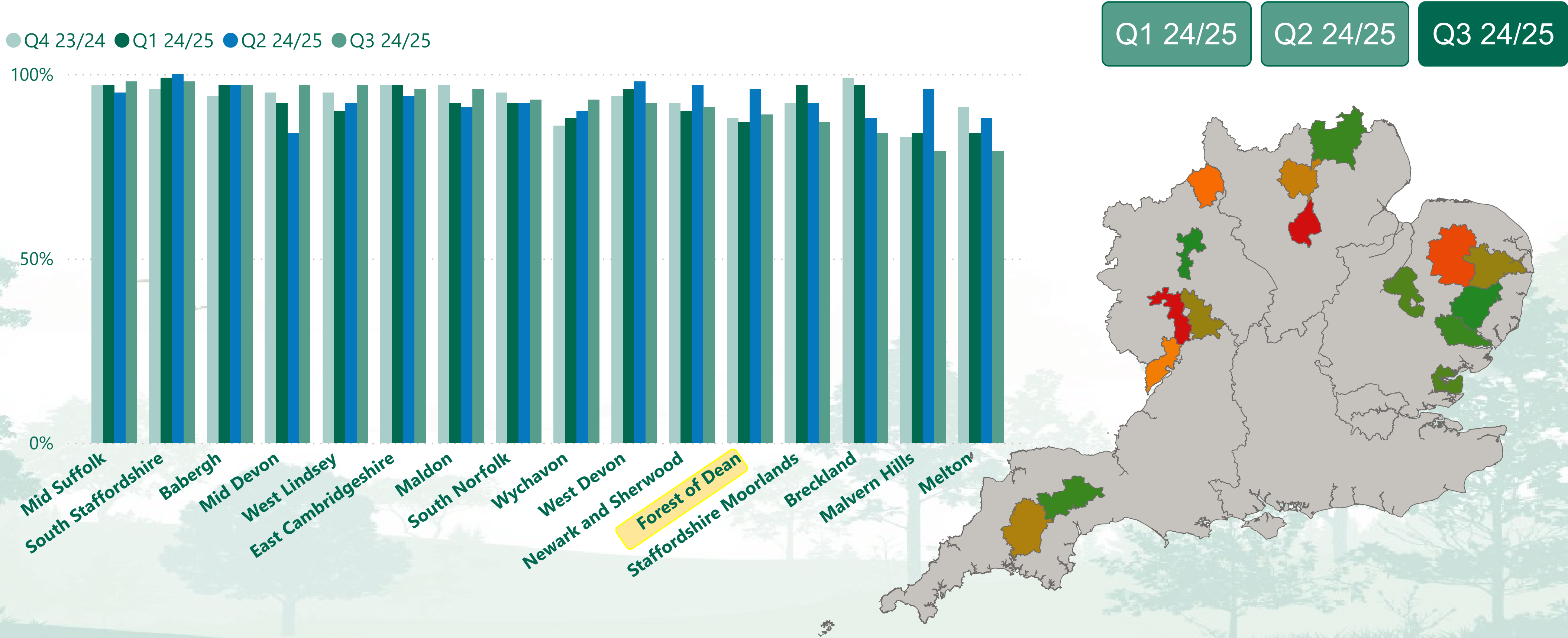Minor Planning Applications

Other Planning Applications

Planning Appeals

Temporary Accommodation

Q4 23/24   Q1 24/25   Q2 24/25   Q3 24/25

100%

50%

0%

Mid Suffolk, South Staffordshire, Babergh, Mid Devon, West Lindsey, East Cambridgeshire, Maldon, South Norfolk, Wychavon, West Devon, Newark and Sherwood, Forest of Dean, Staffordshire Moorlands, Breckland, Malvern Hills, Melton

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Benchmarking - Planning Appeals

Major Planning Applications

Minor Planning Applications

Other Planning Applications

Planning Appeals
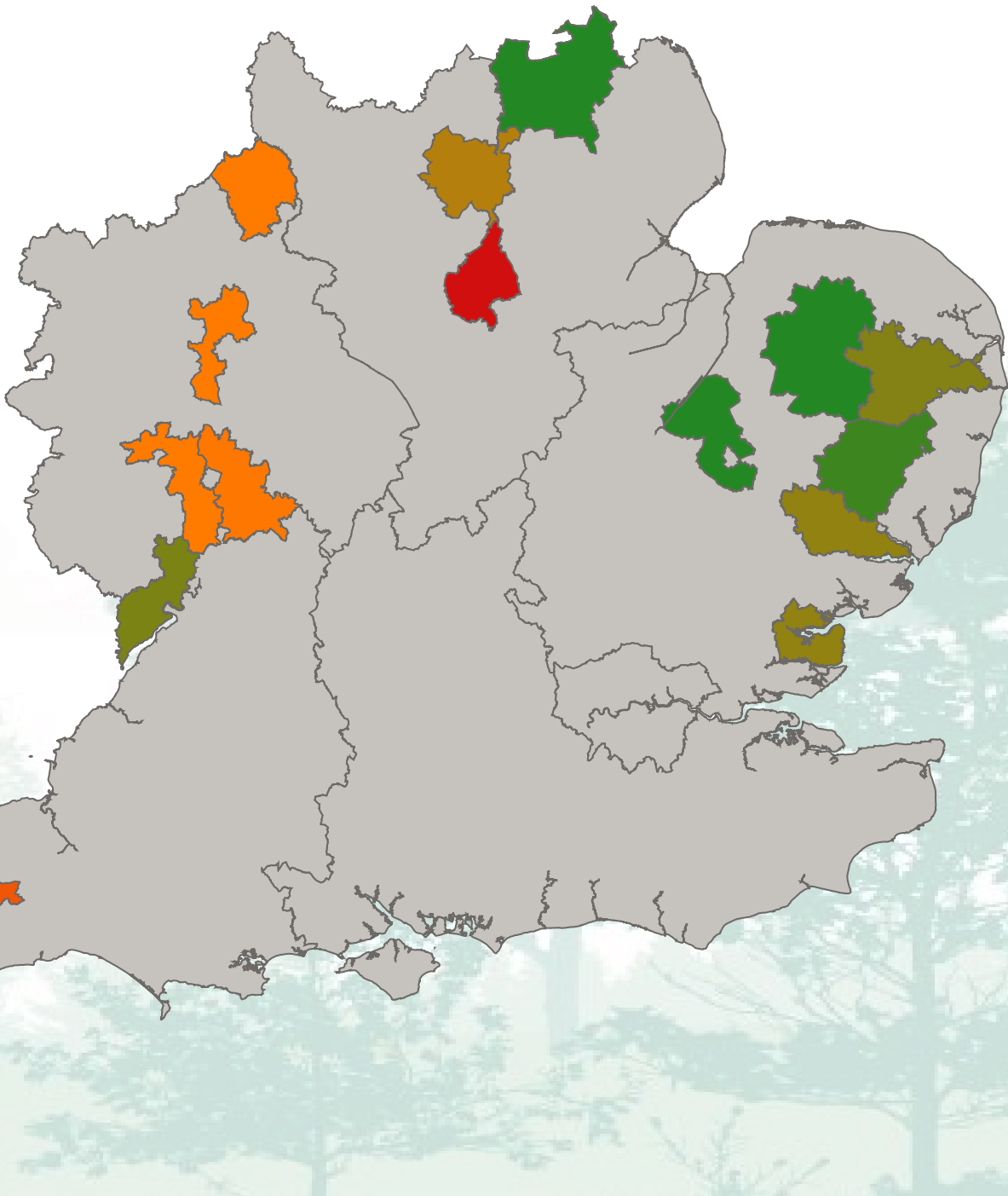
Temporary Accommodation

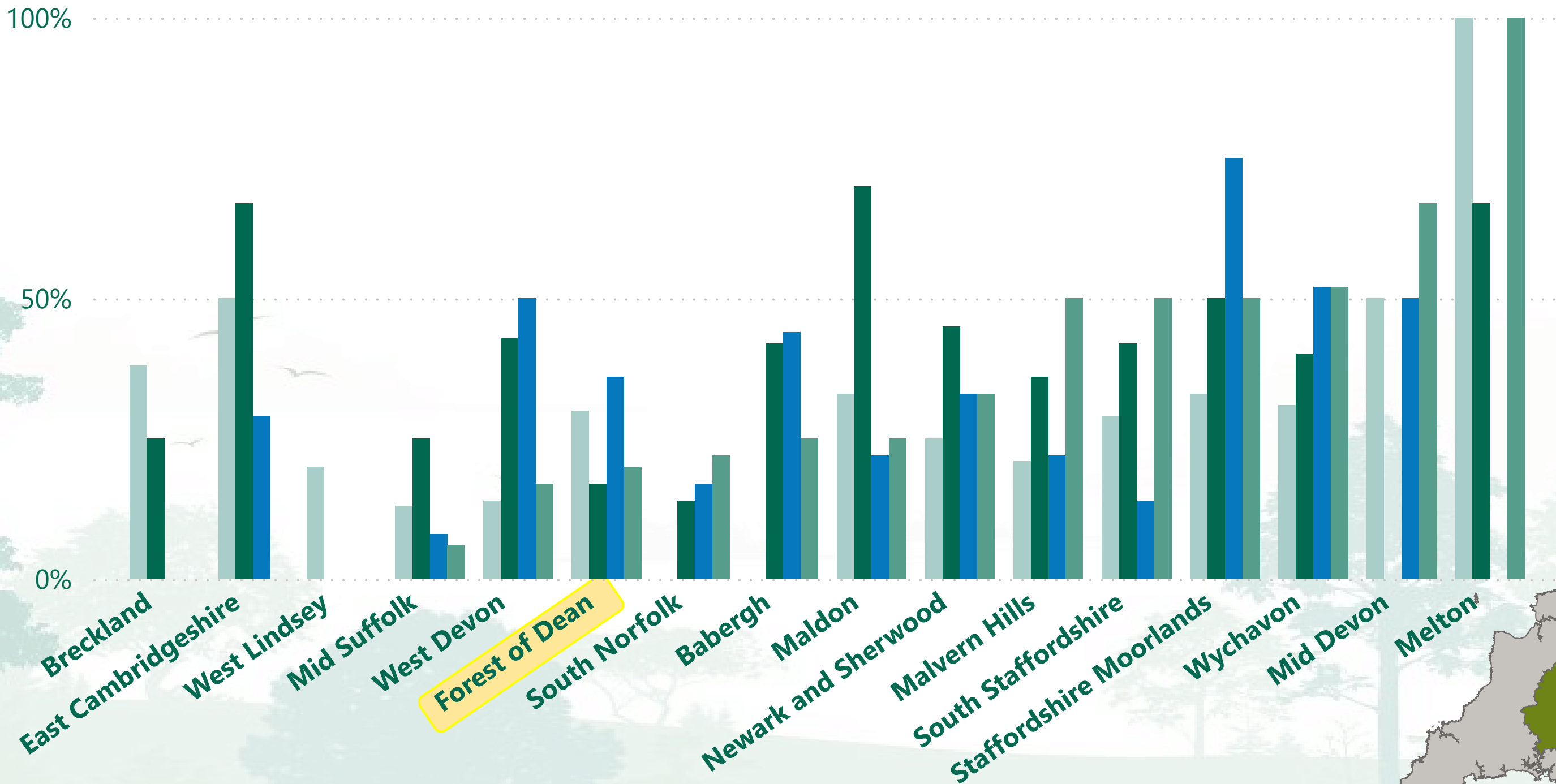Percentage of planning appeals allowed – LG Inform. Latest dataset is October - December '24 (Q3 2024-25)

Q1 24/25   Q2 24/25   Q3 24/25

● Q4 23/24 ● Q1 24/25 ● Q2 24/25 ● Q3 24/25

Breckland, East Cambridgeshire, West Lindsey, Mid Suffolk, West Devon, Forest of Dean, South Norfolk, Babergh, Maldon, Newark and Sherwood, Malvern Hills, South Staffordshire, Staffordshire Moorlands, Wychavon, Mid Devon, Melton

Benchmarking - Temporary Accommodation

Number of Households in Temporary Accommodation – LG Inform. Latest dataset is July - September '24 (Q2 2024-25)
Number of Households - ONS. Latest dataset is from February 2023

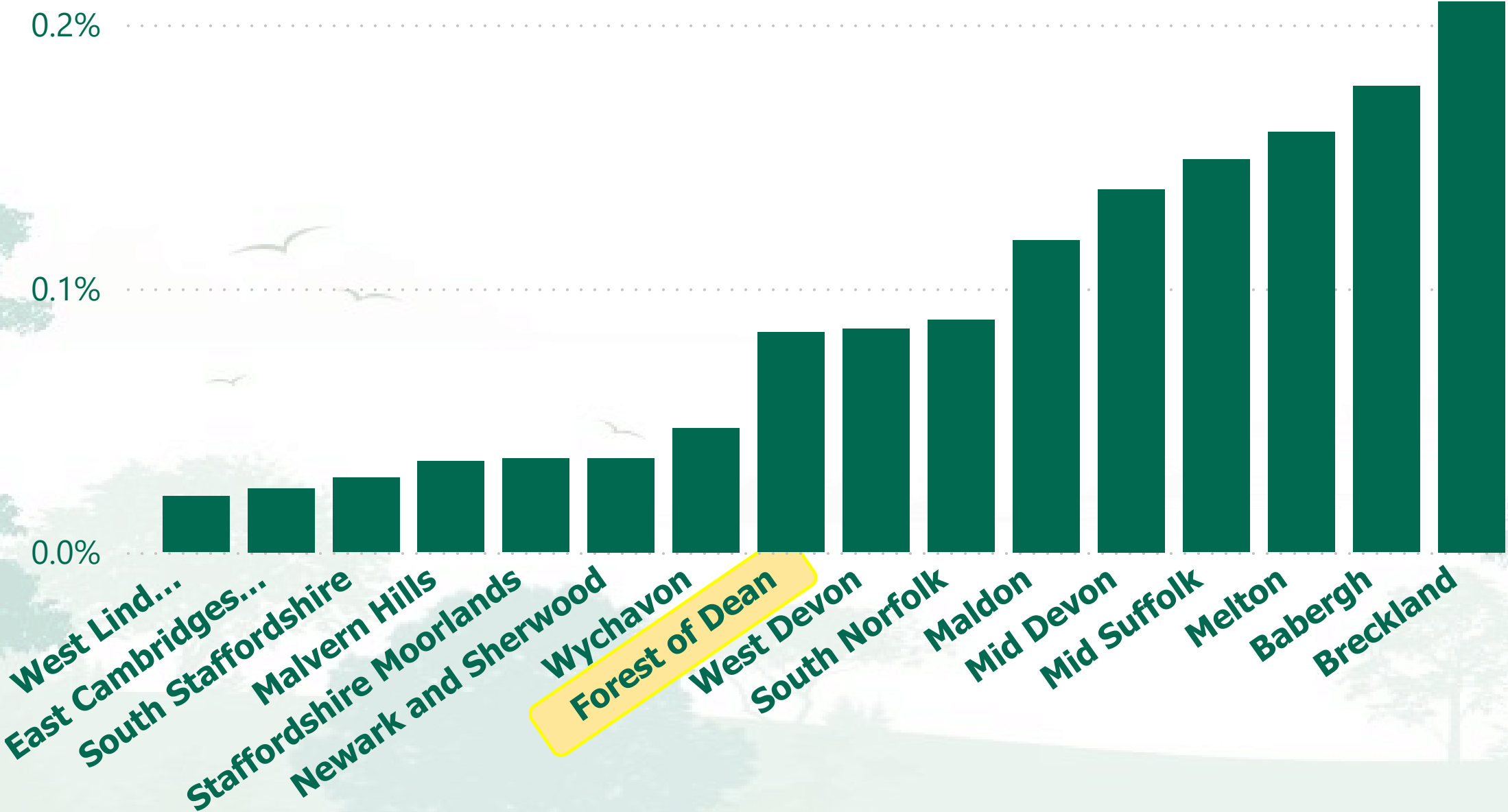**Number of Households in Temporary Accommodation as a % of total number of households within the Local Authority**

Major Planning Applications

Minor Planning Applications

Other Planning Applications

Planning Appeals

Temporary Accommodation

Council	Number of Households	Q3 23/24	Q4 23/24	Q1 24/25	Q2 24/25
Babergh	40200	64	67	67	71
Breckland	60359	122	117	125	126
East Cambridgeshire	37203	14	14	17	9
Forest of Dean	37217	14	23	22	31
Maldon	27900	37	33	N/A	33
Malvern Hills	34892	10	12	13	12
Melton	22599	21	20	31	36
Mid Devon	35633	51	44	46	49
Mid Suffolk	44343	37	53	53	66
Newark and Sherwood	53331	N/A	32	27	19
South Norfolk	61381	44	52	43	54
South Staffordshire	46121	6	8	8	13
Staffordshire Moorlands	42355	9	15	14	15
West Devon	24818	22	15	14	21
West Lindsey	42345	11	13	14	9
Wychavon	57356	22	18	31	27

Chart x-axis labels (left to right): West Lind…, East Cambridgeshire, South Staffordshire, Malvern Hills, Staffordshire Moorlands, Newark and Sherwood, Wychavon, Forest of Dean, West Devon, South Norfolk, Maldon, Mid Devon, Mid Suffolk, Melton, Babergh, Breckland

Chart y-axis: 0.0%, 0.1%, 0.2%

Decarbonisation and Nature Recovery

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Select a Strategic Focus to filter

Click for Carbon Metrics

Click for Related Service Performance

Select an Action to enable the 'Further Information' button

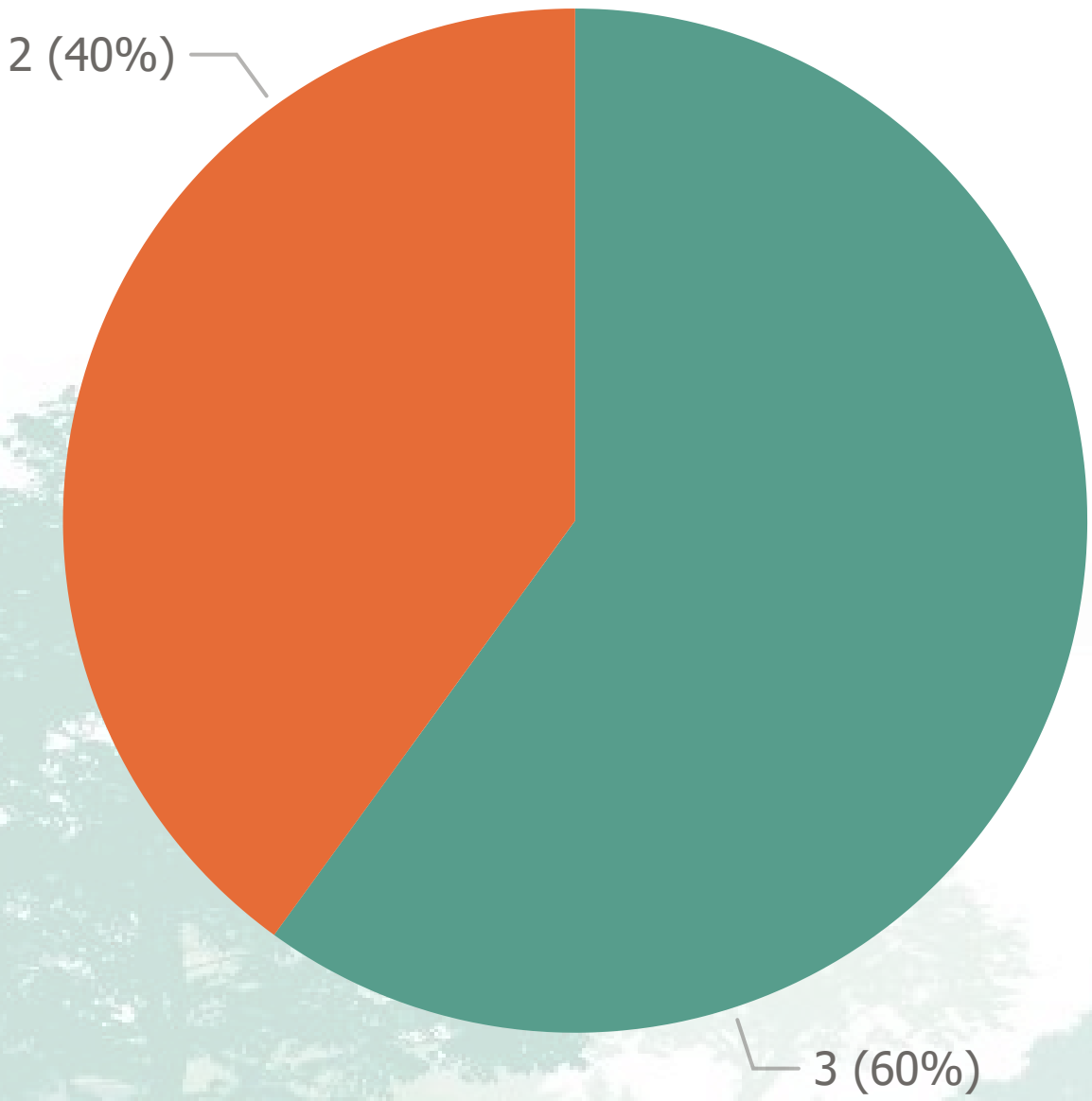| Energy Efficiency	Food Resilience	Nature Recovery	Renewable Energy Transition	Transportation Transformation

Action ▲

Action	Status
Council owned assets decarbonisation programme	On Target
Deliver the Forest Fast Followers Project	On Target
Develop and start to deliver a District Retrofit programme	On Target
Investigate the potential for an exemplar retrofit building	Off Target but action being taken
Review and refresh our Climate Emergency strategy and action plan	Off Target but action being taken

2 (40%)

3 (60%)

Description ▲

Please Select an Action to see description

Status

Complete	Not Scheduled to Start	Off Target and no action agreed	Off Target but action being taken	On Target

Click 'Further Information' for details relating to the Action

Further Information

Decarbonisation and Nature Recovery

![Forest of Dean District Council logo]

Thriving Communities	Decarbonisation and Nature Recovery	Sustainable Economy	Enterprising and Effective Council

Select a Strategic Focus to filter

Select an Action to enable the 'Further Information' button

Click for Carbon Metrics	Click for Related Service Performance

Energy Efficiency	**Food Resilience**	Nature Recovery	Renewable Energy Transition	Transportation Transformation

Action ▲

Action	Status
Develop and coordinate the Forest Food Network	On Target
Encourage the Forest Food Network to work with the local farming community	On Target
Prepare Climate Change Adaptation and Resilience Plans	Complete

1 (33.33%)

2 (66.67%)

Description ▲

Please Select an Action to see description

Click 'Further Information' for details relating to the Action

Status

Complete	Not Scheduled to Start	Off Target and no action agreed	Off Target but action being taken	On Target

Further Information

Decarbonisation and Nature Recovery

Thriving Communities

**Decarbonisation and Nature Recovery**

Sustainable Economy

Enterprising and Effective Council

Select a Strategic Focus to filter

Click for Carbon Metrics

Click for Related Service Performance

Select an Action to enable the 'Further Information' button

Energy Efficiency	Food Resilience	Nature Recovery	Renewable Energy Transition	Transportation Transformation
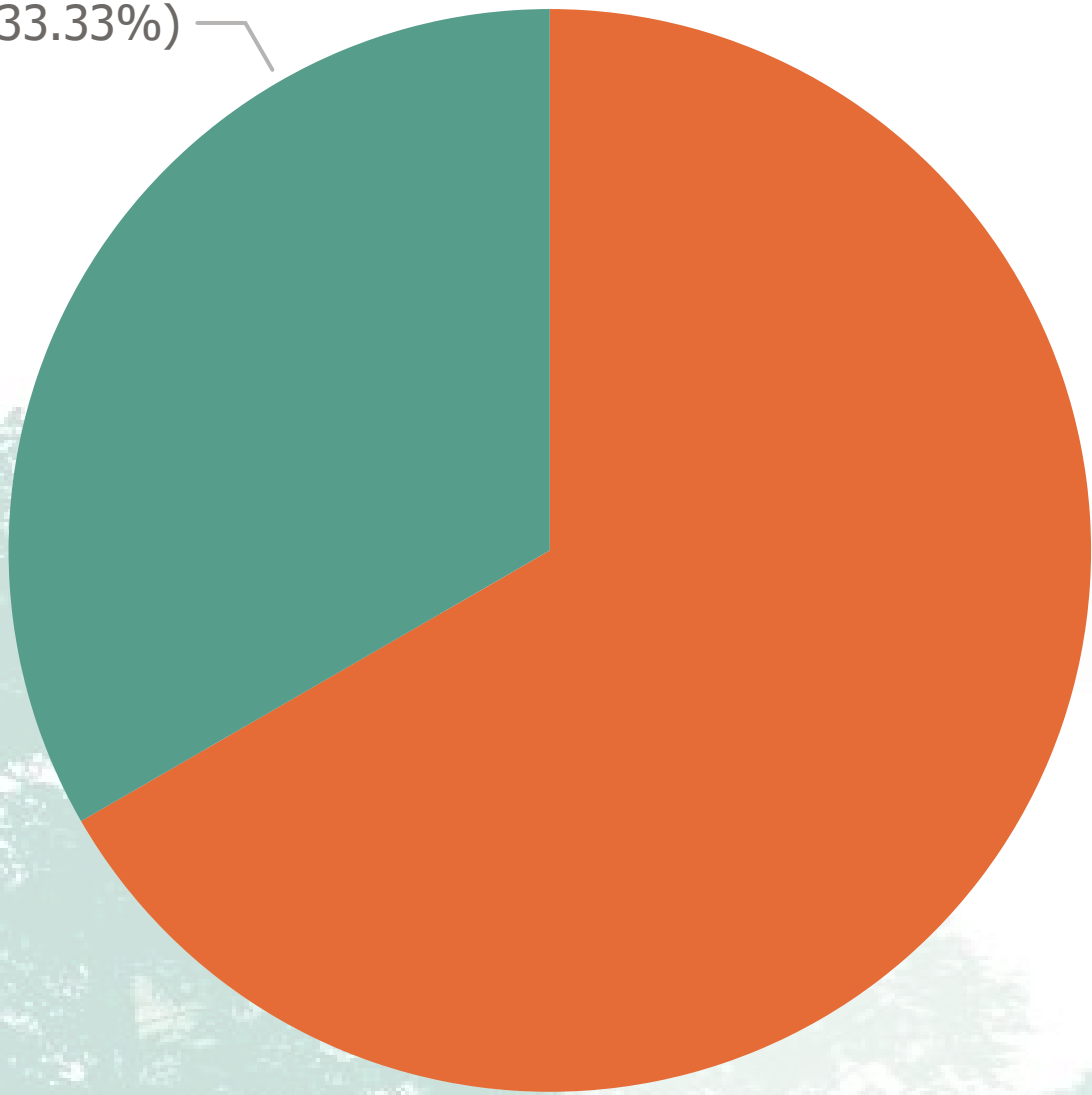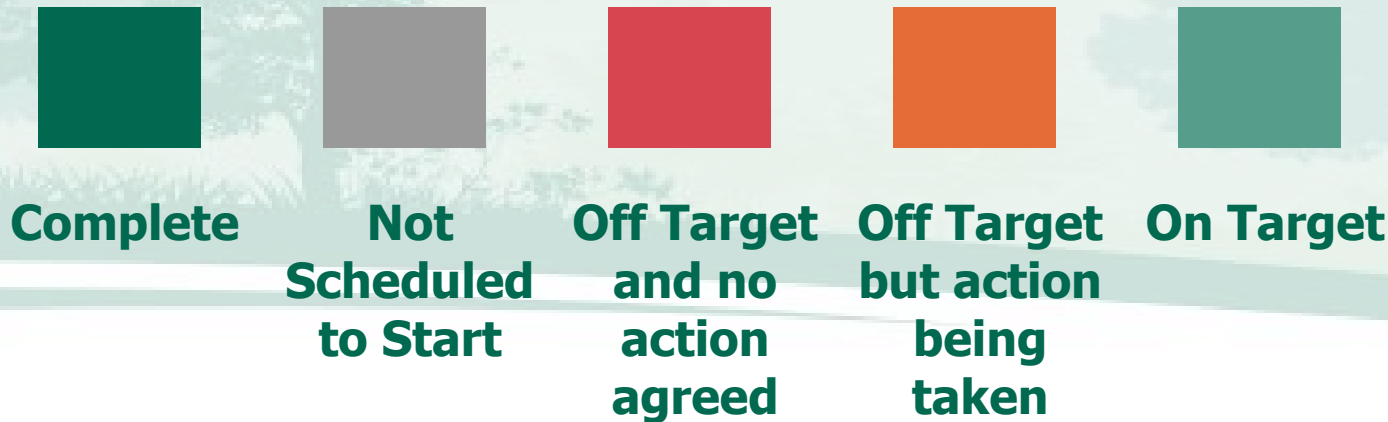
Action ▲	Status
Contribute to the countywide Local Nature Recovery Strategy	On Target
Delivery on the Council's duties for Biodiversity	Off Target but action being taken
Ensure the ecological emergency and nature recovery are embedded in the Local Plan 2041	Off Target but action being taken

1 (33.33%)

2 (66.67%)

Status

■ Complete	■ Not Scheduled to Start	■ Off Target and no action agreed	■ Off Target but action being taken	■ On Target

Description ▲

Please Select an Action to see description

Click 'Further Information' for details relating to the Action

Further Information

Forest of Dean
DISTRICT COUNCIL

Decarbonisation and Nature Recovery

Thriving Communities	Decarbonisation and Nature Recovery	Sustainable Economy	Enterprising and Effective Council

Select a Strategic Focus to filter

Click for Carbon Metrics

Click for Related Service Performance

Select an Action to enable the 'Further Information' button

Energy Efficiency	Food Resilience	Nature Recovery	Renewable Energy Transition	Transportation Transformation

Action ▲

Action	Status
Deliver FoDDC Carparks Electric Vehicle Charge Point (EVCP) project (Phase 1)	Off Target but action being taken
Deliver Green Construction Skills training	On Target
Deliver the AURORA project	Off Target but action being taken
Develop FoDDC Vehicle Fleet decarbonisation strategy	On Target

2 (50%)   2 (50%)

Description ▲

Please Select an Action to see description

Click 'Further Information' for details relating to the Action

Further Information

Status

Complete	Not Scheduled to Start	Off Target and no action agreed	Off Target but action being taken	On Target

Decarbonisation and Nature Recovery

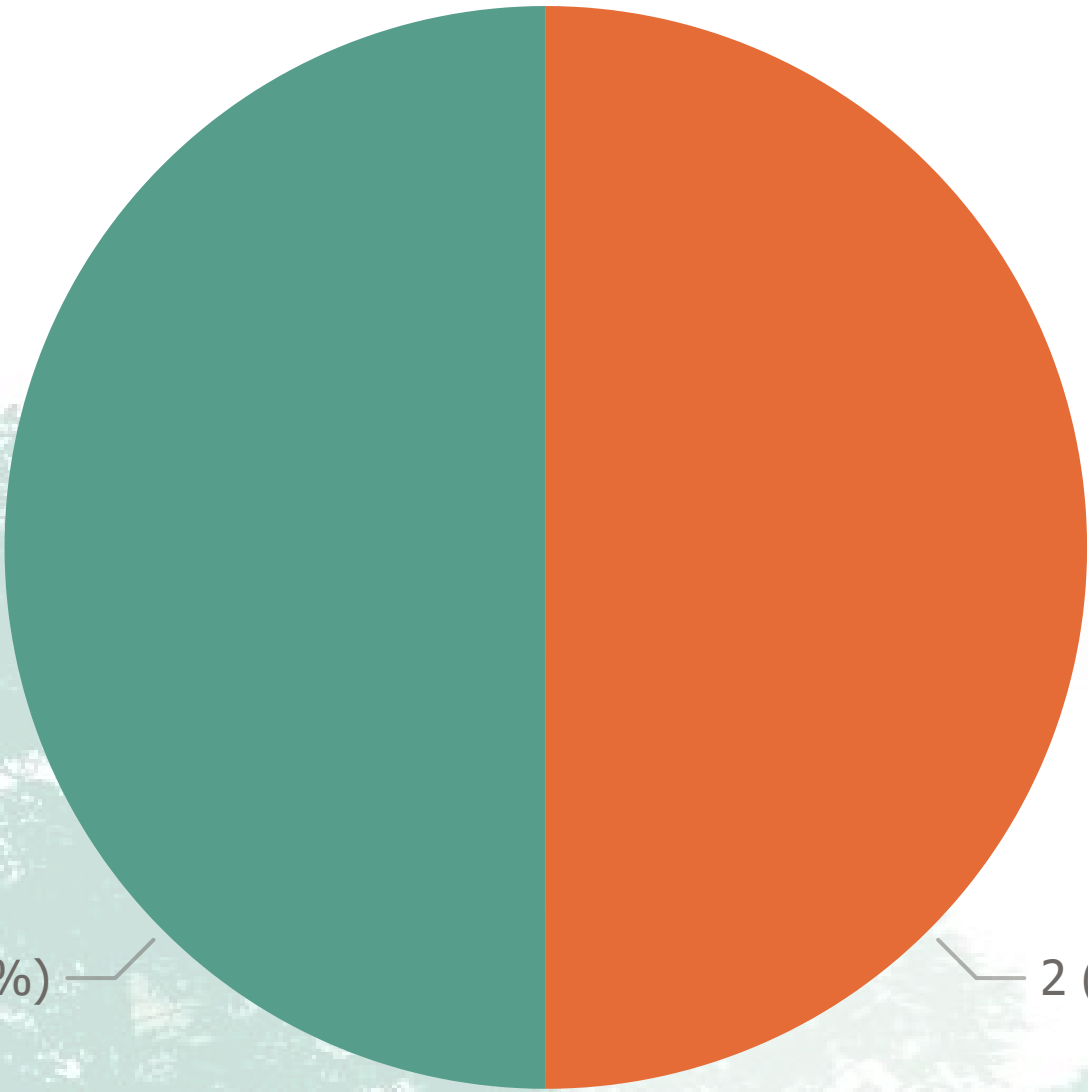Select a Strategic Focus to filter

Select an Action to enable the 'Further Information' button

Click for Carbon Metrics

Click for Related Service Performance

Energy Efficiency	Food Resilience	Nature Recovery	Renewable Energy Transition	Transportation Transformation
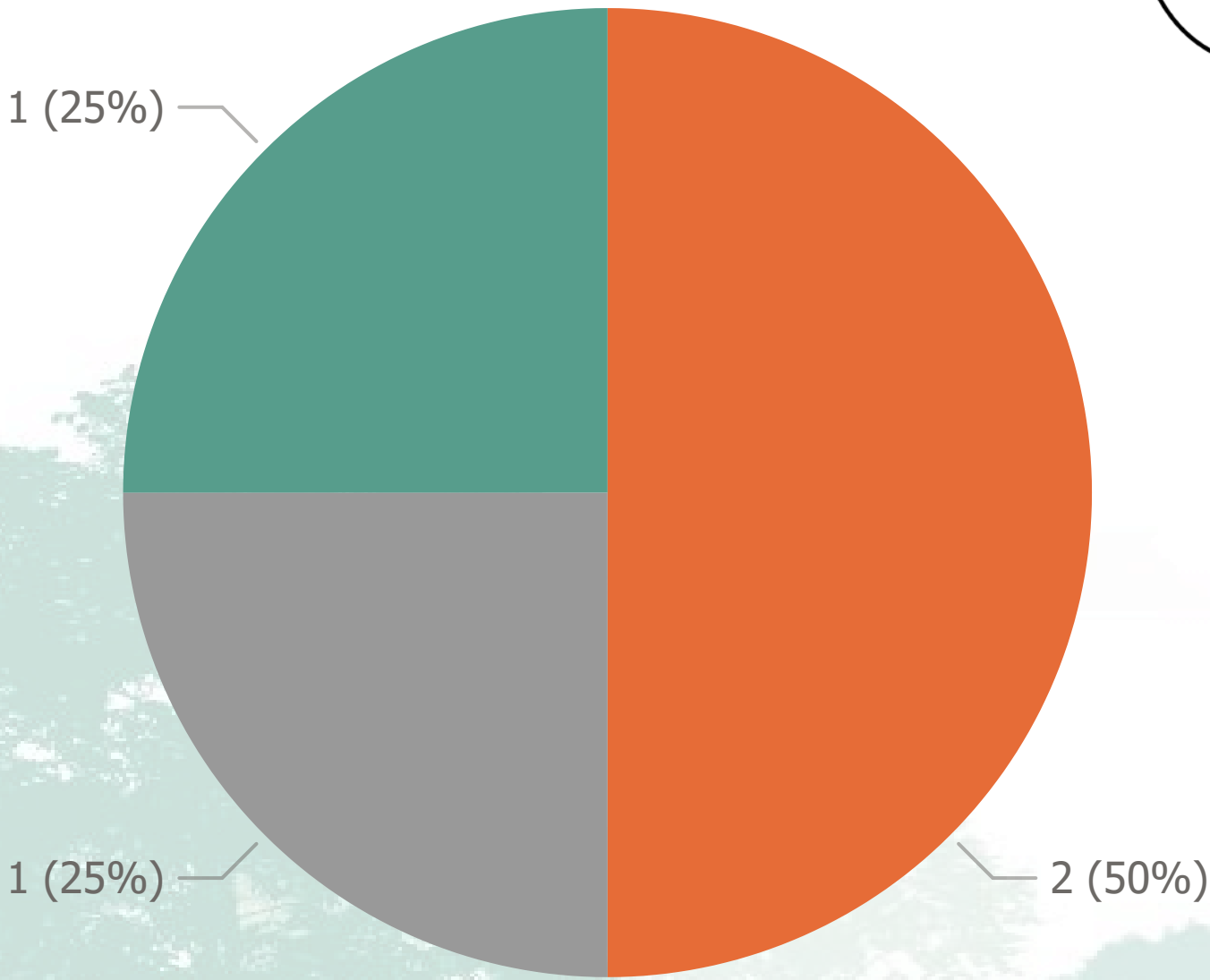
Action

| Action	Status
Develop an Active Travel Strategy for the Forest of Dean	Off Target but action being taken
Establish an Active Travel Grant Scheme	On Target
Explore how community and public transport provision and connectivity can be improved and promote The Robin on-demand bus service	Not Scheduled to Start
Facilitate improved EV minibus provision	Off Target but action being taken

1 (25%)

1 (25%)

2 (50%)

Status

Description

Please Select an Action to see description

Click 'Further Information' for details relating to the Action

Status

- **Complete**
- **Not Scheduled to Start**
- **Off Target and no action agreed**
- **Off Target but action being taken**
- **On Target**

Further Information
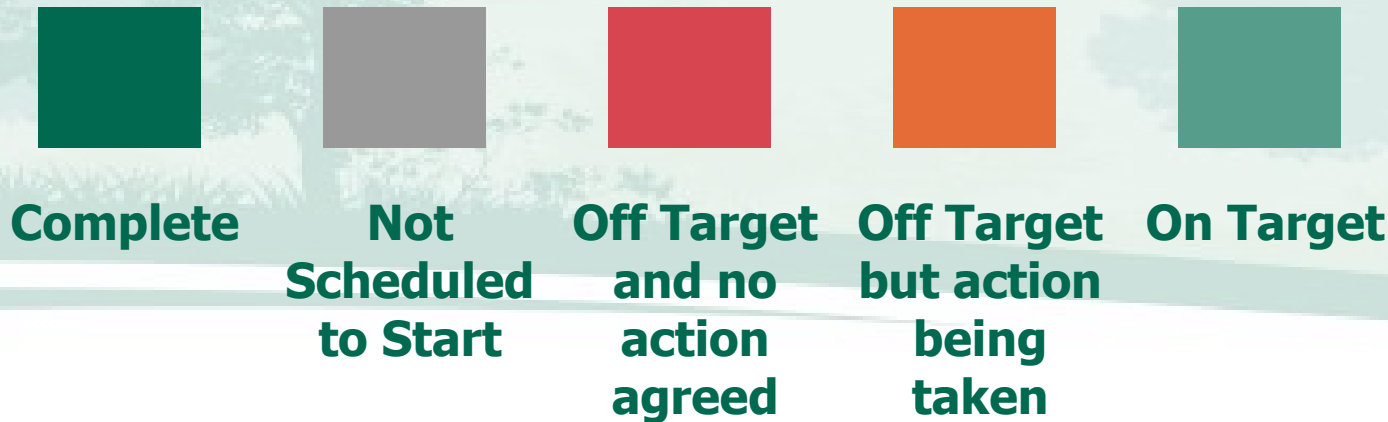
Decarbonisation and Nature Recovery Service Performance 'At A Glance'

% Fly Tips Collected Resulting in Enforcement Action

Period
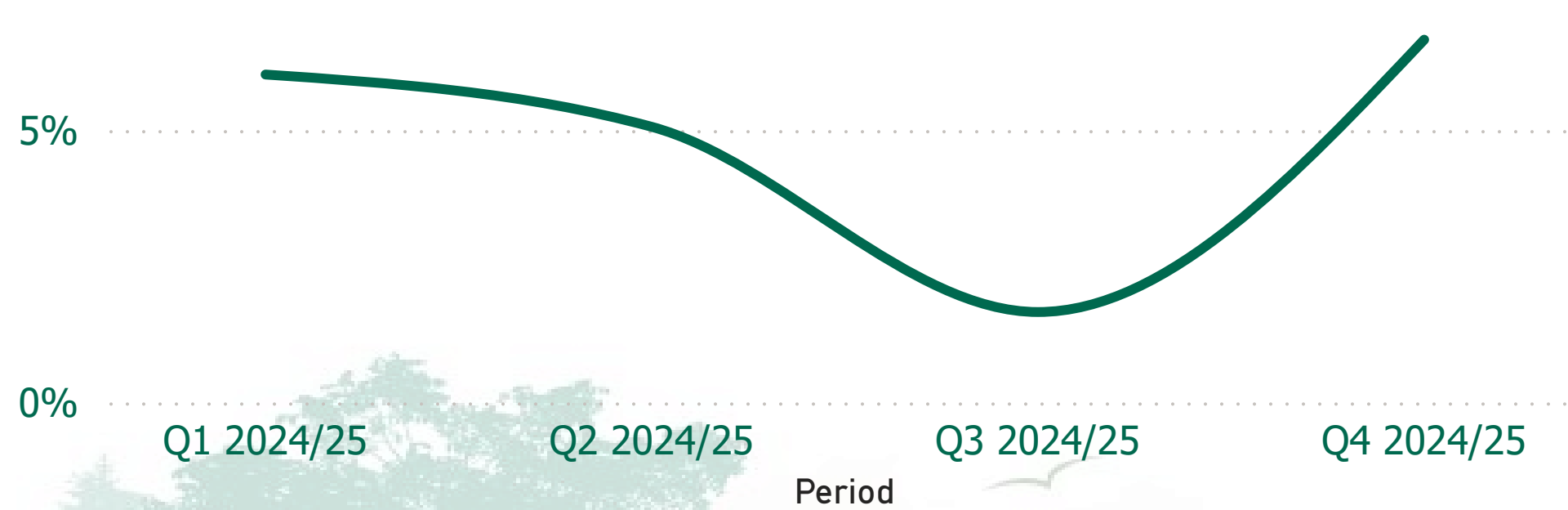
Fly Tips Collected
268

Enforcement Actions
24
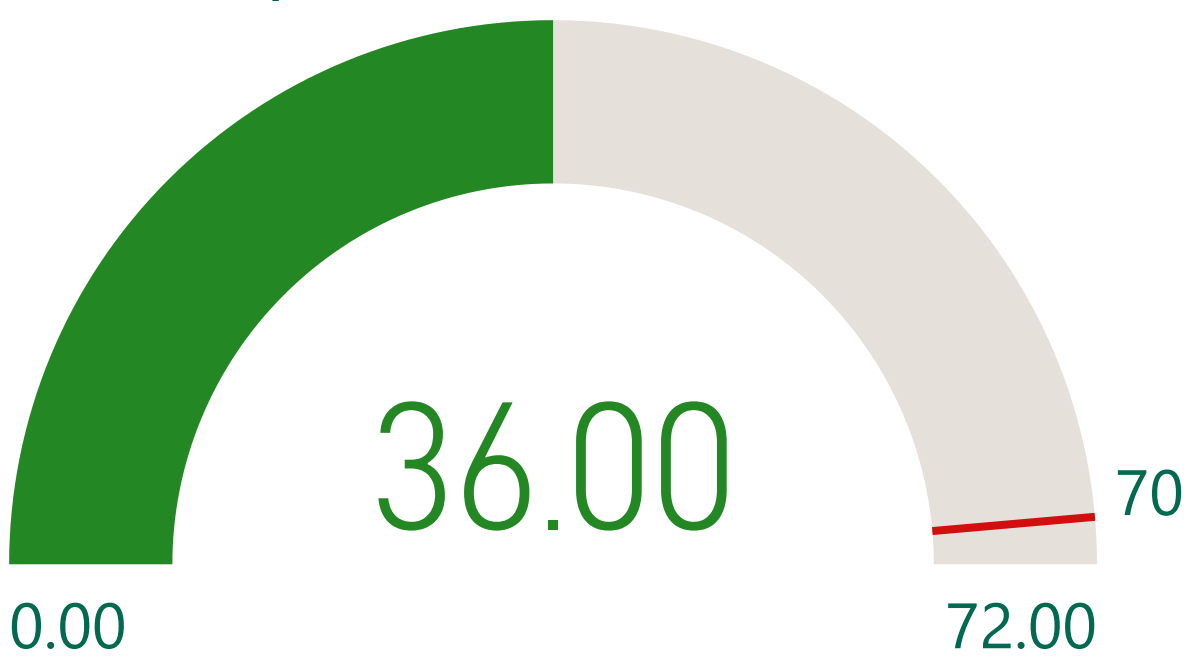
Click for Detailed Service Performance

Click for How do we Compare?

Missed Bins per 100,000 Collections

36.00

0.00 — 72.00 — 70

Residual Household Waste per Household (kg)

● Kgs per Household ● Target

Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25

% of Household Waste Recycled

● Percentage ● Target

Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council
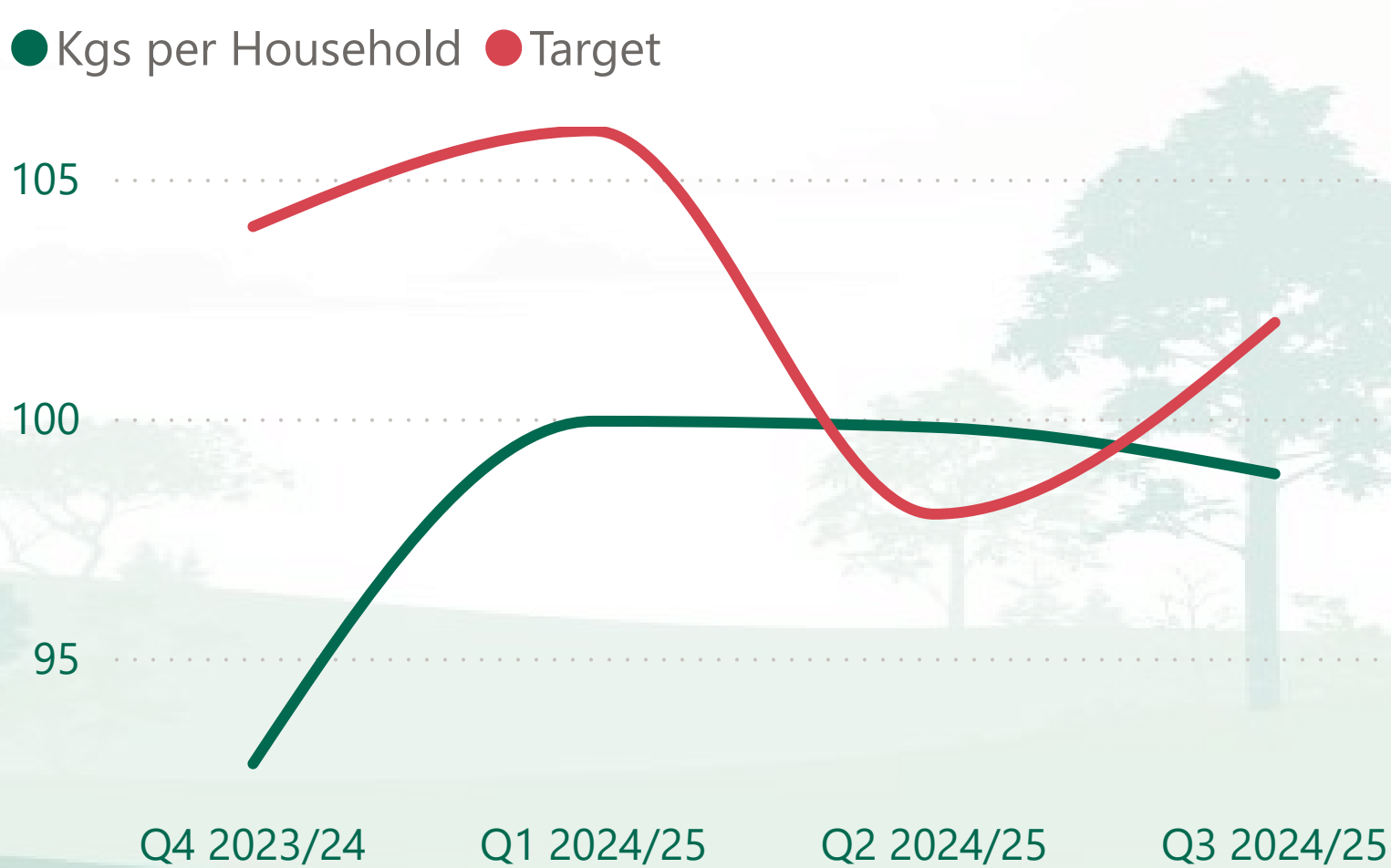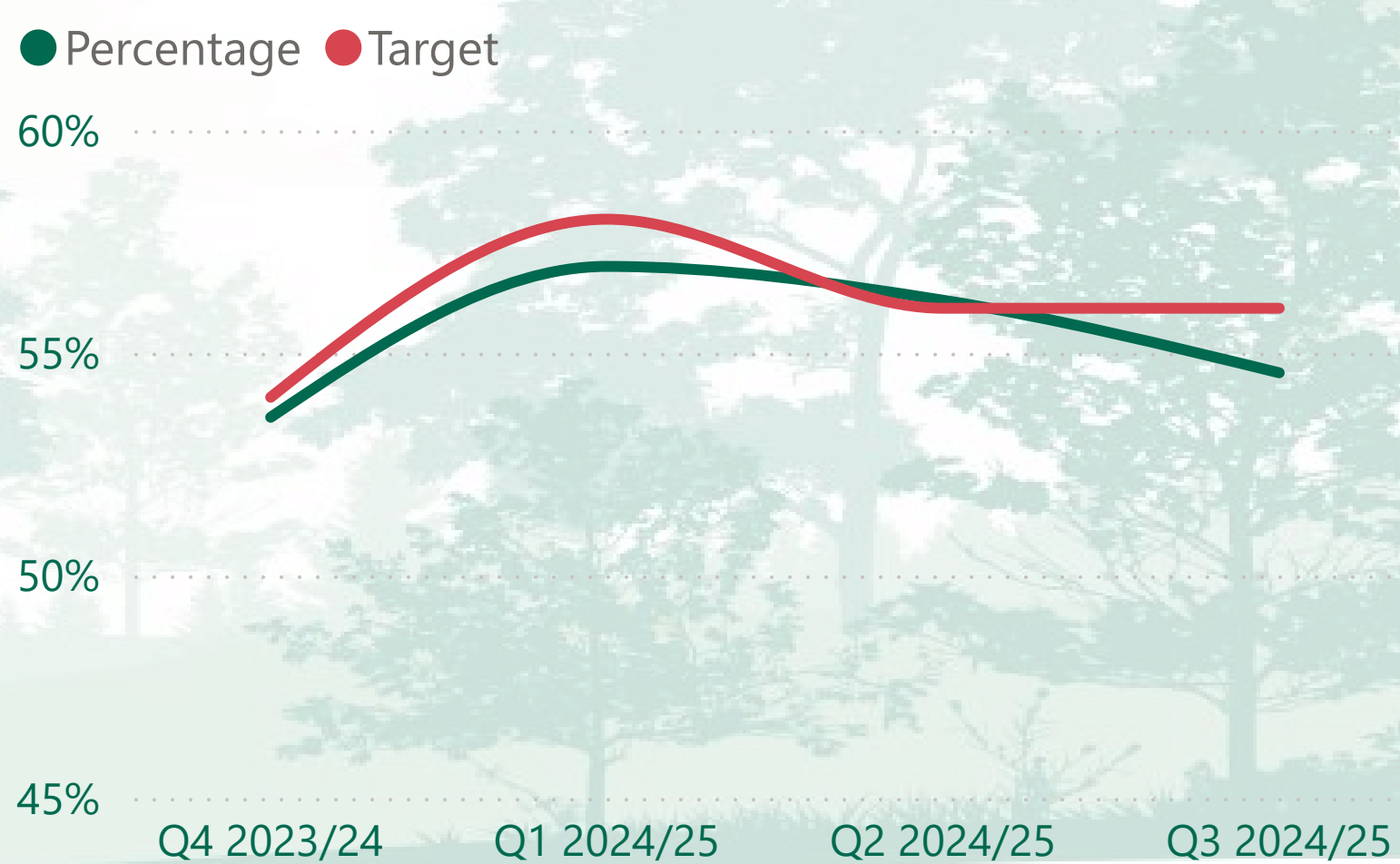
Service Performance - Missed Bins per 100,000 Collections

Missed Bins per 100,000 Collections

● Missed Bins per 100,000 Collections ● Target

Missed Bins

Household Waste (kg)

Household Waste Recycled

Fly Tips

100

50

Q1 2020... Q2 2020/21 Q3 2020/21 Q4 2020/21 Q1 2021/22 Q2 2021/22 Q3 2021/22 Q4 2021/22 Q1 2022/23 Q2 2022/23 Q3 2022/23 Q4 2022/23 Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25 Q4 2024/25
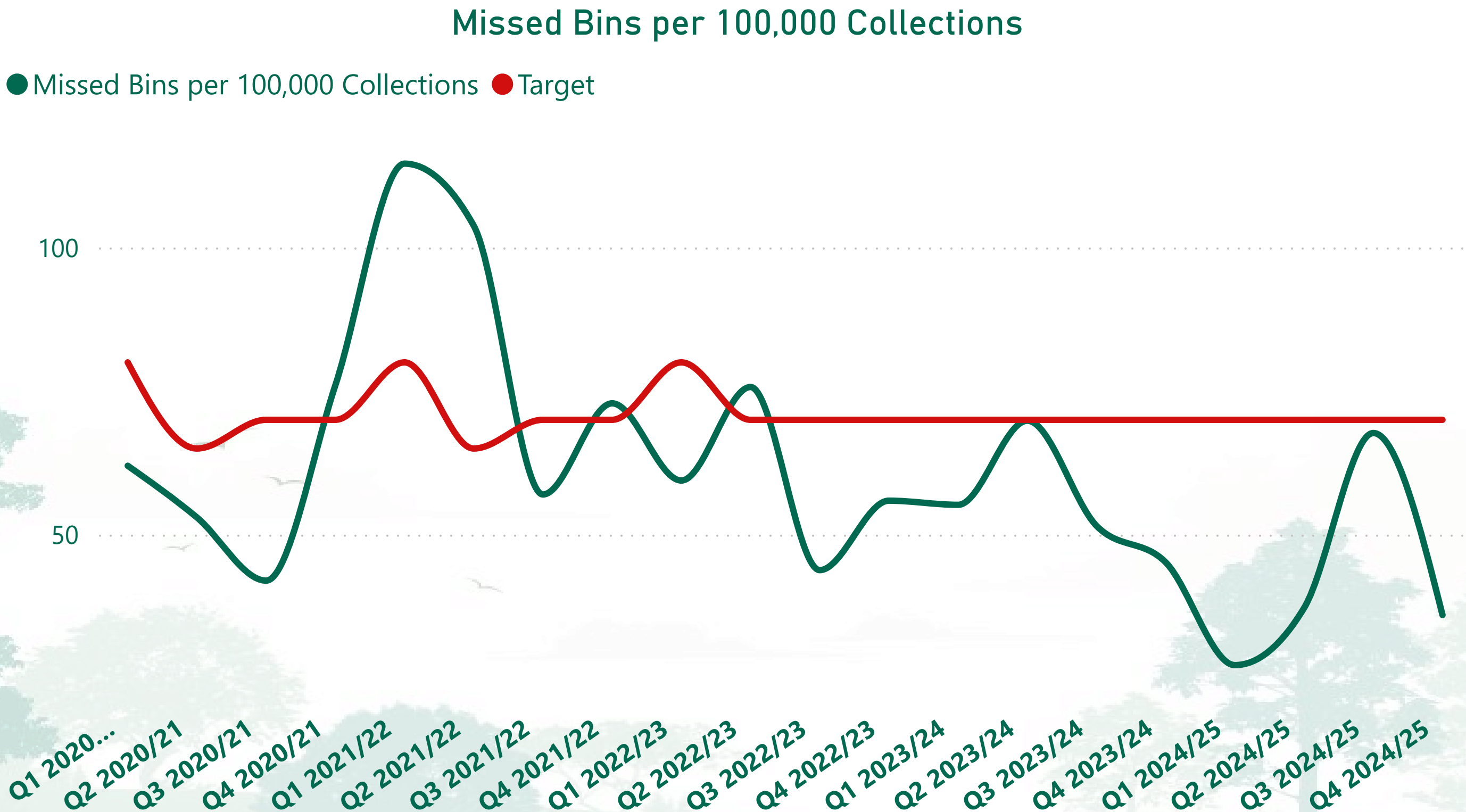
Direction of Travel

Against last Quarter

Against Last Year

Q4 2024/25

36.00
Missed Bins

70
Target

Back to Priority Home

← Back to Service Performance

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Service Performance - Household Waste per Household

Residual Household Waste per Household (kg)

● Residual Household Waste per Household (kg) ● Target

Direction of Travel

Missed Bins

Household Waste (kg)

Household Waste Recycled

Fly Tips

Against last Quarter

Against Last Year

Q3 2024/25

98.84
Waste (kg)

102
Target

Q1 2020... Q2 2020/21 Q3 2020/21 Q4 2020/21 Q1 2021/22 Q2 2021/22 Q3 2021/22 Q4 2021/22 Q1 2022/23 Q2 2022/23 Q3 2022/23 Q4 2022/23 Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Service Performance - % of Household Waste Recycled

Residual Household Waste per Household (kg)

● % Household Waste Recycled ● Target

Missed Bins

Household Waste (kg)

Household Waste Recycled

Fly Tips

57%
56%
55%
54%
53%

Q1 2020... | Q2 2020/21 | Q3 2020/21 | Q4 2020/21 | Q1 2021/22 | Q2 2021/22 | Q3 2021/22 | Q4 2021/22 | Q1 2022/23 | Q2 2022/23 | Q3 2022/23 | Q4 2022/23 | Q1 2023/24 | Q2 2023/24 | Q3 2023/24 | Q4 2023/24 | Q1 2024/25 | Q2 2024/25 | Q3 2024/25
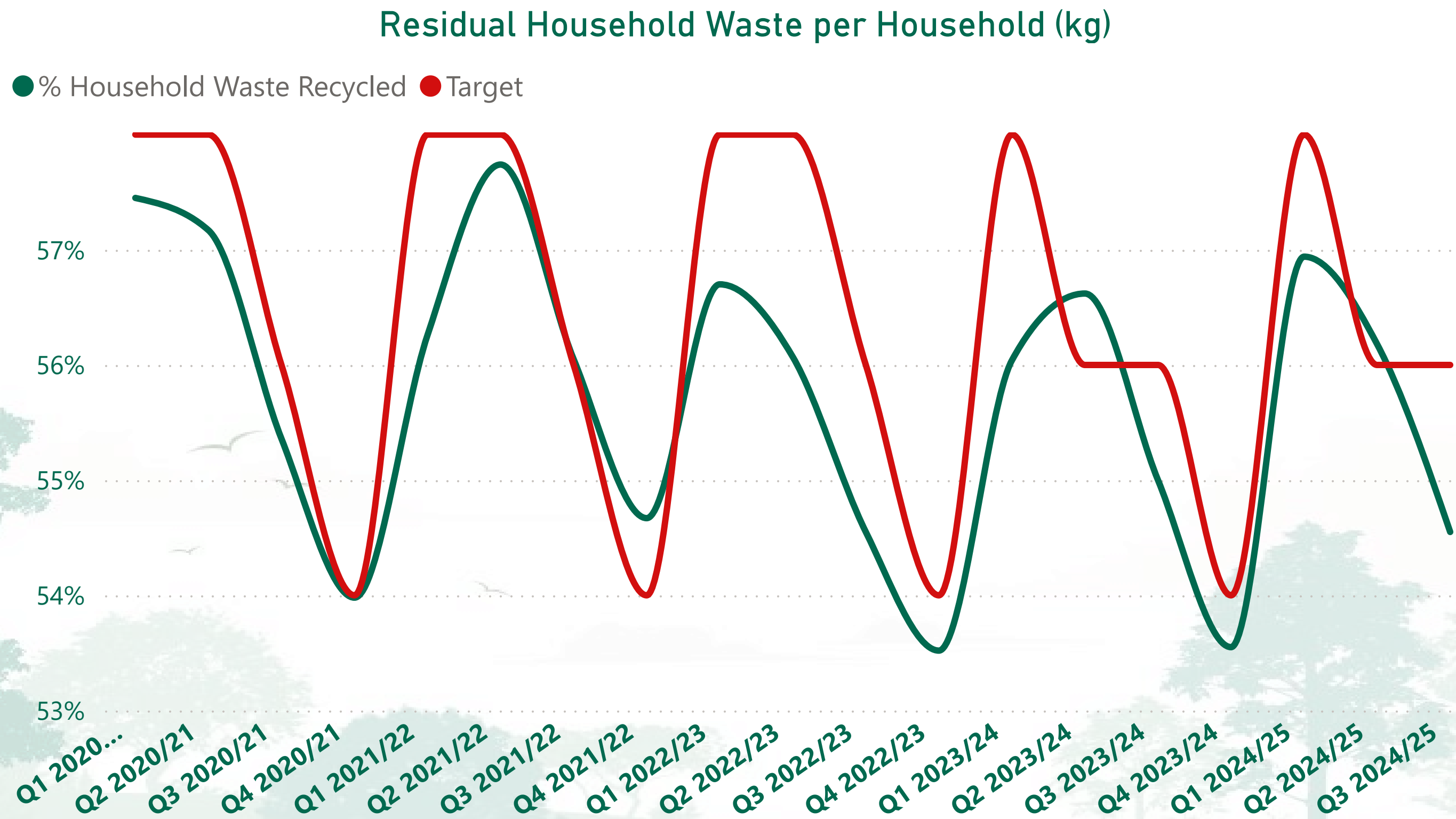
Direction of Travel

Against last Quarter ⬇

Against Last Year ⬇

Q3 2024/25

54.55%
% Recycled

56.00%
Target

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Service Performance - Fly Tips

Forest of Dean
DISTRICT COUNCIL

Missed Bins

Household Waste (kg)

Household Waste Recycled

Fly Tips

Fly Tips Collected

% Fly Tips Collected Resulting in Enforcement Action
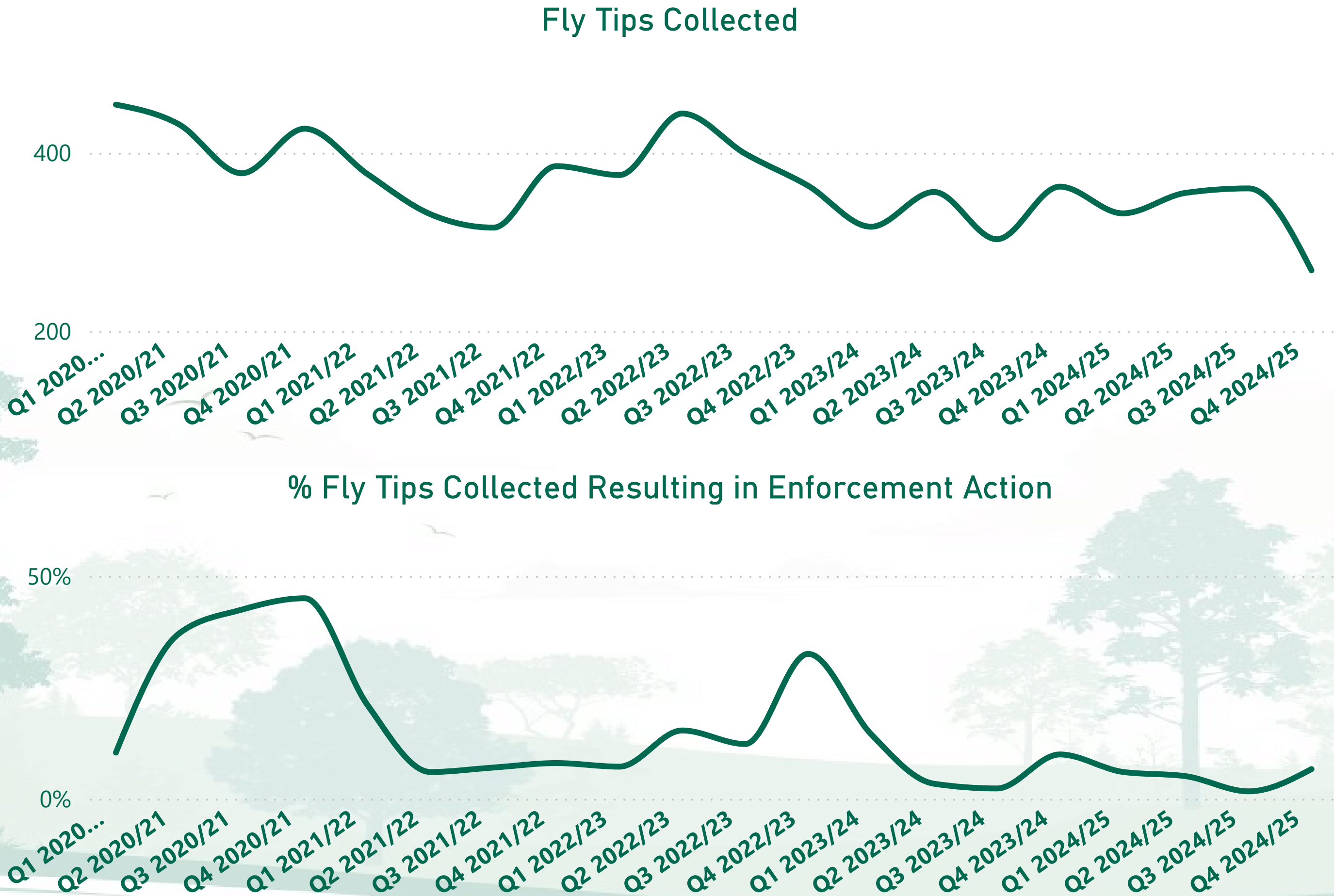
Direction of Travel

Against last Quarter

Against Last Year

Q4 2024/25

268
Fly Tips

6.66%
Enforced

Direction of Travel

Against last Quarter

Against Last Year

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy
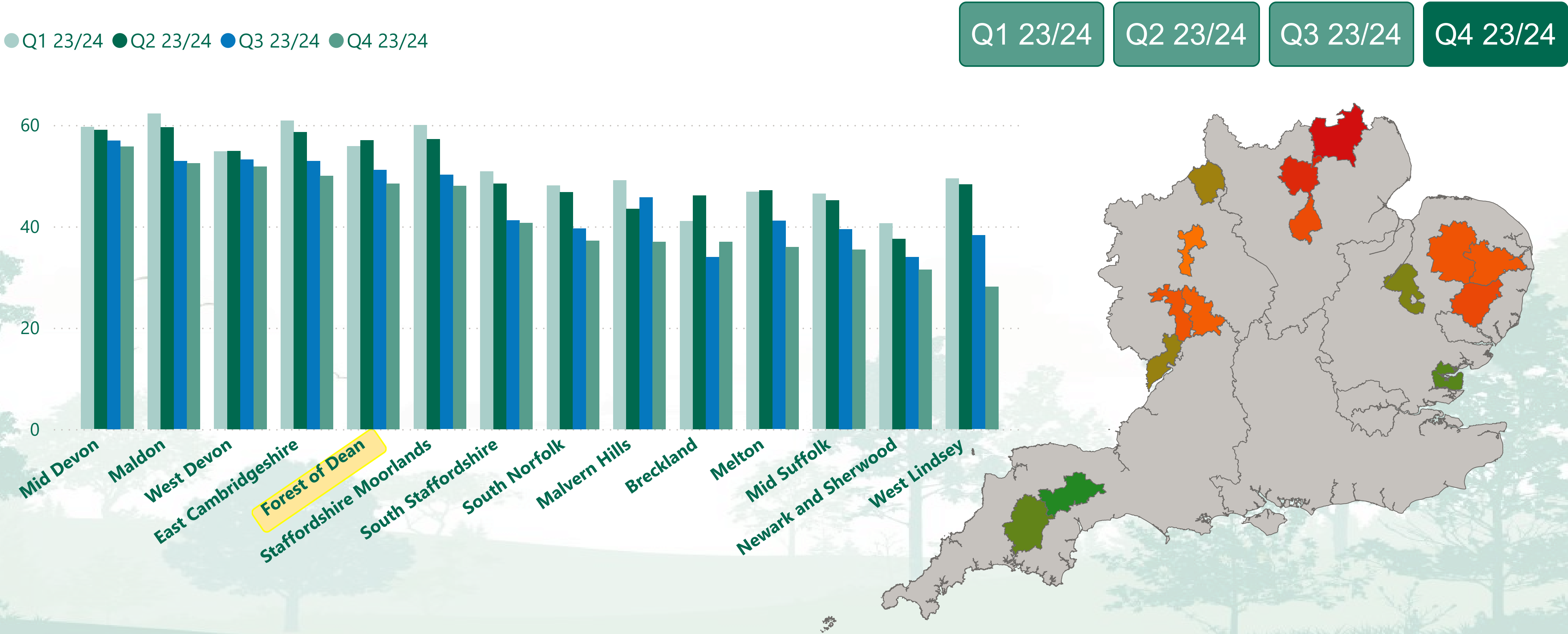
Enterprising and Effective Council

Benchmarking - Household Waste (kg)

Residual household waste per household (kg/household) – LG Inform. The latest dataset available is January – March '24 (Q4 2023-24)

Q1 23/24 **Q2 23/24** **Q3 23/24** **Q4 23/24**

Household Waste (kg)

Household Waste Recycled

Fly Tips

Fly Tipping Enforcement

● Q1 23/24 ● Q2 23/24 ● Q3 23/24 ● Q4 23/24

Chart categories: Mid Devon, West Devon, East Cambridgeshire, Maldon, Staffordshire Moorlands, Forest of Dean, Malvern Hills, Wychavon, South Staffordshire, South Norfolk, Breckland, Mid Suffolk, West Lindsey, Melton, Newark and Sherwood

Thriving
Communities

Decarbonisation and
Nature Recovery

Sustainable
Economy

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Effective Council

Benchmarking - % of household waste recycled

Percentage of household waste sent for reuse, recycling or composting – LG Inform. The latest
dataset available is January – March '24 (Q4 2023-24)

● Q1 23/24 ● Q2 23/24 ● Q3 23/24 ● Q4 23/24

Q1 23/24   Q2 23/24   Q3 23/24   Q4 23/24

Household Waste (kg)

Household Waste Recycled

Fly Tips

Fly Tipping Enforcement

Bar chart categories: Mid Devon, Maldon, West Devon, East Cambridgeshire, Forest of Dean, Staffordshire Moorlands, South Staffordshire, South Norfolk, Malvern Hills, Breckland, Melton, Mid Suffolk, Newark and Sherwood, West Lindsey

Benchmarking - Fly Tips Reported

Number of Fly Tips reported for year 2023-24 for Local Authorities in England – Gov.uk. The latest dataset available is 2023-24

Household Waste (kg)

Household Waste Recycled

Fly Tips

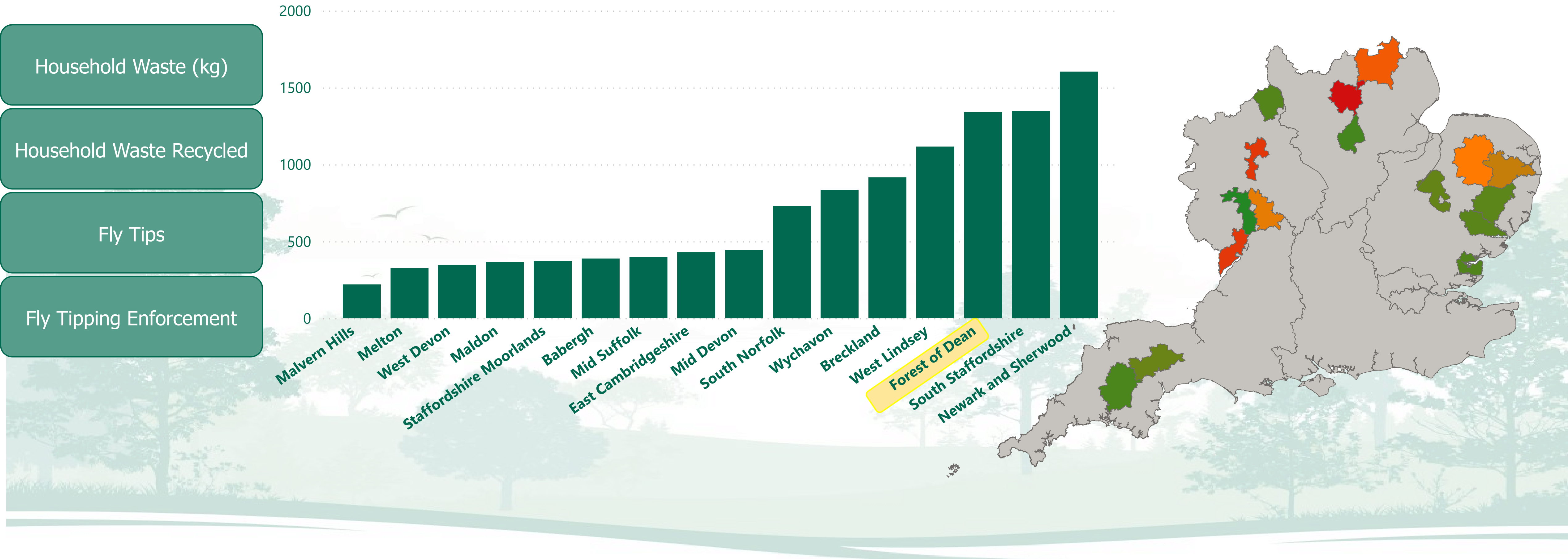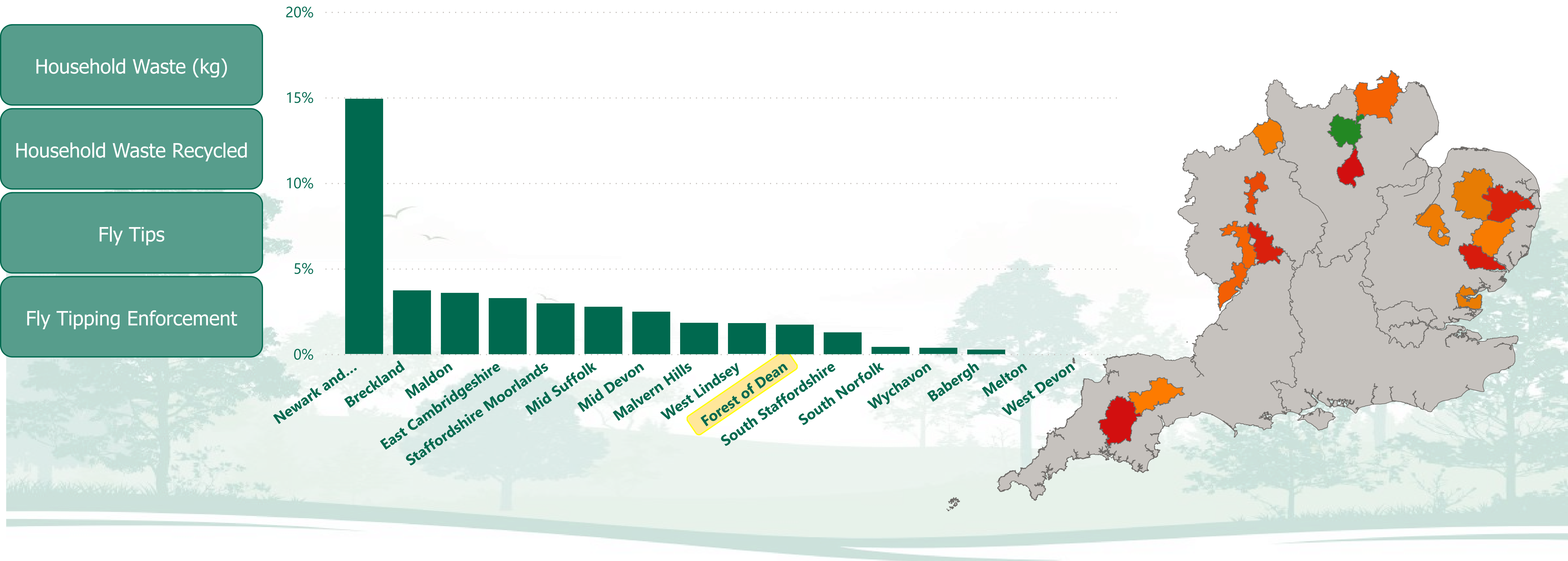Fly Tipping Enforcement

Thriving
Communities

Decarbonisation and
Nature Recovery

Sustainable
Economy

Enterprising and
Effective Council

Benchmarking - Fly Tipping Enforcement

Number of Fixed Penalty Notices (FPN) per Fly Tip reported for year 2023-24 for Local
Authorities in England – Gov.uk. The latest dataset available is 2023-24

Household Waste (kg)

Household Waste Recycled

Fly Tips

Fly Tipping Enforcement

Bar chart x-axis labels: Newark and..., Breckland, Maldon, East Cambridgeshire, Staffordshire Moorlands, Mid Suffolk, Mid Devon, Malvern Hills, West Lindsey, Forest of Dean, South Staffordshire, South Norfolk, Wychavon, Babergh, Melton, West Devon

y-axis: 20%, 15%, 10%, 5%, 0%

Forest of Dean
DISTRICT COUNCIL

Total Greenhouse Gas (GHG) Emissions produced by the Councils Estate and Activities by Year (Kgs CO2e)

Click for Detailed Council Climate Data
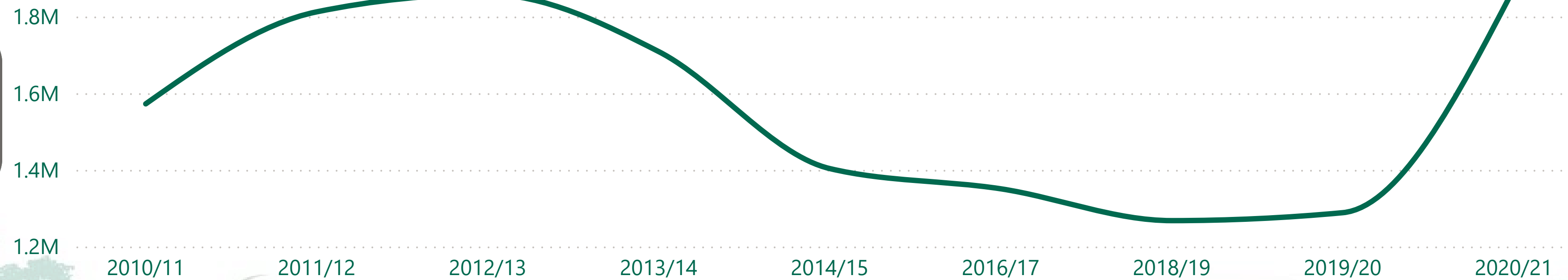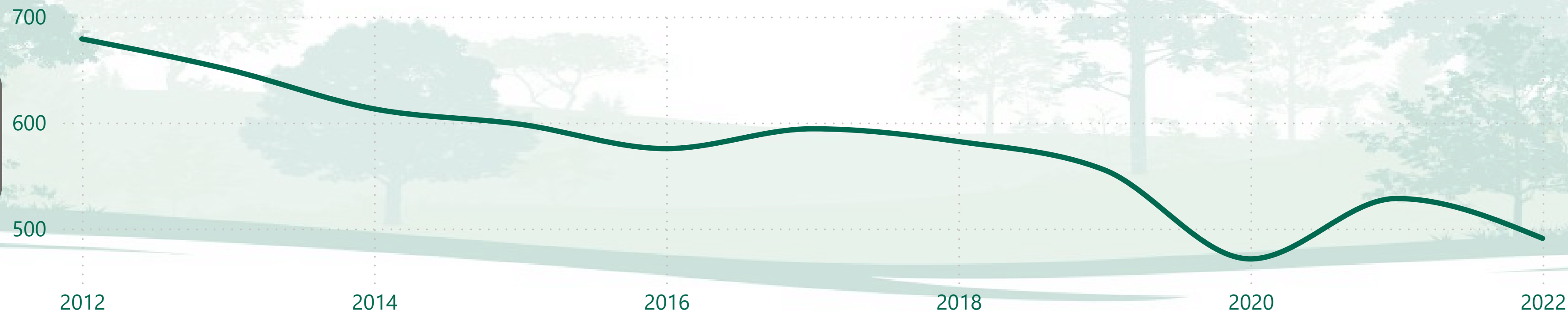
2020/21 Total Council Emissions (Kg)

1.87M

1.8M

1.6M

1.4M

1.2M

2010/11　2011/12　2012/13　2013/14　2014/15　2016/17　2018/19　2019/20　2020/21

Total Greenhouse Gas (GHG) Emissions produced by the District by Year (Kt CO2e)

Click for Detailed District Climate Data

2022 Total District Emissions (Kt)

490.70

700

600

500

2012　2014　2016　2018　2020　2022

Thriving Communities

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Sustainable Economy

Enterprising and Effective Council

Forest of Dean
DISTRICT COUNCIL

Greenhouse Gas Emissions by Scope

Council Emissions

Council Office Emissions

Public Convenience Emissions

Leisure Centre Emissions

Other Owned Buildings Emissions

Business Travel Emissions

Fleet Vehicle Emissions

Biffa Fleet Vehicle Emissions

Scope 1 greenhouse (GHG) Emissions by Year (Kgs) – direct GHG emissions that occur from sources that are controlled or owned by the Council
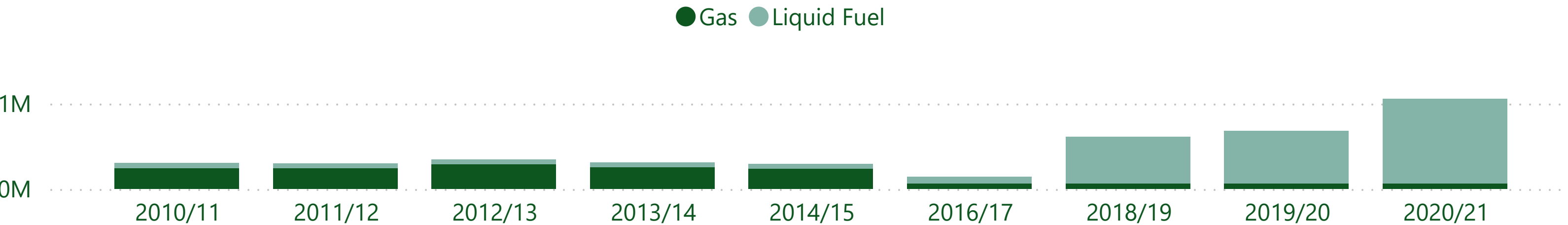
● Gas ● Liquid Fuel

1M

0M

2010/11 2011/12 2012/13 2013/14 2014/15 2016/17 2018/19 2019/20 2020/21

Scope 2 GHG Emissions by Year – Purchased Electricity (Kgs) – indirect GHG emissions associated with the purchase of electricity, steam, heat, or cooling

0.4M

0.2M

0.0M

2010/11 2011/12 2012/13 2013/14 2014/15 2016/17 2018/19 2019/20 2020/21

Scope 3 GHG Emissions by Year (Kgs) – the result of activities from assets not owned or controlled by the reporting Council, but that the Council indirectly affects in its value chain

● Business ... ● Water ● Leisure C... ● Leisure C... ● Leisure C... ● Third Part... ● T&D Elec... ● T&D WT... ● WTT Elec... ● WTT Gas ● WTT Liqu...

1M

0M

2010/11 2011/12 2012/13 2013/14 2014/15 2016/17 2018/19 2019/20 2020/21
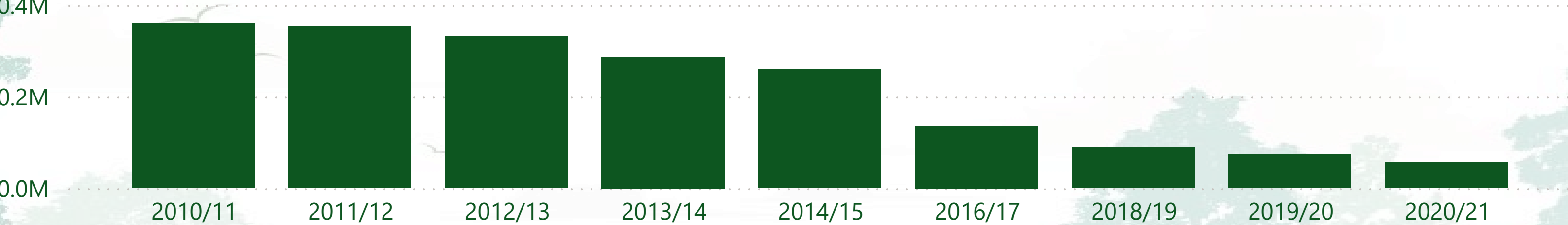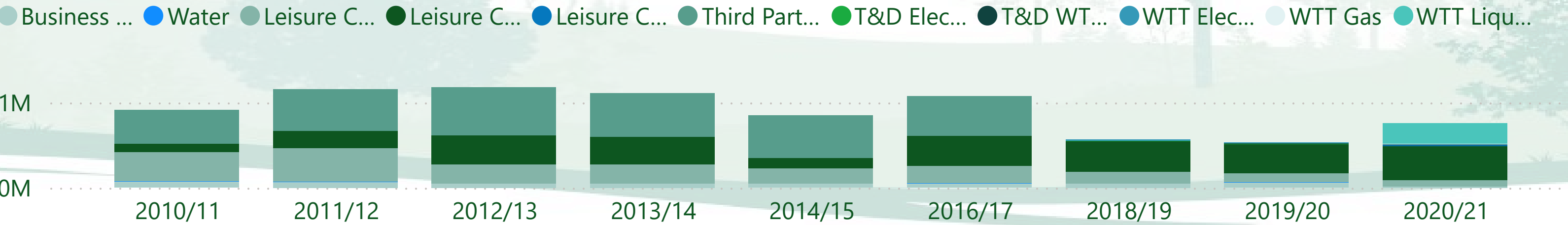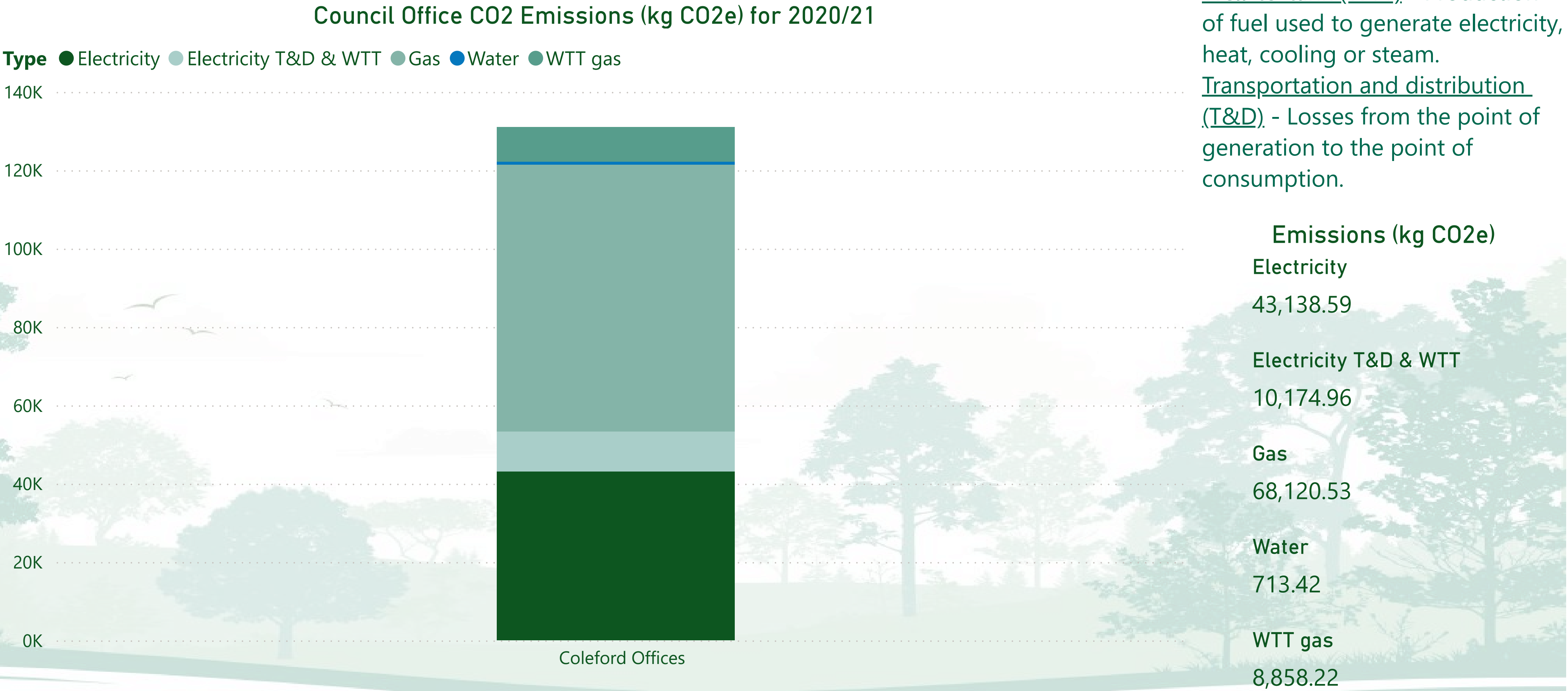
Definitions:

Well-to-tank (WTT) - Production of fuel used to generate electricity, heat, cooling or steam.

Transportation and distribution (T&D) - Losses from the point of generation to the point of consumption.

Total Emissions

1,057,787.97
Scope 1

56,720.63
Scope 2

757,448.86
Scope 3

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

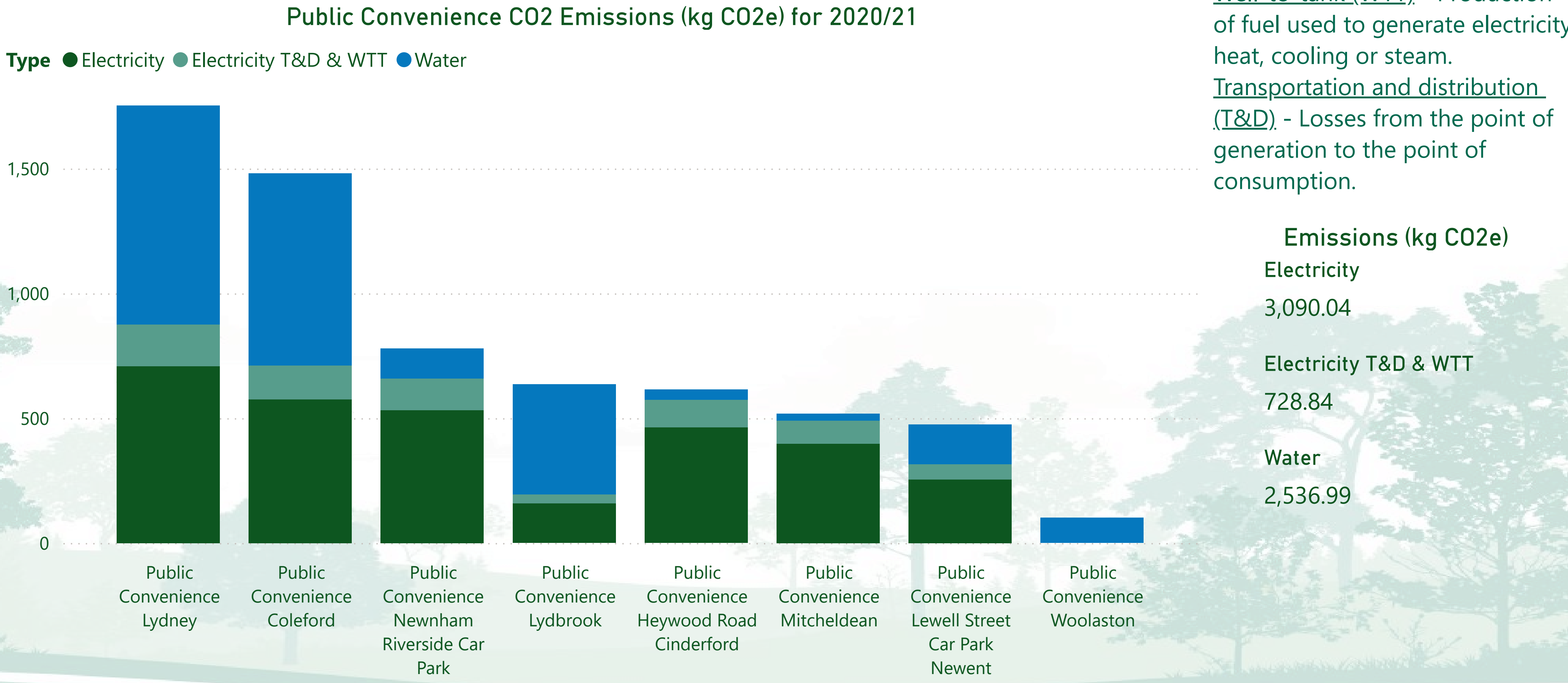# Council Office CO2 Emissions

Council Emissions

Council Office Emissions

Public Convenience Emissions

Leisure Centre Emissions

Other Owned Buildings Emissions

Business Travel Emissions
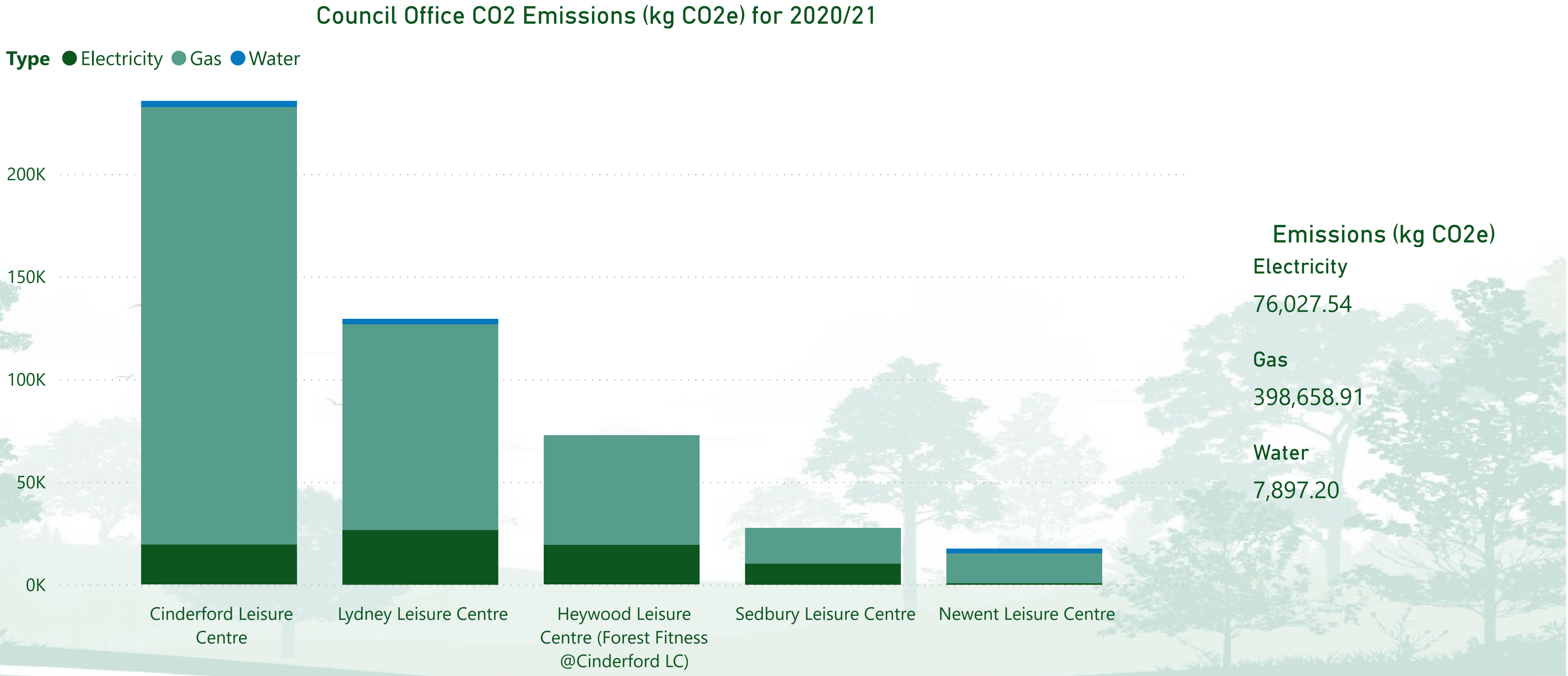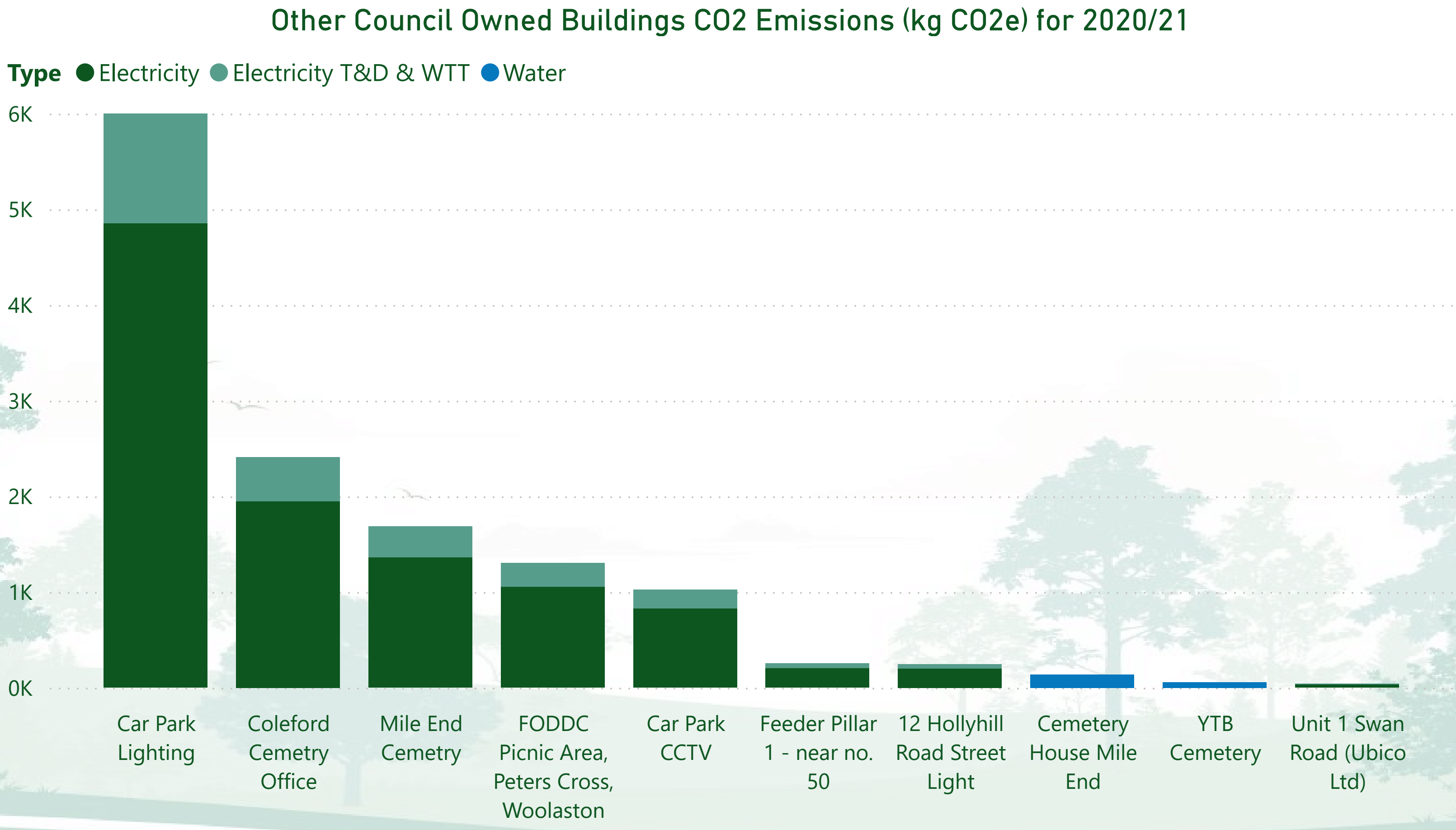
Fleet Vehicle Emissions

Biffa Fleet Vehicle Emissions

Council Office CO2 Emissions (kg CO2e) for 2020/21

Type ● Electricity ● Electricity T&D & WTT ● Gas ● Water ● WTT gas

Coleford Offices

Definitions:
Well-to-tank (WTT) - Production of fuel used to generate electricity, heat, cooling or steam.
Transportation and distribution (T&D) - Losses from the point of generation to the point of consumption.
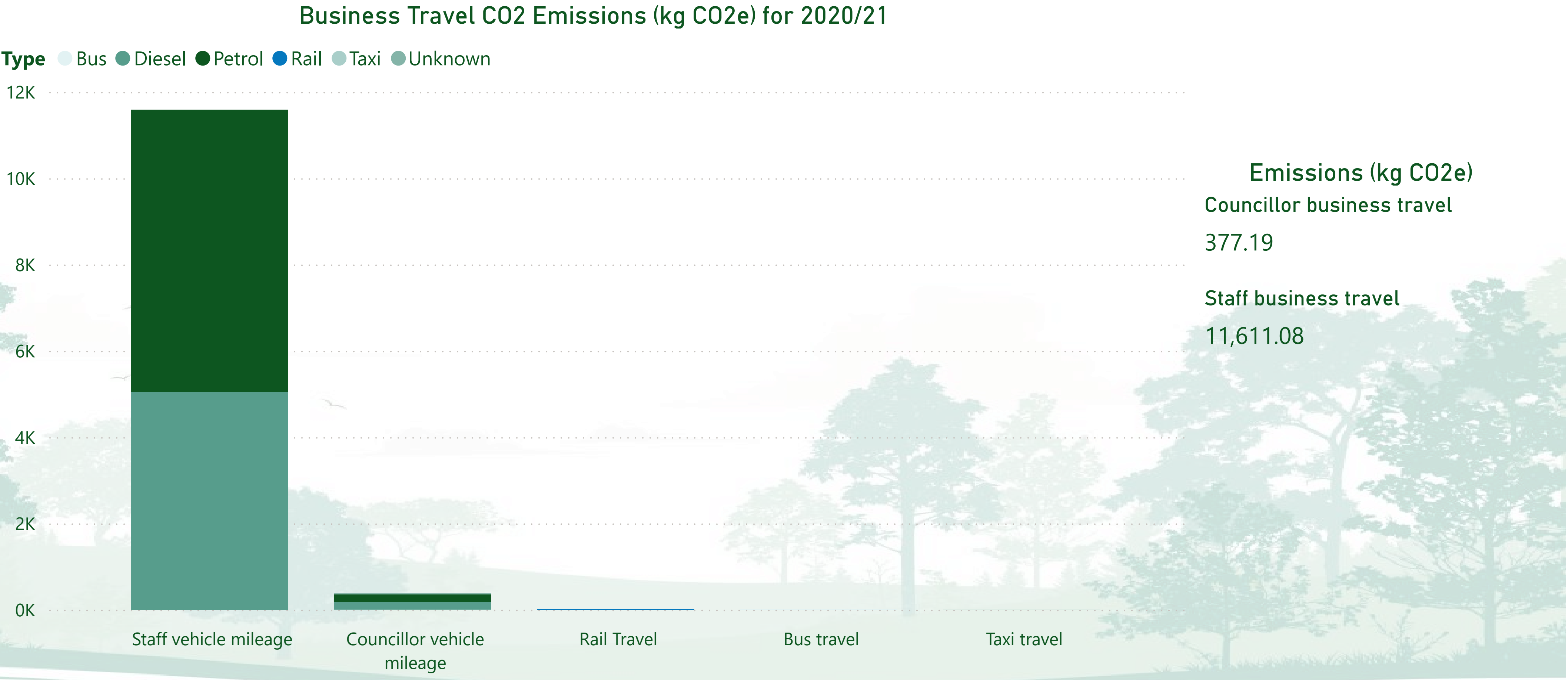
Emissions (kg CO2e)
Electricity
43,138.59

Electricity T&D & WTT
10,174.96

Gas
68,120.53

Water
713.42

WTT gas
8,858.22

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Public Convenience CO2 Emissions

Definitions:
Well-to-tank (WTT) - Production of fuel used to generate electricity, heat, cooling or steam.
Transportation and distribution (T&D) - Losses from the point of generation to the point of consumption.

Forest of Dean
DISTRICT COUNCIL

Council Emissions

Council Office Emissions

Public Convenience Emissions

Leisure Centre Emissions

Other Owned Buildings Emissions

Business Travel Emissions

Fleet Vehicle Emissions

Biffa Fleet Vehicle Emissions

Public Convenience CO2 Emissions (kg CO2e) for 2020/21

Type ● Electricity ● Electricity T&D & WTT ● Water

Emissions (kg CO2e)
Electricity
3,090.04

Electricity T&D & WTT
728.84

Water
2,536.99

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

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Leisure Centre CO2 Emissions

Council Emissions

Council Office Emissions

Public Convenience Emissions

Leisure Centre Emissions

Other Owned Buildings Emissions

Business Travel Emissions
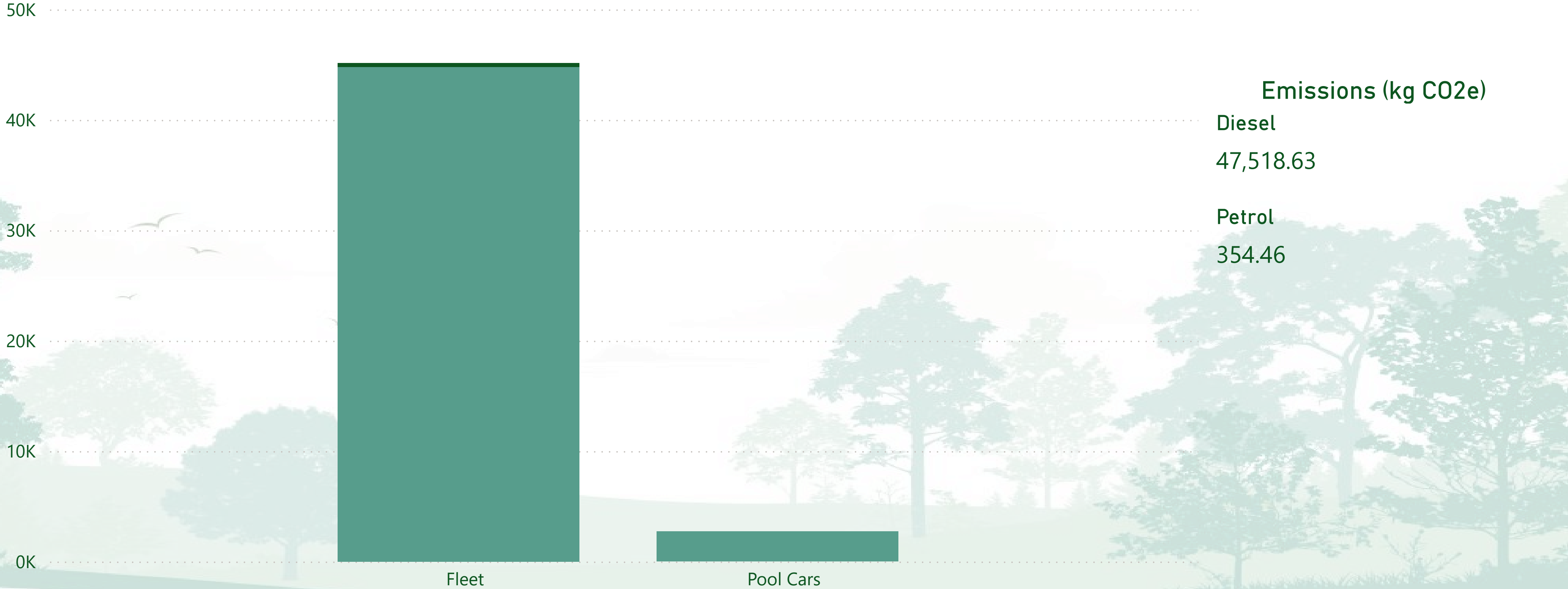
Fleet Vehicle Emissions

Biffa Fleet Vehicle Emissions

Council Office CO2 Emissions (kg CO2e) for 2020/21

Type ● Electricity ● Gas ● Water

Cinderford Leisure Centre

Lydney Leisure Centre

Heywood Leisure Centre (Forest Fitness @Cinderford LC)

Sedbury Leisure Centre

Newent Leisure Centre

Emissions (kg CO2e)

Electricity
76,027.54

Gas
398,658.91

Water
7,897.20

Back to Priority Home

Back to Climate Overview

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Forest of Dean
DISTRICT COUNCIL

Other Council Owned Buildings CO2 Emissions

Council Emissions

Council Office Emissions

Public Convenience Emissions

Leisure Centre Emissions

Other Owned Buildings Emissions

Business Travel Emissions

Fleet Vehicle Emissions

Biffa Fleet Vehicle Emissions

Other Council Owned Buildings CO2 Emissions (kg CO2e) for 2020/21

Type ● Electricity ● Electricity T&D & WTT ● Water

Categories: Car Park Lighting, Coleford Cemetry Office, Mile End Cemetry, FODDC Picnic Area, Peters Cross, Woolaston, Car Park CCTV, Feeder Pillar 1 - near no. 50, 12 Hollyhill Road Street Light, Cemetery House Mile End, YTB Cemetery, Unit 1 Swan Road (Ubico Ltd)

Definitions:
Well-to-tank (WTT) - Production of fuel used to generate electricity, heat, cooling or steam.
Transportation and distribution (T&D) - Losses from the point of generation to the point of consumption.

Emissions (kg CO2e)
Electricity
10,492.00

Electricity T&D & WTT
2,474.71

Water
196.19

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Business Travel CO2 Emissions

Council Emissions

Council Office Emissions

Public Convenience Emissions

Leisure Centre Emissions

Other Owned Buildings Emissions

Business Travel Emissions

Fleet Vehicle Emissions

Biffa Fleet Vehicle Emissions

Business Travel CO2 Emissions (kg CO2e) for 2020/21

Type ● Bus ● Diesel ● Petrol ● Rail ● Taxi ● Unknown

12K

10K

8K

6K

4K

2K

0K

Staff vehicle mileage | Councillor vehicle mileage | Rail Travel | Bus travel | Taxi travel

Emissions (kg CO2e)

Councillor business travel

377.19

Staff business travel

11,611.08

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Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Fleet Vehicle CO2 Emissions

Council Emissions

Council Office Emissions

Public Convenience Emissions

Leisure Centre Emissions

Other Owned Buildings Emissions

Business Travel Emissions

Fleet Vehicle Emissions

Biffa Fleet Vehicle Emissions

Fleet Vehicle CO2 Emissions (kg CO2e) for 2020/21

Type ● Diesel ● Petrol

Emissions (kg CO2e)

Diesel
47,518.63

Petrol
354.46

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Sustainable Economy

Enterprising and Effective Council

Biffa Fleet Vehicle CO2 Emissions

Council Emissions

Council Office Emissions

Public Convenience Emissions

Leisure Centre Emissions

Other Owned Buildings Emissions

Business Travel Emissions

Fleet Vehicle Emissions

Biffa Fleet Vehicle Emissions

Biffa Fleet Vehicle CO2 Emissions (kg CO2e) for 2020/21

Type ● Diesel

Emissions (kg CO2e)

Diesel

1,178,517.61

- 1.2M
- 1.0M
- 0.8M
- 0.6M
- 0.4M
- 0.2M
- 0.0M

Waste Fleet
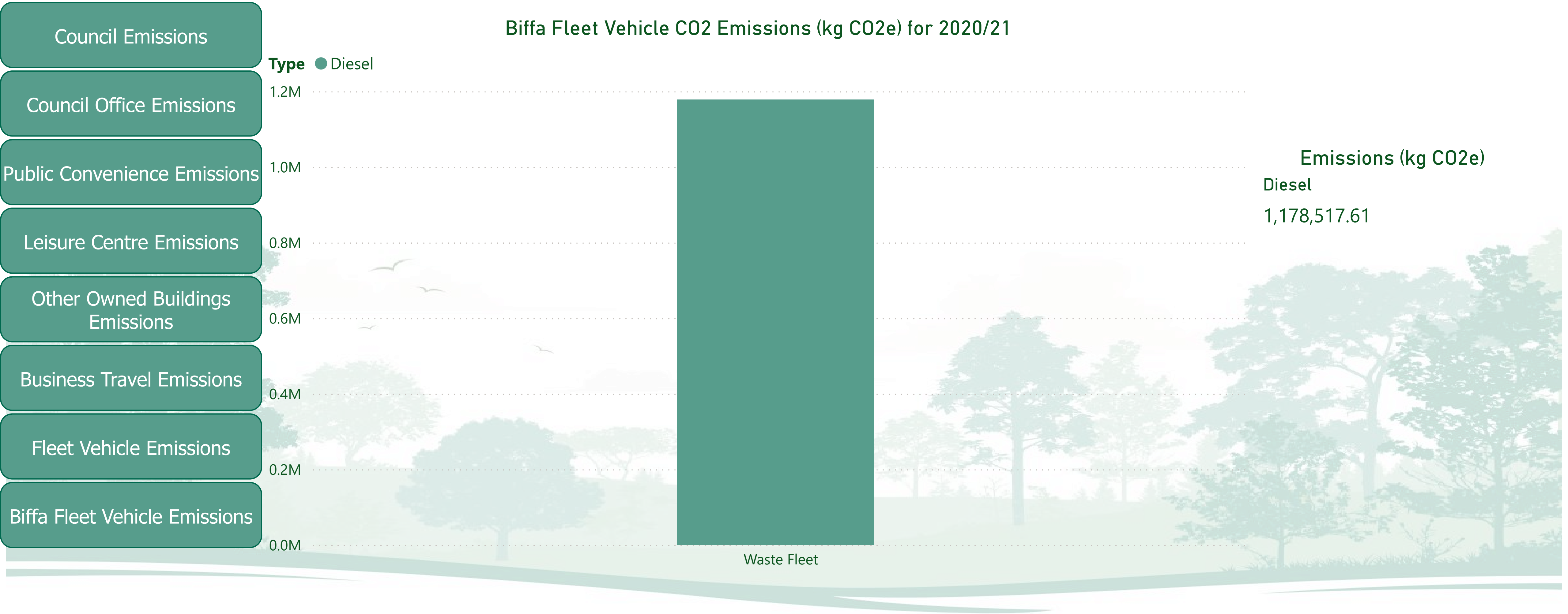
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DISTRICT COUNCIL

Thriving Communities
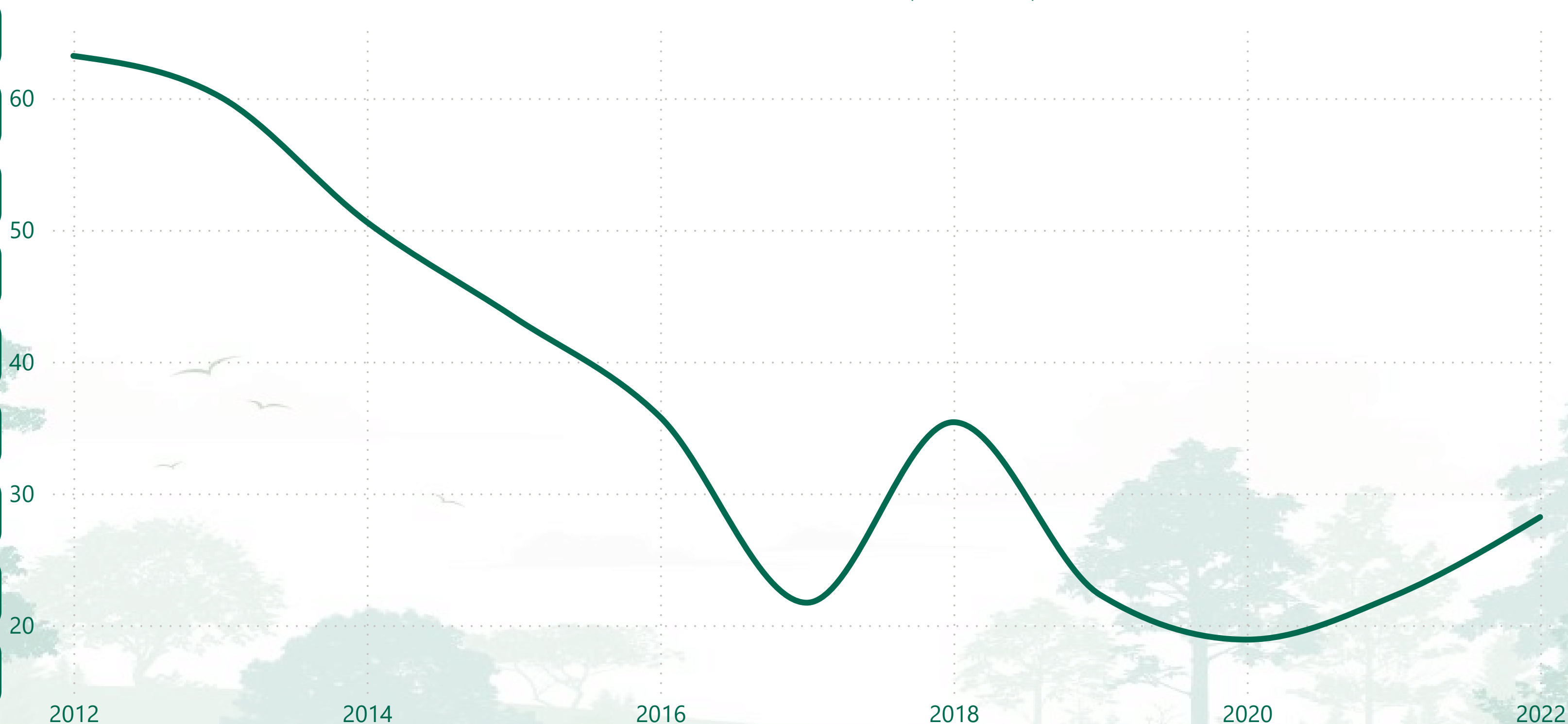
Decarbonisation and Nature Recovery

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Total Greenhouse Gas Emissions

Total Emissions

Total Emissions per Capita

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Total Greenhouse Emissions (Kt CO2e) by Sector

18.6 (3.16%)

166.1 (28.18%)

171.7 (29.13%)

28.2 (4.78%)

6.6 (1.12%)

84.5 (14.33%)

113.8 (19.3%)

- Agriculture
- Commercial
- Domestic
- Industry
- Public Sector
- Transport
- Waste Management

Total GHG Emissions (Kt CO2e)

Total GHG Emissions per Capita (Kt CO2e)

Land Use, Land Use Change and Forestry Emissions (Kt CO2e)

490.70

5.60

-98.70

2012

2013

2014

2015

2016

2017

2018

2019

2020

2021

2022

Total Greenhouse gas emissions estimates for the District - This is the greenhouse gas emissions estimate in kilotonnes of carbon dioxide equivalent (kt CO2e) emissions for all sectors in the District. This is the grand total of **industry**, **commercial**, **public sector**, **domestic**, **transport**, **land use, land use change and forestry (LULUCF)**, **agriculture**, and **waste management**. For LULUCF it captures the greenhouse gas emissions estimate in kilotonnes of carbon dioxide equivalent (KtCO2e) emissions for land use, land use change and forestry (including removals of CO2 from the atmosphere, so that net emissions from this sector can sometimes be negative). This includes net emissions from forest land, cropland, grassland, wetlands, settlements, and harvested wood products.

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Forest of Dean
DISTRICT COUNCIL

Total Emissions

Total Emissions per Capita

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Total Greenhouse Gas Emissions per Capita

Total Greenhouse Emissions per Capita (t CO2e) Over Time

Total Greenhouse gas emissions per Capita estimates for the District - This is the greenhouse gas emissions estimate in tonnes of carbon dioxide equivalent (tCO2e) emissions per head of population for all sectors in an area. This is the grand total of industry, commercial, public sector, domestic, transport, land use, land use change and forestry (LULUCF), agriculture, and waste management.

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— DISTRICT COUNCIL —

Total Emissions

Total Emissions per Capita

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Agricultural Greenhouse Gas Emissions

Agricultural Greenhouse Emissions (Kt CO2e) Over Time
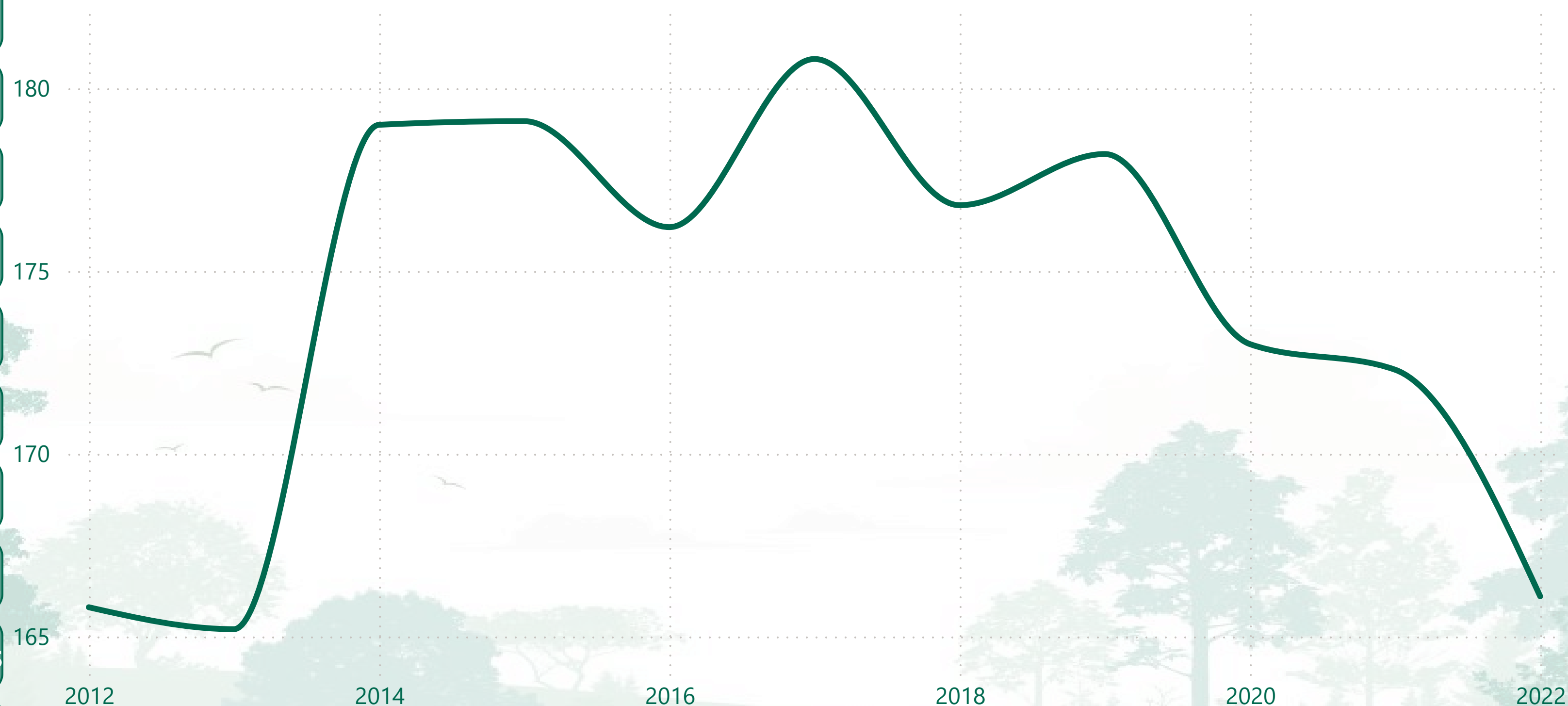
Agricultural Greenhouse gas emissions estimates for the District - This is the greenhouse gas emissions estimate in kilotonnes of carbon dioxide equivalent (kt CO2e) emissions for the agriculture sector. Includes emissions of greenhouse gases from livestock, agricultural soils (excluding carbon stock changes which are included in the land use, land use change and forestry (LULUCF) sector) and agricultural machinery.

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Commercial Greenhouse Gas Emissions

Total Emissions

Total Emissions per Capita

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Commercial Greenhouse Emissions (Kt CO2e) Over Time

Commercial Greenhouse gas emissions estimates for the District - This is the greenhouse gas emissions estimate in kilotonnes of carbon dioxide equivalent (kt CO2e) emissions for the commercial sector, including from electricity generation and other energy production activities. This sector's emissions are dominated electricity consumption.

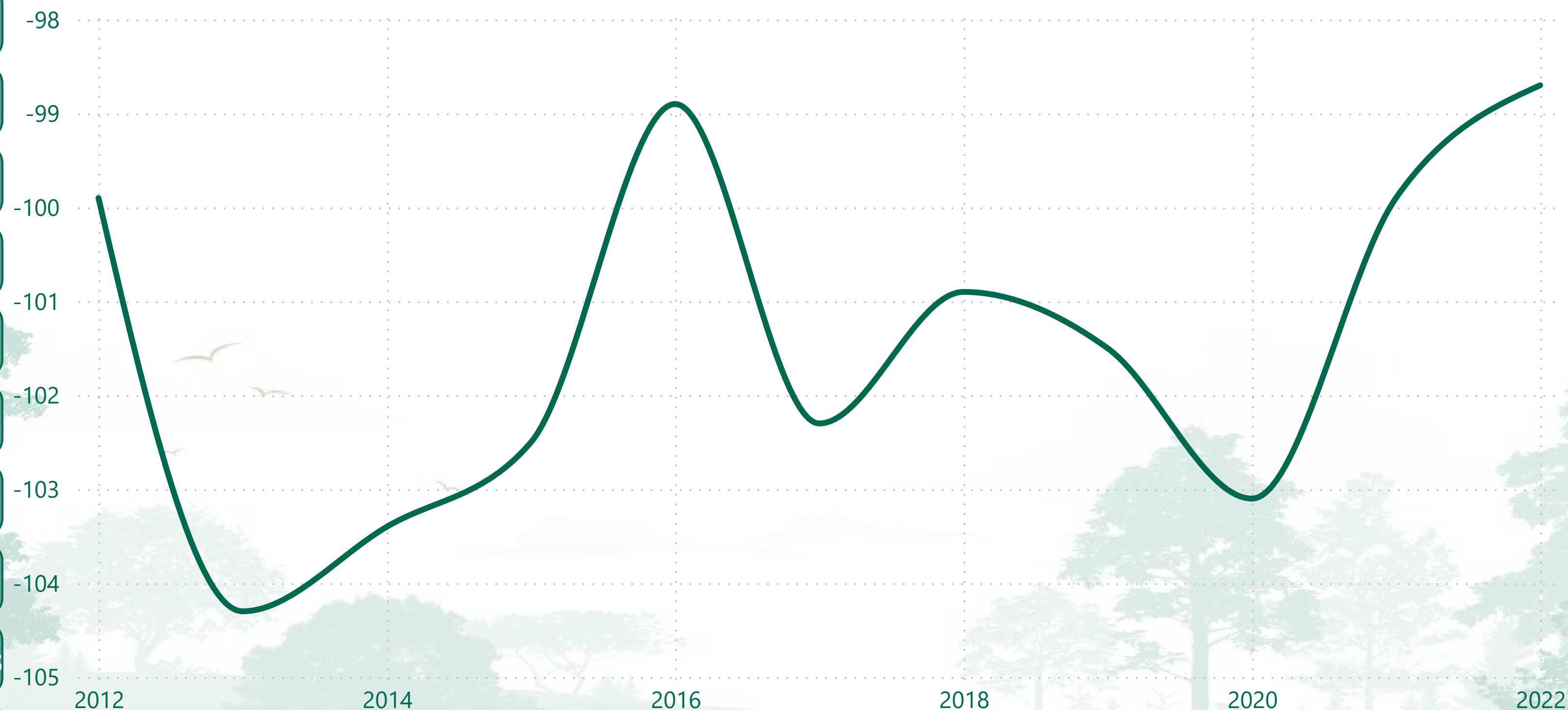Click for How do we Compare?

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Domestic Greenhouse Gas Emissions

- Total Emissions
- Total Emissions per Capita
- Agricultural Emissions
- Commercial Emissions
- Domestic Emissions
- Industrial Emissions
- Land use, land use change and forestry Emissions
- Public Sector Emissions
- Transport Emissions
- Waste Management Emissions
- Home Charging Scheme
- Workplace Charging Scheme

Domestic Greenhouse Emissions (Kt CO2e) Over Time

Domestic Greenhouse gas emissions estimates for the District - This is the greenhouse gas emissions estimate in kilotonnes of carbon dioxide equivalent (kt CO2e) emissions for households. Domestic emissions represent emissions from energy consumption in and around the home, including emissions attributable to the use of electricity, but not activities by private individuals elsewhere, such as personal travel.

Click for How do we Compare?
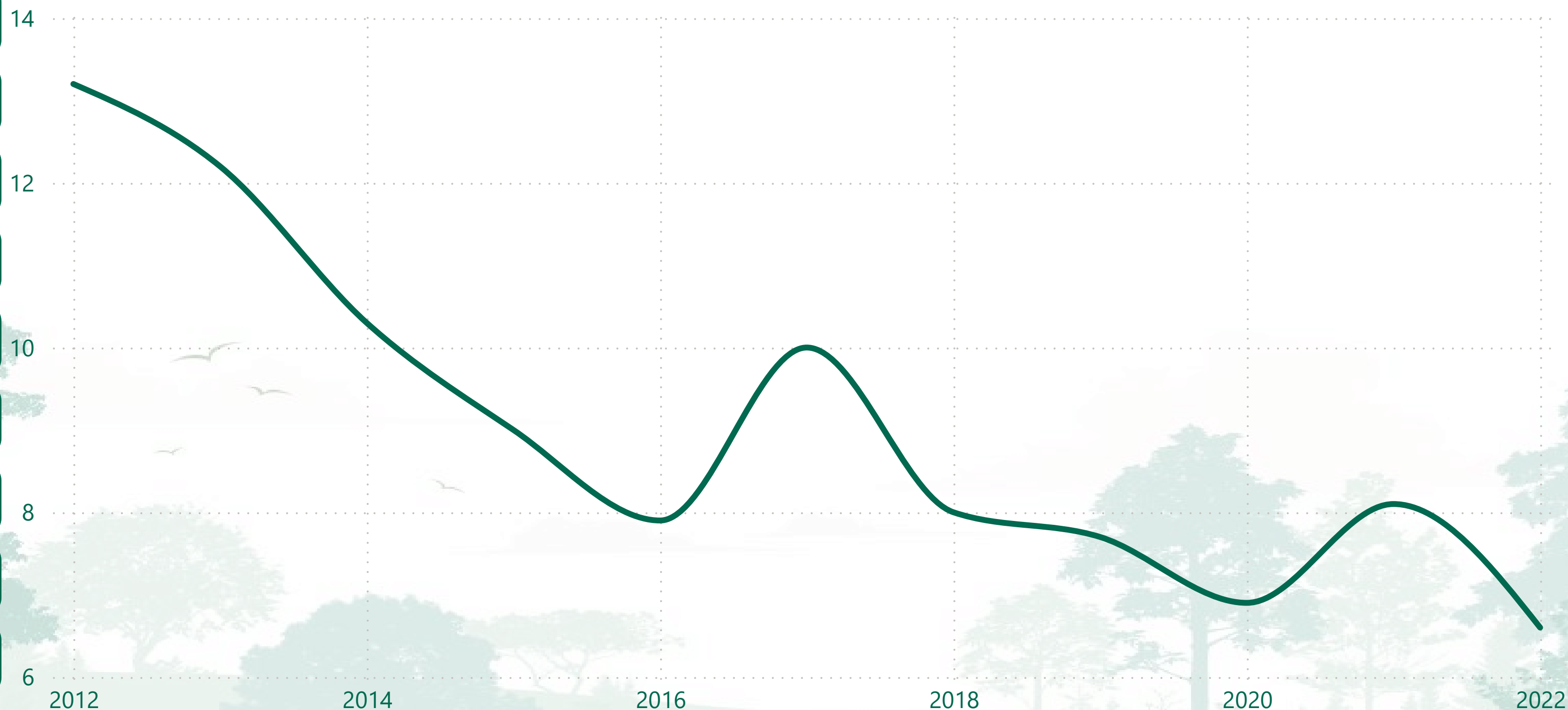
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Industrial Greenhouse Gas Emissions
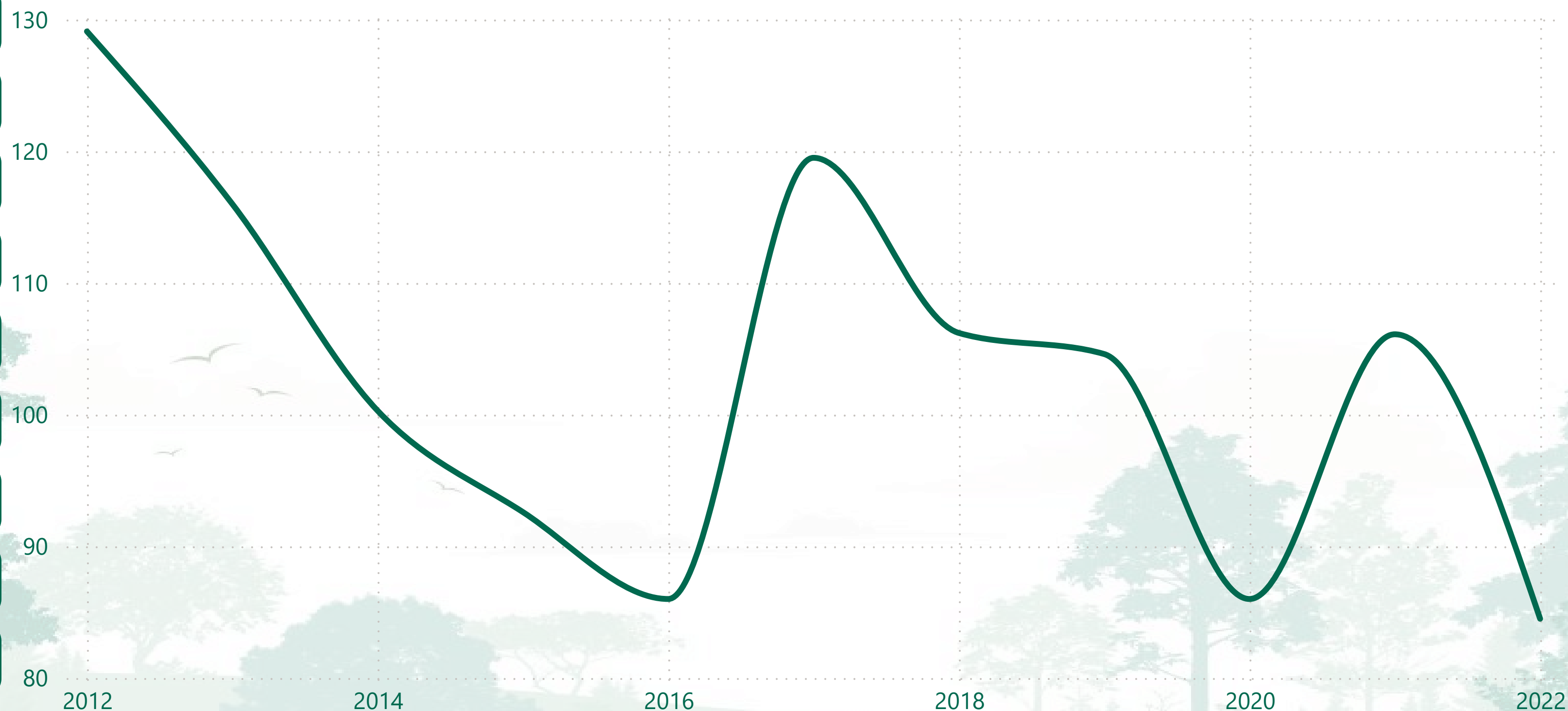
- Total Emissions
- Total Emissions per Capita
- Agricultural Emissions
- Commercial Emissions
- Domestic Emissions
- Industrial Emissions
- Land use, land use change and forestry Emissions
- Public Sector Emissions
- Transport Emissions
- Waste Management Emissions
- Home Charging Scheme
- Workplace Charging Scheme

Industrial Greenhouse Emissions (Kt CO2e) Over Time

Industrial Greenhouse gas emissions estimates for the District - This is the greenhouse gas emissions estimate in kilotonnes of carbon dioxide equivalent (kt CO2e) emissions for the industrial sector, including from electricity generation and other energy production activities. This sector's emissions are dominated electricity consumption.

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Land Use, Land Use Change and Forestry Greenhouse Gas Emissions

Total Emissions

Total Emissions per Capita

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Land use, land use change and forestry (LULUCF) Greenhouse Emissions (Kt CO2e) Over Time

Land use, land use change and forestry (LULUCF) Greenhouse gas emissions estimates for the District - This is the greenhouse gas emissions estimate in kilotonnes of carbon dioxide equivalent (KtCO2e) emissions for land use, land use change and forestry (including removals of CO2 from the atmosphere, so that net emissions from this sector can sometimes be negative). This includes net emissions from forest land, cropland, grassland, wetlands, settlements, and harvested wood products.
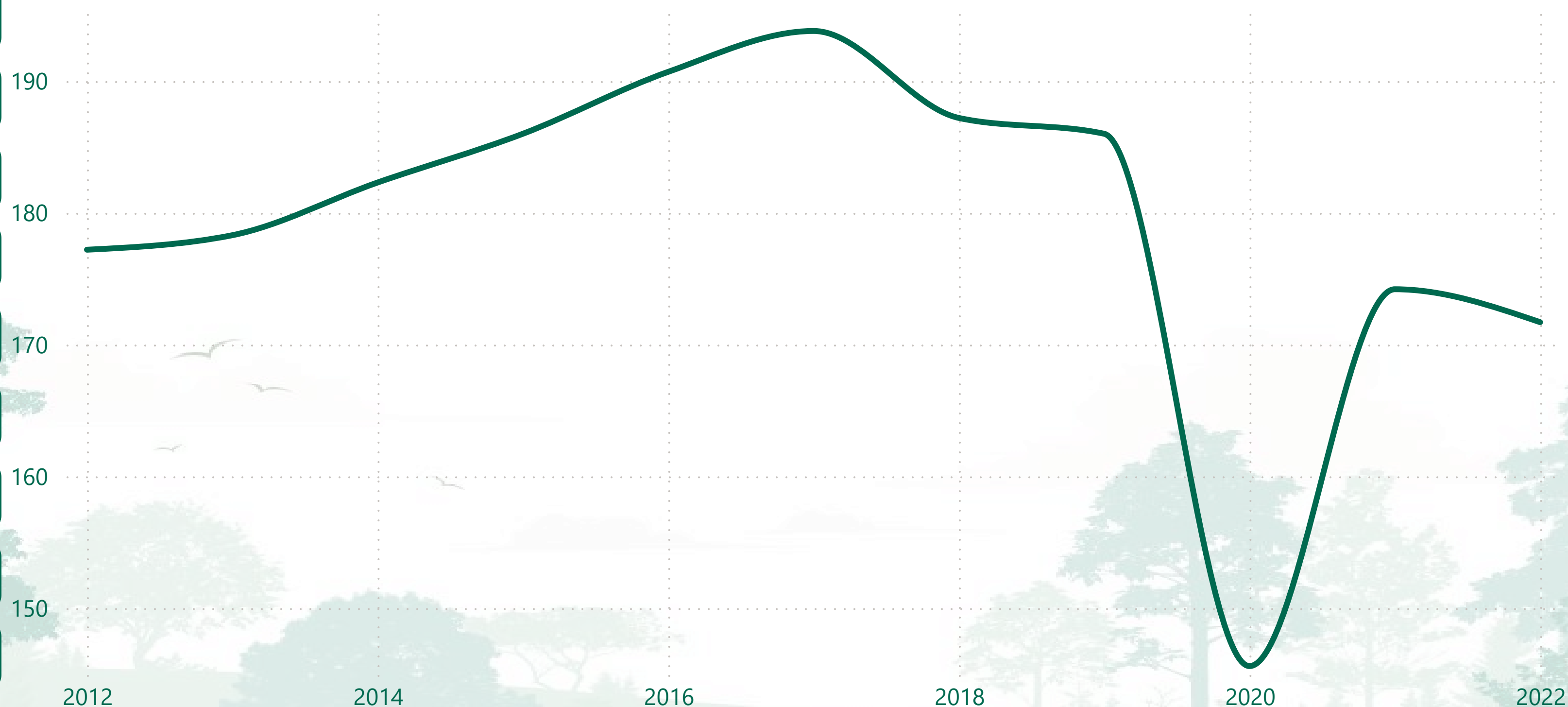
Click for How do we Compare?

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Public Sector Greenhouse Gas Emissions

Total Emissions

Total Emissions per Capita

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Public Sector Greenhouse Emissions (Kt CO2e) Over Time

Public Sector Greenhouse gas emissions estimates for the District - This is the greenhouse gas emissions estimate in kilotonnes of carbon dioxide equivalent (kt CO2e) emissions for the public sector. Includes emissions from the combustion of fuel in public sector buildings, e.g., hospitals and schools. Emissions from public transport are included in the Transport sector.

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Sustainable Economy

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Forest of Dean
DISTRICT COUNCIL

Transport Greenhouse Gas Emissions

Total Emissions

Total Emissions per Capita

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions
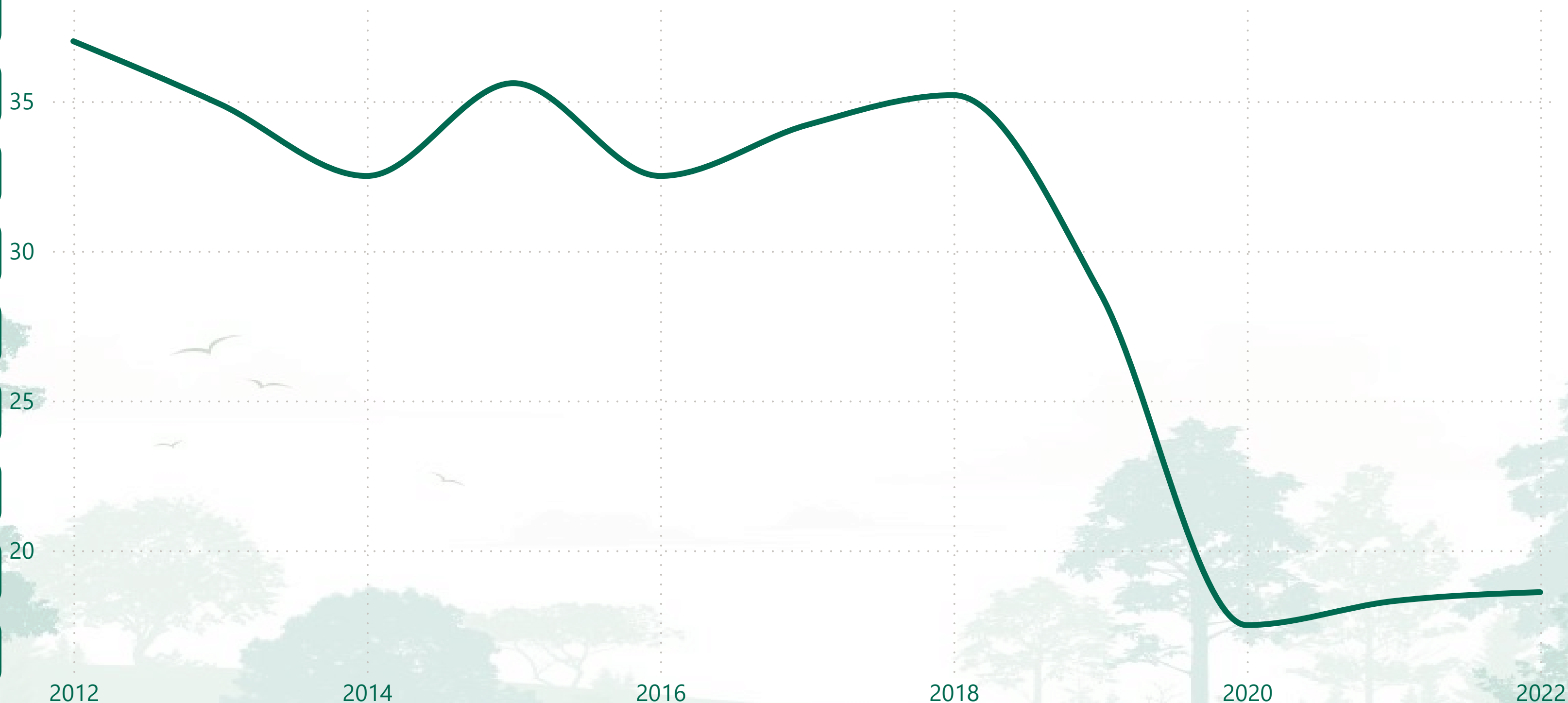
Public Sector Emissions

Transport Emissions

Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Transport Greenhouse Emissions (Kt CO2e) Over Time

Transport Greenhouse gas emissions estimates for the District - This is the greenhouse gas emissions estimate in kilotonnes of carbon dioxide equivalent (kt CO2e) emissions for the transport sector. Includes freight and passenger transport, both for private and business purposes. The estimates are made on the distribution of traffic, therefore some of the emissions within an authority represent through traffic, or part of trips into or out of the area, whether by residents or non-residents. As they are on an end-user basis, the transport emissions include a share of emissions from oil refineries.

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— DISTRICT COUNCIL —

Waste Management Greenhouse Gas Emissions

- Total Emissions
- Total Emissions per Capita
- Agricultural Emissions
- Commercial Emissions
- Domestic Emissions
- Industrial Emissions
- Land use, land use change and forestry Emissions
- Public Sector Emissions
- Transport Emissions
- Waste Management Emissions
- Home Charging Scheme
- Workplace Charging Scheme

Waste Management Greenhouse Emissions (Kt CO2e) Over Time

Waste Management Greenhouse gas emissions estimates for the District - This is the greenhouse gas emissions estimate in kilotonnes of carbon dioxide equivalent (kt CO2e) emissions for the waste management sector. Includes emissions resulting from the treatment and disposal of solid and liquid waste, for example from landfill, incineration and composting.

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DISTRICT COUNCIL

Number of Sockets Installed under the Electric Vehicle Homecharge Scheme (EVHS)

Total Emissions

Total Emissions per Capita

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Number of Sockets Installed Over Time

Number of Sockets Installed under the Electric Vehicle Homecharge Scheme (EVHS). The main requirement is that a person owns, leases, or has ordered a qualifying vehicle and has dedicated off-street parking at their property. A person may apply for 2 chargepoints at the same property if they have 2 qualifying vehicles.

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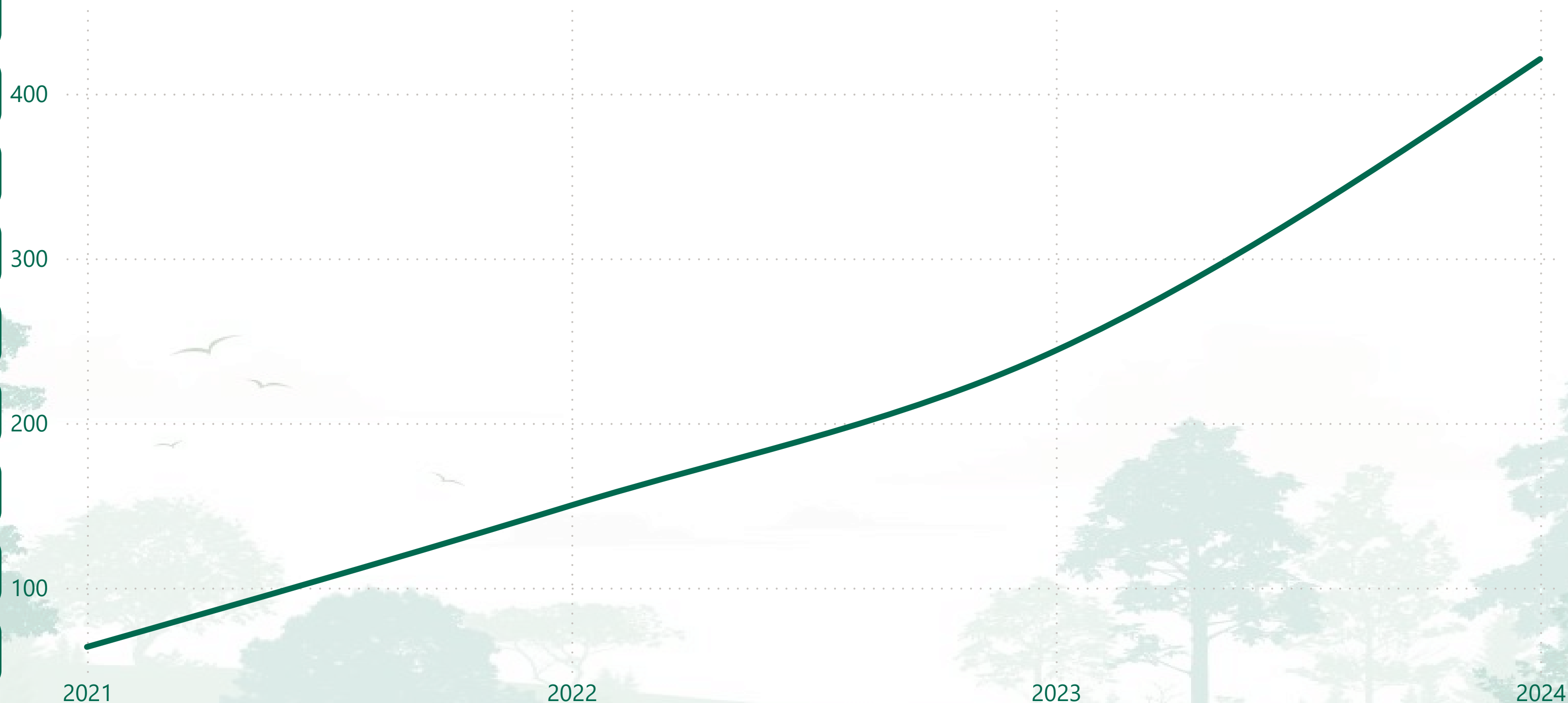
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Number of Sockets Installed under the Workplace Charging Scheme (WCS)

Number of Sockets Installed Over Time

Total Emissions

Total Emissions per Capita

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Number of Sockets Installed under the Workplace Charging Scheme (WCS), which is a voucher-based scheme that provides support towards the up-front costs of the purchase and installation of electric vehicle chargepoints. Any business, charity or public authority is eligible to claim the grant towards the cost of installing electric vehicle chargepoints, providing they have dedicated off-street parking for staff or fleet use only.

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Forest of Dean
DISTRICT COUNCIL

Benchmarking - Total Greenhouse Emissions

Total Emissions

Total per Capita Emissions

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

Waste Management Emissions
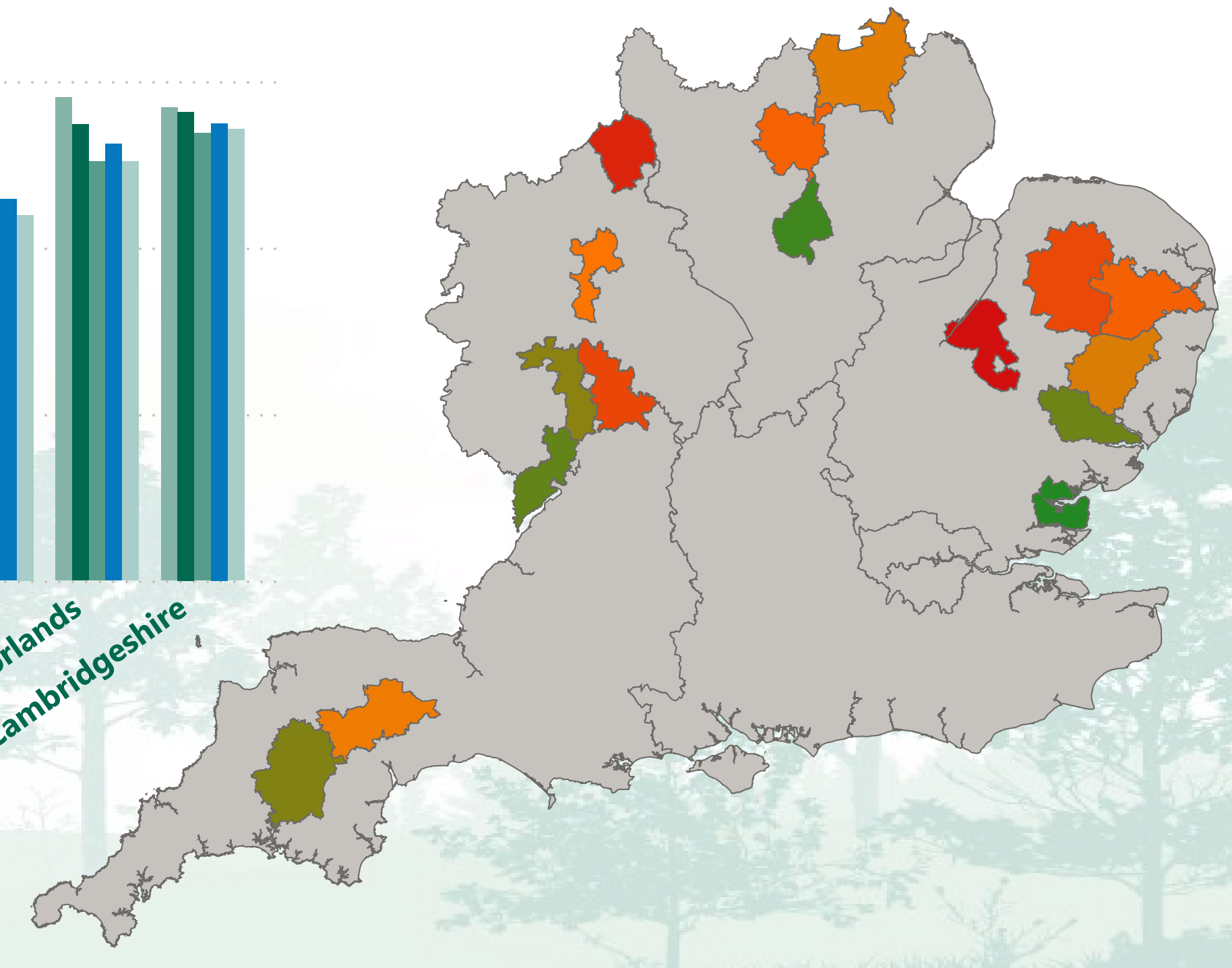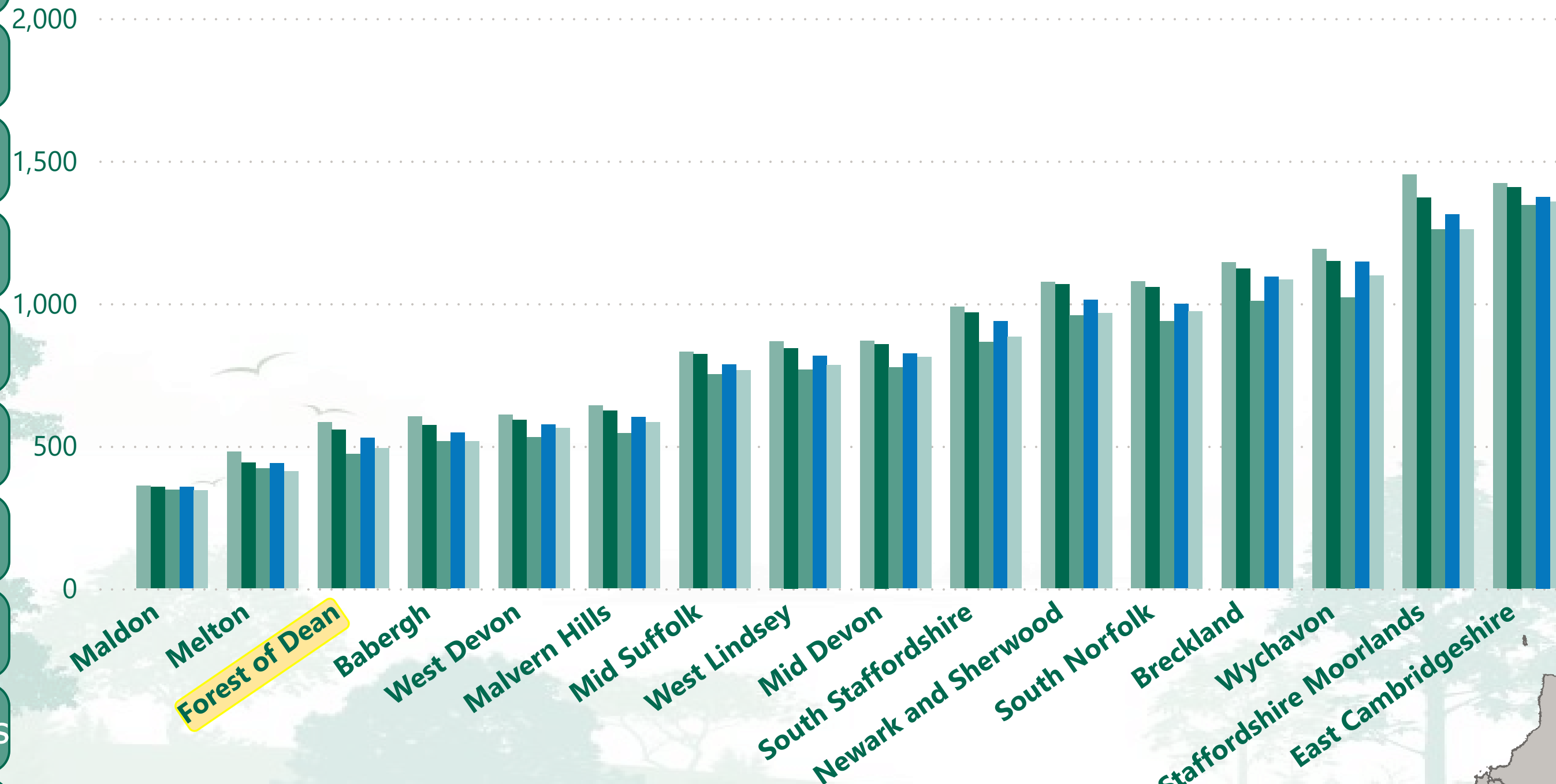
Home Charging Scheme

Workplace Charging Scheme

Total Greenhouse Gas Emissions – LG Inform. Latest dataset is 2022

● 2018 ● 2019 ● 2020 ● 2021 ● 2022

2019   2020   2021   **2022**

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Benchmarking - Total Greenhouse Emissions per Capita

Total Emissions

Total per Capita Emissions

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Total Greenhouse Gas Emissions per Capita – LG Inform. Latest dataset is 2022

○2018 ●2019 ●2020 ●2021 ●2022

2019 2020 2021 2022

Maldon, Babergh, Forest of Dean, South Norfolk, Malvern Hills, Mid Suffolk, Breckland, Newark and Sherwood, Melton, South Staffordshire, West Lindsey, Wychavon, West Devon, Mid Devon, Staffordshire Moorlands, East Cambridgeshire

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Sustainable Economy

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Benchmarking - Agricultural Greenhouse Emissions

Total Emissions

Total per Capita Emissions

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions
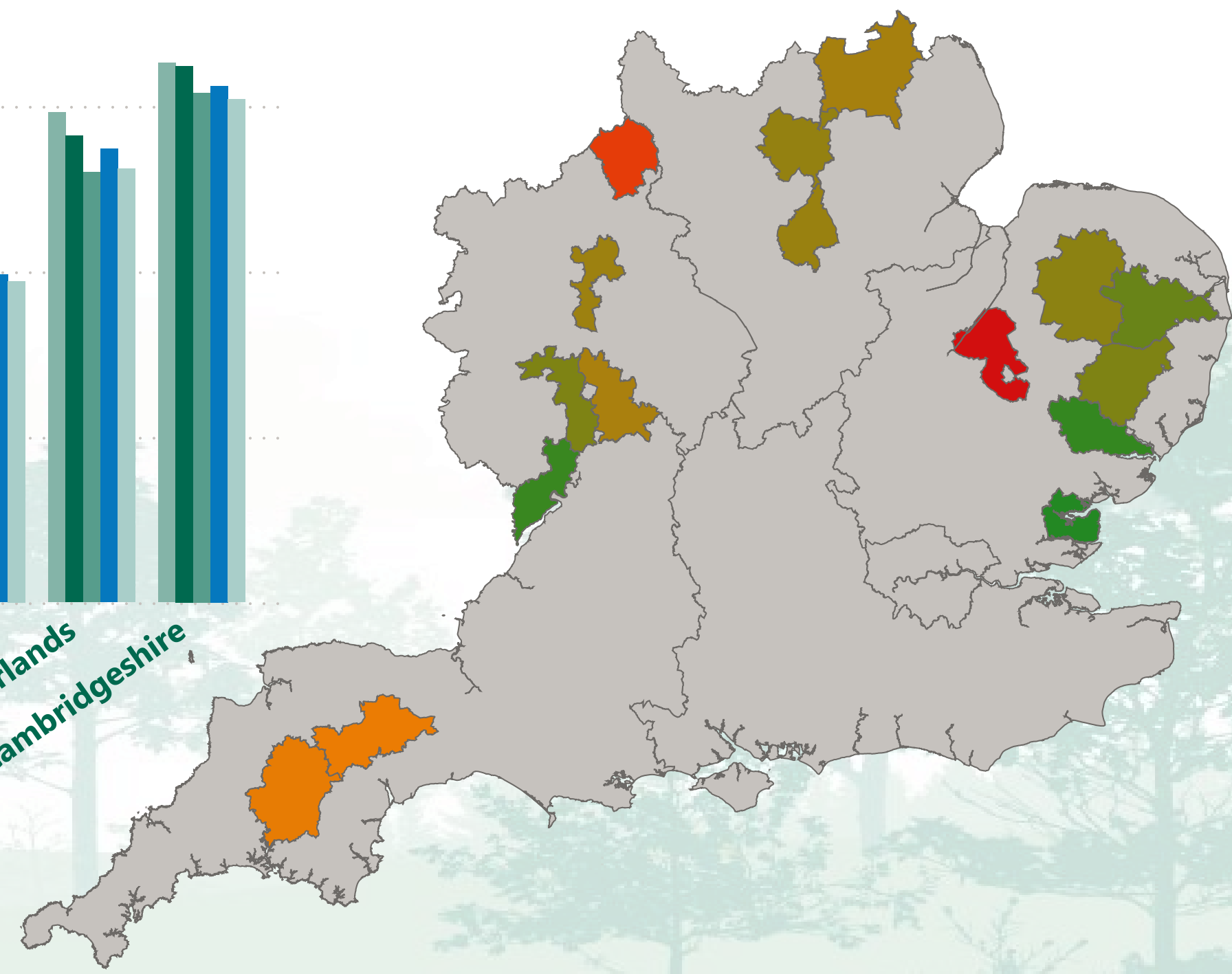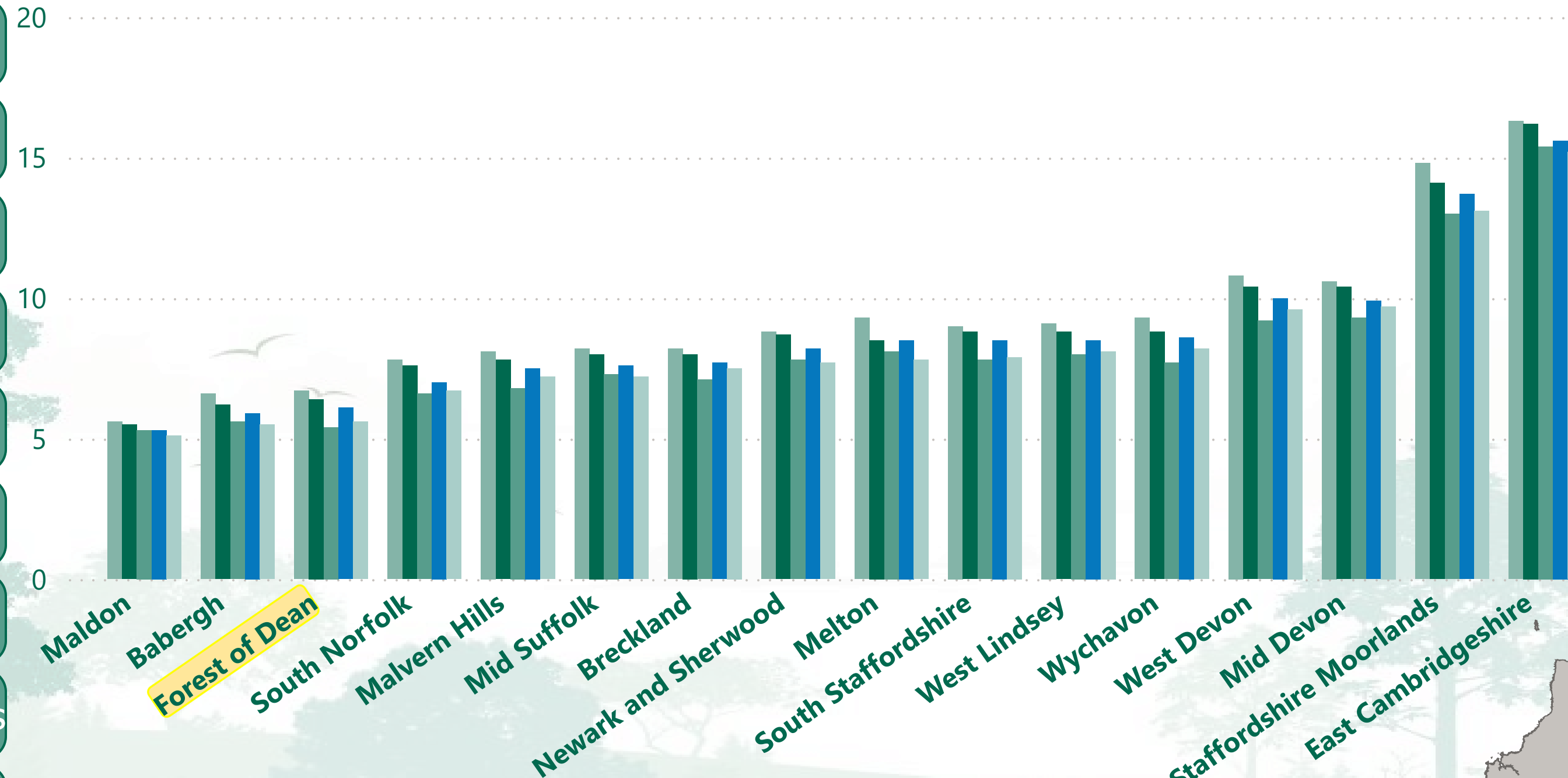
Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Agricultural Greenhouse Gas Emissions – LG Inform. Latest dataset is 2022

● 2018 ● 2019 ● 2020 ● 2021 ● 2022

2019   2020   2021   **2022**

Chart x-axis labels: Maldon, Babergh, South Staffordshire, Melton, Newark and Sherwood, Malvern Hills, Forest of Dean, Wychavon, Mid Suffolk, South Norfolk, West Lindsey, Staffordshire Moorlands, East Cambridgeshire, Breckland, West Devon, Mid Devon

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Sustainable Economy

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Forest of Dean
DISTRICT COUNCIL

Benchmarking - Commercial Greenhouse Emissions

Total Emissions

Total per Capita Emissions

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

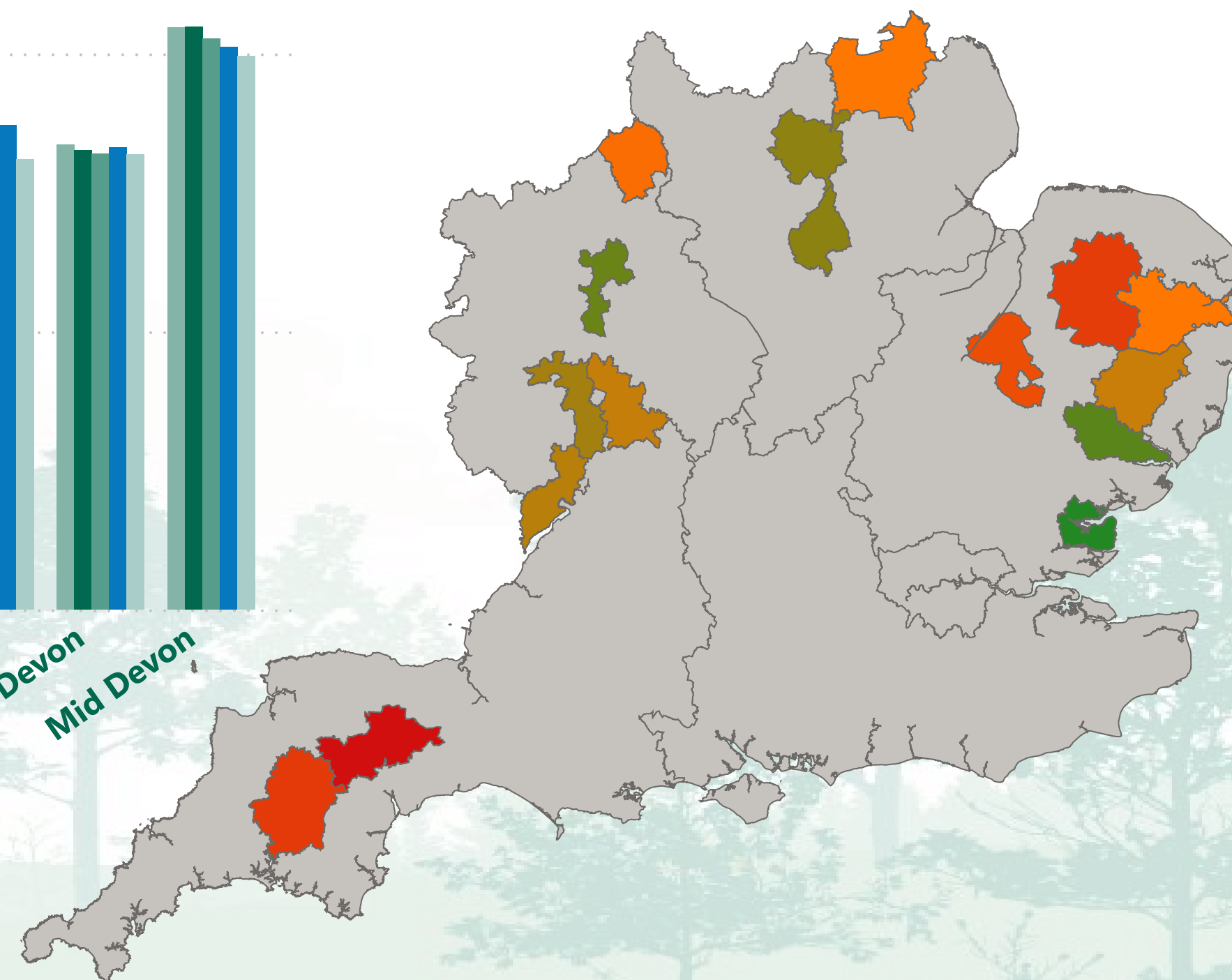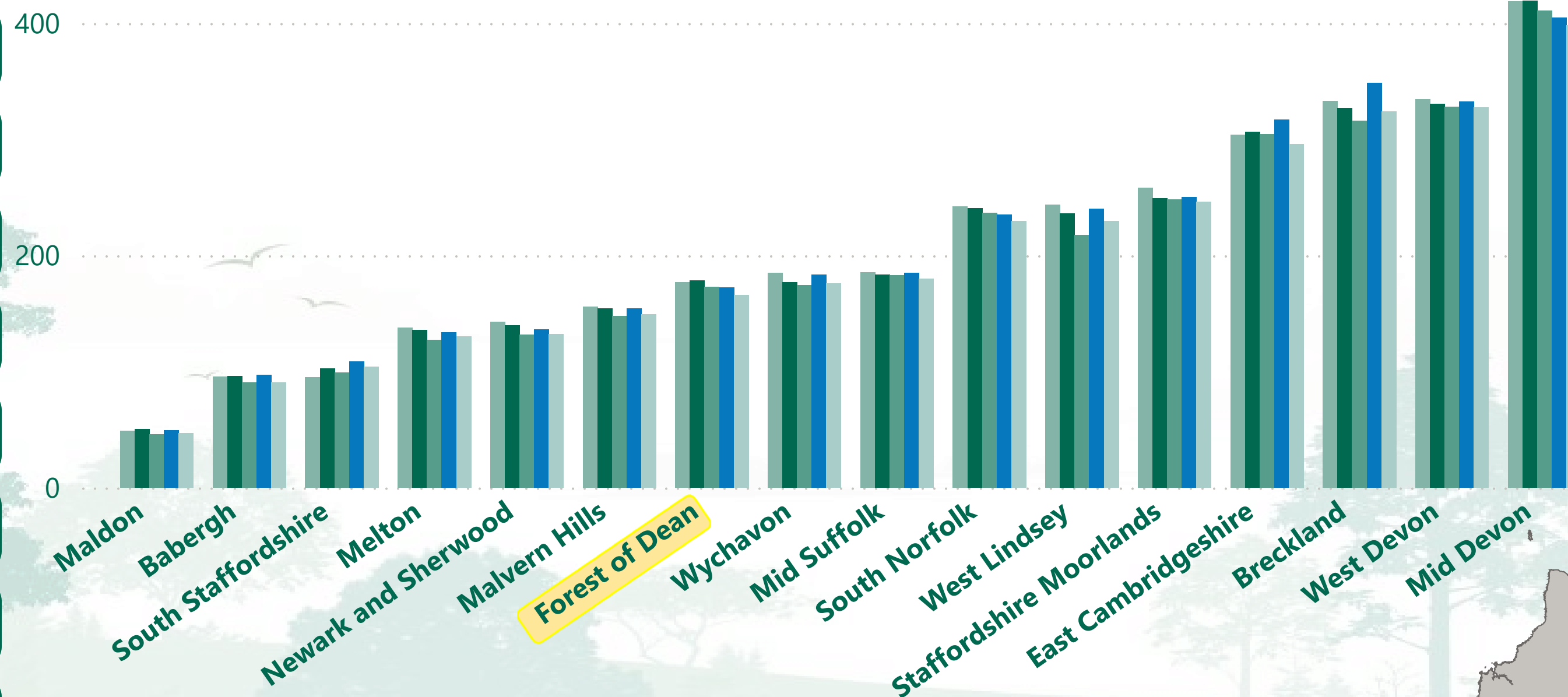Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Commercial Greenhouse Gas Emissions – LG Inform. Latest dataset is 2022

● 2018 ● 2019 ● 2020 ● 2021 ● 2022

2019   2020   2021   **2022**

Bar chart: Commercial Greenhouse Gas Emissions. Categories: West Devon, Maldon, Melton, Mid Devon, Malvern Hills, Babergh, Forest of Dean, South Staffordshire, Breckland, West Lindsey, Mid Suffolk, East Cambridgeshire, Newark and Sherwood, Wychavon, South Norfolk, Staffordshire Moorlands. Y-axis: 0, 50, 100.

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Forest of Dean
DISTRICT COUNCIL

Benchmarking - Domestic Greenhouse Emissions

Total Emissions

Total per Capita Emissions

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

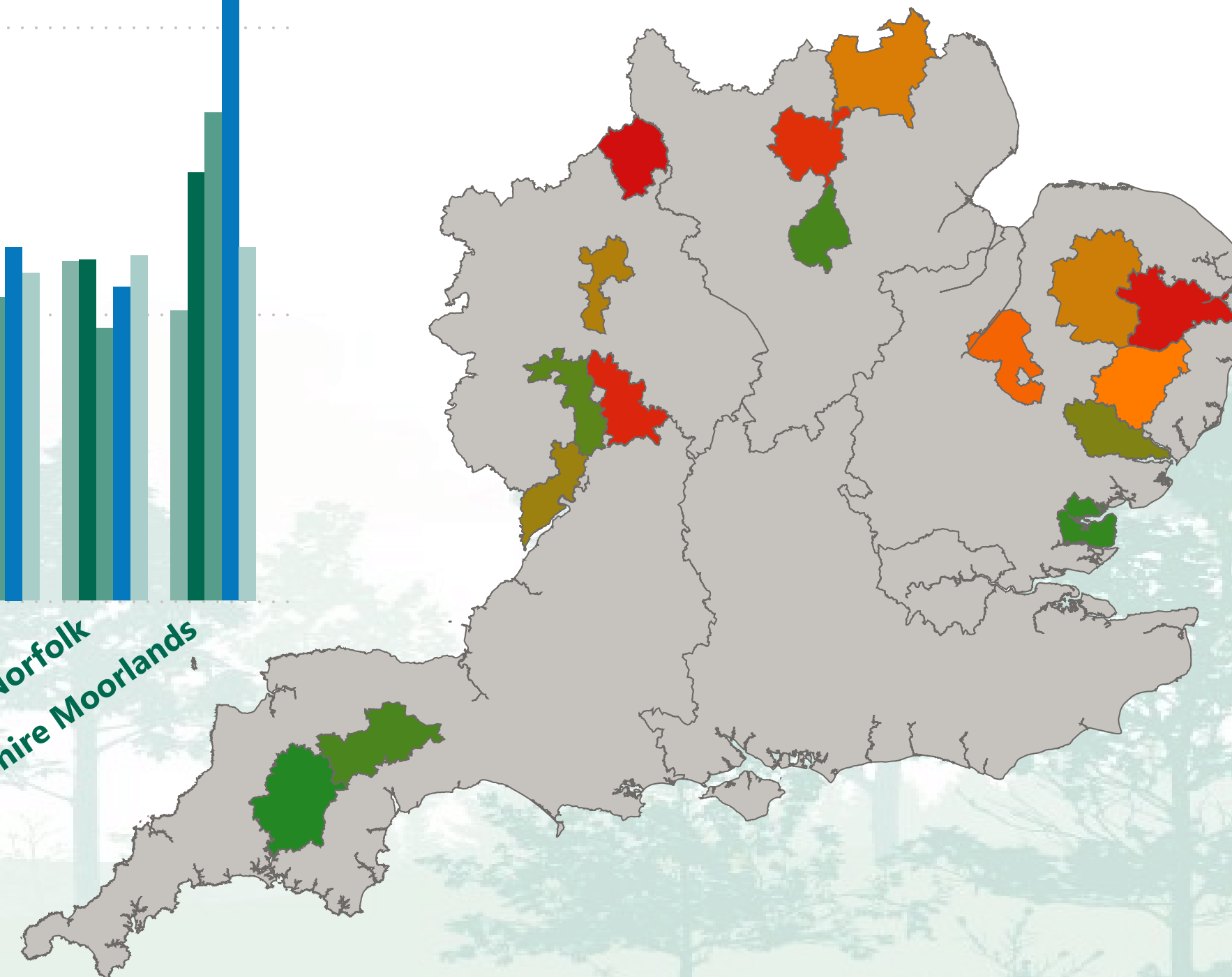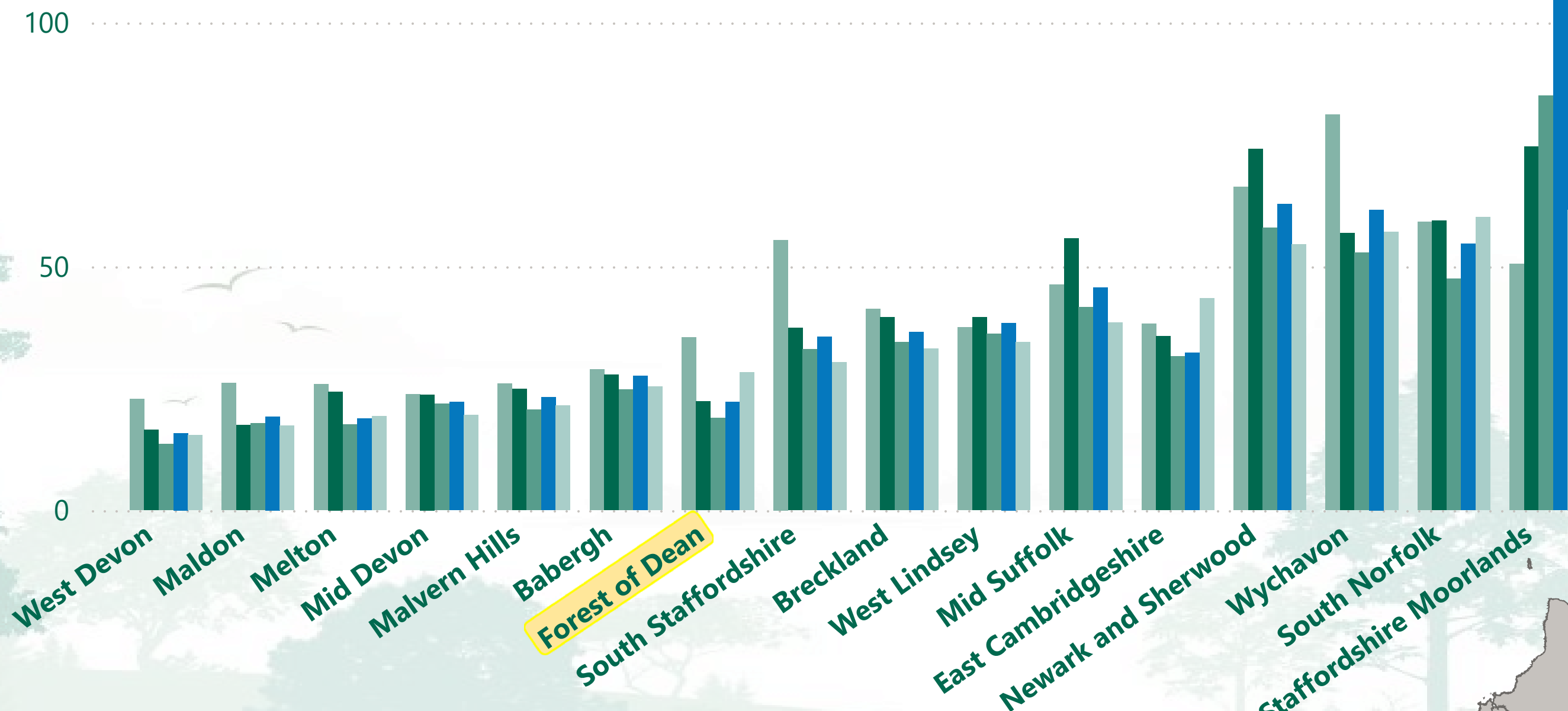Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Domestic Greenhouse Gas Emissions – LG Inform. Latest dataset is 2022

● 2018 ● 2019 ● 2020 ● 2021 ● 2022

2019   2020   2021   2022

Melton, West Devon, Maldon, Mid Devon, Malvern Hills, Forest of Dean, East Cambridgeshire, Babergh, West Lindsey, Staffordshire Moorlands, Mid Suffolk, South Staffordshire, Newark and Sherwood, Wychavon, Breckland, South Norfolk

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Sustainable Economy

Enterprising and Effective Council

Benchmarking - Industrial Greenhouse Emissions

Total Emissions

Total per Capita Emissions

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

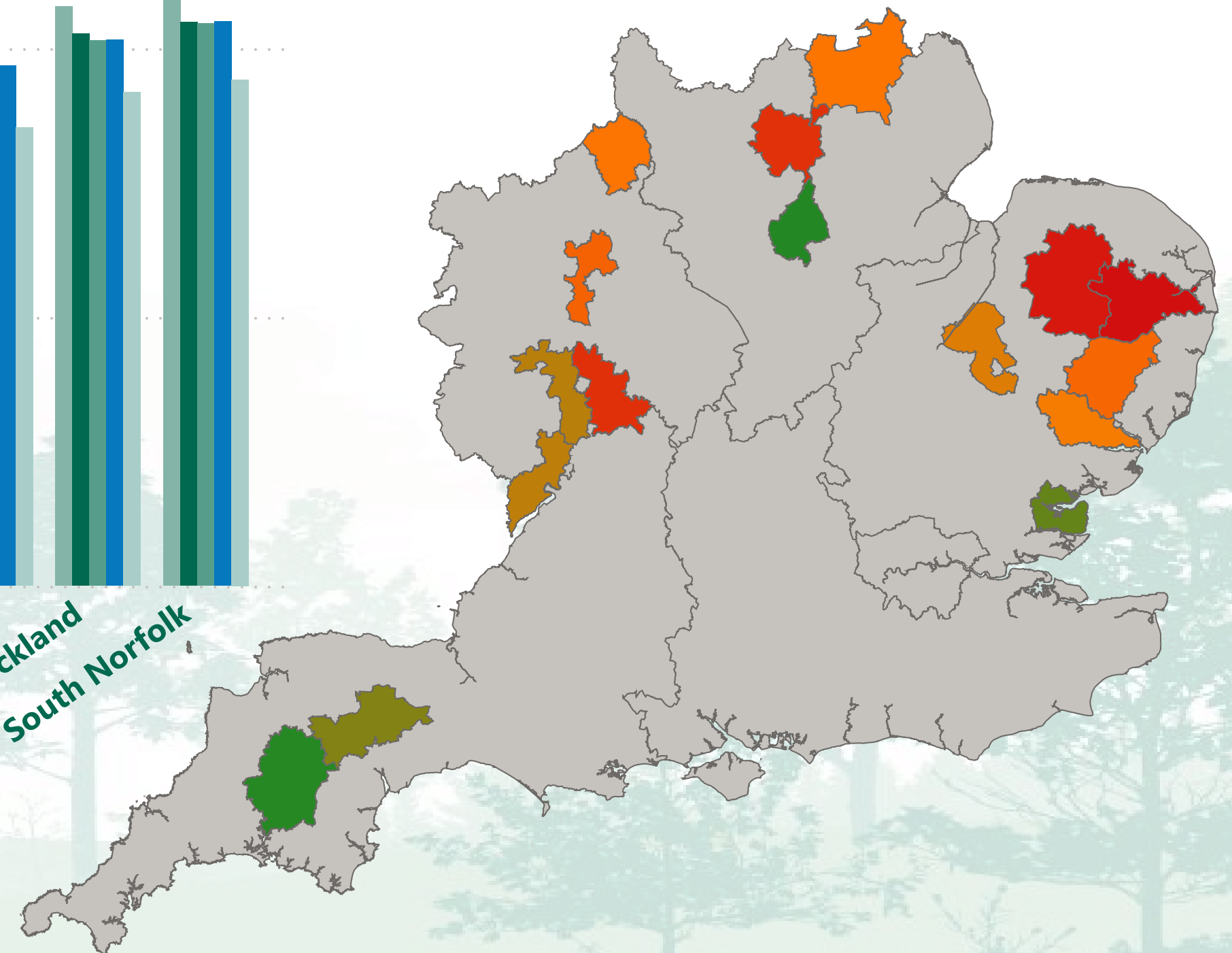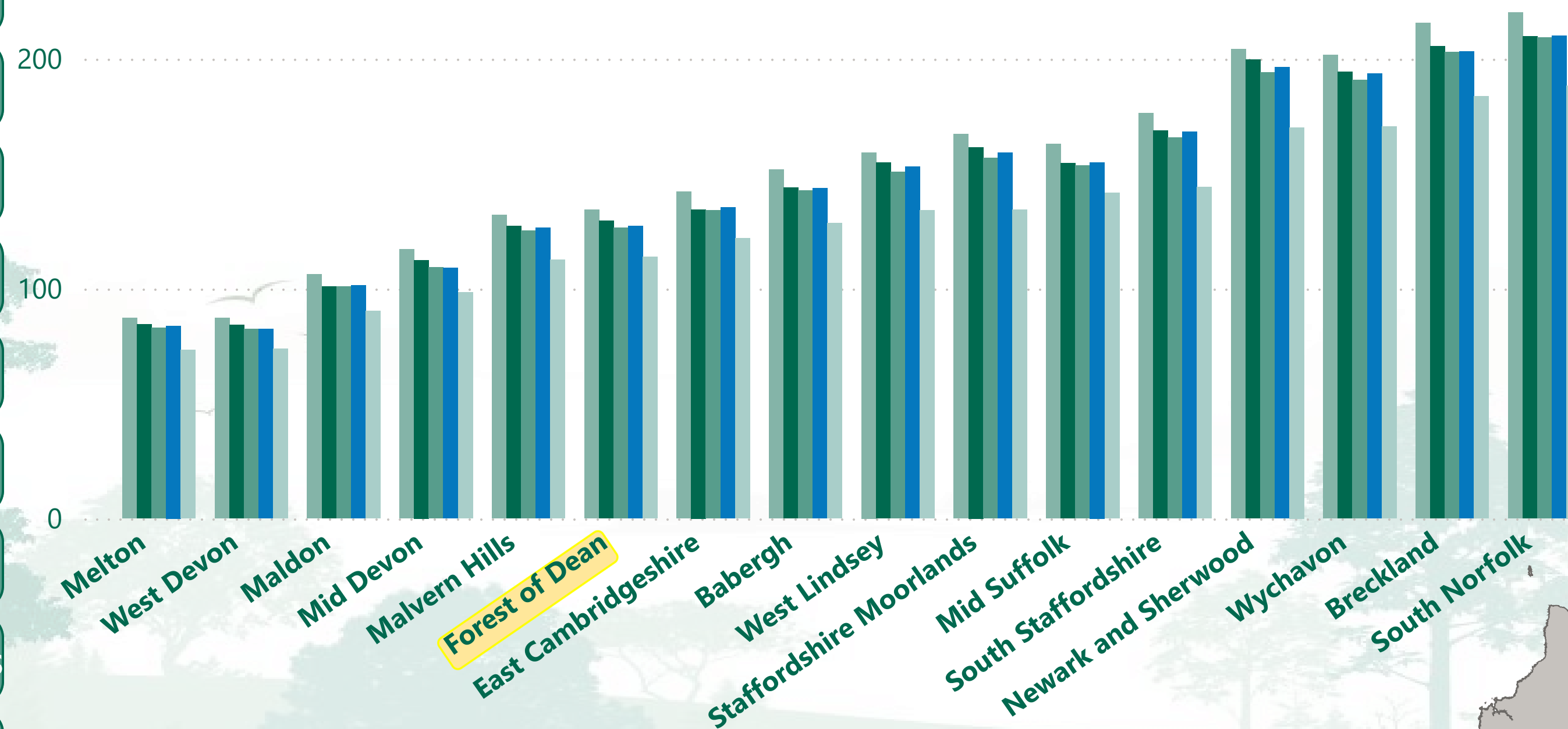Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Industrial Greenhouse Gas Emissions – LG Inform. Latest dataset is 2022

● 2018 ● 2019 ● 2020 ● 2021 ● 2022

2019 2020 2021 **2022**

800

600

400

200

0

Malvern Hills
East Cambridgeshire
West Lindsey
West Devon
Maldon
Babergh
South Norfolk
Melton
Mid Devon
Mid Suffolk
Forest of Dean
Breckland
South Staffordshire
Wychavon
Newark and Sherwood
Staffordshire Moorlands

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Communities

Decarbonisation and
Nature Recovery

Sustainable
Economy

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Effective Council

Benchmarking - Land Use, Land Use Change and Forestry Emissions Greenhouse Emissions

Land use, land use change and forestry Emissions (LULUCF) Greenhouse Gas Emissions – LG
Inform. Latest dataset is 2022

● 2018 ● 2019 ● 2020 ● 2021 ● 2022

| 2019 | 2020 | 2021 | 2022 |

Total Emissions

Total per Capita Emissions

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change
and forestry Emissions

Public Sector Emissions

Transport Emissions
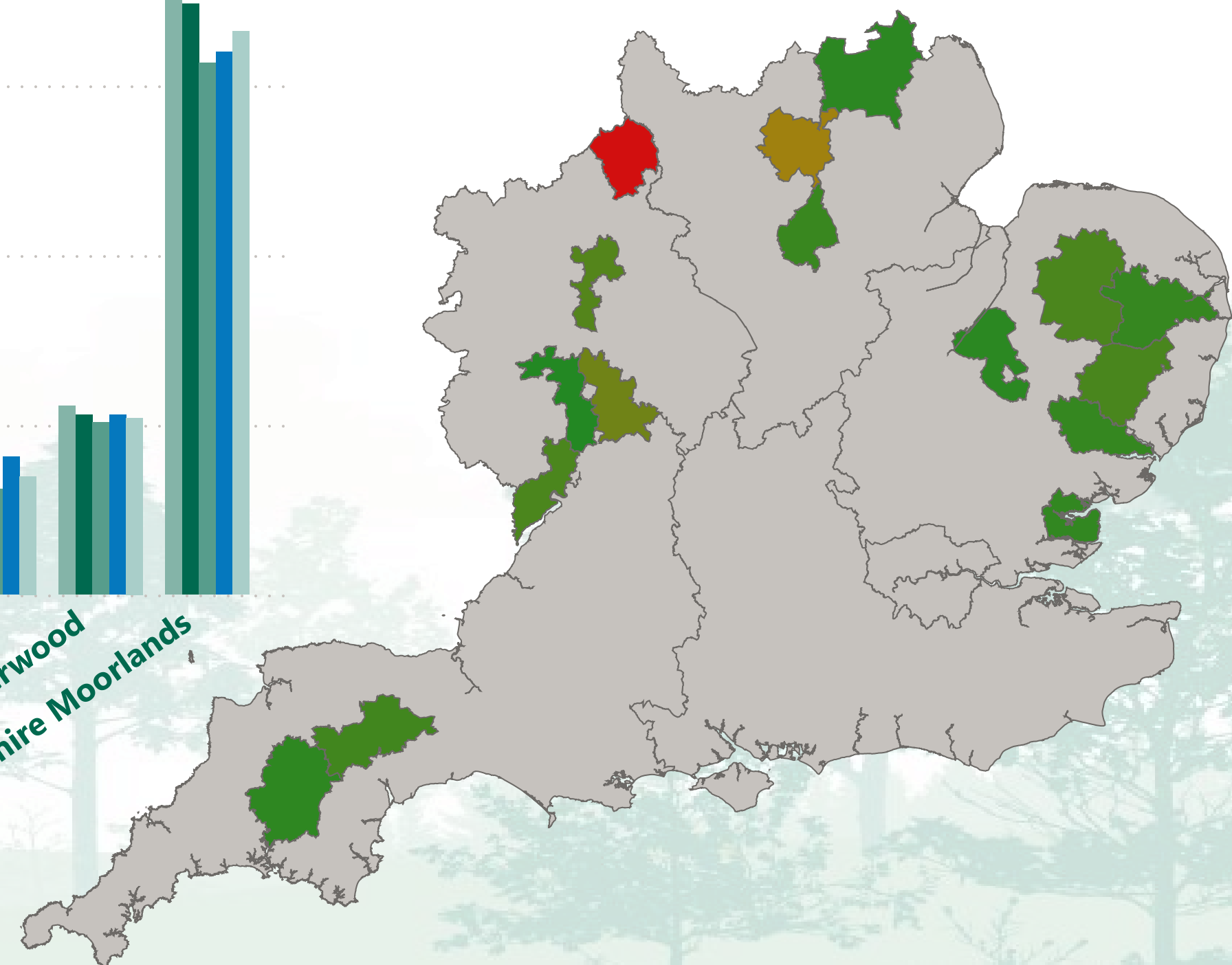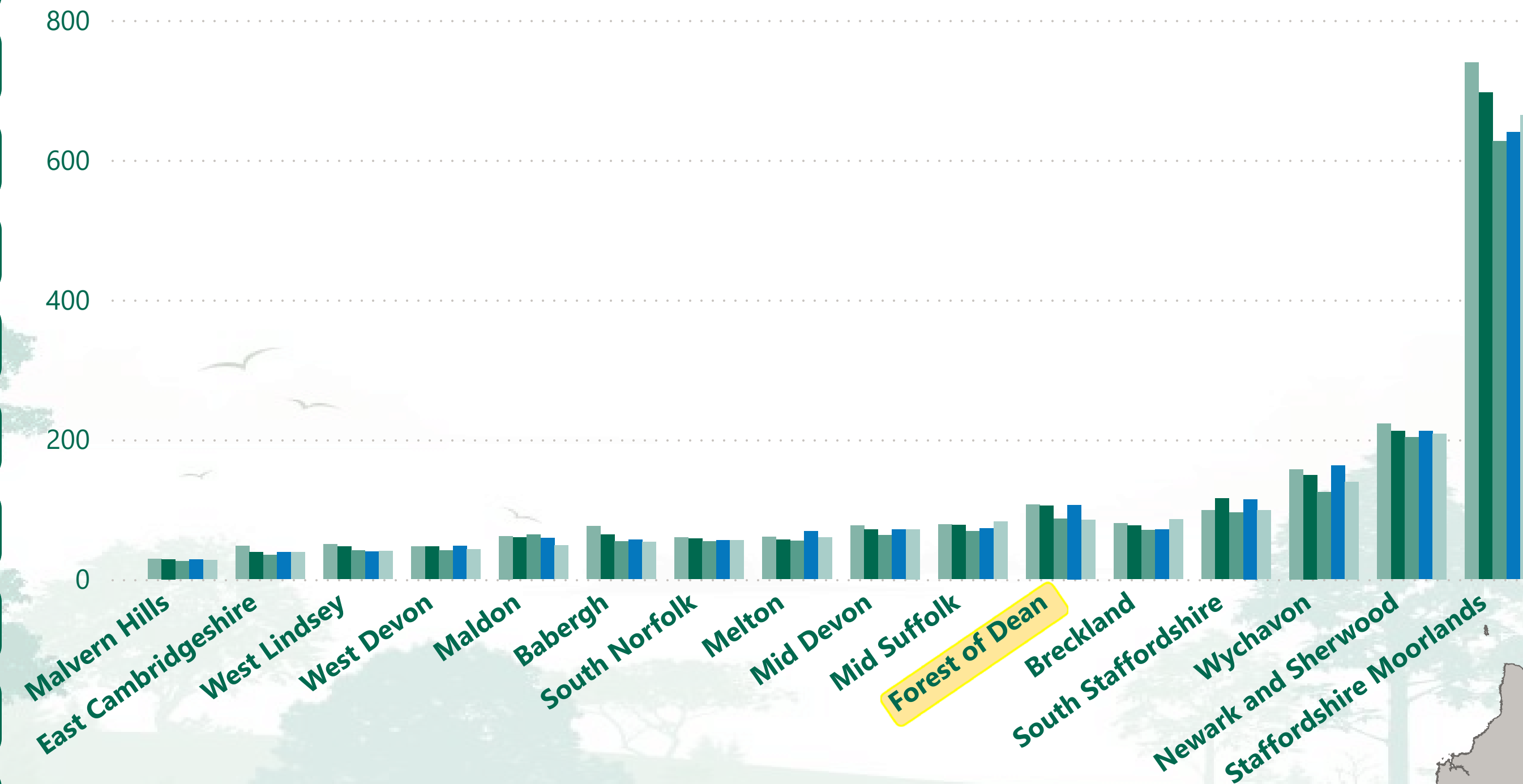
Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

600

400

200

0

-200

Forest of De...
West Devon
Mid Devon
Staffordshire Moorlands
Malvern Hills
Wychavon
Babergh
Melton
Newark and Sherwood
South Staffordshire
Maldon
South Norfolk
Mid Suffolk
Breckland
West Lindsey
East Cambridgeshire

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Benchmarking - Public Sector Greenhouse Emissions

Total Emissions

Total per Capita Emissions

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Public Sector Greenhouse Gas Emissions – LG Inform. Latest dataset is 2022

● 2018 ● 2019 ● 2020 ● 2021 ● 2022

2019 2020 2021 2022

Maldon, Melton, Mid Devon, Babergh, Forest of Dean, West Devon, Malvern Hills, Staffordshire Moorlands, West Lindsey, Breckland, Newark and Sherwood, Mid Suffolk, South Staffordshire, East Cambridgeshire, South Norfolk, Wychavon

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Forest of Dean
DISTRICT COUNCIL
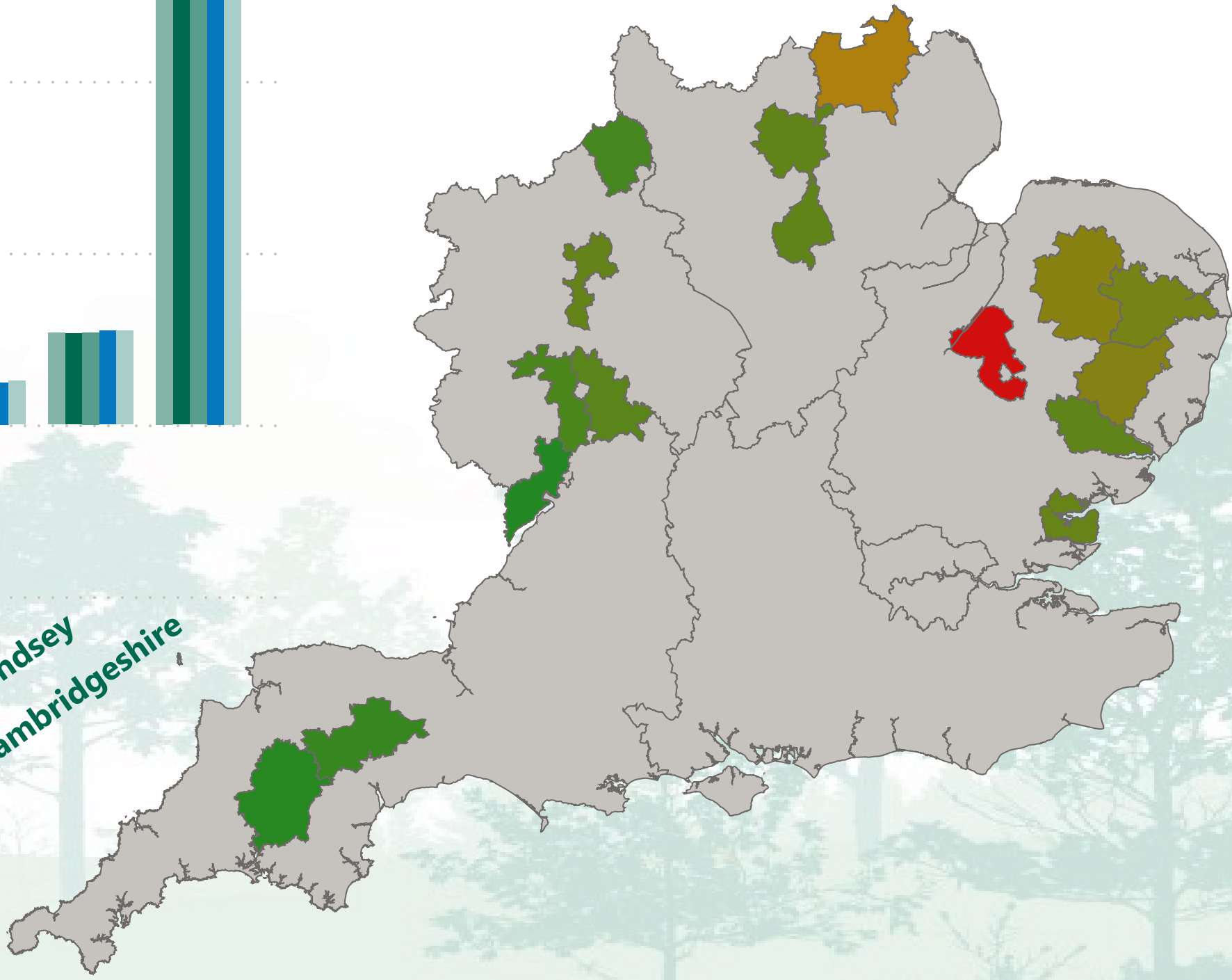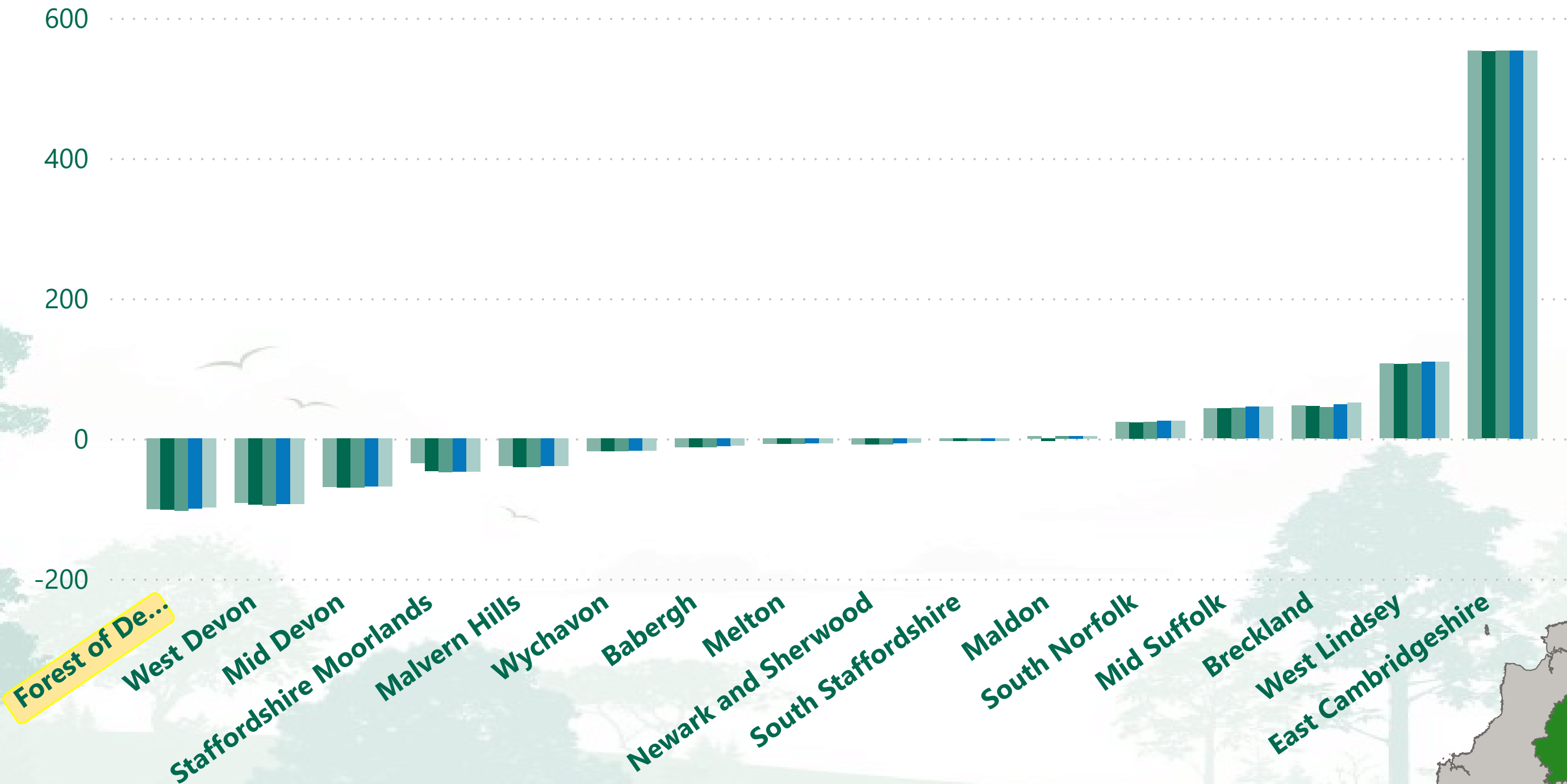
Benchmarking - Transport Greenhouse Emissions

Total Emissions

Total per Capita Emissions

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions
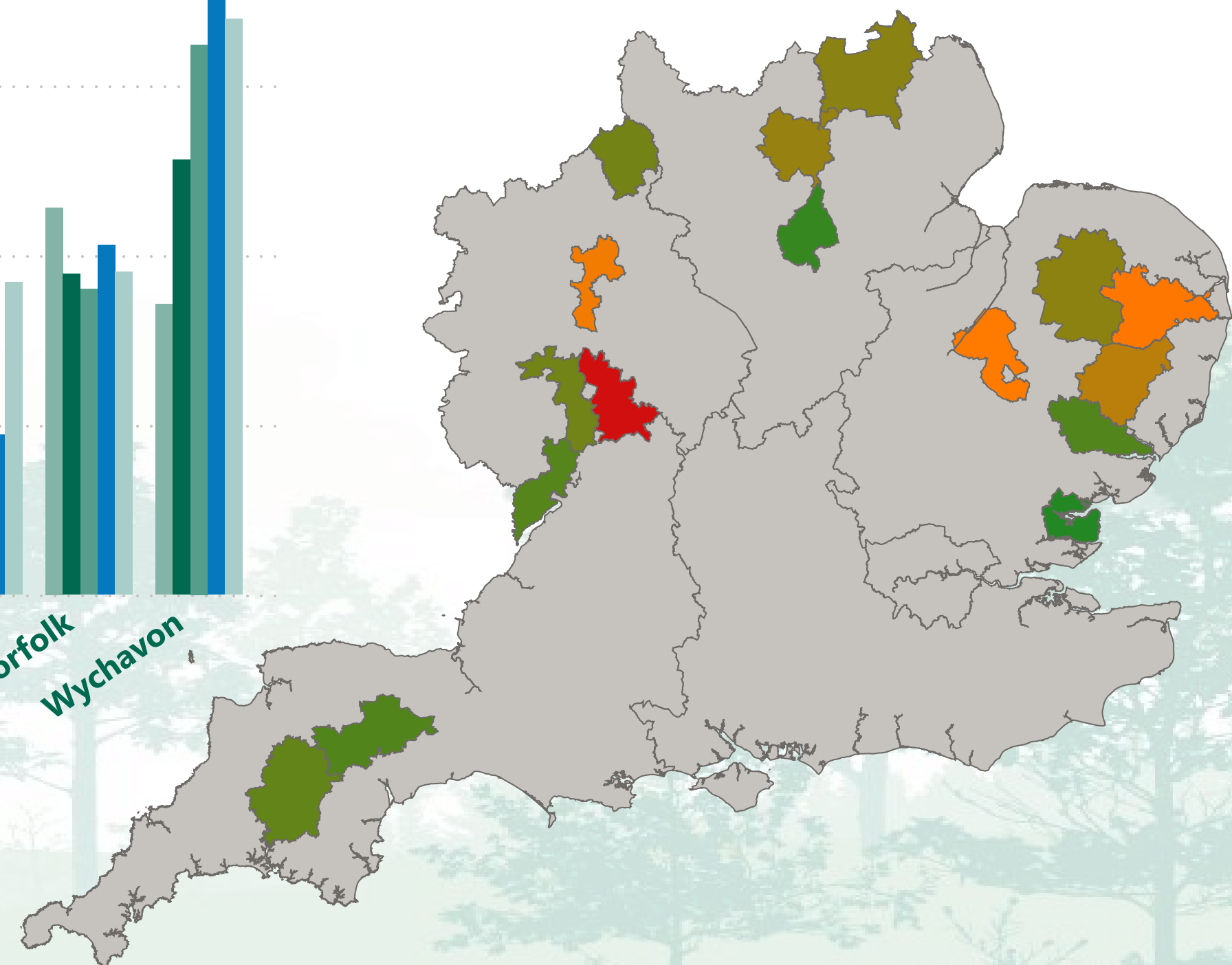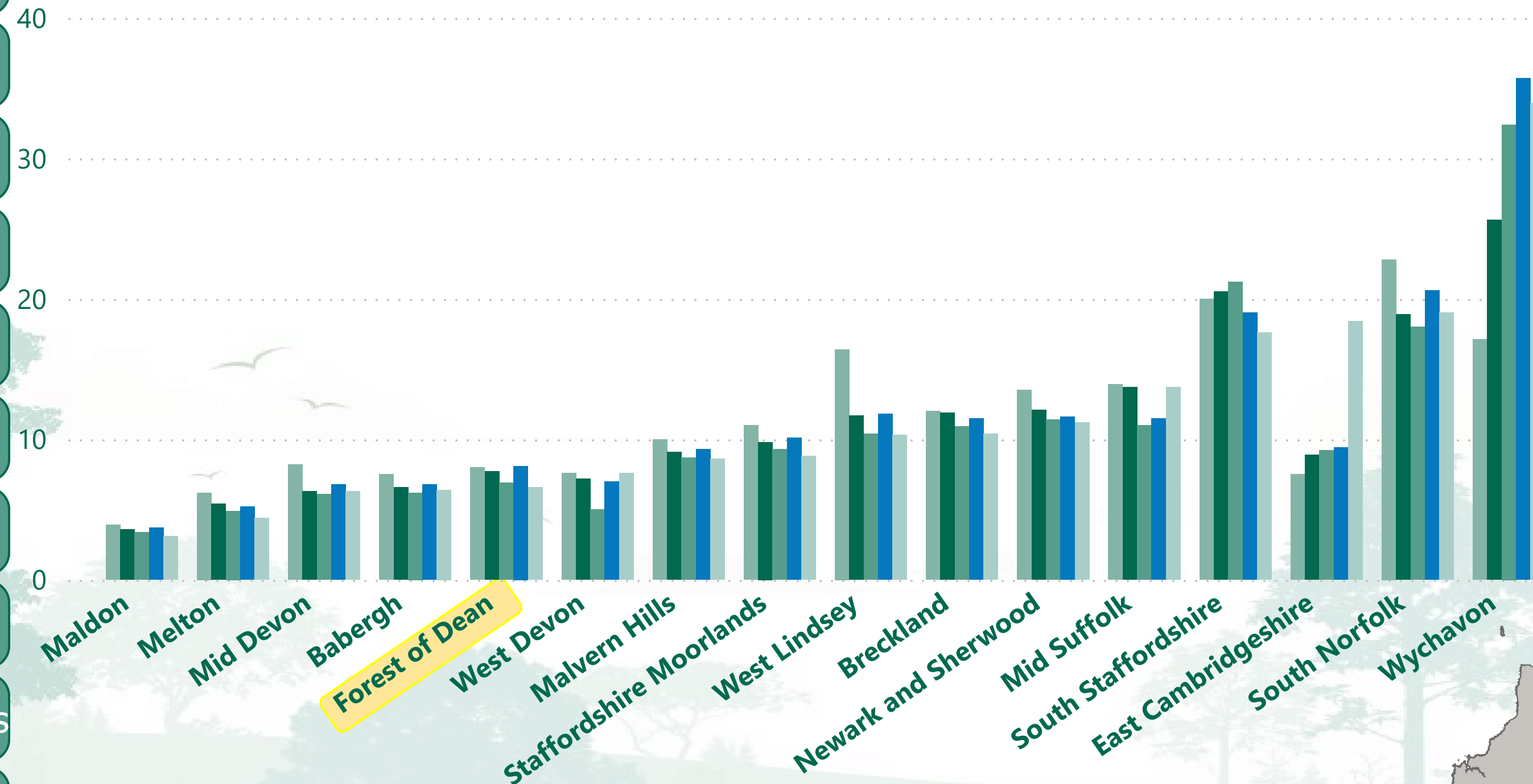
Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Transport Greenhouse Gas Emissions – LG Inform. Latest dataset is 2022

● 2018 ● 2019 ● 2020 ● 2021 ● 2022

2019   2020   2021   2022

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Benchmarking - Waste Management Greenhouse Emissions

Forest of Dean DISTRICT COUNCIL

- Total Emissions
- Total per Capita Emissions
- Agricultural Emissions
- Commercial Emissions
- Domestic Emissions
- Industrial Emissions
- Land use, land use change and forestry Emissions
- Public Sector Emissions
- Transport Emissions
- Waste Management Emissions
- Home Charging Scheme
- Workplace Charging Scheme

Waste Management Greenhouse Gas Emissions – LG Inform. Latest dataset is 2022

2018 2019 2020 2021 2022

2019 2020 2021 2022

Chart categories: Maldon, Melton, Staffordshire Moorlands, Forest of Dean, West Devon, West Lindsey, Babergh, East Cambridgeshire, Mid Suffolk, Mid Devon, Malvern Hills, Breckland, South Norfolk, Newark and Sherwood, South Staffordshire, Wychavon

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Benchmarking - Number of Sockets Installed under the Electric Vehicle Homecharge Scheme (EVHS)

Number of Sockets Installed under the Electric Vehicle Homecharge Scheme (EVHS) – LG Inform.
Latest dataset is 2022

● 2019 ● 2020 ● 2021 ● 2022

2019 2020 2021 2022

Total Emissions

Total per Capita Emissions

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

Waste Management Emissions

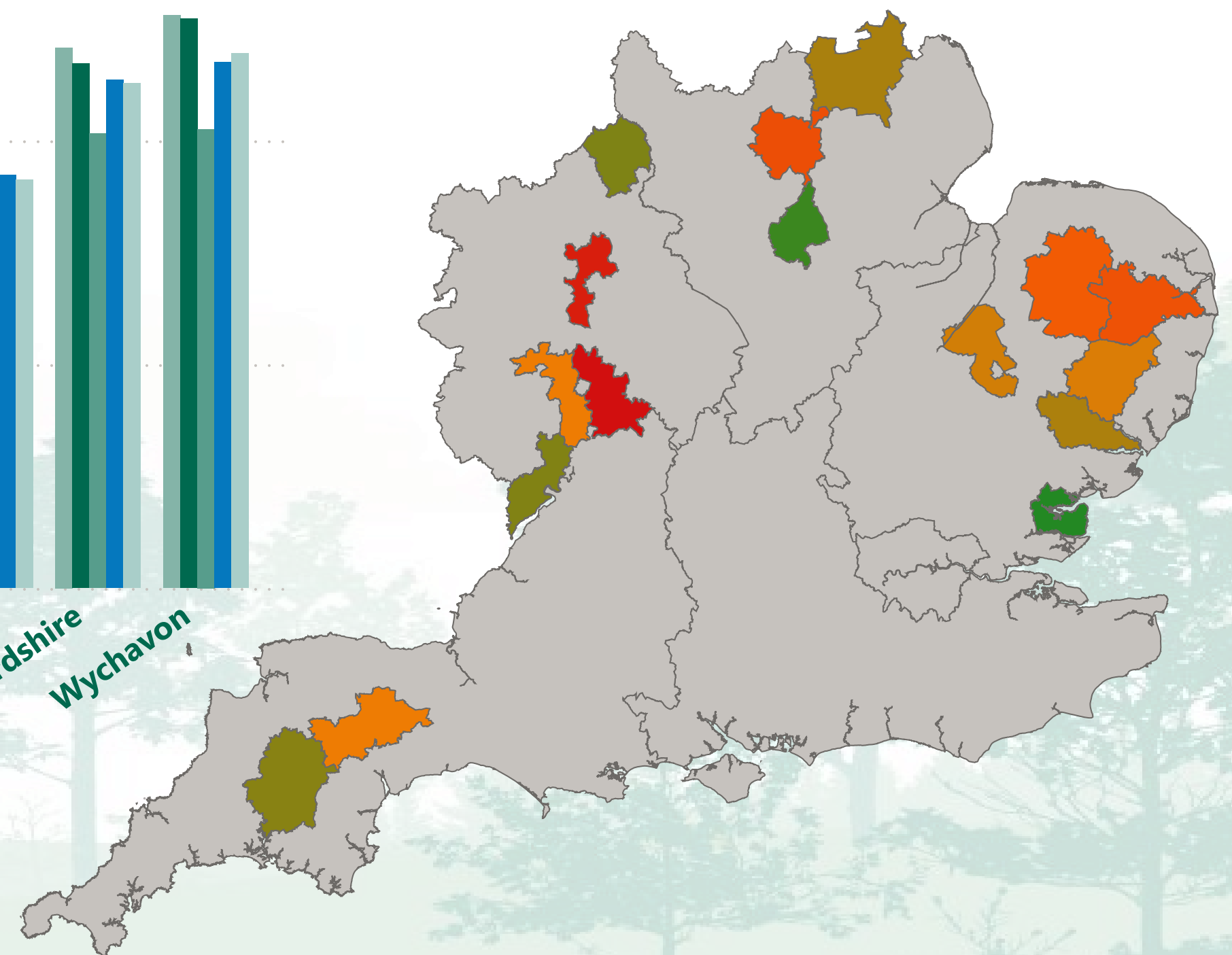Home Charging Scheme

Workplace Charging Scheme

Benchmarking - Number of Sockets Installed under the Workplace Charging Scheme (WCS)

Number of Sockets Installed under the Workplace Charging Scheme (WCS) – LG Inform. Latest dataset is up to September 2024

● 2021 ● 2022 ● 2023 ● 2024

2021 2022 2023 2024

Total Emissions

Total per Capita Emissions

Agricultural Emissions

Commercial Emissions

Domestic Emissions

Industrial Emissions

Land use, land use change and forestry Emissions

Public Sector Emissions

Transport Emissions

Waste Management Emissions

Home Charging Scheme

Workplace Charging Scheme

Chart categories: Mid Suffolk, Newark and Sherwo..., Wychavon, Breckland, East Cambridgeshire, South Norfolk, Babergh, South Staffordshire, Malvern Hills, West Lindsey, Maldon, Mid Devon, Forest of Dean, Staffordshire Moorlands, Melton, West Devon

Forest of Dean DISTRICT COUNCIL

Sustainable Economy

Click for Related Service Performance

Select a Strategic Focus to filter

Select an Action to enable the 'Further Information' button

Business Support	Circular Economy	Natural Capital Preservation	Sustainable Towns	Workforce Skills
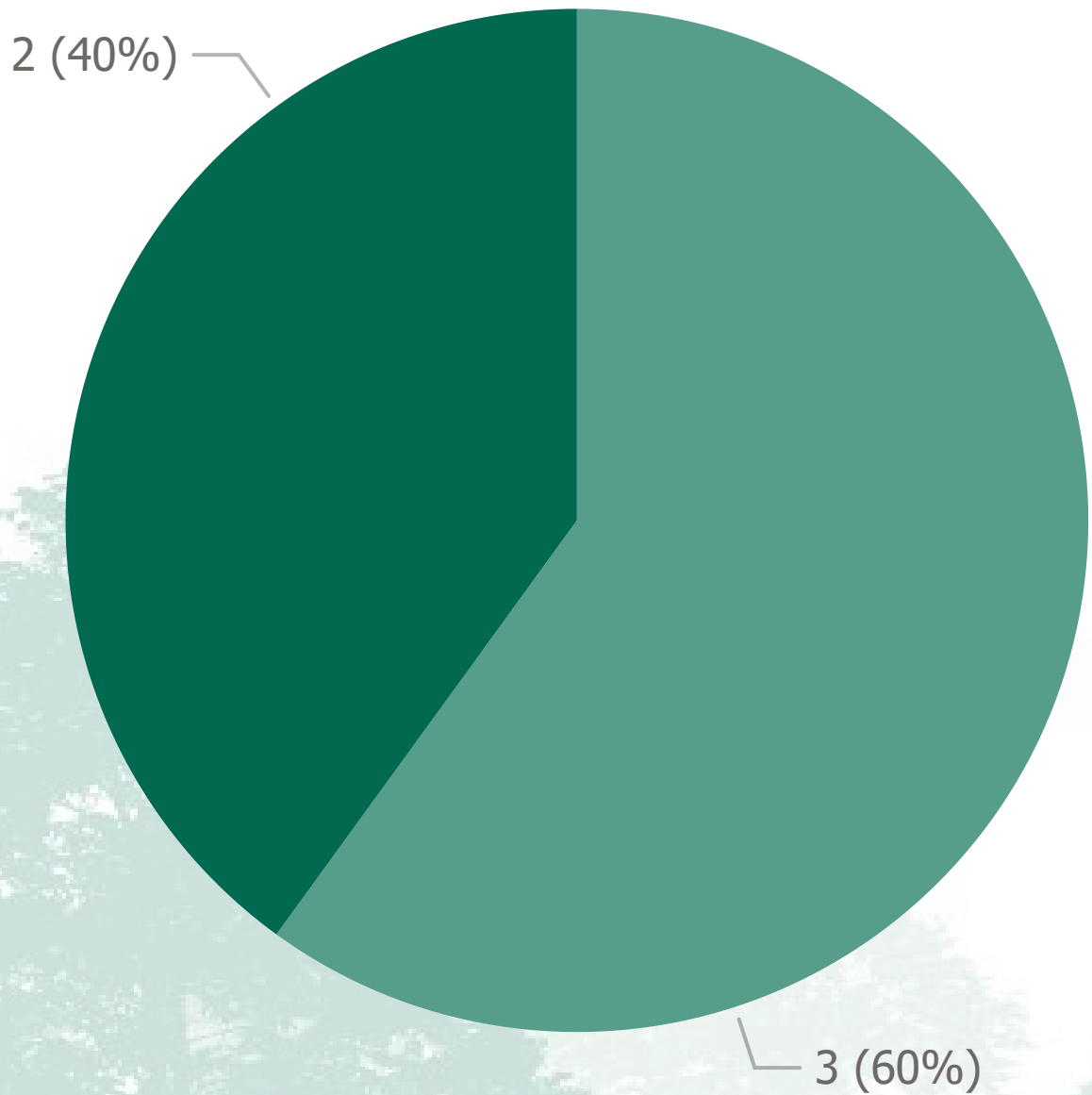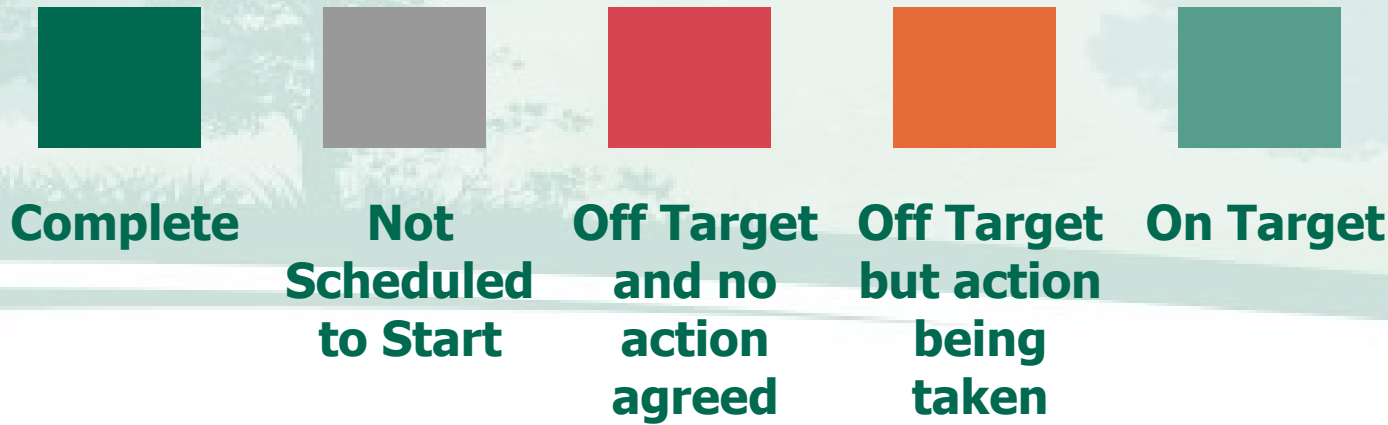
Action ▲	Status
Deliver the agreed UK Shared Prosperity Funding and Rural England Prosperity Fund projects	Complete
Develop and deliver the Low Carbon Business programme	On Target
FoDDC Business Start Up Grant scheme	On Target
Listening to Business programme	On Target
Produce a Sustainable Economy Strategy 2024-2028 and associated Action/Delivery Plan - BS	Complete

2 (40%)

3 (60%)

Description ▲

Please Select an Action to see description

Click 'Further Information' for details relating to the Action

Further Information

Status

Complete | Not Scheduled to Start | Off Target and no action agreed | Off Target but action being taken | On Target

Sustainable Economy

Click for Related Service Performance

Select a Strategic Focus to filter

Select an Action to enable the 'Further Information' button

Business Support	Circular Economy	Natural Capital Preservation	Sustainable Towns	Workforce Skills

Action	Status
Community wealth building	On Target
Deliver the agreed UK Shared Prosperity Funding projects	Complete
Explore supporting Together Gloucestershire	On Target
Implement the new waste and recycling contract	On Target
Support green travel options to local shops and services	Complete
Use waste and recycling communication campaigns	On Target

2 (33.33%)

4 (66.67%)

Description

Please Select an Action to see description

Status

Complete

Not Scheduled to Start

Off Target and no action agreed

Off Target but action being taken

On Target

Click 'Further Information' for details relating to the Action

Further Information

Sustainable Economy
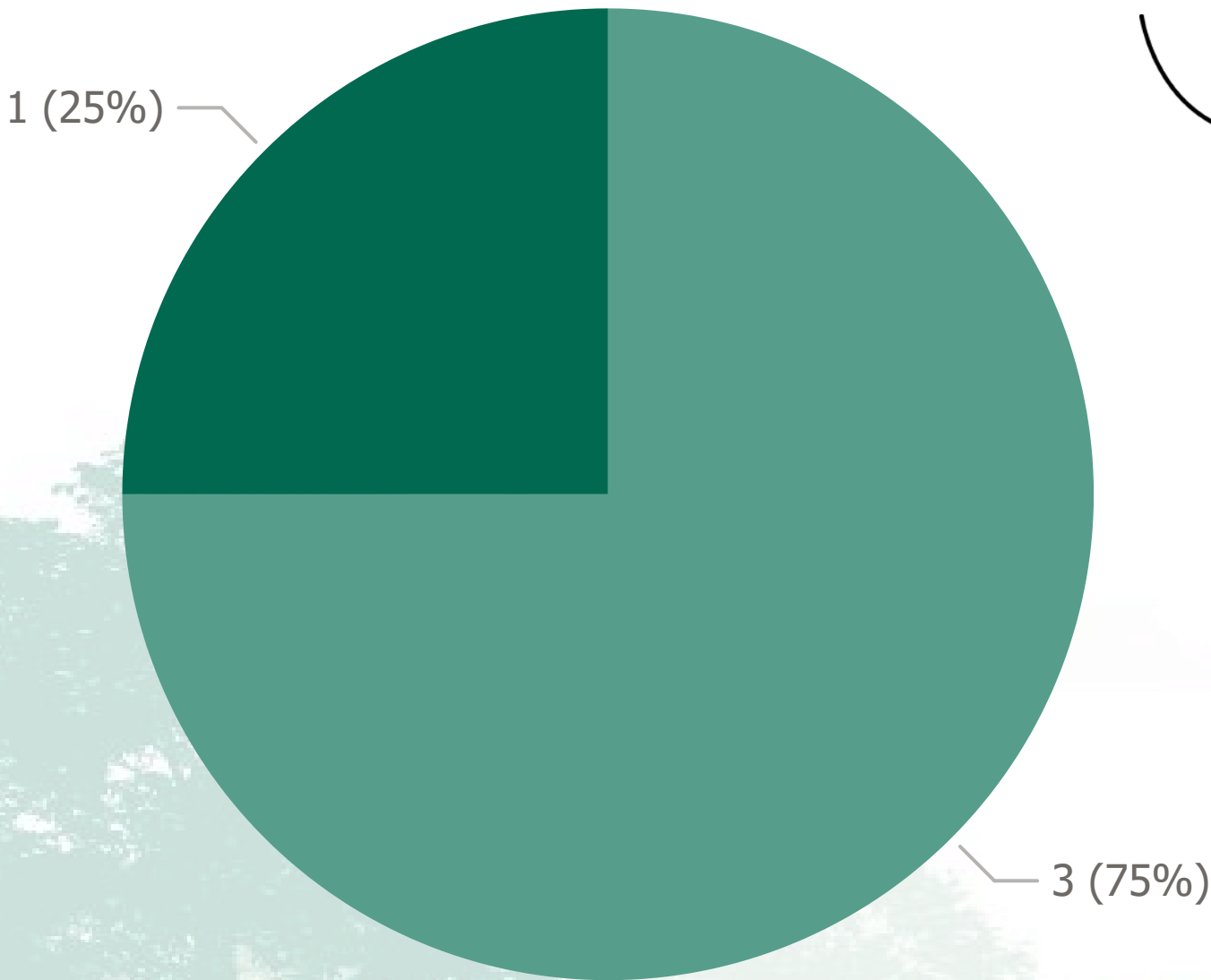
Click for Related Service Performance

Select a Strategic Focus to filter

Select an Action to enable the 'Further Information' button

Business Support	Circular Economy	Natural Capital Preservation	Sustainable Towns	Workforce Skills

Action ▲	Status
Bring an increased focus to land based businesses	Complete
Encourage farms located adjacent to the River Wye & River Severn	On Target
Reconciling the protection of biodiversity with its sustainable us	On Target
Support the marketing & promotion of slow tourism	On Target

1 (25%)

3 (75%)

Description ▲

Please Select an Action to see description

Click 'Further Information' for details relating to the Action

Further Information

Status

| Complete	Not Scheduled to Start	Off Target and no action agreed	Off Target but action being taken	On Target

Sustainable Economy

Click for Related Service Performance

Select a Strategic Focus to filter

Select an Action to enable the 'Further Information' button

Business Support	Circular Economy	Natural Capital Preservation	Sustainable Towns	Workforce Skills

Action ▲

Action	Status
Convene regular meetings with our town councils	On Target
Deliver UK Shared Prosperity Funding initiatives	Complete
Economic resilience focus for the town centres	On Target
FoDDC Town Centre Audit Reports	On Target
Implement a framework for market town regeneration	Off Target but action being taken
Work with our town councils to make our town centres more sustainable and attractive places to visit and live	Off Target but action being taken

1 (16.67%)

3 (50%)

2 (33.33%)

Description ▲

Please Select an Action to see description

Click 'Further Information' for details relating to the Action

Further Information

Status

Complete	Not Scheduled to Start	Off Target and no action agreed	Off Target but action being taken	On Target

Sustainable Economy

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Select a Strategic Focus to filter

Select an Action to enable the 'Further Information' button

Click for Related Service Performance

Business Support	Circular Economy	Natural Capital Preservation	Sustainable Towns	Workforce Skills

Action

Status

Action	Status
Continue to be a funding partner of the Gloucestershire Growth Hub Network - Forest Growth Hub	On Target
Continue to be active and influencing partner on Forest Economic Partnership	On Target
Link Transition to Net Zero training	On Target
Produce a Sustainable Economy Strategy 2024-2028 and associated Action/Delivery Plan - WS	Complete
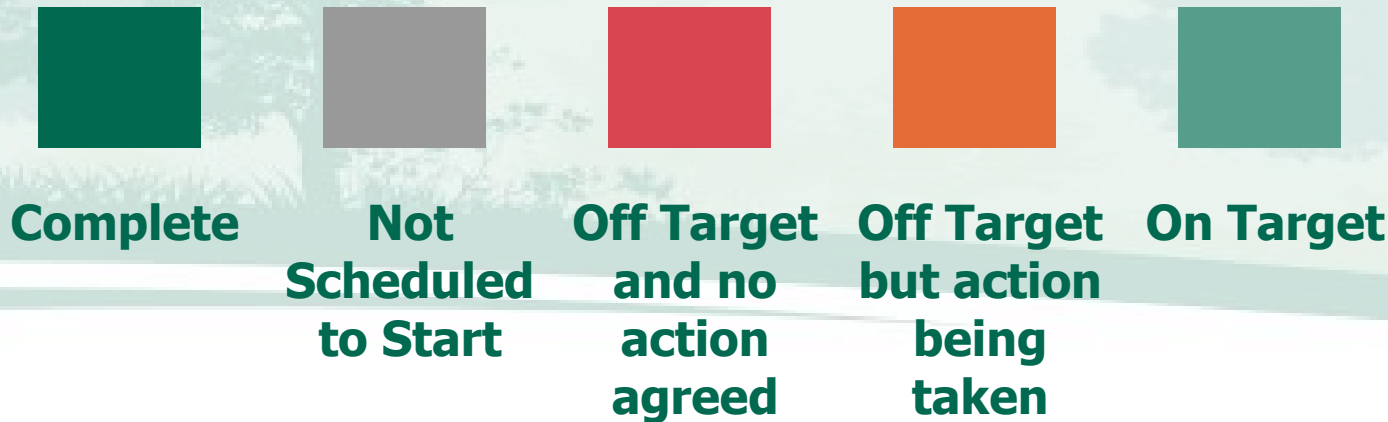
1 (25%)

3 (75%)

Description

Please Select an Action to see description

Click 'Further Information' for details relating to the Action

Further Information

Status

Complete	Not Scheduled to Start	Off Target and no action agreed	Off Target but action being taken	On Target

Forest of Dean
DISTRICT COUNCIL

Click for How do we Compare?

Sustainable Economy Service Performance 'At A Glance'

% Council Tax Collected

% Non-Domestic Rates Collected

% Housing Benefit overpayment due to LA error/admin delay

97.36%   **97.78%**

0.35%

0.08%

0.00%   0.50%

Average Processing times for Council Tax Support New Claims

● Processing Times (Cumulative)   ● Target

20

15

Q1 2024/25   Q2 2024/25   Q3 2024/25   Q4 2024/25

Days
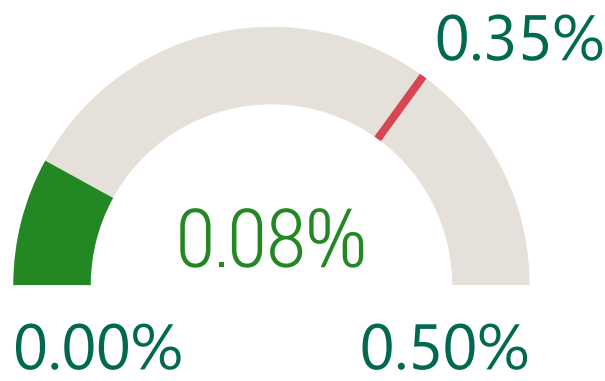
23.07

% of Council Tax Collected 2024-2025

100%

50%

0%

May 2024   Jul 2024   Sep 2024   Nov 2024   Jan 2025   Mar 2025

Year

Average Processing times for Council Tax Support Change of Events

● Processing Times (Cumulative)   ● Target

4

2

Q1 2024/25   Q2 2024/25   Q3 2024/25   Q4 2024/25

Days

4.07
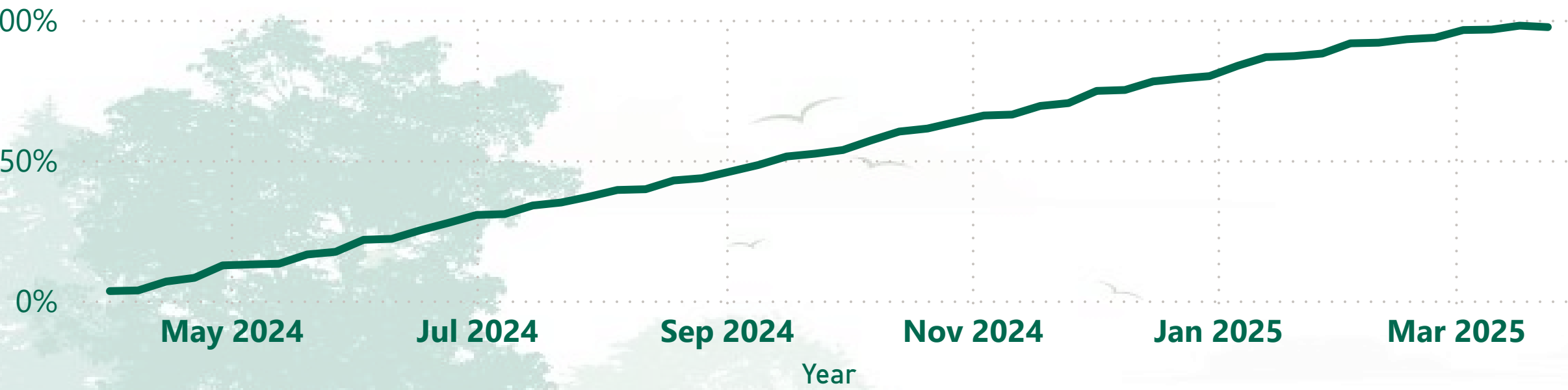
% of Non-Domestic Rates Collected 2024-2025
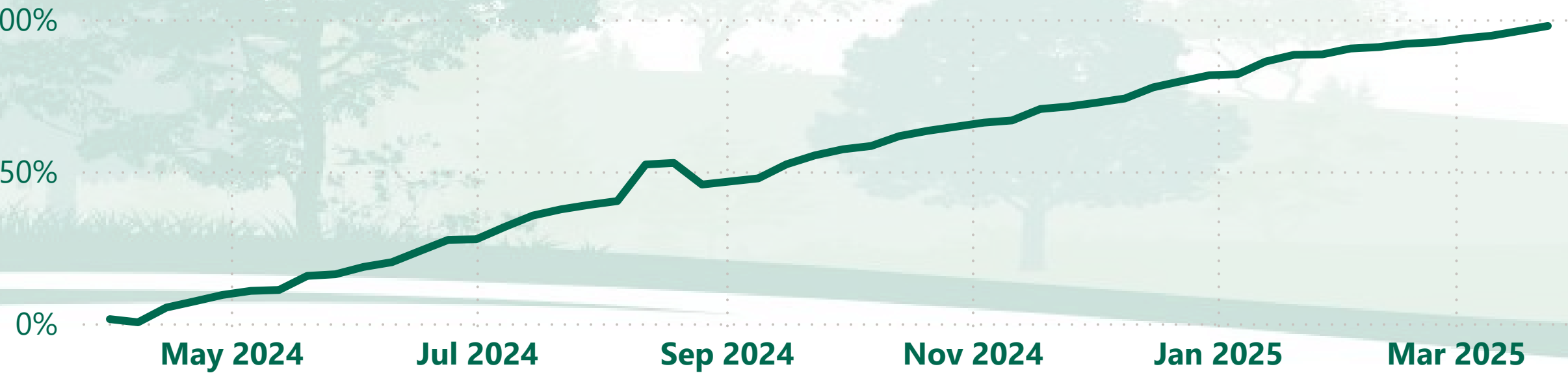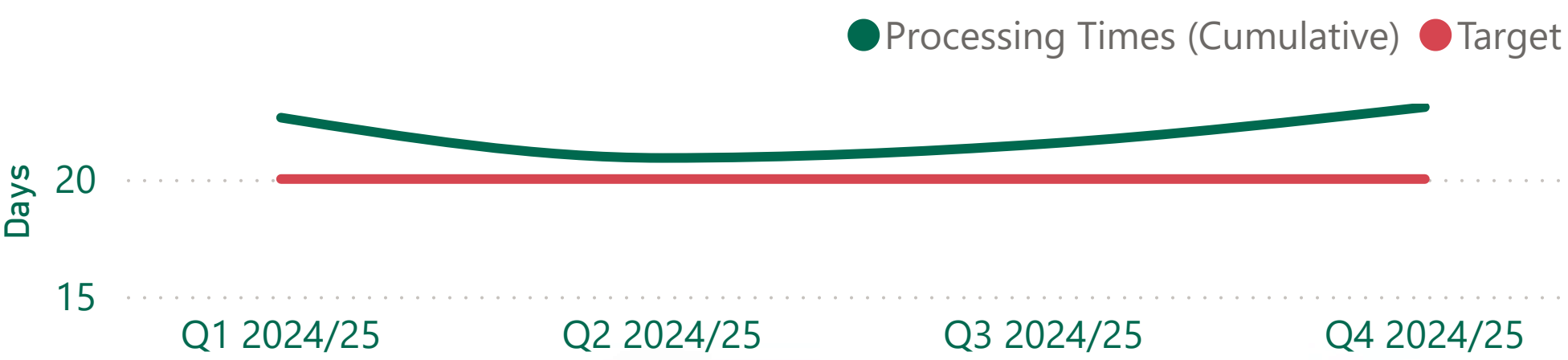
100%

50%

0%

May 2024   Jul 2024   Sep 2024   Nov 2024   Jan 2025   Mar 2025

Average Processing times for Housing Benefit Change of Circumstances

● Processing Times (Cumulative)   ● Target

10

5

0

Q1 2024/25   Q2 2024/25   Q3 2024/25   Q4 2024/25

Days

5.69

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council
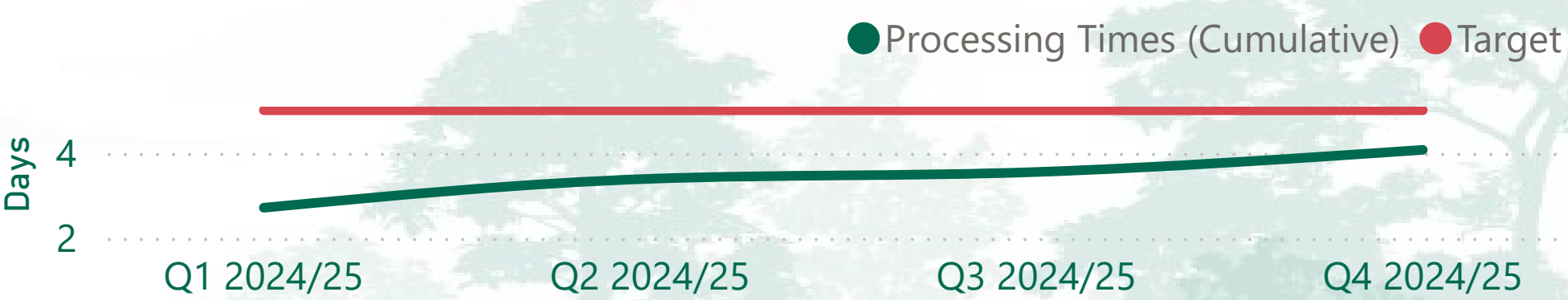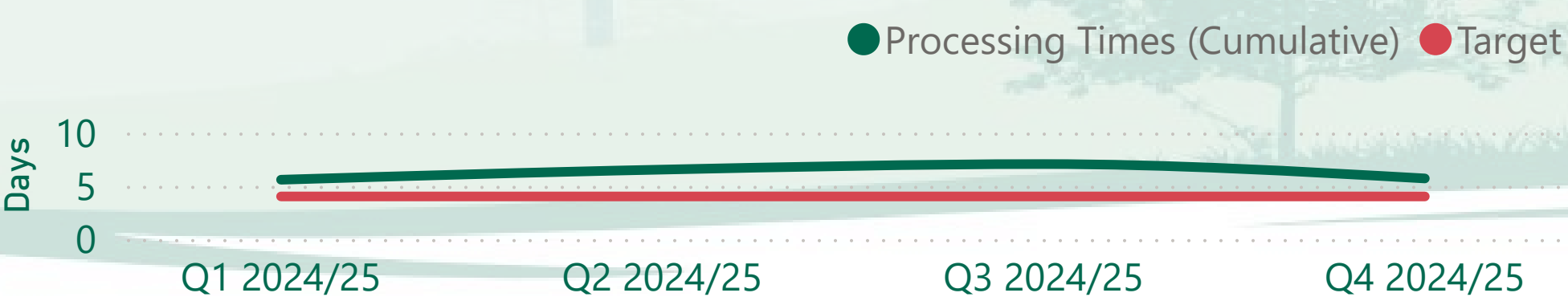
Service Performance - Council Tax Collected

Council Tax

Non-Domestic Rates

% Overpayment - LA Error

CTS - New Claims

CTS - Changes

HB - Changes

% Council Tax Collected
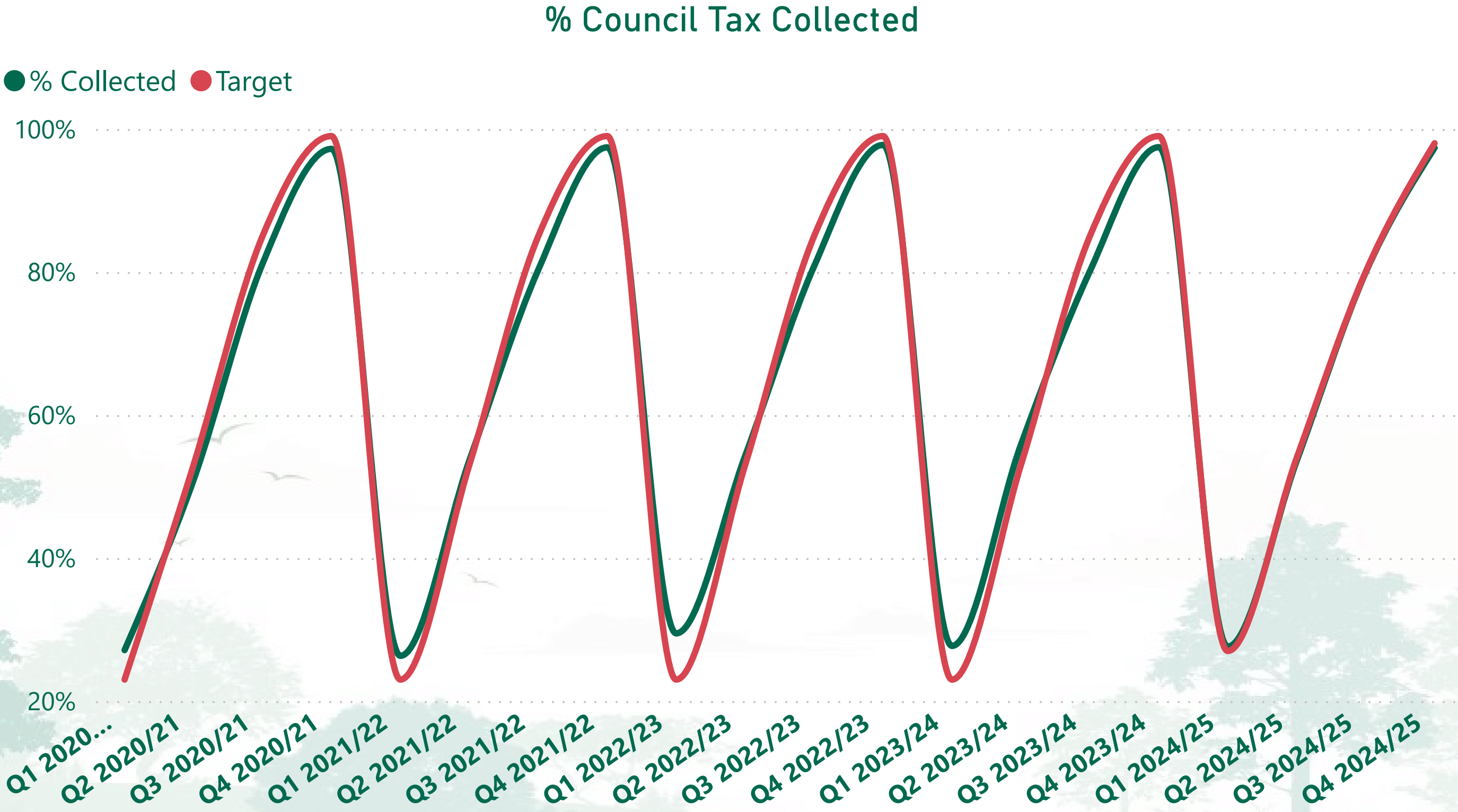
● % Collected ● Target

Direction of Travel

Against Last Year

Q4 2024/25

97.36%
Collected

98.00%
Target

Forest of Dean
DISTRICT COUNCIL

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Service Performance - Non-Domestic Rates Collected

% Non-Domestic Rates Collected

- ● % Collected
- ● Target

Council Tax

Non-Domestic Rates

% Overpayment - LA Error

CTS - New Claims

CTS - Changes

HB - Changes

Direction of Travel
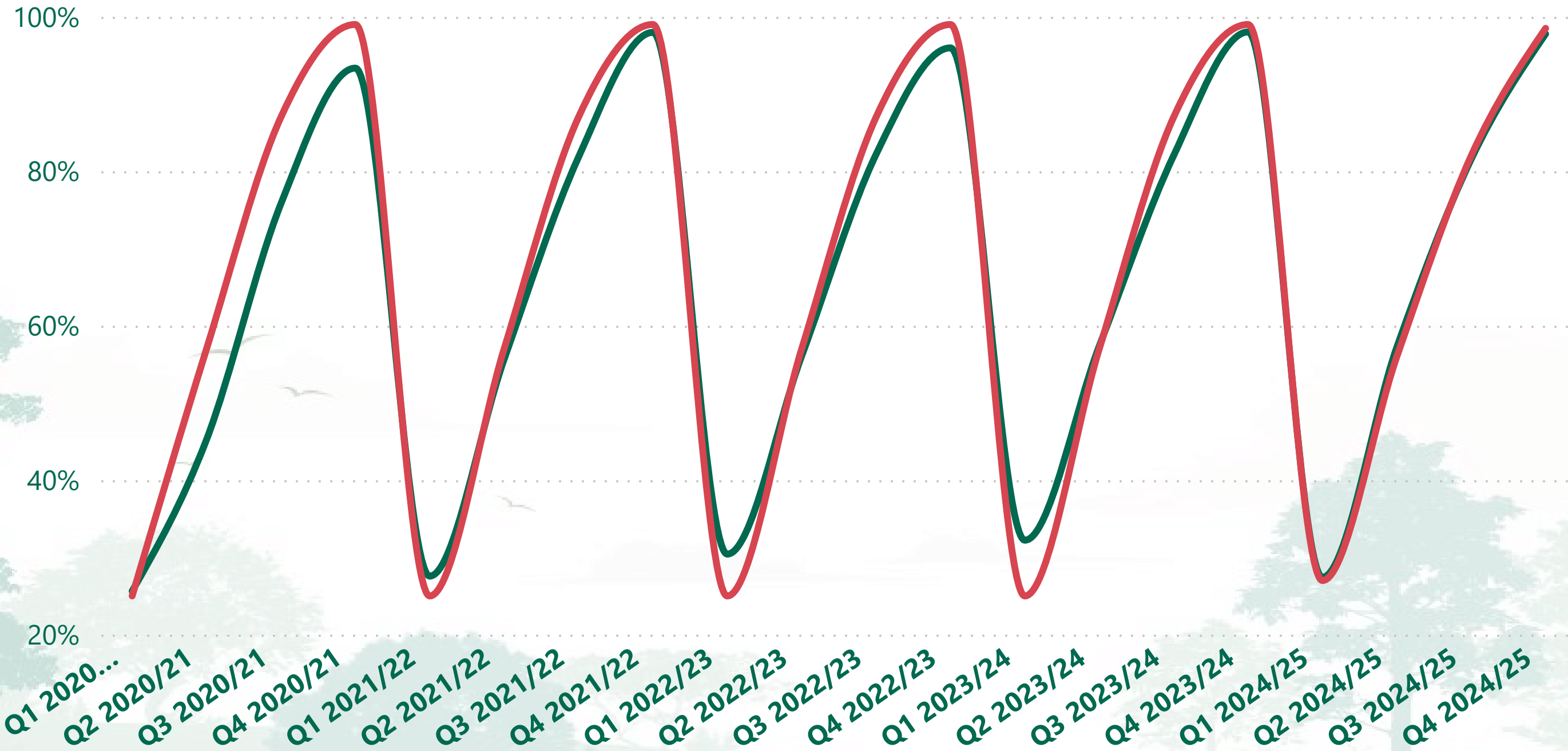
Against Last Year

Q4 2024/25

97.78% Collected

98.50% Target

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

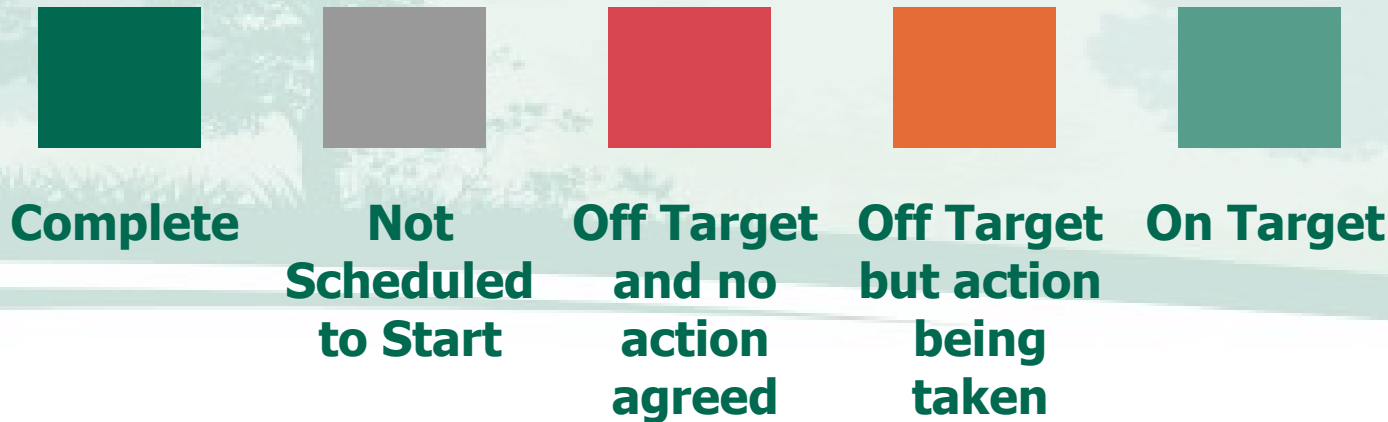# Service Performance - % of Housing Benefit overpayment due to LA error/admin delay
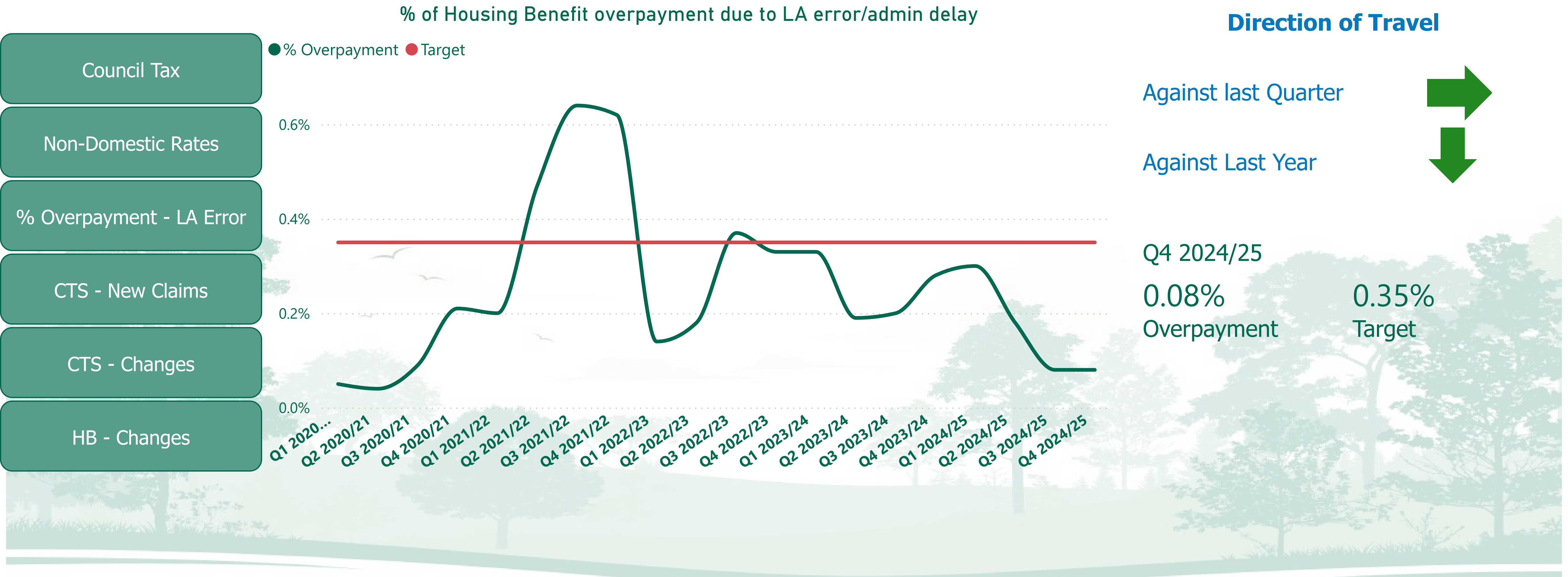
Council Tax

Non-Domestic Rates

% Overpayment - LA Error

CTS - New Claims

CTS - Changes

HB - Changes

% of Housing Benefit overpayment due to LA error/admin delay

● % Overpayment ● Target

0.6%

0.4%

0.2%

0.0%

Q1 2020... Q2 2020/21 Q3 2020/21 Q4 2020/21 Q1 2021/22 Q2 2021/22 Q3 2021/22 Q4 2021/22 Q1 2022/23 Q2 2022/23 Q3 2022/23 Q4 2022/23 Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25 Q4 2024/25

Direction of Travel

Against last Quarter

Against Last Year

Q4 2024/25

0.08%
Overpayment

0.35%
Target

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Service Performance - Processing times for Council Tax Support new claims

Council Tax

Non-Domestic Rates

% Overpayment - LA Error

CTS - New Claims

CTS - Changes

HB - Changes

Processing times for Council Tax Support new claims

● Days to Process ● Target

Direction of Travel
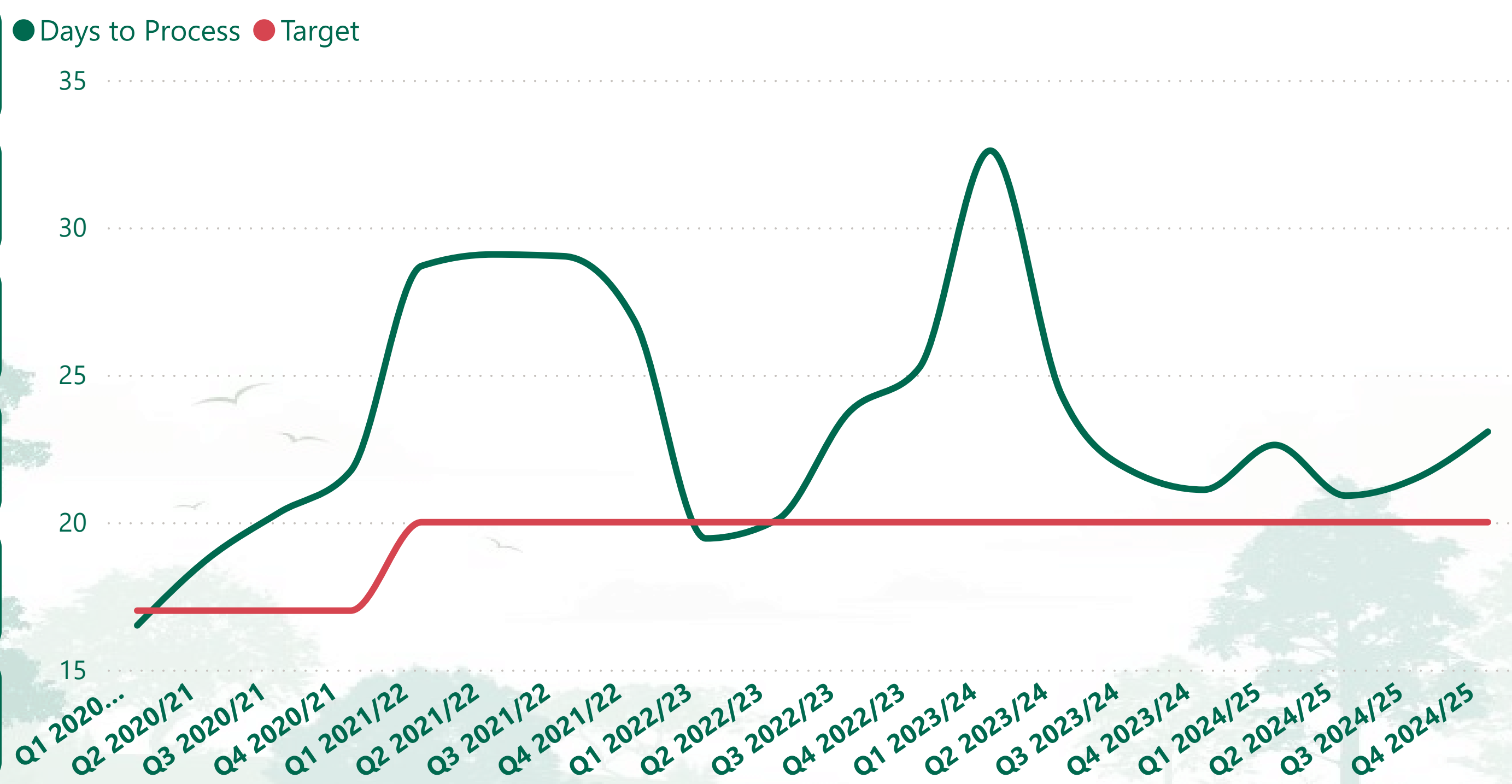
Against last Quarter

Against Last Year

Q4 2024/25

23.07
Days to Process

20
Target
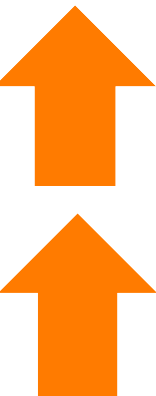
Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Service Performance - Processing times for Council Tax Support Change of Events

Processing times for Council Tax Support Change of Events

● Days to Process ● Target

Council Tax

Non-Domestic Rates

% Overpayment - LA Error

CTS - New Claims

CTS - Changes

HB - Changes

40

20

0

Q1 2020... Q2 2020/21 Q3 2020/21 Q4 2020/21 Q1 2021/22 Q2 2021/22 Q3 2021/22 Q4 2021/22 Q1 2022/23 Q2 2022/23 Q3 2022/23 Q4 2022/23 Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25 Q4 2024/25

Direction of Travel
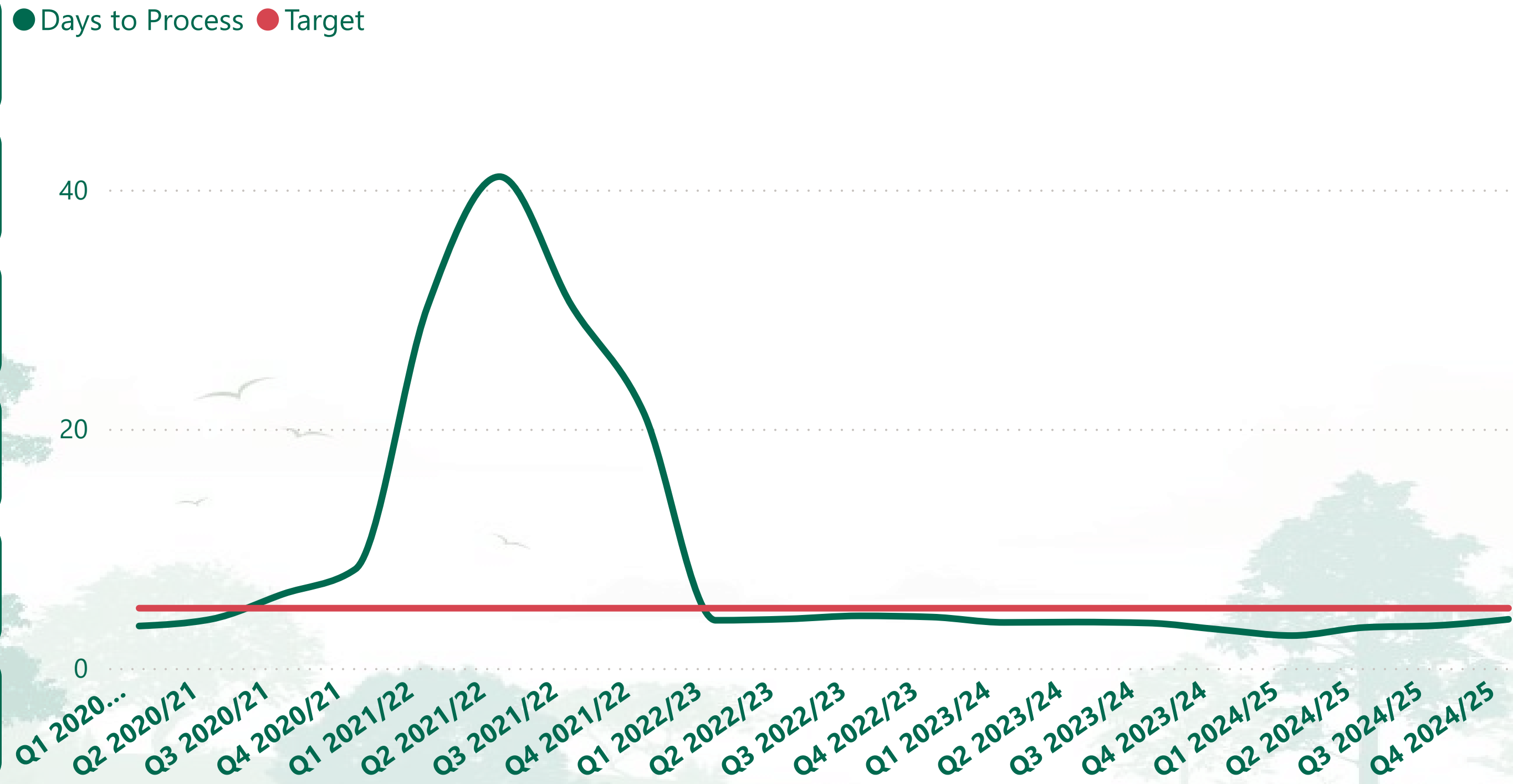
Against last Quarter

Against Last Year

Q4 2024/25

4.07
Days to Process

5
Target
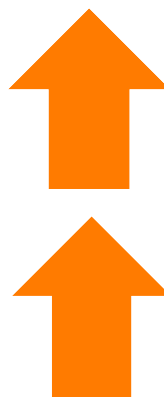
Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Service Performance - Processing times for Housing Benefit Change of Circumstances

Forest of Dean
DISTRICT COUNCIL

Processing times for Housing Benefit Change of Circumstances

● Days to Process ● Target

Council Tax

Non-Domestic Rates

% Overpayment - LA Error

CTS - New Claims

CTS - Changes

HB - Changes
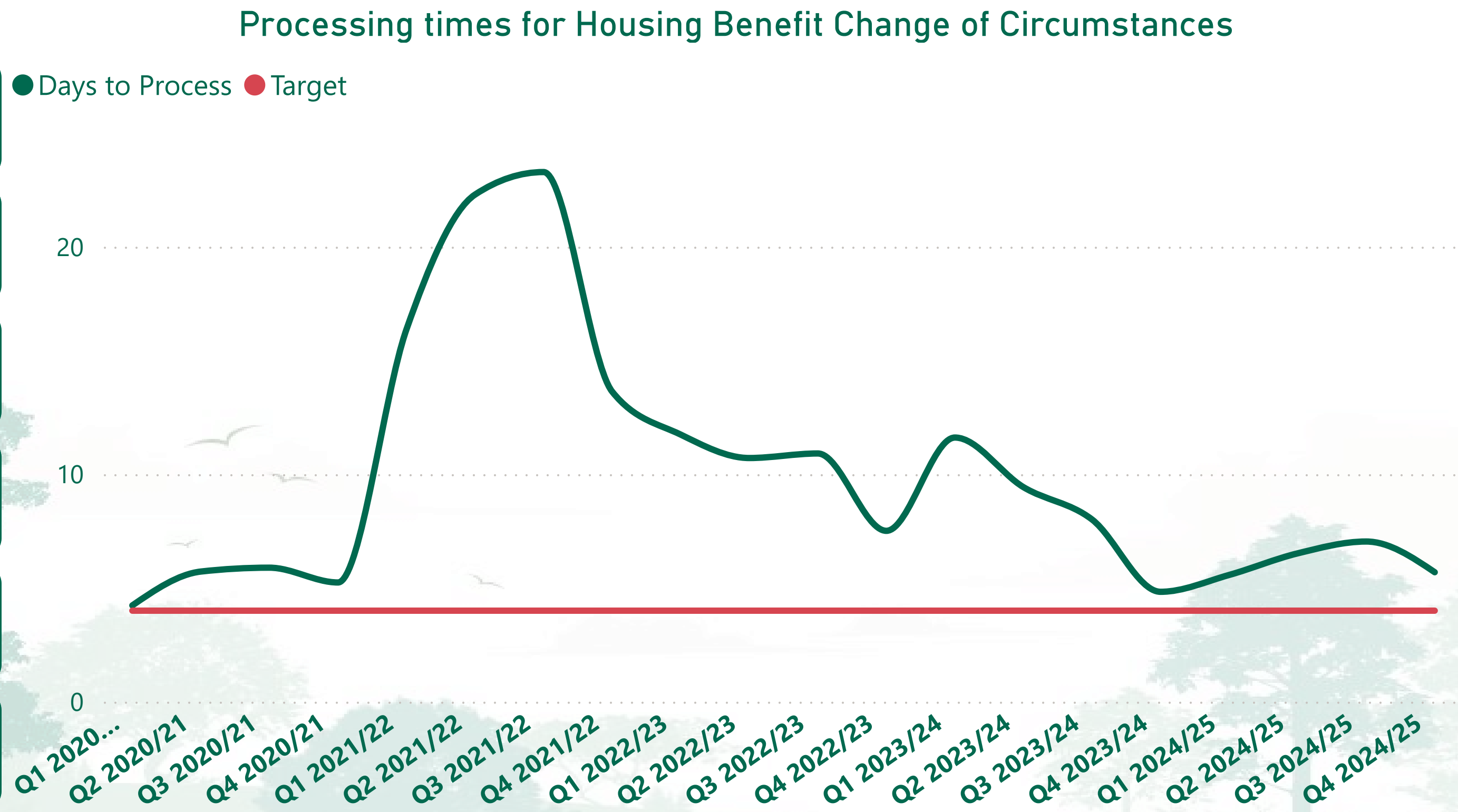
Direction of Travel

Against last Quarter ⬇

Against Last Year ⬆

Q4 2024/25

5.69
Days to Process

4
Target

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Benchmarking - Council Tax Collected

Benchmarking via Gov.uk Tables and Individual Council Websites using CIPFA Nearest Neighbours - Latest dataset is up to March '24 (Q4 2023-24)

Q1 23/24   Q2 23/24   Q3 23/24   Q4 23/24

Council Tax

Non-Domestic Rates

CTS Claimants

Housing Benefit CoC

● Q1 23/24 ● Q2 23/24 ● Q3 23/24 ● Q4 23/24

100%

50%

0%

Melton, Staffordshire Moorl..., Mid Suffolk, West Devon, Babergh, South Staffordshire, Maldon, East Cambridgeshire, West Lindsey, Forest of Dean, Mid Devon, Breckland, South Norfolk, Newark and Sherwood, Wychavon, Malvern Hills

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Forest of Dean
DISTRICT COUNCIL

Benchmarking - Non-Domestic Rates Collected

Benchmarking via Gov.uk Tables and Individual Council Websites using CIPFA Nearest Neighbours - Latest dataset is up to March '24 (Q4 2023-24)

● Q1 23/24   ● Q2 23/24   ● Q3 23/24   ● Q4 23/24

Q1 23/24   Q2 23/24   Q3 23/24   Q4 23/24

Council Tax

Non-Domestic Rates

CTS Claimants

Housing Benefit CoC

Categories: Breckland, East Cambridgeshire, West Lindsey, Wychavon, Mid Devon, South Staffordshire, South Norfolk, Maldon, Melton, Staffordshire Moorlands, Babergh, Forest of Dean, Mid Suffolk, Malvern Hills, Newark and Sherwood, West Devon

Thriving
Communities

Decarbonisation and
Nature Recovery

Sustainable
Economy

Enterprising and
Effective Council

Forest of Dean
DISTRICT COUNCIL
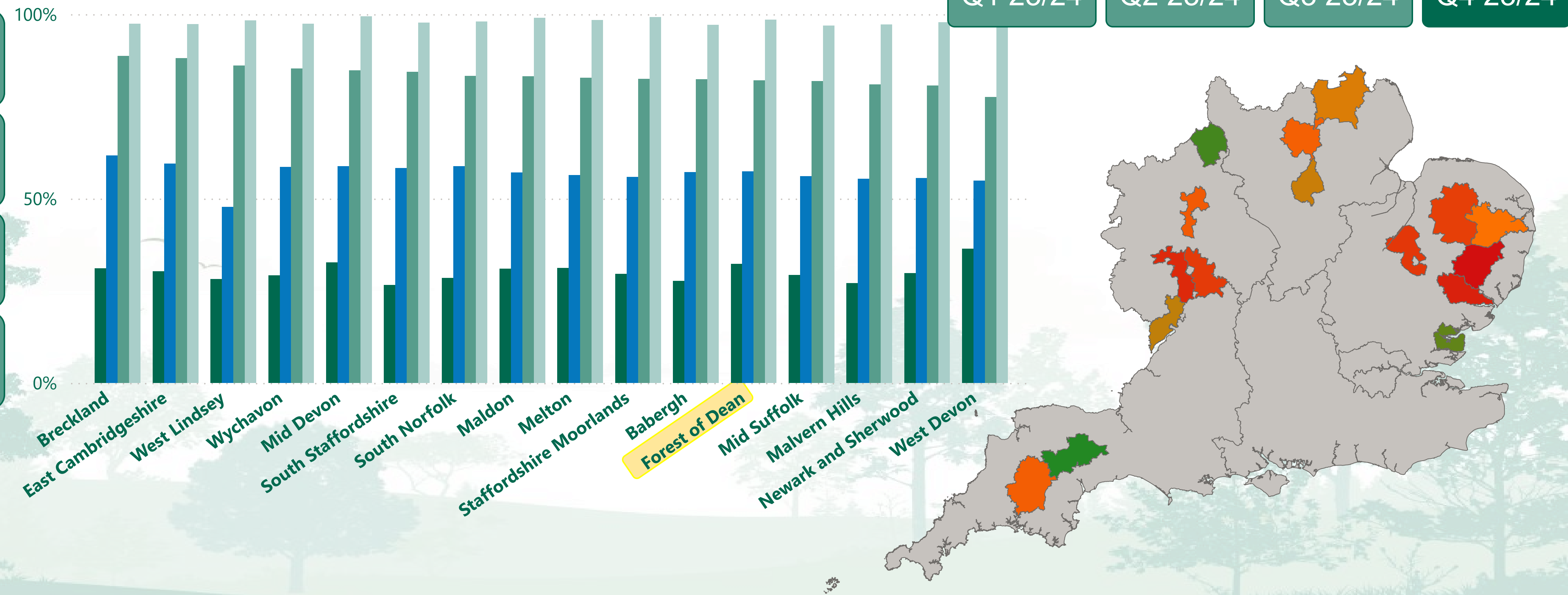
Benchmarking - Council Tax Support Claimants

Gov.uk produces tables to show a snapshot of the number of CTS claimants at the end of each financial year. The below table shows number of claimants at the end of December 2023 and the percentage change from December 2024 for each authority, plus the data for all authorities in England

● Q4 23/24 ● Q1 24/25 ● Q2 24/25 ● Q3 24/25

Q1 24/25 | Q2 24/25 | Q3 24/25

Council Tax

Non-Domestic Rates

CTS Claimants

Housing Benefit CoC

5%

0%

-5%

Forest of De...
Maldon
West Lindsey
South Staffordshire
West Devon
Staffordshire Moorlan...
Wychavon
Newark and Sherwood
Mid Devon
South Norfolk
Melton
Malvern Hills
Breckland
East Cambridgeshire
Babergh
Mid Suffolk

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council
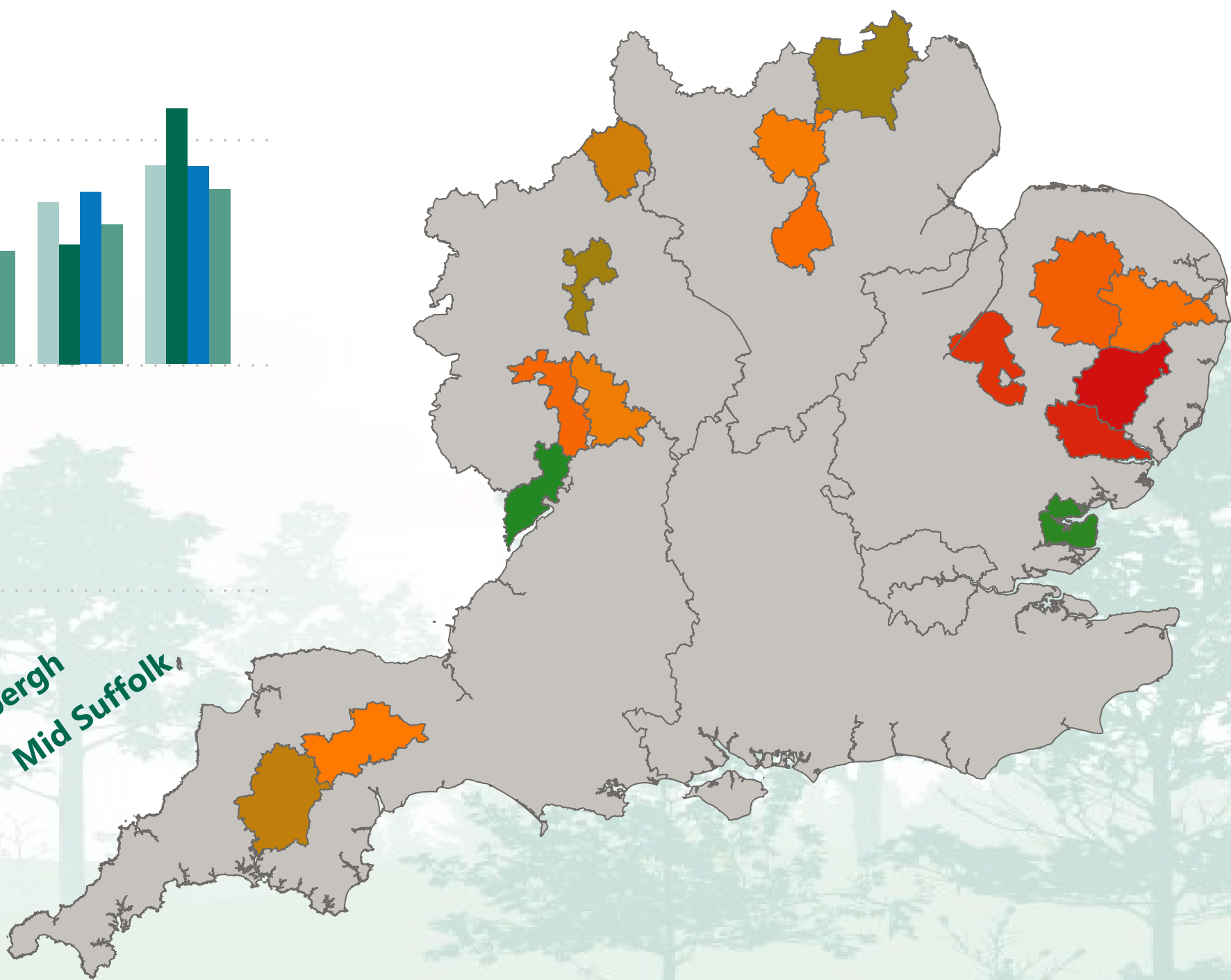
Benchmarking - Housing Benefit Change of Circumstances

Speed of processing for Housing Benefit Change of Circumstances – LG Inform. Latest dataset is July - September '24 (Q2 2024-25)

● Q3 23/24 ● Q4 23/24 ● Q1 24-25 ● Q2 24-25

Q1 24-25

Q2 24/25

Council Tax

Non-Domestic Rates

CTS Claimants

Housing Benefit CoC

Chart categories: Melton, Mid Suffolk, Babergh, Newark and Sherwood, Mid Devon, West Lindsey, West Devon, South Staffordshire, Maldon, Forest of Dean, Staffordshire Moorlands, East Cambridgeshire, Breckland, Wychavon, Malvern Hills, South Norfolk
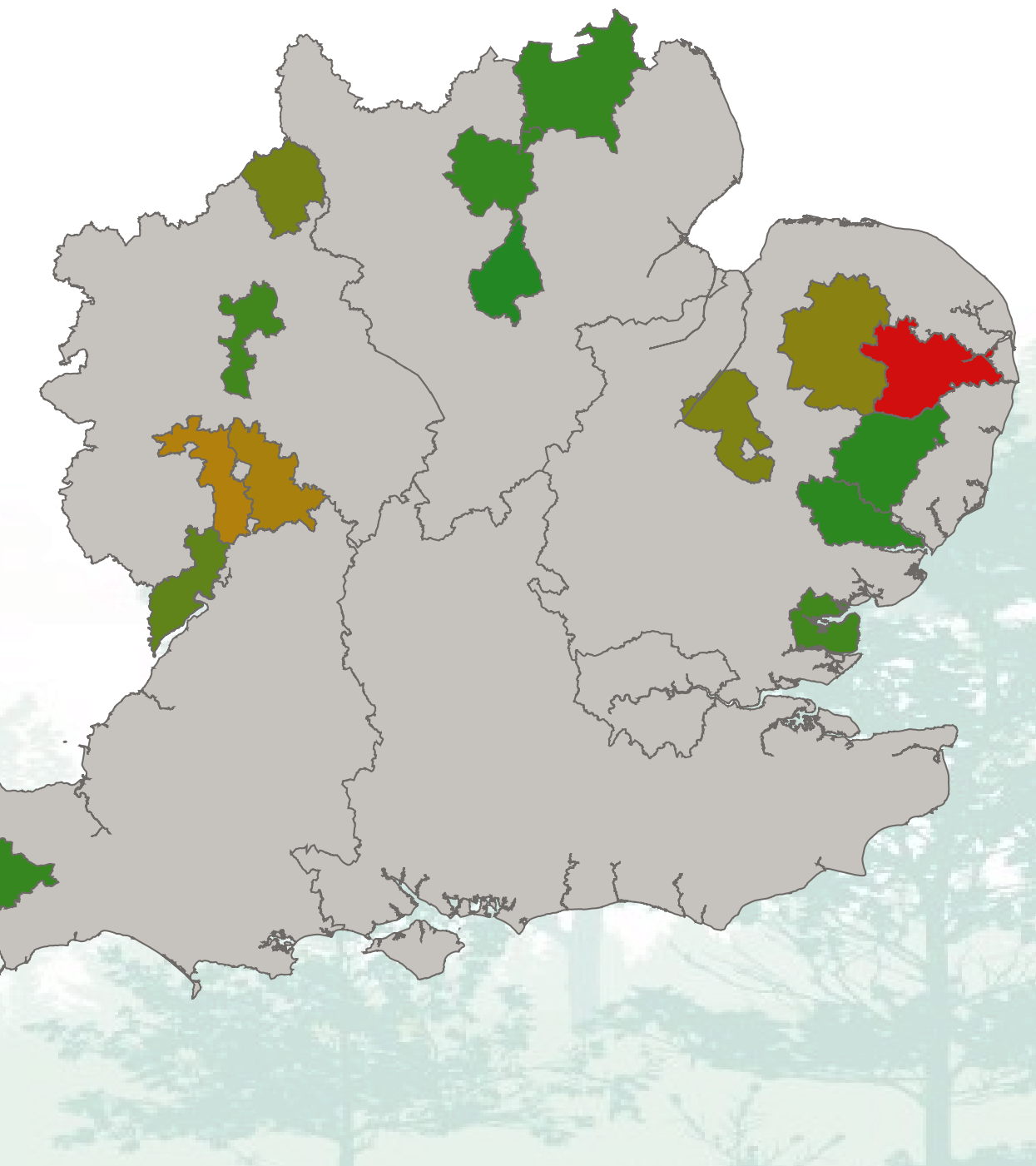
Enterprising and Effective Council Service Performance 'At A Glance'

% Face to Face Customers that are Satisfied

100.00%

0.00%   90.00%   100.00%
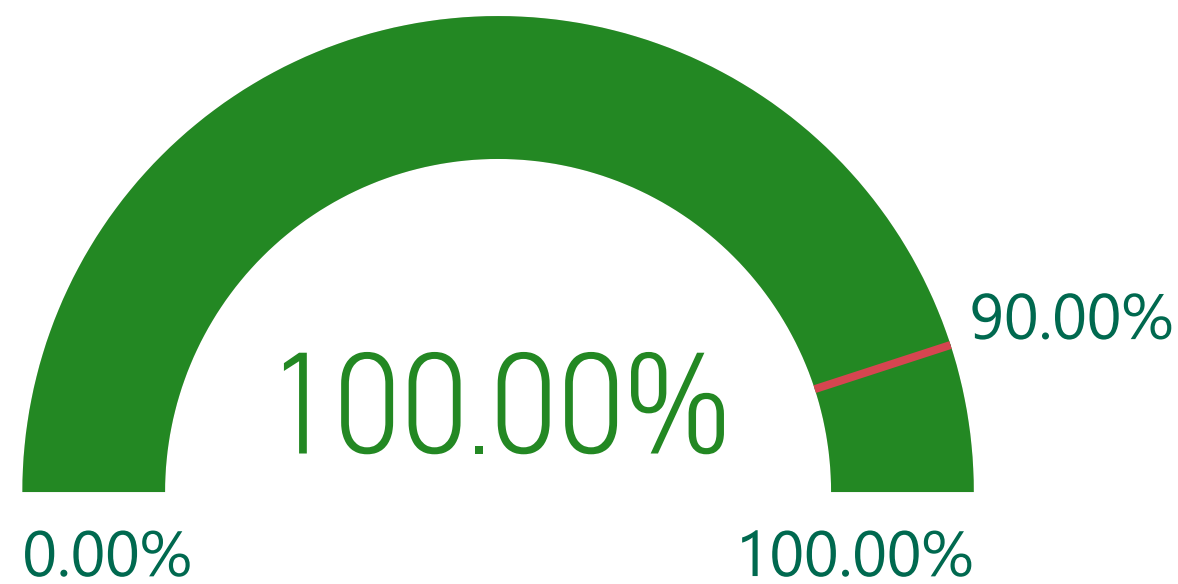
% Telephone Customers that are Satisfied

99.06%

0.00%   90.00%   100.00%
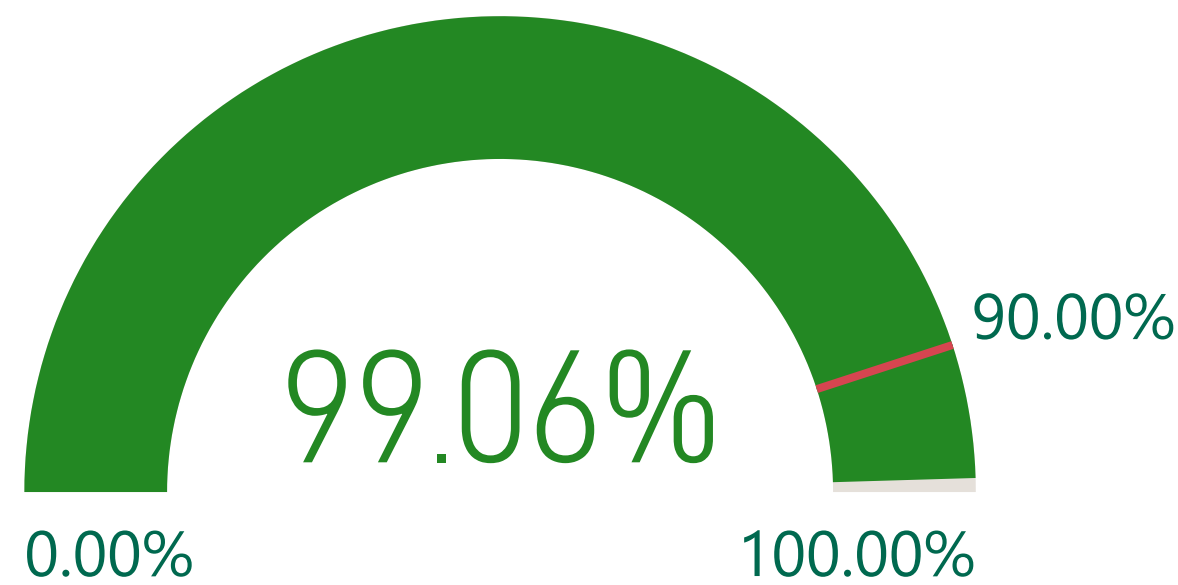
% Email Customers that are Satisfied

65.35%

0.00%   100.00%
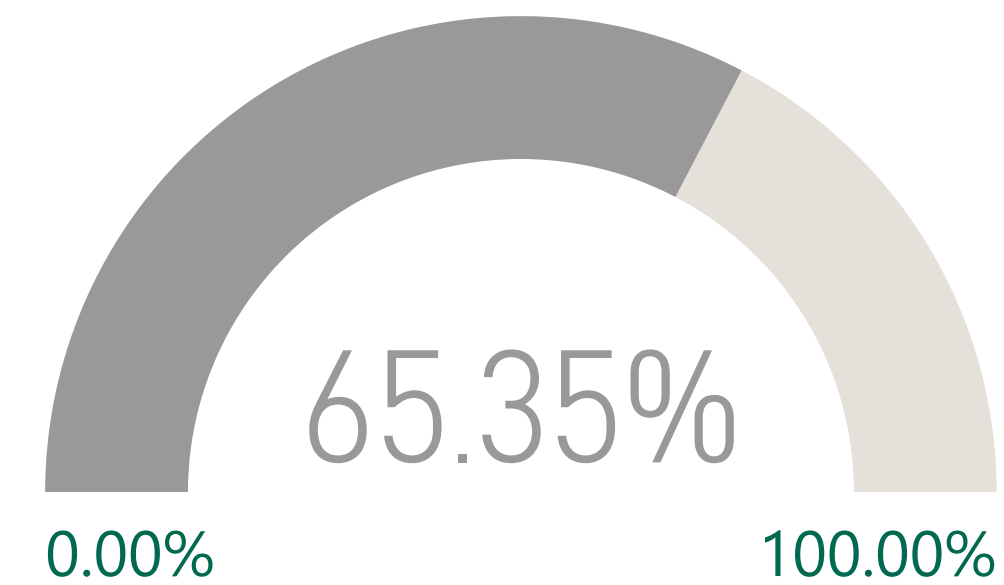
Breakdown of Complaint Outcomes

1 (25%)

3 (75%)

- ● Case Closed
- ● Not Upheld
- ● Ongoing
- ● Partly Upheld
- ● Upheld
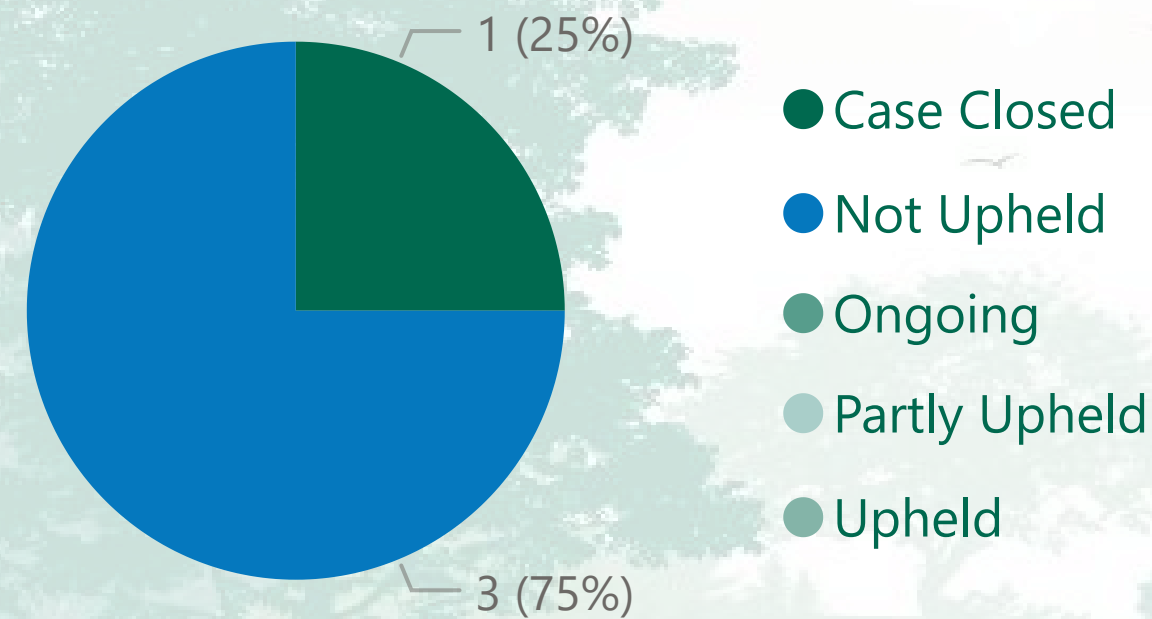
Number of Calls Received

13K

Average Telephone Waiting Time (Seconds)

57

Percentage of FOI requests answered within 20 days

● Percentage Answered within Timeframe   ● Target

100%

90%

80%

Q1 24/25   Q2 24/25   Q3 24/25   Q4 24/25

82.69%
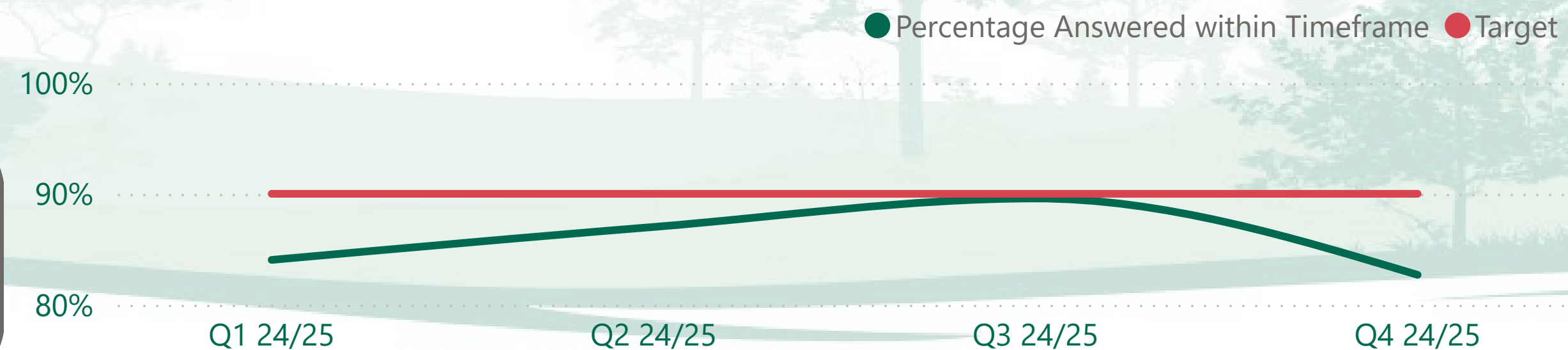
Click for Detailed Service Performance

Service Performance - Customer Satisfaction: Face to Face

Percentage of Customer Satisfaction for Face to Face Services

● Percentage Satisfied ● Target

- Customer Satisfaction - Face to Face
- Customer Satisfaction - Telephone
- Customer Satisfaction - Email
- Number of Calls Received
- Average Waiting Times
- Freedom of Information Requests
- Complaints

100%

50%

0%

Q1 2021/... Q2 2021/22 Q3 2021/22 Q4 2021/22 Q1 2022/23 Q2 2022/23 Q3 2022/23 Q4 2022/23 Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25 Q4 2024/25

Direction of Travel

Against last Quarter →

Against Last Year →

Q4 2024/25

100.00%
% Satisfied

90.00%
Target

Forest of Dean
DISTRICT COUNCIL

Service Performance - Customer Satisfaction: Telephone

Percentage of Customer Satisfaction for Telephone Services

● Percentage Satisfied   ● Target

Customer Satisfaction - Face to Face

Customer Satisfaction - Telephone

Customer Satisfaction - Email

Number of Calls Received

Average Waiting Times

Freedom of Information Requests

Complaints

100%

50%

0%

Q1 2020... Q2 2020/21 Q3 2020/21 Q4 2020/21 Q1 2021/22 Q2 2021/22 Q3 2021/22 Q4 2021/22 Q1 2022/23 Q2 2022/23 Q3 2022/23 Q4 2022/23 Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25 Q4 2024/25

Direction of Travel

Against last Quarter

Against Last Year

Q4 2024/25

99.06%
% Satisfied

90.00%
Target

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Service Performance - Customer Satisfaction: Email

Customer Satisfaction - Face to Face

Customer Satisfaction - Telephone

Customer Satisfaction - Email

Number of Calls Received

Average Waiting Times

Freedom of Information Requests

Complaints

Percentage of Customer Satisfaction for Email Services
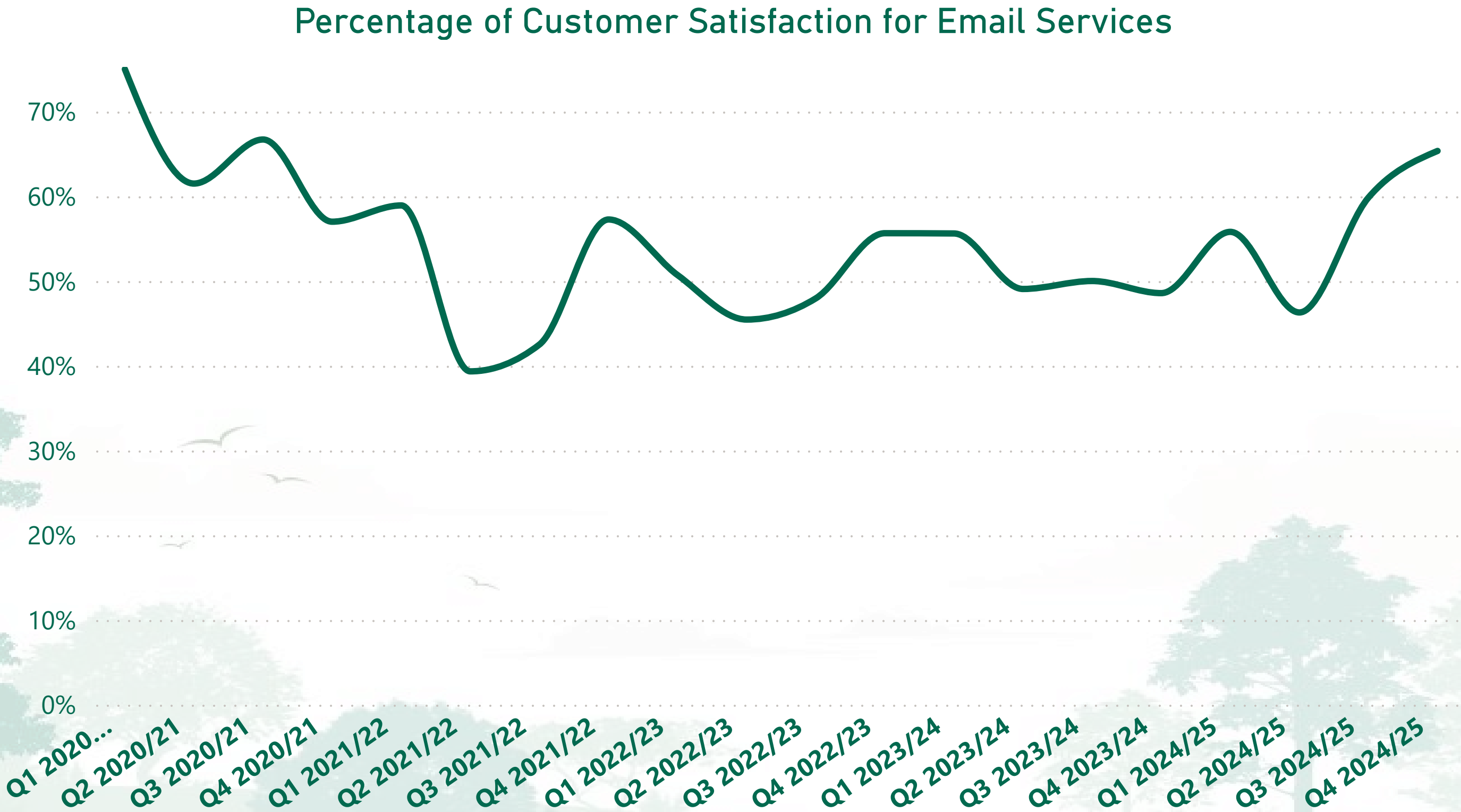
Direction of Travel

Against last Quarter

Against Last Year

Q4 2024/25

65.35%
% Satisfied

Forest of Dean
DISTRICT COUNCIL

| Thriving Communities | Decarbonisation and Nature Recovery | Sustainable Economy | Enterprising and Effective Council |
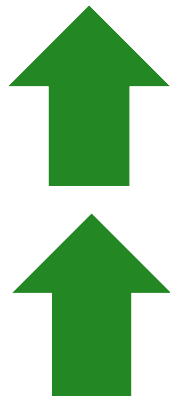
Service Performance - Number of Calls Received

Customer Satisfaction - Face to Face

Customer Satisfaction - Telephone

Customer Satisfaction - Email

Number of Calls Received

Average Waiting Times

Freedom of Information Requests

Complaints

Number of Calls Received

X-axis labels: Q1 2020..., Q2 2020/21, Q3 2020/21, Q4 2020/21, Q1 2021/22, Q2 2021/22, Q3 2021/22, Q4 2021/22, Q1 2022/23, Q2 2022/23, Q3 2022/23, Q4 2022/23, Q1 2023/24, Q2 2023/24, Q3 2023/24, Q4 2023/24, Q1 2024/25, Q2 2024/25, Q3 2024/25, Q4 2024/25

Y-axis: 0K, 5K, 10K, 15K, 20K
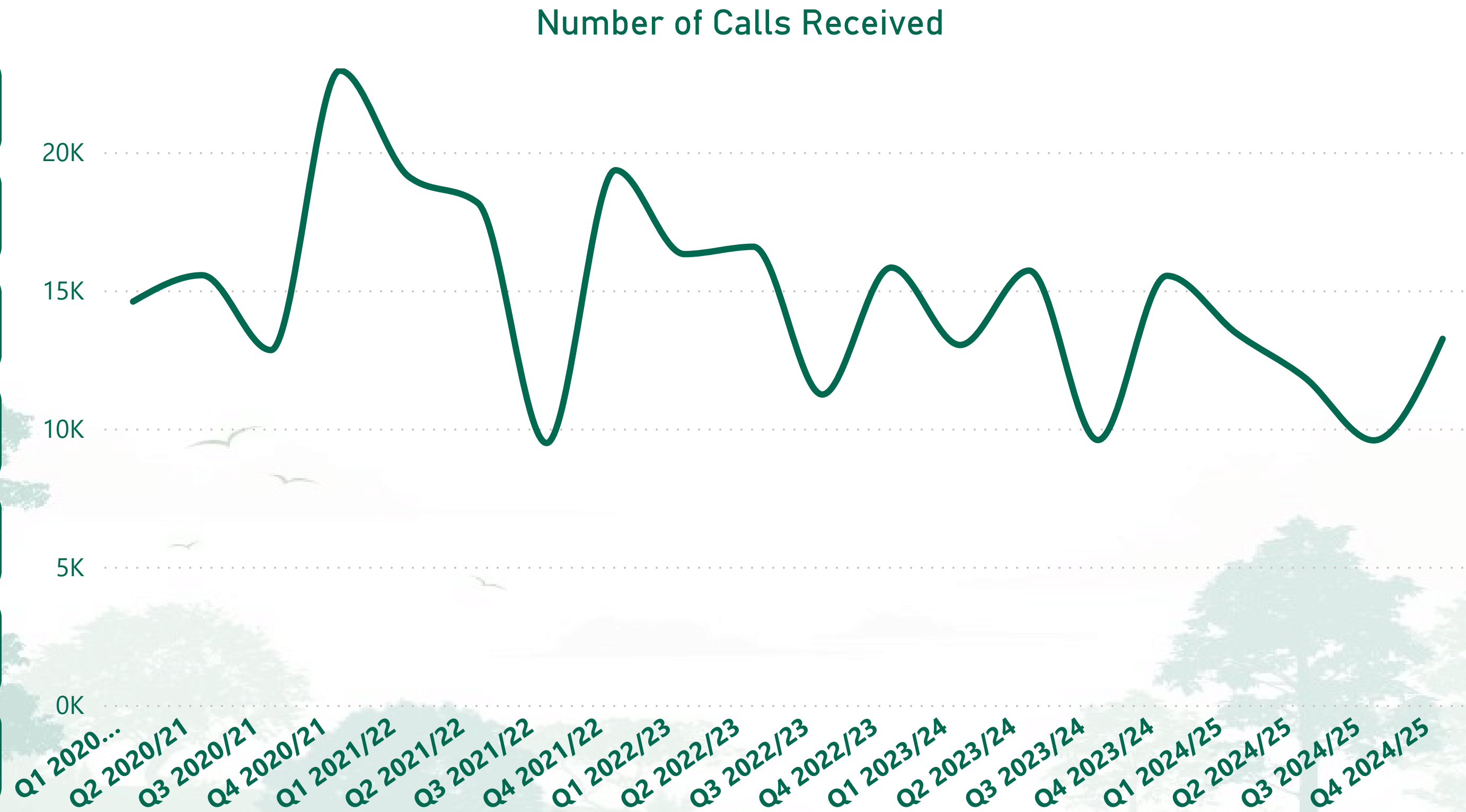
Direction of Travel

Against last Quarter

Against Last Year

Q4 2024/25

13243

Calls During Period

Forest of Dean
DISTRICT COUNCIL

| Thriving Communities | Decarbonisation and Nature Recovery | Sustainable Economy | Enterprising and Effective Council |

Service Performance - Average Call Wait Time

Customer Satisfaction - Face to Face

Customer Satisfaction - Telephone

Customer Satisfaction - Email

Number of Calls Received

Average Waiting Times

Freedom of Information Requests

Complaints

Average Waiting Times (Seconds)

150

100

50

0

Q1 2020... Q2 2020/21 Q3 2020/21 Q4 2020/21 Q1 2021/22 Q2 2021/22 Q3 2021/22 Q4 2021/22 Q1 2022/23 Q2 2022/23 Q3 2022/23 Q4 2022/23 Q1 2023/24 Q2 2023/24 Q3 2023/24 Q4 2023/24 Q1 2024/25 Q2 2024/25 Q3 2024/25 Q4 2024/25

Direction of Travel

Against last Quarter

Against Last Year

Q4 2024/25

57
Average Waiting Time (s)

Thriving Communities

Decarbonisation and Nature Recovery

Sustainable Economy

Enterprising and Effective Council

Service Performance - Freedom of Information Requests

Customer Satisfaction - Face to Face

Customer Satisfaction - Telephone

Customer Satisfaction - Email

Number of Calls Received

Average Waiting Times

Freedom of Information Requests

Complaints

Percentage of FOI Requests Answered within 20 Days

● Percentage Answered within Timeframe ● Target

Number of FOI Requests Recieved
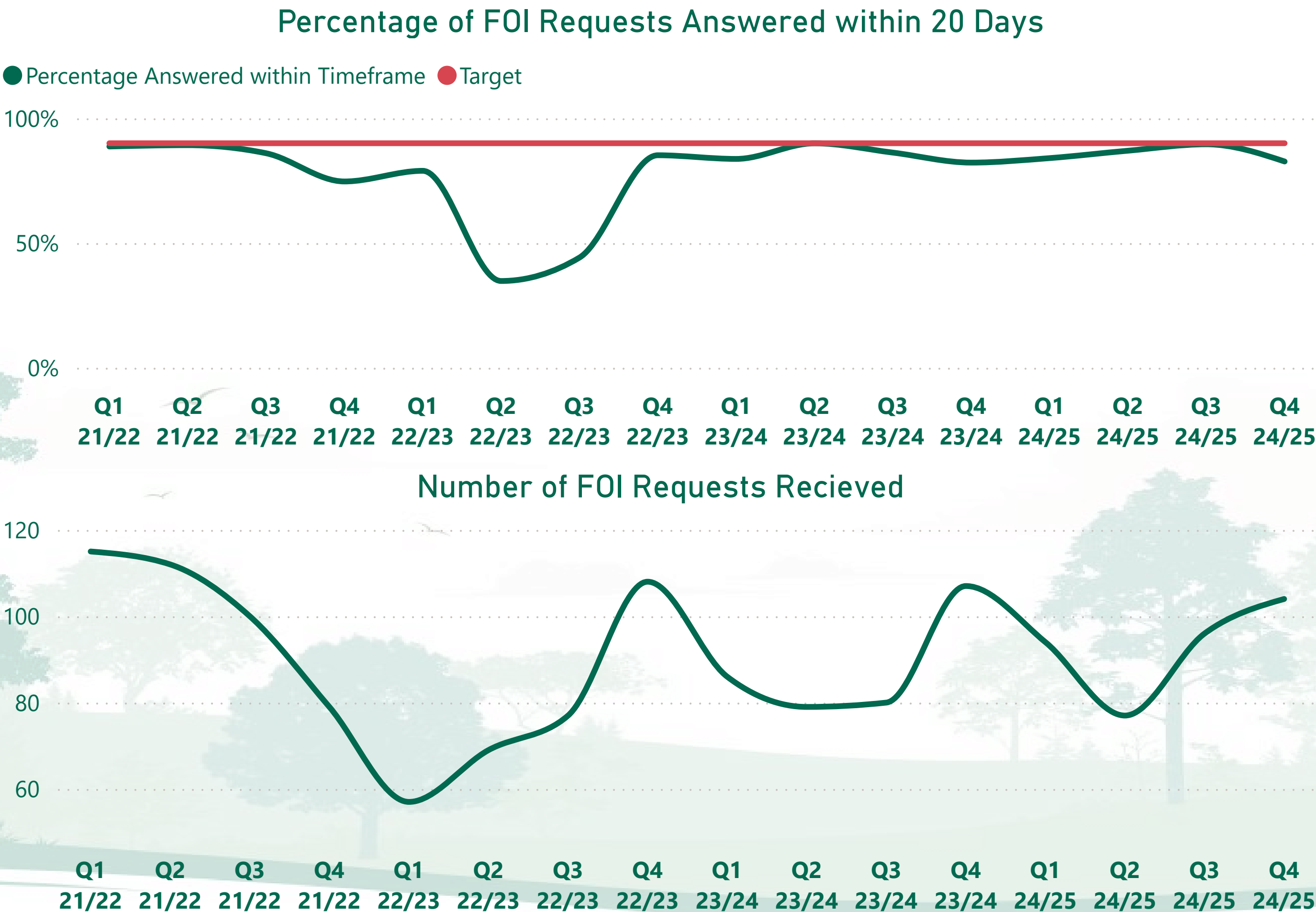
Direction of Travel

Against last Quarter

Against Last Year

Q4 24/25

82.69%
% In Time

90.00%
Target

104
Recieved

Reason for delay in answering FOIs

Service Area not provided Information in time - 100%

Service Performance - Freedom of Information Requests

Customer Satisfaction - Face to Face

Customer Satisfaction - Telephone

Customer Satisfaction - Email

Number of Calls Received

Average Waiting Times

Freedom of Information Requests

Complaints

Percentage of FOI Requests Answered within 20 Days

● Upheld ● Partly upheld ● Ongoing ● Not upheld ● Case Closed

Direction of Travel

Against last Quarter

Against Last Year

Q4 24/25

(Blank)
Upheld

(Blank)
Partly Upheld

3
Not Upheld

1
Case Closed

(Blank)
Ongoing

Strategic Risk Register

| Climate | Community | Economy | Services & Finance |

Risk/Opportunity	IRA Impact	IRA Likelihood	IRA Score	Existing Control, Mitigation or Contingency	PRRS Impact	PRRS Likelihood	PRRS Score	RRA Impact	RRA Likelihood	RRA Score	Risk Response & Further Action	Direction of Travel
Council commitment to achieve Net Zero The Council has made a committment to achieve Net Zero 2030 and responding to the Climate Crisis is a Corporate Priority. If the Council does not deliver against its action plan, there is a risk that the Council fails to deliver its climate reduction targets, resulting in a negative impact on the environment. Risk Owner: Chief Executive Officer Responsible Officer:	5	3	15	Action Plan in place and being delivered against. Budget set aside for Action Plan however targets are ambitious and many projects can be longterm and challenging with insuffcient funding available. Limited staff resource available to deliver all projects. However some good progress made such as Public Sector Decarbonistion with Solar PV installed on the offices and recent success in attracting grant funding. Development of Climate Impact Assessment Tool will help decisions consider climate impacts.	5	3	15	5	3	15	Development and application of Climate Impact Assessment Tool will help decisions consider climate impacts. The high risk scoring reflects the potential for the Council not to deliver on all of it's Climate Actions. Next Review: Feb 2025	→ Same

Acronyms:
Initial Risk Assessment (IRA), Previous Residual Risk Score (PRRS), Residual Risk Assessment (RRA)

Strategic Risk Register

Climate	Community	Economy	Services & Finance

Risk/Opportunity	IRA Impact	IRA Likelihood	IRA Score	Existing Control, Mitigation or Contingency	PRRS Impact	PRRS Likelihood	PRRS Score	RRA Impact	RRA Likelihood	RRA Score	Risk Response & Further Action	Direction of Travel
Refugees / Asylum Seekers If there is an increase in refugees / asylum seekers into the District, the Council may need to find alternative accomodation which may impact on the Council in terms an increased demand on housing support and services services. There is a risk of disorder / disruption and increase in community tension around the placement of refugees / asylum seekers	4	3	12	2 FoDDC is working with the Housing provider to provide additional properties using the LA Housing Fund from the Home Office. Numbers are decreasing as families move into private rented accomodation, social housing or return to their home country. No additional demand expected currently from ARAP/ACRS. New cohorts of refugees is BAU. Monitoring potential risk of increased homelessness if asylum seekers granted permission to remain. TVP and MOD along with companies that run them are reviving their security arrangements. TCGs were stood up to monitor and manage recent tensions seen across the country which have since been managed and stood down.	4	3	12	4	3	12	Next Review Date: Feb 2025	→ Same

Acronyms:
Initial Risk Assessment (IRA), Previous Residual Risk Score (PRRS), Residual Risk Assessment (RRA)

Strategic Risk Register

Forest of Dean
DISTRICT COUNCIL

| Climate | Community | Economy | Services & Finance |

Risk/Opportunity	IRA Impact	IRA Likelihood	IRA Score	Existing Control, Mitigation or Contingency	PRRS Impact	PRRS Likelihood	PRRS Score	RRA Impact	RRA Likelihood	RRA Score	Risk Response & Further Action	Direction of Travel
Community Leisure Provision (reworded) If the District's provision of leisure facilities and services is not adequate to meet the needs of its residents and visitors across the District, this could lead to a widening health inequalities gap. If we do not have security of tenure at each of the joint use leisure facilities then continued access will be jeopardised and funding opportunities missed. If the most effective service delivery model is not used then the Council's exposure to operational, financial and reputational risk will be increased. If we do not have up to date condition surveys for each of the leisure facilities then there may be inadequate financial provision to meet future repair and renewal needs, leading to potential facility closure. Risk Owner: CEO Responsible Officer: Publica	4	5	20	• Indoor Built Sports Facility Strategy approved by Cabinet in September 2020. • Financial support provided to Freedom Leisure during the Covid-19 pandemic and recovery period • Purchase of the Five Acres site completed in December 2021 and Levelling Up funding secured for a new Leisure and Community Hub. Additional capital funding approved by Full Council • Playing Pitch Strategy approved by Cabinet in July 2022. • Planning application for the new Leisure and Community Hub at Five Acres granted permission in February 2023 • Funding of c£750k held in reserve for leisure provision • Leisure contract allows for an extension to end of September 2030 • Joint Use Agreements in place at Newent until 2036, and Lydney and Sedbury until 2038	2	4	12	3	4	12	TREAT • Work ongoing for the feasibility and viability of the new Leisure and Community Hub at Five Acres. • Continue engagement with Sport England and other potential funding partners. • Continued monitoring of membership and attendance at leisure centres in place following reopening. Additional contract monitoring resource has been secured and will allow better monitoring of the customer experience. • Contract extension proposals received from Freedom Leisure for the period 2025 - 2030 which offer an improved management fee • Initial negotiations started with Forest High School, Cinderford to secure tenure to the leisure facilities • Discussions taking place with the Trustees of Forest Fitness Centre to secure their lease beyond November 2025 • Intrusive conditin survey of the leisure facilities at Cinderford needs to be arranged Management of community leisure provision has now transferred to council control, with contract management remaining within Publica., but likely to transfer under phase 2. Next Review Date: Feb 2025	→ Same

Acronyms:
Initial Risk Assessment (IRA), Previous Residual Risk Score (PRRS), Residual Risk Assessment (RRA)

Strategic Risk Register

Forest of Dean
DISTRICT COUNCIL

| Climate | Community | Economy | Services & Finance |

Risk/Opportunity	IRA Impact	IRA Likelihood	IRA Score	Existing Control, Mitigation or Contingency	PRRS Impact	PRRS Likelihood	PRRS Score	RRA Impact	RRA Likelihood	RRA Score	Risk Response & Further Action	Direction of Travel
Major Civil Emergency There is an increased likelihood of a Civil Emergency such sa flooding, pandemic, extreme weather and if the Council is unable to provide a sustained response to a major civil emergency, the Council would be failing in fulfilling its statutory duty to assist and care for those affected. District Councils are required to provide rest centres for the Public during a Civil Emergency. If staff are unwilling to come forward and volunteer with the running of a rest centre, there is a risk that the Council will be unable to fulfil its duty in providing a safe rest centre. Risk Owner: Chief Executive Officer Responsible Officer: Business Manager for Governance, Risk and BC	5	5	25	• Publica's new Business Manager role description makes specific reference to business continuity and emergency management • Risk and Resilience officer established to oversee Emergency Planning across Publica with two local Deputies at each site. • Emergency Planning Response Guides have been updated and tested. • Response and recovery work prioritised and continuing during the current pandemic. • All new staff have emergency planning incorporated in Job Roles.	4	5	20	4	5	20	REDUCE New locality based response teams and rest centre teams now in place. Duty Officer and Duty Manager training undertaken in Feb. Response Team and rest centre team training scheduled for March. All response documentation has been reviewed and moved to 365. S151 now fully MAGIC trained. Ongoing work with the LRF. Risk increased to reflect likelihood of civil emergency, especially those related to extreme weather. Existing emergency response arrangements will continue to be in place until 31/03/25 under a S113 agreement. Work is underway to put in place locality based emergency response which will be delivered through FODDC employees and Publica from 1/04/25. Employees have now been identified and training is underway ready for a new arrangement from 01/04/25.	→ Same

Acronyms:
Initial Risk Assessment (IRA), Previous Residual Risk Score (PRRS), Residual Risk Assessment (RRA)

Strategic Risk Register

| Climate | Community | Economy | Services & Finance |

Risk/Opportunity	IRA Impact	IRA Likelihood	IRA Score	Existing Control, Mitigation or Contingency	PRRS Impact	PRRS Likelihood	PRRS Score	RRA Impact	RRA Likelihood	RRA Score	Risk Response & Further Action	Direction of Travel
APSE Litigation Claim Thurrock Council is currently claiming £40m compensation claim over allegedly "negligent" valuations provided by APSE in relation to solar farm assets. The claim has been issued in High Court against 23 Local Authority Members. Currently FODC is not defendants to the claim, but if we were to become parties with the rest of the other parties, we would be looking at apportionment of any financial damages (and legal costs) between all members of APSE (circa 230 members). Compensation claims at between £42 - £54m	4	2	8	Ongoing monitoring of the situation being undertaken by the Moniroring Officer and Legal Services	4	2	8	4	2	8	Monitoring	New Risk

Acronyms:
Initial Risk Assessment (IRA), Previous Residual Risk Score (PRRS), Residual Risk Assessment (RRA)

Strategic Risk Register

Risk/Opportunity	IRA Impact	IRA Likelihood	IRA Score	Existing Control, Mitigation or Contingency	PRRS Impact	PRRS Likelihood	PRRS Score	RRA Impact ▼	RRA Likelihood	RRA Score	Risk Response & Further Action	Direction of Travel
Building Control As a Building Control body, if the Council's service is not adopting and complying with the published Operational Standard Rules, which setout the minimum performance standards expected, then this may lead to ineffective discharge of statutory building control functions and activities and enforcement action against the Council resulting in reputational damage, financial loss and potential risk to public protection.	4	3	12	Gap analysis completed against the published Operational Standard Rules and an action plan in place to ensure compliance. This includes implementing revised governance arrangements, reviewing our policy around advice, ensuring our employees are trained and competent and work in accordance with the code of conduct, completion of dynamic risk assessments for all work, with a low tolerance for risk approach.	3	2	6	3	2	6	Continue to implement action plan. Internal audits scheduled annually to assess compliance. External audit due and any recommendations to be addressed. Implementation of KPIs for Operational Standard Rules, and analysis to ensure proactive response to any underperforming KPIs.	New Risk

Acronyms:
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Strategic Risk Register

Climate	Community	Economy	Services & Finance

Risk/Opportunity	IRA Impact	IRA Likelihood	IRA Score	Existing Control, Mitigation or Contingency	PRRS Impact	PRRS Likelihood	PRRS Score	RRA Impact ▼	RRA Likelihood	RRA Score	Risk Response & Further Action	Direction of Travel
Changes in Legislation If the Government imposes legislative changes which are not expected, this could impact on finances and other resources of the Council. Risk Owner: Monitoring Officer Responsible Officer: Head of Legal Services	3	4	12	• Horizon scanning and awareness via professional publications and other sources • Responding to government consultations • Partnership wide updates on changes in legislation included in senior managers daily updates. • Questionnaire recently sent to all Asst Directors, Business Managers and Managers to assess legal compliance, awareness of potential changes and to ensure mechanisms are in place to monitor future changes. No concerns raised from responses.	3	1	3	3	1	3	RETAIN Consider impact of any legislative changes as part of the Council's MTFS Emergency Planning Team is monitoring implementation of Martyn's Law and any potential impact. Manager Assurance Statements completed in April 24. This did not identify any gaps. Changes to Procurement Regulations has been highlighted as a priority in the Annual Governance Action Plan. Manager Assurance Statements and all staff declarations will be published for completion early in 2025. Next review: Feb 2025	→ Same

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Strategic Risk Register

Climate	Community	Economy	Services & Finance

Risk/Opportunity	IRA Impact	IRA Likelihood	IRA Score	Existing Control, Mitigation or Contingency	PRRS Impact	PRRS Likelihood	PRRS Score	RRA Impact	RRA Likelihood	RRA Score	Risk Response & Further Action	Direction of Travel
Cyber Security and Data Security If the Council's IT System / infrastructure failed due to cyber-attacks and/or virus then system performance could be reduced leading to poor service delivery/financial impact. Risk Owner: S.151 Officer Responsible Officer: Publica ICT Business Manager	5	4	20	• Blocking of USB and other devices • PSN compliance • Revised policies • Staff awareness training • BCP in place, reviewed and tested • Enhanced encryption software and other specialist cyber tools • Investment in cyber training for the ICT Team • All partner Councils achieved PSN accreditation in Oct 2021 • Ongoing network Internal & External Penetration checks • Regular review of User Privileges • Security patches are applied to key system as soon as they are available • All emails received from at risk location are quarantined and inspected by ICT staff before being released	5	4	20	5	4	20	Level of risk remains high as if a successful cyber attack did occur, it could have significant impact, and whilst ongoing mitigations are put in place, Cyber criminals are continually developing their approach, therefore, likelihood still remains high. Although protection measures are already well established, these are reviewed and updated to ensure they remain effective against new risks PSN accreditation successful. Cyber Team now in place and lessons learnt from other Council's who have been subject of a successful cyber attack. Two-factor authentication project commencing. Cyber Ninja training has been rolled out to all staff and members, and then phishing testing will be undertaken to assess level of learning across the business. Plans to also rollout data security training through the same company. Preparation uderway to complete another cyber test with internal audit. Next Review: Feb 2025	→ Same

Acronyms:
Initial Risk Assessment (IRA), Previous Residual Risk Score (PRRS), Residual Risk Assessment (RRA)

Strategic Risk Register

Climate	Community	Economy	Services & Finance

Risk/Opportunity	IRA Impact	IRA Likelihood	IRA Score	Existing Control, Mitigation or Contingency	PRRS Impact	PRRS Likelihood	PRRS Score	RRA Impact	RRA Likelihood	RRA Score	Risk Response & Further Action	Direction of Travel
English Devolution White Paper - Local Government Reorganisation. The White Paper annouces that the Government will facilitate a programme of local government reorganisation for two-tier areas. The Government will invite proposals for reorganisation from all of these areas. This will see the amalgamation of councils into one Unitary Authority. As with any change, this can create uncertainty and may have an impact on recruitment, retention, staff morale and a risk to the delivery of longer term projects.	5	4	20	The English Devolution White Paper was published on 16/12/24 and invites proposals for reorganisation from all two-tier areas. As this has only just been published, work will need to be undertaken to fully understand what proposal is required, timescales etc.	5	4	20	5	4	20	The first Mayoral combined elections have timeline of May 2026. Proposals will need to be developed for our area, with indicative dates for new Unitary Authorities from 2027 and 2028. The council is involved with discussions with partners in Gloucestershire and neighbouring areas to explore potential mayoral combined geographies. The council is working with other councils in Gloucestershire to explore Unitary options and will also need to consider how the services delivered by Publica will reflect new geographical areas. Regular communications will be provided to our employees and our partner employees to ensure they are kept abreast of any plans, timelines and how this will effect them, as well as providing support during this process.	New Risk

Acronyms:
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Strategic Risk Register

Services & Finance

Risk/Opportunity	IRA Impact	IRA Likelihood	IRA Score	Existing Control, Mitigation or Contingency	PRRS Impact	PRRS Likelihood	PRRS Score	RRA Impact ▾	RRA Likelihood	RRA Score	Risk Response & Further Action	Direction of Travel
Future Funding If future Government funding and income from other funding streams are significantly lower than previously assumed, this would lead to reduction or cessation of some services provided and subsequent damage to the reputation of the Council. The Government's Autumn Spending Review will only provide funding figures for one year only. This leaves the Council with some long term financial uncertainty. Risk Owner: Section 151 Officer Responsible Officer: Section 151 Officer	4	4	16	2024/25 Budget approved and is balanced and aligned to the Council Plan. Budget continually reviewed to ensure it remains on target. Assumptions built in for inflation and annual Local Government Pay increases. Treasury Management and investments reviewed and reports provided to Members.	4	4	16	4	4	16	TREAT Continue to update business rate assumptions and monitor the accuracy of the MTFS. Implementing the approved capital strategy. Ensure savings outlined in the MTFS are realised. Where not, alternatives will be sought. The Council will continue to search for investment opportunities and ways of decreasing expenditure and/or increasing income. Await Central Government decisions and discussions on future funding and future settlements. MTFS and budget signed off and aligned to the Council Plan. Risk score to reflects medium term uncertainty around Council budget. Revised MTFP and Budget Strategy for 25/26 approved by Cabinet in November 2024. Next Review: Feb 2025	→ Same

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Strategic Risk Register

Climate	Community	Economy	Services & Finance

Risk/Opportunity	IRA Impact	IRA Likelihood	IRA Score	Existing Control, Mitigation or Contingency	PRRS Impact	PRRS Likelihood	PRRS Score	RRA Impact	RRA Likelihood	RRA Score	Risk Response & Further Action	Direction of Travel
Health & Safety If the council and its contractors / partners are not compliant with the Health & Safety at Work Act, it is at risk of a serious Health & Safety incident / accident leading to financial penalties, reputational damage and risk to services.	4	3	12	Health & Safety business partner in place to monitor compliance for Publica and Councils, with H&S Board and audit / inspection process. New H&S policy in place. Ubico (new waste provider) have specialist H&S Officers and hold ISO45001, the highest level of H&S compliance. Services delivered by Council and Publica are low risk, highest risk is front line services such as waste.	4	2	8	4	2	8	Health & Safety Board in place to monitor compliance and report back to the Shareholder. Accidents and incidents remain low. Ongoing service area H&S internal audits being undertaken to ensure compliance. Accident and incidents stats are reviewed monthly and mitigating action taken for any trends. Feb 2025	→ Same

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Strategic Risk Register

Climate	Community	Economy	Services & Finance

Risk/Opportunity	IRA Impact	IRA Likelihood	IRA Score	Existing Control, Mitigation or Contingency	PRRS Impact	PRRS Likelihood	PRRS Score	RRA Impact	RRA Likelihood	RRA Score	Risk Response & Further Action	Direction of Travel
Provision of Legal Services Review of Joint Legal Services is required to ensure the service meets its statutory requirements. Risk Owner: Chief Executive Officer Responsible Officer: Head of Legal Services	2	3	6	Interim Head of Legal Services, covering the Forest has been appointed by Cotswold District Council in agreement with this Council. Review of legal services complete and being actioned. Approval provided to invest £40k into the shared legal service to recruit two additional roles, one-off funding of £26k for legal service change manager and a max capital contribution of £100k to procure a case management system.	2	2	4	2	2	4	ACCEPT Work has now been completed on the action plan for legal services. Formal partnership agreement now in place. Risk reduced to reflect this. Next Review: Feb 2025	→ Same

Acronyms:
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Strategic Risk Register

Forest of Dean
DISTRICT COUNCIL

Climate	Community	Economy	Services & Finance

Risk/Opportunity	IRA Impact	IRA Likelihood	IRA Score	Existing Control, Mitigation or Contingency	PRRS Impact	PRRS Likelihood	PRRS Score	RRA Impact	RRA Likelihood	RRA Score	Risk Response & Further Action	Direction of Travel
Publica Partnerships; Transition of services, Governance Arrangements and Performance The Council is reliant on Partnership Working to deliver its Statutory, Mandatory and Discretionary services. The largest of these providers is Publica which provides the majority of services following the transfer of staff to this company. If these providers do not provide the services as contracted to do so, this would reflect poorly on the reputation of the Council as well as challenges if statutory services are not delivered. Risk Owner: Chief Executive Officer (CEO) Responsible Officer: Interim Publica Managing Director	4	4	16	Contracts in place for the delivery of services through Publica. Shareholder Forum established as part of company Governance Arrangements. Two Publica Assistant Directors act as Locality Leads for Forest of Dean and are part of FoDDC Senior Management Team. Performance information presented to Scrutiny.	4	4	16	4	3	12	REDUCE The phase 1 transition of services from Publica to the Council was completed on 1/11/24. Work is now focused on embedding these services and the values/culture for the organisation. Work has commenced on the review of services for consideration under phase 2. Service delivery options are currently being developed and costed to enable due dilligence to be completed and informed recommendations made on the future delivery of these services. Phase 2 is also being reviewed following the White Paper on Local Authority Devolution. Next review: Feb 2025	⬇ Down

Acronyms:
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Strategic Risk Register

Climate	Community	Economy	Services & Finance

Risk/Opportunity	IRA Impact	IRA Likelihood	IRA Score	Existing Control, Mitigation or Contingency	PRRS Impact	PRRS Likelihood	PRRS Score	RRA Impact	RRA Likelihood	RRA Score	Risk Response & Further Action	Direction of Travel
Recruitment and Retention In light of an extremely tight labour market and increasing inflationary pressures if Publica or the Council is unable to recruit suitable staff and retain them, particularly in some key service areas, then the level of service delivery could be reduced which would impact on residents/communities. Risk Owner: Chief Executive Officer Responsible Officer: Publica Assistant Director for Organisational Effectiveness	3	4	12	• Financial incentives (market supplement scheme) • Work with partners to address skill shortages • Review of pay and benefit package • Introduction of career grade structures in Development Management and Project Management	4	4	16	3	4	12	TREAT The likelihood of this risk being realised was increased in September - November to reflect the potential risk as we entered the implementation of the phase 1 transfer of services. There was a risk that FODDC did not attract internal appicants for the new comms team roles and senior roles created as part of the transfer of services. This risk has reduced as a significant number of roles have been successfully filled and those which remain vacant, are currently being appointed. There remains a risk of recruitment and retention in Publica as uncertainty still exists in relation to future transfer of services and following the annoucement of devolution. Impact is being monitored. Examples have been raised where potential candidates have withdrawn due to the uncertainty. There is also opportunities where transferring services will have access to the LGPS which may increase interest in vacant positions. Next review: Feb 2025	⬇ Down

Acronyms:
Initial Risk Assessment (IRA), Previous Residual Risk Score (PRRS), Residual Risk Assessment (RRA)

Place Based Measures

Thriving Places Index

The Thriving Places Index helps to answer three important questions. Are we creating the right local conditions for people to thrive? Are we doing that equitably, so everyone can thrive, and sustainably, so current and future generations can thrive?

Created by Centre for Thriving Places it's designed to give a balanced framework and an easily read 'dashboard' of information on the different elements that support the wellbeing of people, places and the planet. It cuts across different sectors, interests and policy areas and is structured to provide a rigorous and practical road map to better policy and action at the local level.

Please click here for the Councils Index Score

Place Standard Tool

The Place Standard tool provides a simple framework to structure conversations about place. It allows you to think about the physical elements of a place (for example its buildings, spaces, and transport links) as well as the social aspects (for example whether people feel they have a say in decision making).

The tool provides prompts for discussions, allowing you to consider all the elements of a place in a methodical way. The tool pinpoints the assets of a place as well as areas where a place could improve.

Please click here for the Place Standard Tool Template